

## EFMFM- Employee Transport Solution & Services platform

*An integrated approach*



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# Overview

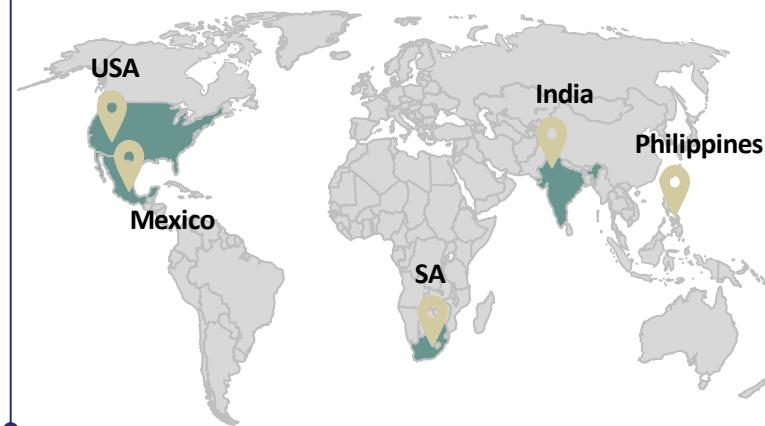
## Organization

efmfm is a product from NGFV stabilized in 2015. efmfm SaaS platform for Employee Transport Solutions & Services.

NGFV is part of Newt Global Group which was established in 2004 in Dallas, Texas, USA . It is today a Leader in Cloud Transformation.



## Global Presence



## Operational Foot - Print



Countries  
**4**



Facilities catered  
**118**



Cities  
**14**



Trips managed  
**3,35,335**



Registered users  
**2,69,438**



Cabs engaged  
**6,072**

**EFMFM**  
**ETMS**  
Employee Transport  
Automation Solution

**EFMFM**  
**IVMS**  
Vehicle Dynamics  
Solution

**EFMFM**  
**SPOT Hire**  
Ad-hoc requests  
Solution

**EFMFM**  
**Car-Pool**  
Corporate carpooling  
Solution

**EFMFM**  
**Logix**  
Middle Mile delivery  
Solution

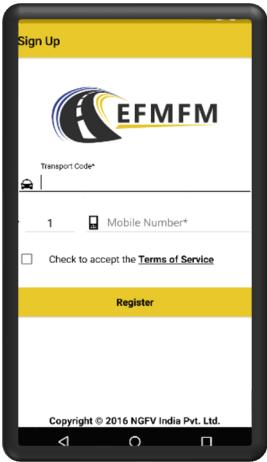
## Corporate relationships



## Partial List of Customers

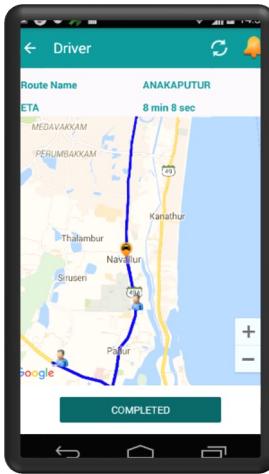


## Employee Application



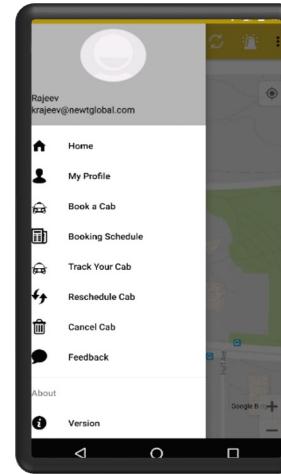
- **Track your cab**
- **Schedule Management**
- **SOS Alerts**
- **Instant Feedback**
- **IVR ( number masked calling )**
- **Ad hoc cab request**
- **Important Office Notification**

