# **Nur Yildirim**

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### Education

08/2018 - Carnegie Mellon University

Pittsburgh, PA, USA

06/2024 Ph.D. in Human-Computer Interaction

(expected) School of Computer Science

Thesis: Discovering the Right Human Experiences to Design with Artificial Intelligence

Advisors: John Zimmerman and James McCann

Committee: Jodi Forlizzi (HCI Institute), Kayur Patel (Apple AI/ML)

06/2007 - Middle East Technical University

Ankara, Turkey

09/2014 M.Sc. in Industrial Design (Informatics track)

B.ID. in Industrial Design

# Experience

06/2022 - Google People + AI Research

Cambridge, MA, USA

08/2022 Research Intern (Mentors: Fernanda Viegas, Martin Wattenberg)
Investigated how practitioners use the People + AI Guidebook in AI projects. Conducted interviews with designers and product managers (30+ participants) across 14 organizations. Performed qualitative analysis of transcripts. Project resulted in a CHI 2023 publication.

03/2020 - Accenture Technology Labs

Remote

02/2021 Research Lead on Sponsored Research (Mentors: Alex Kass, Teresa Tung)

Led Accenture-CMU collaborative research project investigating how design practitioners effectively envision AI innovations. Conducted co-design workshops with cross-functional AI teams (20+ participants). Performed qualitative analysis of transcripts. Project resulted in a CHI 2022 publication.

*06/2011* - **Designnobis** 

Ankara, Turkey

07/2018 Industrial Designer

Managed projects ranging from consumer electronics to assistive robots, microfluidics, transportation, lighting and toys. Shipped 25+ products along with several patents and design awards.

### **Peer-Reviewed Conference Publications**

- V [C.5] Nur Yildirim, Mahima Pushkarna, Nitesh Goyal, Martin Wattenberg, Fernanda Viegas. Investigating How Practitioners Use Human-AI Guidelines: A Case Study on the People + AI Guidebook. In *Proceedings of the 2023 CHI Conference on Human Factors in Computing Systems* (CHI'23). Hamburg, Germany. Best Paper Honorable Mention.
  - [C.4] Wesley Hanwen Deng, Nur Yildirim, Monica Chang, Motahhare Eslami, Kenneth Holstein, Michael Madaio. Uncovering the Practices and Opportunities for Cross-functional Collaboration around AI Fairness in Industry Practice. (to appear at FAccT'23)
  - [C.3] Nur Yildirim, Alex Kass, Teresa Tung, Connor Upton, Donnacha Costello, Robert Giusti, Sinem Lacin, Sara Lovic, James O'Neill, Rudi O'Reilly Meehan, Eoin Ó Loideáin, Azzurra Pini, Medb Corcoran, Jeremiah Hayes, Diarmuid Cahalane, Gaurav Shivhare, Luigi Castoro, Giovanni Caruso, Changhoon Oh, James McCann, Jodi Forlizzi, John Zimmerman. How Experienced Designers of Enterprise Applications Engage AI as a Design Material. In Proceedings of the 2022 CHI Conference on Human Factors in Computing Systems (CHI'22). New Orleans, LA, USA.
  - [C.2] Nur Yildirim, Matthew Franklin, Daniel Zeng, John Zimmerman, James McCann. metaSVG: A Portable Exchange Format for Adaptable Laser Cutting Plans. In *Proceedings of the 2022 Graphics Interface Conference* (GI'22). Montreal, Canada.

[C.1] Nur Yildirim, James McCann, John Zimmerman. 2020. Digital Fabrication Tools at Work: Probing Professionals' Current Needs and Desired Futures. In *Proceedings of the 2020 CHI Conference on Human Factors in Computing Systems* (CHI'20). Honolulu, HI, USA.

