Jacob Coffee

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EDUCATION

Eden Career Technical Center

Ashville, AL

May 2014

Information Technology

TT 111 A.T.

Wallace State Community College

Hanceville, AL

Associate of Science in Computer Science

May 2022 (Expected)

Auburn University

Auburn, AL

Bachelor of Computer Science

May 2024 (Expected)

Experience

Labcorp

IT Specialist - IT Infrastructure and Business Continuity

Mar 2018 – Present

Birmingham, AL

• Developed automation for common problems and repetitive tasks that led to less downtime

- Planned and deployed unique solutions for new clients that resulting in millions in revenue gain
- Implemented new active directory GPO structure allowing for endpoint deployment automation
- Supported Windows Servers (2012-2019), Networks, Active Directory, Group Policy, and end-user computers
- Deployed and maintained Linux and Docker servers and containers, respectively
- Managed networks using tools like Cisco ISE, Infoblox IPAM, Velocloud Orchetrator, and the Meraki dashboard

PROJECTS

- Developed and deployed multi-environment (Dev/QA/Prod) Flask web app
- Integrated LDAP and OAuth authentication, registration, tiered permissions, and password reset
- Implemented Docker containerization to deploy at scale with NGINX and Gunicorn
- Utilized Bootstrap along with Jinja2 to dynamically update the data and UI
- Designed a complex databases with SQLite, PostgreSQL, order data, and permissions
- Building reporting dashboard for national teams to understand their workloads, business cost, and patient data

Homelab | VMWare vSphere, Active Directory, Linux, Docker, Azure

May 2018 – Present

- Designed, deployed, and maintained production-level systems solely for the purpose of learning more about them
- Designed systems around hardware constrains (Dell R510, R620, R430s) in a highly available 8 node cluster utilizing vSphere, IPMI, Reverse Proxy with NGINX, and container deployment and management
- Implemented Docker containerization for individual services with source-controlled configuration
- Designed networks with multiple VLANs for segmentation of services such as IoT, Servers, End Users, and Security
- Automated various deployments using Powershell and Bash

TECHNICAL SKILLS

Languages: Java, Python, Bash, Powershell

Frameworks / Tech: Flask, Jinja2, OAuth, PostgreSQL, NGINX Other Tools: Git, Docker, Azure, AWS, GCP, IntelliJ., , Linux

Software / OS: Windows Server 2012, 2016, and 2019, Ubuntu Server, Red Hat Server (RHEL), VMWare vSphere, ESXi, Proxmox, Hyper-V, GPO, ServiceNow, SCCM, Citrix

Things I'm Currently Learning: Kubernetes, Rancher, Jenkins, Ansible, and any other tool or opportunity brought my way

Clubs and Organizations

School Clubs: Auburn AI Club, Auburn Ethical Hacking Club, Auburn ACM Group

Industry Organizations: ACM, IEEE

HONORS AND OTHER

Honors: President's List (Wallace State Community College)

Certifications: OSHA 10 Certified and BLS (American Heart Association) Certified **Service**: Birmingham Heart Walk Contributor and Participant for 2018 - Current