



Use of the Genie Dashboard Platform

Contenido

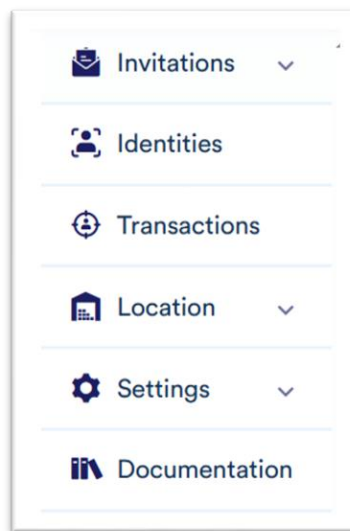
1. General	3
2. Invitations.....	4
3. Identities	6
4. Transactions	14
5. Settings	16
6. Documentation	19

1. General

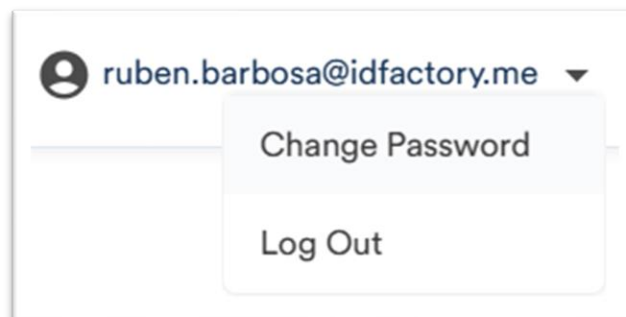
To access the Dashboard, you will need a username and password provided by the ADO support team. If you do not have a username yet, please request one at the following email address: support@idfactory.me.

The link to access the platform is <https://dashboard.idfactory.me/login>. If this is your first time logging into the system, it will prompt you to update your password. Please do so to gain access.

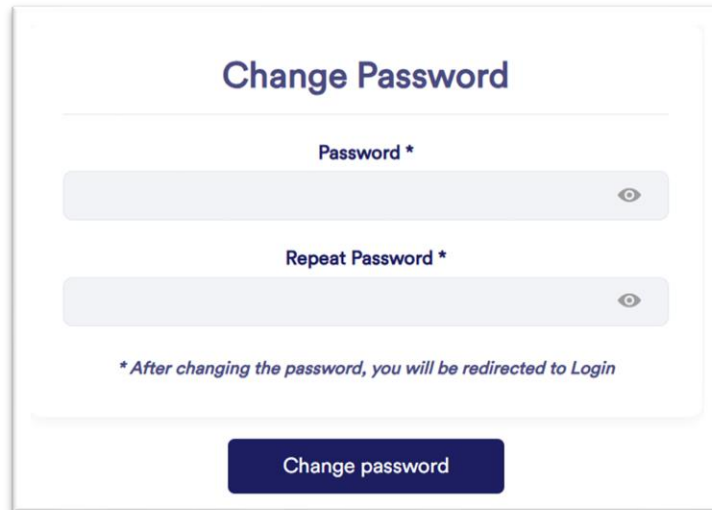
Once you have logged into the platform, you will see a navigation bar on the left side with the enabled options.



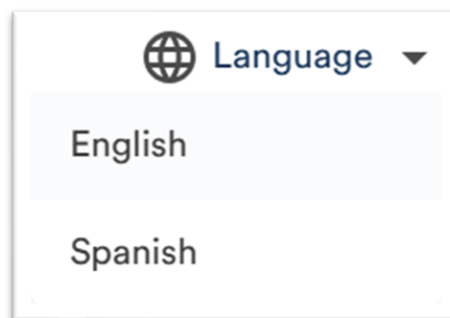
In the top right corner, you will find your username, where you have the option to update your password and log out.



When selecting the "Change Password" option, the system will allow you to change it by asking for your current password and the new password.

A screenshot of a 'Change Password' form. At the top, the title 'Change Password' is centered in a dark blue font. Below the title, there are two input fields. The first field is labeled 'Password *' and the second is labeled 'Repeat Password *'. Both fields have a light gray background and a small eye icon on the right side to toggle password visibility. Below the input fields, there is a line of italicized text: '* After changing the password, you will be redirected to Login'. At the bottom of the form, there is a dark blue button with the text 'Change password' in white.