## Driver Application



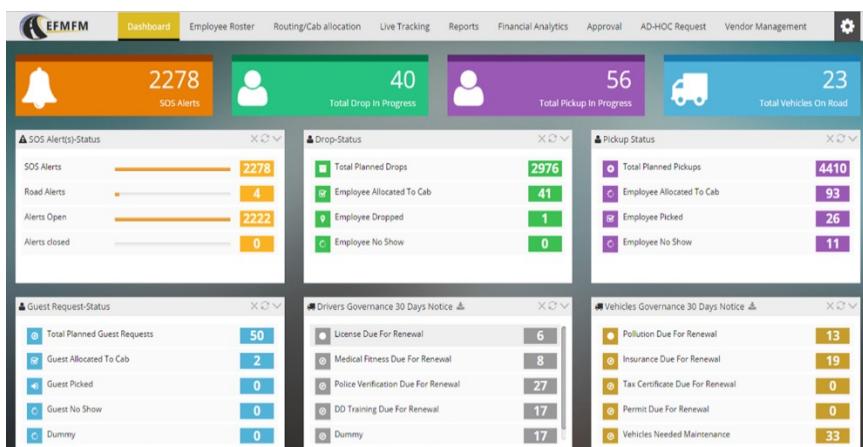
- **Digital trip-sheets**
- **Multilingual**
- **IVR / normal calls**
- **Easy navigation/voice interface**
- **On-boarding/off-boarding – Employee & Escort**
- **Important Office Notification**

## Field Application



- **Vendor supervisors -** Track trips, Assign Ad hoc Vehicle/drivers, Changes route
- **Transport team-** Change route,, shift vehicle and driver real time, manage unscheduled employee request
- **Compliance team –** before trip vehicle /drive inspection , COVID compliance
- **Security team-** vehicle release information, guard allocation

## Command Center /Web Dashboard



The web platform of **efmfm** is hosted on cloud and can be accessed from anywhere. The transport manager can easily Manage booking, Ongoing trips, Real-time tracking & analysis, and MIS reports as he has full control of the operations through the web portal. An operations dashboard provides a quick view of all trips and issues that need to be addressed. Also, we provide a management dashboard that shows the long-term strategic view of operations and profitability analysis of the business.

- Rostering
- Cab allocation
- Live Tracking
- Reports
- Financial Analytics
- Vendor management



