Ethics

Ethics

 A set of shared **beliefs** about what is good or acceptable **behaviour** and what is bad or unacceptable behaviour. The study of good and bad behaviour.

Ethics Conduct

- o Behaviours that **follows** moral **principles**
- o Consistent with ethical expectation
- Conducts that improves outcomes for stakeholders
- o **Balance** your self-interest with the impact on others

Code of Ethics

- A written set of moral principles that can guide behaviours by describing what is considered acceptable behaviour.
- o Can communicate the organization's value, principle, and expectation.

Profession

- o A group of people
 - with specialized skills and knowledge
 - who serves others
 - and agree to behave in accordance with a code of ethics

Standards of Conduct

- o Explicit rules or standards that identify specific behaviours
- o Benchmarks for minimally acceptable behaviour

Challenge (Personal Traits / Situational Influences)

- Overconfidence
 - Tend to believe they are ethical people and higher than average
 - Overemphasize the importance of their own personal traits

External/Situational Influences

- Fail to recognize or significantly underestimate the effects of situational influences.
- Focus more on self-interest and short-term than on long-term and ethical quality.
- Factors: money, promotion, prestige, loyalty, compliance culture

Strict Rule-based Compliance

- Ask themselves what they can do.
- What behaviour they should engage in is not addressed

• Importance of High Ethical Standards

- Investment industry is based on trust
- Effects of ethical behaviour
 - Broader participation in the market
 - Protection of client's interests and asset
 - Lower relative costs
 - More opportunities for investment professional and their firms

Effects of Unethical behaviour

- Negative effects for society as a whole
- Investor: reduce funds and increase costs to company
- Investor: more risk, increase required rate of return
- Misallocation of capital to reduce social benefit and well-being

• Ethical and Legal Standards Difference

- Not always the same.
- o Not all illegal actions are unethical, and not all unethical actions are illegal.
- Share private company information with authorities
 - Illegal but ethical (whistleblowing)
- Acts of civil disobedience
 - Illegal but ethical
- Recommend Investment in relative's firm
 - Unethical but may not be illegal

• Ethical > Legal Standards

- o Ethical principles often set a **higher** standard than laws and regulations
- o Ethical decision requires more judgment and considerations
- o Regulators slowly design and implement laws
- Unethical behaviour -> new laws and regulations
 - 2008 financial crisis -> Dodd-Frank Act
- New laws and regulations -> create opportunities for different unethical behaviour

Decision-Making Frameworks

- Ethical should be incorporated into decision making process
- Advantages
 - Identify important issues involved
 - Examine issues from multiple perspectives
 - Develop necessary judgment and decision-making skills
 - Avoid unanticipated ethical consequences

Decision-Making Frameworks

- Identify
 - Identify the facts
 - stakeholders and duties to each stakeholder
 - potential conflicts of interests among stakeholders
 - ethical principles, conflicts of interests

Consider

- Situational influence
- Additional guidance
 - From a mentor, colleagues who have good judgment
 - Legal and compliance departments
- Alternative actions
 - Consider both short-term and long-term of each action
- Decide & Act
- Reflect
 - Evaluate the outcome. Was the outcome anticipated?

Firms can declare compliance with CFA standards

• ensured that their code and ethics meets the principles of the Code and Standards.

Professional Conduct Program (PCP)

- Principles
 - Fairness

- confidentiality
- board of governors
 - oversight
- Disciplinary Review Committee (DRC)
 - Enforcement of the Code and Standards
- Circumstances Professional Conduct Inquiries
 - Self-disclosure
 - Written complaints
 - Evidence of misconduct in Public sources
 - o Report by CFA exam proctor
 - o Analysis of exam materials and monitoring of social media
- Investigation Professional Conduct Staff
 - request explanation and/or
 - o interview the candidate or member
 - o interview the complainant or other third parties
 - o collect documents & records
- **Decide** Designed Officer
 - No disciplinary
 - Issue a cautionary letter
 - Discipline the member
- Panel Hearing If the member or candidate reject it
 - o Review materials and presentations
 - o Determine whether a violation
- Sanctions
 - o Public censure
 - Suspension of membership and use of CFA designation
 - Revocation of CFA charter

CFA Code of Ethics

- Integrity, competence, diligence, respect, and in an ethical manner with the pubic, clients, prospective clients, employers, employees, colleagues in the investment profession, and other participants in the global capital markets.
- Place the **integrity** of the investment profession and the **interests** of **clients** above their own personal interests.
- Use reasonable care and exercise independent professional judgment when conducting investment analysis, making investment recommendations, taking investment actions, and engaging in other professional activities.
- **Practice** and **encourage** others to practice in a professional and ethical manner that will reflect credit on themselves and the profession
- **Promote** the **integrity** and **viability** of the global capital markets for the ultimate benefit of society
- **Maintain** and **improve** their professional **competence** and strive to maintain and improve the competence of other investment professionals