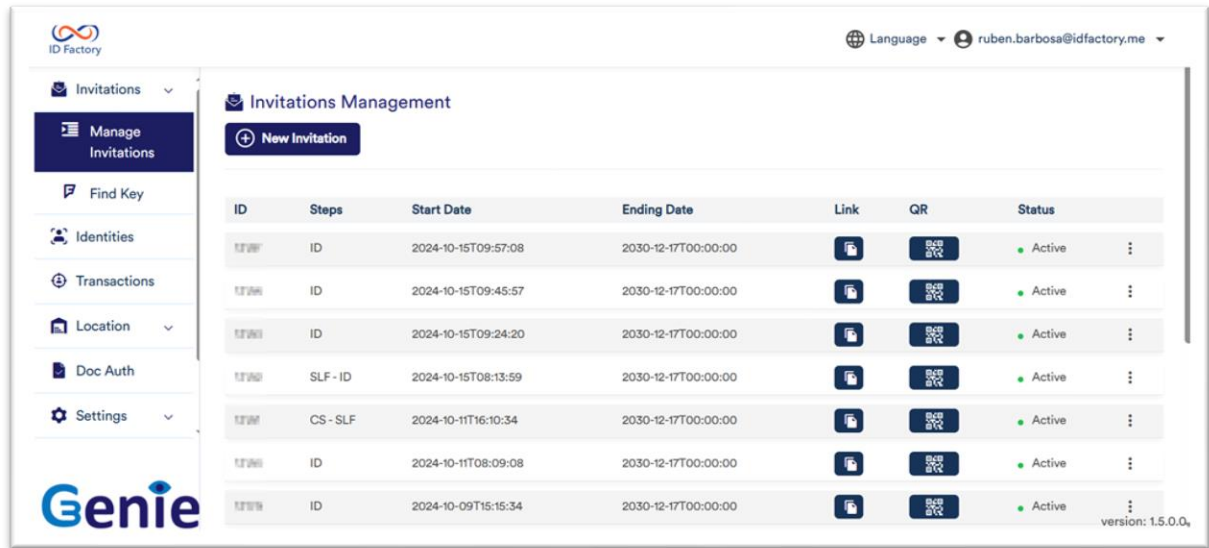
To the left of the username, you will find the option to change the language, with English and Spanish currently available.

A screenshot of a language selection dropdown menu. At the top, there is a globe icon followed by the text 'Language' and a downward-pointing triangle. Below this, there are two options: 'English' and 'Spanish', each on a separate line. The 'English' option is highlighted with a light gray background.

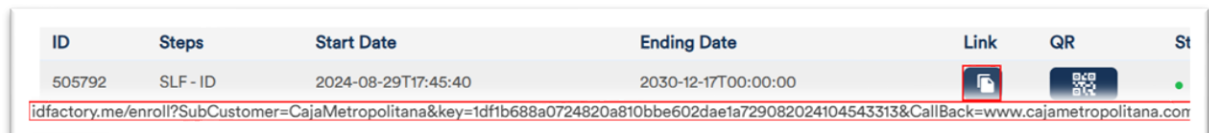
2. Invitations

In the “Invitations” section, under “Manage Invitations,” you will find a list of all the invitations created with some important information, such as: “ID,” “Steps,” “Start Date,” and “Ending Date.” The "ID" field refers to a unique and non-repeatable number that identifies each invitation. The "Steps" field refers to the steps and the order in which they were configured when the invitation was created. The abbreviations "CS" stand for Consent, "SLF" for Selfie, and "ID" for Document.