# Workshop, Symposia, and Extended Abstracts

- [W.3] Nur Yildirim. 2022. Emergent HCI Approaches to Envisioning with Generative AI Capabilities. In *Joint Proceedings of CHI '22 Workshop on Generative AI and HCI*. New Orleans, LA, USA.
- [W.2] Nur Yildirim. 2022. Developing Design Tools to Support Envisioning with Data and AI. In Joint Proceedings of CHI '22 Workshop on InContext: Futuring User-Experience Design Tools. New Orleans, LA, USA.
- [W.1] Nur Yildirim, John Zimmerman, Sarah Preum. 2021. Technical Feasibility, Financial Viability, and Clinician Acceptance: On the many challenges to AI in Clinical Practice. In *Proceedings of The AAAI 2021 Fall Symposium on Human Partnership with Medical Artificial Intelligence*. Virtual Event.

# Journal Publications and Book Chapters

- [J.2] Jodi Forlizzi, Qian Yang, Changhoon Oh, **Nur Yildirim**, John Zimmerman. Designing AI Products and Services: Benefits, Challenges, and Ideas for Improving Design Practice. To appear in *the Human-Centered Machine Learning book*.
- [J.1] Nur Yildirim. 2019. Marker Rendering Techniques. In Creative Sketching in Product Design. Ed. Shijian, L., Qiumei, L. SendPoints Publishing, Hong Kong.

# **Magazine Articles**

[M.1] John Zimmerman, Changhoon Oh, Nur Yildirim, Alex Kass, Teresa Tung, Jodi Forlizzi. 2021. UX Designers Pushing AI in the Enterprise: A Case for Adaptive UIs. *Interactions* 28, 1 (December 2020), 72-77.

### **Invited Talks**

2022 Envisioning AI Products with AI Capabilities + Examples

Microsoft Research Metaphors for Human-AI Interaction Workshop (Invited Talk) Host: Siân Lindley (MSR Cambridge, UK)

2022 AI Design Sprints: Facilitating Collective Ideation of Human-Centered AI Products

Google (Invited Talk)

Host: Clara Kliman-Silver, Tiffany Knearem (Material Design)

2019 Design Sketching Workshop

College of Design, University of Minnesota

Host: Barry Kudrowitz

### Awards and Honors

- 2023 CHI 2023 Best Paper Honorable Mention [C.5]
- 2022 Center for Machine Learning and Health, Translational Fellowship in Digital Health
- 2021 CRA-W Graduate Cohort for Women
- 2012 International Design Awards, Emerging Designer of the Year
- 2007-2011 Undergraduate Scholarship Award Community Volunteers Foundation

# **Teaching**

### 2022 05-410/05-610 User-Centered Research and Evaluation (TA)

Carnegie Mellon University, School of Computer Science Instructors: Raelin Musuraca and Aniket Kittur

### 2021 05-674/17-200 Ethics and Policy Issues in Computing (TA)

Carnegie Mellon University, School of Computer Science

Instructors: James Herbsleb and Laura Dabbish

### Service

#### 2022-2023 Associate Chair

ACM CHI 2023

ACM DIS 2022, DIS 2023

### 2022 Workshop Team Leader

OurCS Women in Tech Event for Undergraduates

#### 2022 Programme Committee Member

**ACM CUI Short Papers** 

#### Since 2020 Reviewer

ACM CHI, DIS, HRI, CSCW, UIST

#### 2020-2021 Mentor

CMU Graduate Application Assistance CMU AI Mentoring Program

### References

#### John Zimmerman (Advisor)

Tang Family Professor of Artificial Intelligence and Human-Computer Interaction HCI Institute, Carnegie Mellon University johnz@cs.cmu.edu

#### James McCann (Co-Advisor)

Assistant Professor Robotics Institute, Carnegie Mellon University jmccann@cs.cmu.edu

#### Iodi Forlizzi

Geschke Director and Professor HCI Institute, Carnegie Mellon University forlizzi@cs.cmu.edu

### Alex Kass

Principal Director & Labs Fellow Accenture Labs alex.kass@accenture.com

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