Standards of Professional Conduct

Professionalism

- Integrity of capital markets
- Duties to clients
- Duties to **employers**
- Investment analysis, recommendations, and actions
- **Conflicts** of interests
- Responsibilities as a CFA Institute member or CFA candidate

Professionalism

- Objectivity and Independence
- Knowledge of information
 - Comply with more strict law, rule, or regulation
 - o Must not knowingly participate or assist in
 - Must dissociate from any violation

Misconduct

- o Drink in office hour
- o Dishonesty, fraud, deceit
- No: Reputation, integrity, competence
- Guidance
 - Focus on Professional life
 - Do not seek the standards as a method of settling personal, political, or other disputes unrelated to professional ethics
 - Any acts that involves lying, stealing, or other dishonest conduct is a violation
 - Conduct that, although not illegal, but negative affect a member's trustworthiness or competence, is a violation
 - The lack of diligence in providing professional services may be a violation
 - Personal bankruptcy may violate the standard if it involves fraudulent or deceitful business conduct.
- o Bankrupt 破产
 - 需要:个人失职
 - 不需要:健康.助学贷款

0

• Misrepresentation

Integrity of Capital Market

- Material Non-public Information
 - o Cannot use, cannot share it.
 - Material
 - Its disclosure will impact the security price
 - Investors want to know the information before making decisions
 - The sources of the information is **reliable**
 - Material Information Examples
 - M&A, earning, innovation products, change in management, disputes
 - Non-public
 - Information is non-public until it has been disseminated to public

Information is available to a selected people remains non-public

Mosaic Theory

- Reach a material conclusion through public information and nonmaterial non-public information-> do not violate
- Charge a flat fee

Duties to Clients

- Loyalty, Prudence, and Care
- Fair Dealing
 - Fair does not equal
 - Communicate with all clients on a uniform basis presents practical problems due to differences in timing and methods of communications with clients
 - Each client has unique needs and objectivity
 - Firms may differentiate their services to clients, but different levels of service should be disclosed, and must not disadvantage any client.

Investment recommendations

- No discrimination against any client when disseminating investment recommendations
 - Must notify customers timely, not according to transaction size
- Particular care should be taken that updated recommendation reaches those clients who have acted on their earlier advice
- Clients who place orders contrary to a current recommendation should be advised before the order is accepted

Investment actions

- Treating all clients fairly in light of their investment objectives and circumstances
- If security issues are oversubscribed, the issue should be prorated to all subscribers.
- Members/candidates should be prohibited from participating in "hot issue"
- Family-member accounts are treated similar to accounts of their clients.
- o Based on orders not size

Suitability

- Advisory relationship
 - Make a reasonable inquiry into a client or prospective client and must reassess and update this information regularly.
 - Determine that an investment is suitable to the client's financial situation and consistent to the client's written objectives, mandates, and constraints.
 - Judge the suitability of investments in the context of client's total portfolio.
- Manage a portfolio to a specific mandate, strategy style, they must make only investment recommendations or take only investment actions that are consistent with the stated objectives and constraints of the portfolio

- o Investment Policy Statement (IPS) 投资计划书
 - Risk tolerance, return requirements, investment constraints, roles and responsibilities of the parties
 - Strategic asset allocation
 - Update IPS annually
- Understanding the client's risk profile
 - Leverage and derivative product is suitable for clients
- The need for diversification
 - An investment with high relative risk may be a suitable investment in the context of the entire portfolio
- o Addressing Unsolicited 主动提出 trading requests
 - When a client makes an unsuitable trade request
 - It has only minimum impact on the entire portfolio, first educating clients on the effects of request, then may execute the trade
 - If it has a material impact on the portfolio, updating client's
 IPS may be necessary
 - If clients decline to modify their IPS insisting the trade be made, determining whether to continue the advisory relationship.
- Managing pooled assets to an index or mandate
 - Investing in a manner consistent with the mandate
 - Are not responsible for determining the suitability of the fund for investors
 - Determining suitability for clients applies to situations whether members have an advisory relationship with clients
- Performance Presentation
 - o Fair, accurate, and complete
- Preservation of Confidentiality
 - o To current, former, and prospective clients
 - o Unless
 - Concerns illegal activities
 - Disclosure is required by law
 - Client or prospective client permits disclosure of the information
 - Exception
 - Members may provide confidential information to CFA Institute for an investment under professional conduct program
 - If applicable law requires to maintain confidentiality, members should not disclose a client's information, even if the information concerns illegal activities of the client.