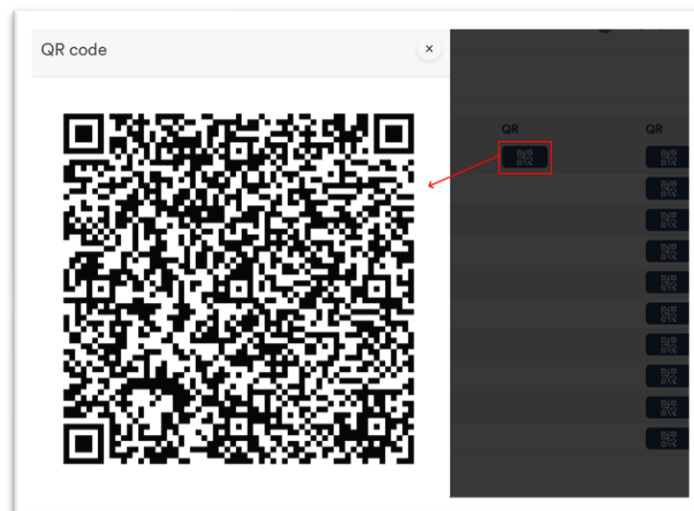
The "Start Date" and "Ending Date" columns refer to the period during which the invitation is valid. Outside of those dates, the invitation will not work.



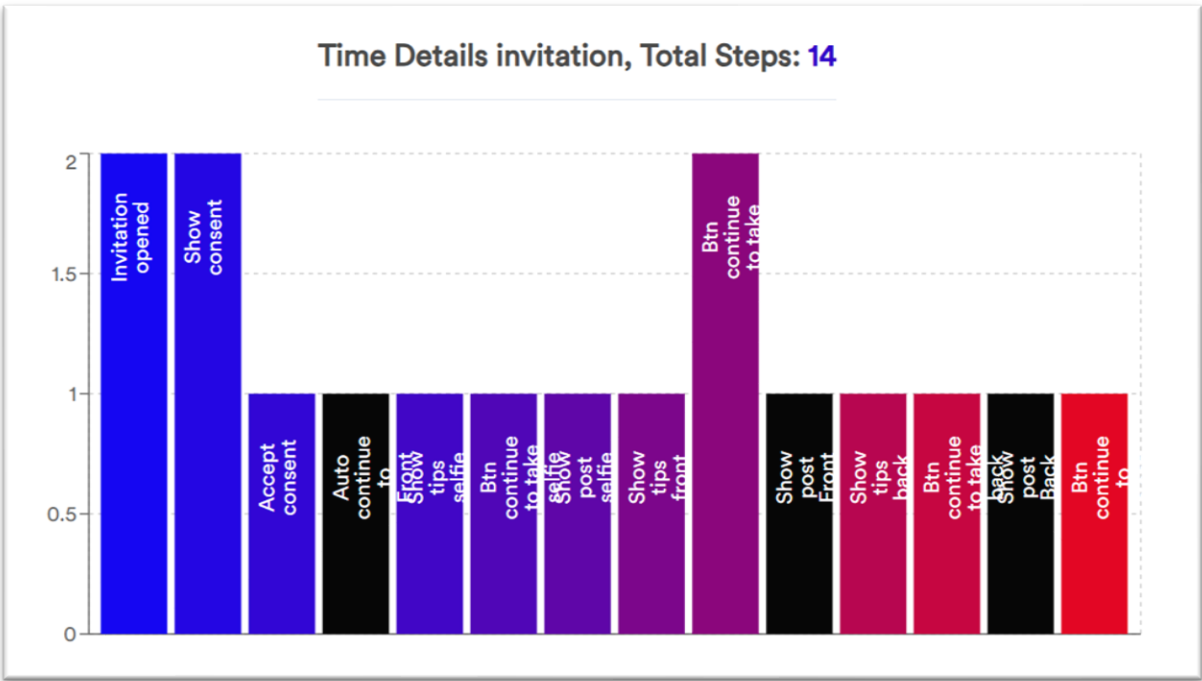
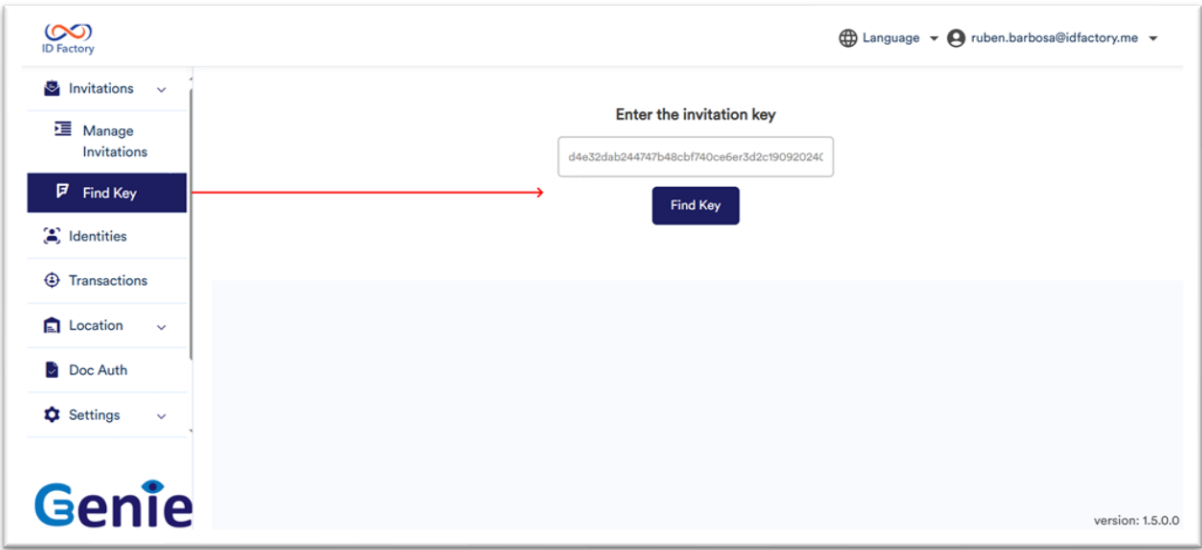
In the "Link" column, you will find a button. Clicking on it will copy the invitation URL, which can be pasted into a browser.



