Jenny Wang

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Solutions focused QA Scrum Master looking to continue career as a software quality engineer

PROFESSIONAL EXPERIENCE

QA Project Lead/Scrum Master – Nashua, NH
Transparent Language July 2017 - present
- Coordinate overhaul of Transparent Language Online administration pages, moving from single service architecture towards dockerized microservice based infrastructure
- Oversee scrum team of 15 in house and offshore developers and on occasion 8 QA testers
- Lead scrum team introspectives, retrospectives, sprint plannings, and present department wide demos
- Analyze data from service logging tools like Kibana and AWS Cloudfront
- Increased productivity 150% by streamlining issue prioritization and maintaining clearer channels of communication between development and QA
- Conducted interviews for majority of current QA Testers

QA Tester/Engineer – Nashua, NH
Transparent Language February 2017 – July 2017
- Started by black box testing the Cloud Based Language Learning Service
- Transitioned to Automated Testing using Python and Selenium
- Create Virtual Environments for testing and development using VMware and VirtualBox
- Experienced in model-view-controller programming; developing; testing and debugging code
- Working on a team with 4 other QA engineers to get automated project off the ground

Apple Specialist – Manchester, NH
Apple Inc. December 2015 – August 2016
- Skilled at uncovering customer needs and following through with enlightening solutions in a fast and accurate fashion
- Sales of over $100,000 worth of products to customers of all backgrounds
- Consistently achieved high customer satisfaction ratings

TECHNICAL PROFICIENCIES

Programming Languages	Python, C, SML, Java, HTML, CSS, Javascript, JSON
Project Management	Scrum, Waterfall, JIRA, Confluence, Bamboo, Stash, Hipchat
Version Control	Github and Stash
QA Tools	Selenium, Unit Tests, Fiddler, Postman, Kibana, REST API, Ansible, Amazon Web Services
Virtualization	VMWare, VirtualBox, Docker
Operating Systems	Linux, Mac OS, Windows

EDUCATION

2013 – 2018+   CARNEGIE MELLON UNIVERSITY
Major in Computer Science
Relevant Courses:
 15-112 Fundamentals of Programming (Python)
 15-122 Principle of Imperative Computation (C)
 15-150 Functional Programming (SML)
 15-251 Great Ideas in Theoretical Computer Science (theory)

May 2018   Professional Scrum Master Certification (PSMI) Scrum Alliance

Online courses: Programming Foundation: Software Quality Assurance,
 Scrum: Advanced, Scrum: The Basics
 Learning Docker
 FreeCodeCamp *in progress*

ACTIVITIES

Hackathon Ovia Women's Health boston 2018
- Created a slack bot to raise awareness of mental illness and provide information and support targeted for professionals in the workforce.
- Used a java based framework: Jbot
- Pitched concept and demoed application to a panel of judges and room of professionals

Create Amazon Echo App
- Worked on a language learning Word of The Day Application, using AWS' pipeline
- Application takes a database of phrases in Spanish, French, and Mandarin and randomly chooses one each day to teach the users foreign languages

Chess Game
- Final Project for 15-112: Recreated a chess game application which allows users to host and play 1 v 1 cheese across a private server

Create personal website
- Jennywang.info
- Self taught website creator
- Experimenting with front end designs

Volunteering
- New Hampshire Animal Shelter Events Volunteer
- Red Cross Blood Drive Coordinator and Blood Donor
- New Horizons Soup Kitchen Volunteer