Duties to Employers

- Loyalty
 - 离职,有敬业报告,规定 2 年内不能从事相关的工作。但是猎头找到 他,能否接受?不能

6

Independent practice

- If planning to engage in independent practice, notifying employer the types of services provided the duration of the services, and the compensation
- Do not proceed without consent from written approval

Leaving an employer

- Act in the best interest of employer until the resignation is effective.
- Employee is free to make **predation** to leave as such predations do not breach his duty of loyalty.
- No prohibition on use of experiences or knowledge gained at the former employer
- No prohibition on engaging in competitive conduct unless applicable "non-compete agreement" with former employer has been signed

Leaving an employer – violation

- Misappropriation of trade secrets
- Misuse of confidential information
- Solicitation of employer's clients prior to cessation of employment
- Self-dealing
- Misappropriation of clients lists
- Misappropriation of records or work perform on behalf of the firm

Use of social media

- Firm-approved business related social median accounts would be considered the firm's assets, transfer or delete these accounts upon resignation
- Best practice is to maintain separate account for personal and professional social media

Whistleblowing

- Members may act contrary to employer's interests in order to comply with duties to the market and clients (illegal or unethical)
- Such action is permitted only if the interest is aimed at protecting clients or integrity of the markets or integrity not person gain
- Additional Compensation Arrangements

•

• Responsibilities of Supervisors

•

Investment Analysis, Recommendations, and Actions

- Diligence and Reasonable Basis
 - o Diligence, independent, thoroughness 谨慎、独立、全面
 - Have a reasonable and adequate basis, supported by appropriate research and investigation
 - o Reasonable Basis 合理依据
 - A firm's financial results, operating history, and business cycle stage
 - Fees and historical results for a mutual fund
 - Limitations of any quantitative models
 - A determination of whether peer group comparisons for valuation are appropriate

- Using secondary or third-party research 三方调研
 - Review assumptions used
 - Determine how rigorous the analysis was
 - Identify how timely how the research is
 - Evaluate the objectively and independent of the recommendations
- o External Advisors 外部顾问
 - Have adequate compliance and internal controls
 - Present returns information that is correct
 - Do not deviate from their stated strategy
- Group Research and Decision Making 小组研究决定
 - Even if a member does not agree with the independent and objective view of the group, he does not necessary have to decline to be identified with the report, as long as there is a reasonable and adequate basis.

Communication with clients and prospective clients

- Basic format and general principles of the process they use to analyse investment, select securities, and construct portfolios and must promptly disclose any changes that might materially affect those processes
- Significant limitations and risks with the investment process
- Reasonable judgement in identifying which factors are important to their investment analyses, recommendations, or actions and include those factors in communications with clients and prospective clients.
- Distinguish between facts and opinions
- Record Retention

0

Conflicts of Interests

• Disclosure of conflicts

- Members must make **full** and **fair** disclosure of all matters that could reasonably be expected to impair their independence and objectivity or interfere with respective duties to their clients, prospective clients, and employers
- Members must ensure that such a disclosure are prominent, are delivered in plain language, and communicate the relevant information effectively. 显著、简洁、有效.

○ Disclosure to employers 向雇主披露

- Conflicts that would interfere with rendering unbiased investment advice.
- Conflicts that would cause a member or to act not in the employer's best interest
- Any potential conflict situation

○ Disclosure to clients 向客户披露

- Members obtains or assists in obtaining fees for services
- Members own stock in the company that is the subject of an investment.

- Member has a close personal relationship with the company manager.
- Priority of transactions
- Referral fees

Responsibilities as a CFA Institute member or CFA candidate

Violates

- Provide confidential program or exam information to candidates or public
 - All aspects of the exams, including questions, board topic areas, formulas, tested or non-tested are considered confidential
 - The standard does **not prohibit** candidates from **discussing non**-confidential information or curriculum material with others.
- Violating any rules and testing policies of CFA institute programs, such as calculator policy, personal belongings policy, or candidate pledge
- o Giving or receiving assistance (cheating) on the exam
- Improperly using an association with CFA Institute to further personal or professional goals
- Misrepresenting information on **professional conduct statement** (PCS) 职业 行为声明,支付年费
- Does not cover expressing opinions regarding CFA Institute, the CFA program, or other CFA programs
 - Wrong: CFA level1 -> passed level 1 of CFA exam, level 1 candidate in CFA program
- CFA 只能大写缩写或者英文全称,表述不能比名字突出

• CFA Designation

- Completion of CFA program.
- Required years of acceptable work experience (>=4 years)
- Satisfy CFA institute membership requirements to maintain the right to use the designation
- Do not misrepresent or exaggerate the meaning of implications of holding the CFA designation.

• Referring to candidacy in the CFA

- o A candidate in the CFA if
 - Application for registration in the CFA program has been accepted by CFA institute
 - Has sat for the exam but results have not yet been received
- o Do not imply achievement of any type of designation
- Okay to say "passed all levels on first attempt" do not imply superior ability

CFA marks

- Use CFA or Chartered Financial Analyst
- o Use it as an adjectives 形容词 not noun
- o Cannot use a pseudonym 假名、笔名 to hide the identify
- Wrong
 - He is the one of the two CFAs in the company
 - Jane Smith, C.F.A

- Jane Smith, cfa
- Jane Smith, CFA

•

Global Investment Performance Standards (GIPS)

• Composition

- o must include all **actual**, **fee-paying**, **discretionary** portfolios managed in accordance with the **same** investment mandate, objective, or strategy.
- Gross or net fees can be disclosed
- use of simulated results is permitted as long as it is disclosed.

•