Easy to use

**Single URL | Extensively Configurable | Completely Paperless | Fuel Type | Vehicle capacity**



Transport type

**Home | Nodal | Metro-Shuttle | Inter-facility-Shuttle**



User requests

**Regular shifts | Late stay | Adhoc | Spot-rental**



Booking options

**Self | SPOC | Manager | Transport team**



Hybrid working - Booking flexibility

**Day/Date | Shift/Trip | Office location | Transport type**



Compliances – Completely Digital & alert based

**Vendor | Vehicle | Driver**



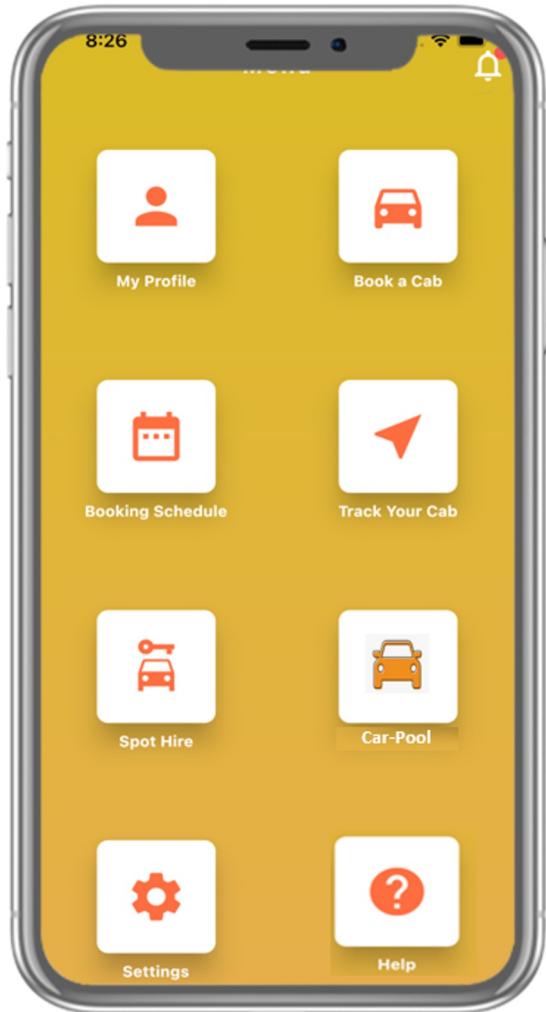
Vendor billing

**Package| Kms | Trip | FTE/PAX**



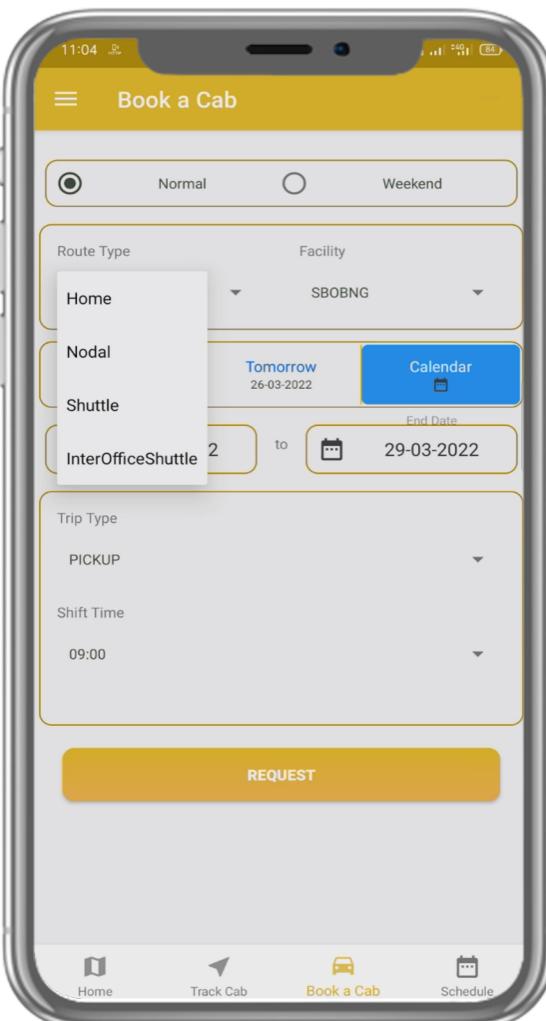
## All operations

Shift | Spot-hire



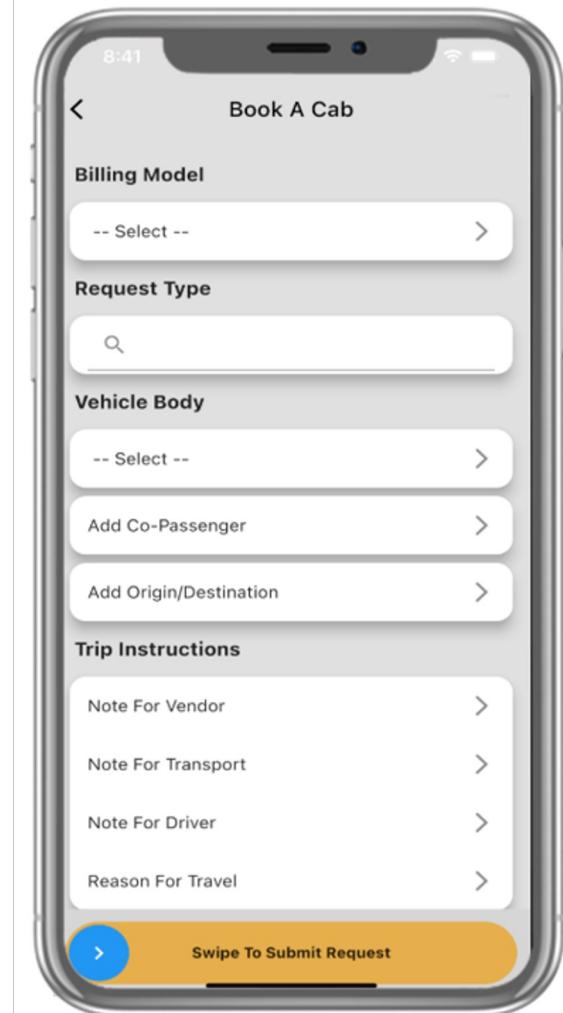
## Shift transport users

Home | Nodal | Shuttle | Inter-facility shuttle



## Spot-hire users

Adhoc | Luxury | Spot-rental | Disposal





**ISMS** - Committed to high level information security management system.  
We are a of **ISO 27001** certified which ensures that effective security controls and policies are in place.



**VAPT** - As a process we do a regular penetration test of complete solution though a 3rd party



**FMEA** - We practice Failure Mode and Effects Analysis, the structured approach to discovering potential failures that may exist within the design of a product or process.