The "QR" column will have a button. Clicking it will open a QR code that you can scan with your phone's camera to open the invitation in the browser. Finally, in the "Status" column, you can see whether the invitation is active or inactive.



In the "Find Key" submenu, you can view the steps the user completed with a specific invitation. To see the steps, you need to paste the invitation key and click the "Find Key" button.



3. Identities

In the identities section, you will find a table with the clients enrolled in the system.

Language ▾ ruben.barbosa@a3-ent.com ▾

Invitations

Identities

Transactions

Settings ▾

Documentation

Identities Management

Sub-Customer	ID	Document	Names	Surnames	Status	
Progrés	8275	8275781	GLORIA YONEL	RAMÍREZ HERRERA	Active	⋮
Progrés	8276	8276781	VALENTINA	GONZÁLEZ VALINCHA	Active	⋮
Progrés	8277	8277781	FREDY ANDRÉS	GARCÉS AGUIRRE	Active	⋮
Capital Metropolitana	8278	8278781	NEILS	CASTILLO	Inactive	⋮
Banco Popular	8279	8279781	JORGE GUER	FLOREZ RODRIGO	Active	⋮
Banco Popular	8280	8280781	ROSA MARIA	GUARIZ DE	Active	⋮
Banco Popular	8281	8281781	JOHAN	NELANDER ALCANTARA	Active	⋮
Progrés	8282	8282781	KATHERINE LOURDES	NEIRA PEREZ	Active	⋮

version: 1.4.1

All the columns contain a filter that you can use to query information with more specific data or to organize the displayed information in ascending or descending order.

