OLATUNBOSUN ADEOYE

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OBJECTIVE

Motivated IT Support enthusiast with hands-on experience in troubleshooting, system maintenance, and user support. Skilled in diagnosing technical issues, assisting with system installations, and providing excellent customer service. Eager to apply technical knowledge and problem-solving skills to support IT operations, ensuring smooth functionalities of IT systems and gain further industry experience.

EDUCATION

Yaba College of Technology, Yaba, Lagos.   2020 – 2022
Computer Engineering – Higher National Diploma
Upper Credit

Yaba College of Technology, Yaba, Lagos.   2016 – 2018
Computer Engineering – National Diploma
Upper Credit

EXPERIENCE

BEAUTIFUL BEGINNING INTEGRATED IDEAL SCHOOL   Ado-Ekiti, Ekiti State.
National Youth Service Corps   - Computer or ICT Teacher   Jan. 2023 – Nov. 2023

- Served as a NYSC Corp Member.
- Reviewed and downloaded any important software updates useful in smooth running of school computers.
- Managed computer hardware and software updates, troubleshooting technical issues to maintain functionality.
- Monitored computer laboratory operations to safeguard equipment and enforce rules.
- Organize, maintain, and manage class systems in proper working condition.
- Planned lessons and activities that facilitate students' acquisition of basic and advanced computer skills.
- Plan lessons according to curriculum standards
- Helped students and staff members troubleshoot technical issues.

CALEBNIC COMPUTERS   Lagos, Nigeria.
IT Support & Computer Technician   Apr. 2022 – Dec. 2022
- Assisted in troubleshooting hardware and software issues for employees.

- Provided technical support remotely, and in-person.
- Installed and configured computer operating systems and applications for employees.
- Monitored and maintained computer systems to ensure optimal performance.
- Responded in a timely manner to service issues and requests from employees.
- Troubleshoot operating systems, hardware and software problems to identify root causes.
- Assisted in fixing and replacing hardware equipment as required.
- Evaluated hardware devices to determine performance.

TECHNICAL SKILLS

- Proficient in troubleshooting hardware and software issues
- Strong understanding of Windows operating systems
- Familiarity with hardware equipment repair and replacement procedures
- Quick learner with the ability to adapt to new technologies rapidly
- Skilled in troubleshooting and diagnosing faults in computer systems.
- Proficiency in installing and configuring computer operating systems and applications
- Experience with help desk support

ADDITIONAL SKILLS

- Strong communication and interpersonal skills
- Eagerness to learn new technologies and methodologies
- Ability to work independently and as part of a team
- Eagerness to learn and grow in the field of IT support
- Adaptability

HOBBIES

- Designing
- Experimenting new things
- Watching movies
- Playing football

CERTIFICATION

- Technical Support Fundamentals (Coursera) - https://drive.google.com/file/d/1hKC76nm3qfsYu-3nPlCz2vwretcoRCWC/view?usp=sharing

REFEREE:

Available upon request