

Card blocking

Steps to follow

- 1 Enter the customer's card number.
 - 2 Ask the customer for their name and the address where the card is registered to verify that it is theirs.
 - 3 Ask the customer the reason for this procedure (loss or theft).
 - 4 Press the button to block the card.
 - 5 Ask the customer if he/she needs any third party service or new plastic.
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