

# AGENE JHEE

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[PORTFOLIO](#)

[GITHUB](#)

[LINKEDIN](#)

**SKILLS** Ruby, SQL, HTML, CSS, Korean

## PROJECT

**GECKO bug tracker** (Ruby, PostgreSQL, Sinatra, HTML/CSS, Bootstrap, JavaScript, jQuery, AWS S3, MVC)

[live](#) | [github](#)

*Bug and issue tracking web app that helps software teams identify, record, and track bugs in their software.*

- Structured data and their relationships by designing a SQL database schema and using Ruby PG gem on the backend to connect to the app, in order to ensure data integrity and data retrieval efficiency.
- Applied OOP paradigm to create objects that model common sets of data that a user interacts with and to encapsulate custom SQL queries as class/instance methods for the purposes of readability and modularity.
- Developed app features around 4 business roles (admin, project manager, developer, & QA) with login functionality using BCrypt to securely store hashed passwords and using ERB templating engine to only show permitted actions on page.
- Utilized Ruby minitest gem to create a full test suite in an effort to prevent regression, and wrote abundant comments to solidify good coding habits of writing human readable codes.
- Employed AWS S3 to store file attachments in the cloud for file storage reliability and scalability.

## EXPERIENCE

### Film Translator

*Winwin Translation*

Jun 2019 - Dec 2020

- Applied meticulous attention to detail, and completed 10,000+ hours of video translation without a single complaint from clients regarding a typographical or grammatical error.
- Fostered trust with 5 different companies by placing top priority on avoiding commitment schedule conflicts and responsibly taking on jobs that I can finish on time.
- Delivered contracts always on time and in compliance with client-specific requirements, like max subtitle byte-size per line.

### Administrative Assistant II

*UCI Counseling Center*

Feb 2017 - Feb 2019

- Advocated for mental health by patiently informing hesitant students of center policy, student rights, and full confidentiality, and made them feel comfortable enough to seek counseling at the center.
- Triageed highly distressed students coming into urgent care services with kindness and compassion to make them feel safe and cared for, while coordinating with an urgent care counselor for a smooth intake process.

### Medical Insurance Claims Specialist

*Medinet, Inc.*

Aug 2013 - Jan 2016

- Practiced due diligence and patience in investigating rejected medical insurance claims to re-file, recovering up to \$400 a week in approved claims for private practice doctors.

### Emergency Medical Technician

*Lynch Ambulance*

Nov 2010 - May 2013

- Leveraged extensive knowledge of emergency medicine to administer proper medical care to patients suffering from cardiac arrest, seizure, multi storey fall, motorcycle accident, and drug-induced psychosis.

## EDUCATION

**Web Development - Launch School** | Sep 2019 - Present

- Self-paced online school for developers, with a strong emphasis on programming fundamentals.
- Focused on Mastery-Based Learning through strict, pass/fail assessment-driven courses.

**Emergency Medical Technician - Coastline Regional Occupational Program** | 2009 - 2010