**Data Encryption** - We use one of the most secure encryption methods 256-bit encryption



**Agile Approach** - Follow best practices of product develop which includes version control



**ISO / TEC 27001 : 2013**

## Employee Safety & Experience

- Accommodates last moment changes – Smart request | late stay | Taxi reimbursement | employee Trip reject option
- Multi level SOS escalation – Multi-stage approach with SMS & auto IVR calls
- Female Safety - Exclusive tracking dash-board | Female Safe Reach mechanism | Panic button integration
- Employee feedback dash-board – Homes reach conformation
- Drop-zone attendance – Employee safety & help No-show management
- Digital QR code – Trip wise available on Driver app | vicinity linked QR enablement
- Special needs – Cradle for Women with child | Pregnant Lady | Medical needs |Specially challenged
- On route Alerts - Geo-fence violation alert | Vehicle halting alert |route deviation alert

## Operational Flexibility

- Field app – Separate access to Vendor supervisors , Transport team-, Compliance team, Security team- Paperless operations & Ground compliances
- Dash boards – Operations | Vendor |Cost |Transport - Corporate monitoring
- Dynamic reports – flexibility to user for creating own report format
- Access management – UI based, Facility | Role | Module | Read & Write access
- System configurations – system can be configured each facility wise
- Electric vehicle deployment – Cover all fuel types
- RHM & JMP – Capturing road inputs & Driver Journey Management plan
- IVMS – Capturing vehicle Dynamics
- Vendor billing – Partial billing | facility wise mixed billing



## Operational Savings

- **Number of Routes** (*Reduction by 3-4% in routing cost*)
- **Vehicle Seat Utilization** (*Approx. increase by 5-6%*)
- **Employee No Show Optimization** (*Reduction by 5-6%*)
- **Rostering Efficiency** (*3-4% time saving and reduction in manual effort*)
- **Obtaining operational flexibility**
- **Maintain transparency**
- **DST Shift**
- **Process wise live tracking**

## Employee Experience

- **Improvement in employee satisfaction (ESAT)**
- **Enhanced employee security**
- **Multiple Onboarding Option**
- **Ease of Use**
- **Feedback Option & driver rating**
- **Smart Request**
- **Female Live tracking**
- **Late-stay Shifts**
- **IVR and Number Masking facility**

## Environmental Factor

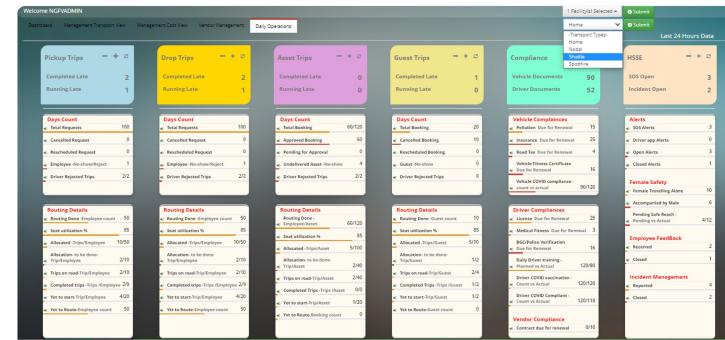
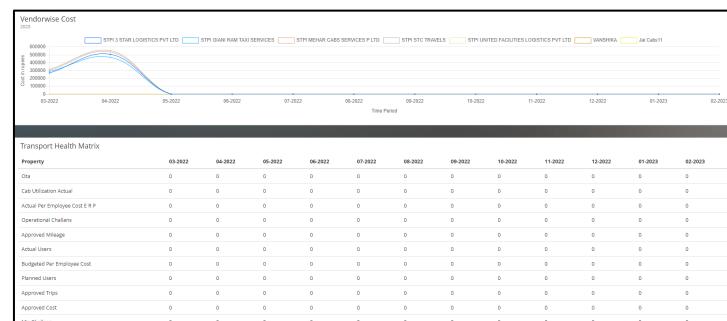
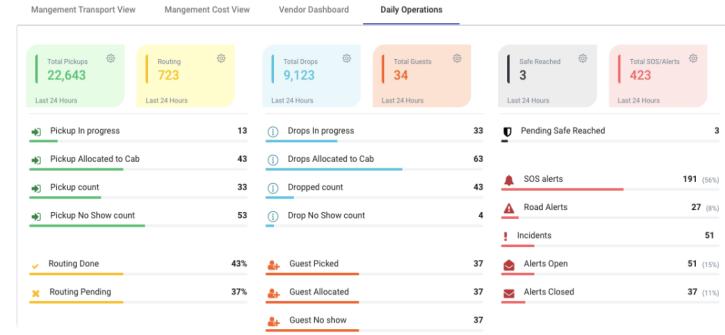
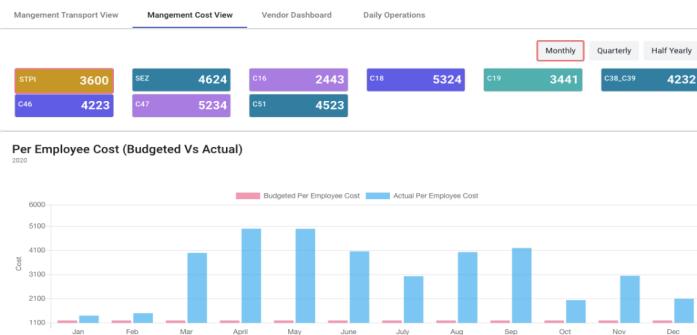
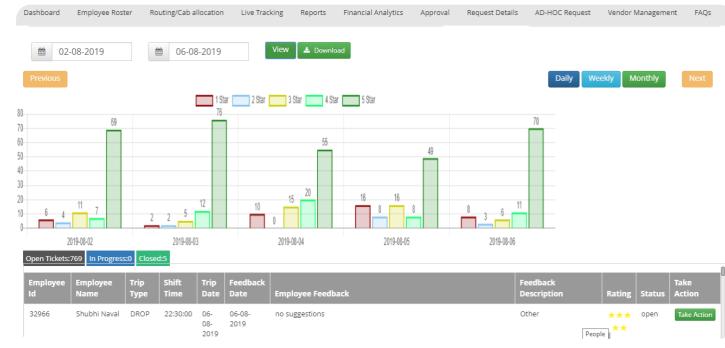
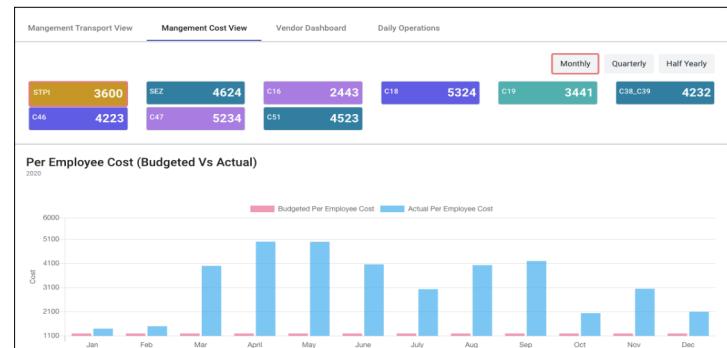
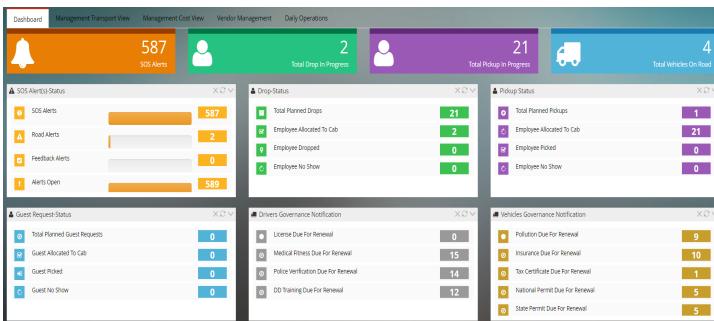
- **Phone Calls** (*90% reduction in phone calls*)
- **Stationery** (*Approx. 90% cost reduction in printing trip sheet if site opt for going paperless*)
- **Carbon Footprint Reduction** (*Reduction by 1-2% in route reduction Less vehicles on the road*)

8-15 % over all  
saving potential

### Note:

- These data points are from our experience & industry standards.
- Percentage of savings will be totally dependent on actual operations and usage of tool on the ground.

# Dashboards - Total Visibility of Business





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**Operations**

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