↑

Sort Ascending

↓

Sort Descending

Filter

Is equal to

▼

Insert value

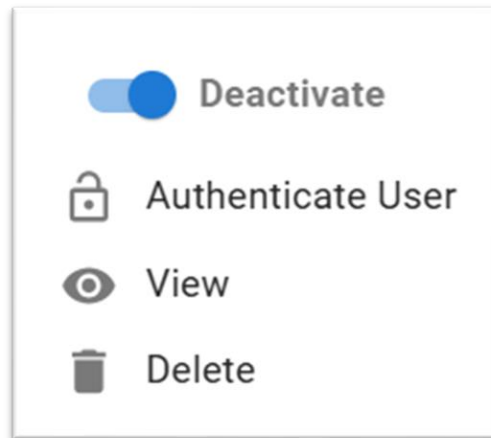
↺

Clean

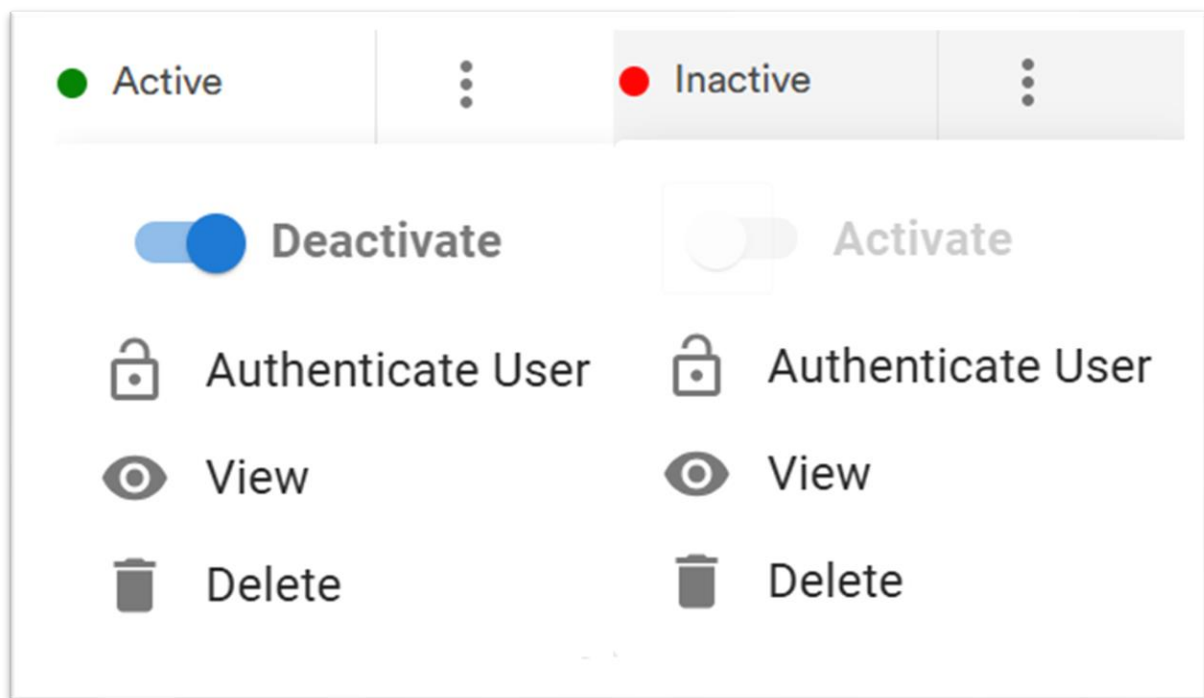
▼

Filter

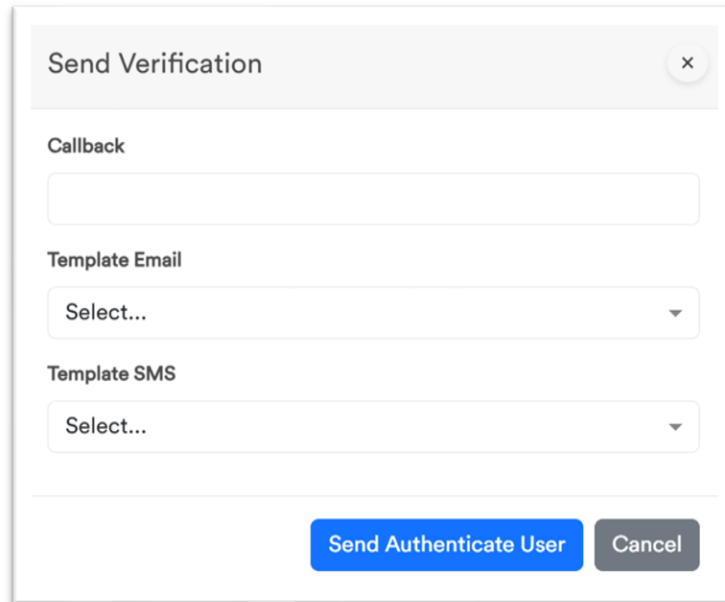
In the last column, you will see three dots for each row. Clicking on them will show you the available options.



The “Deactivate” option will inactivate the identity in the system. If the user is active, the option will appear as “Deactivate,” and if they are inactive, it will appear as “Activate.” The intermediate administrator role only allows for deactivating the identity:



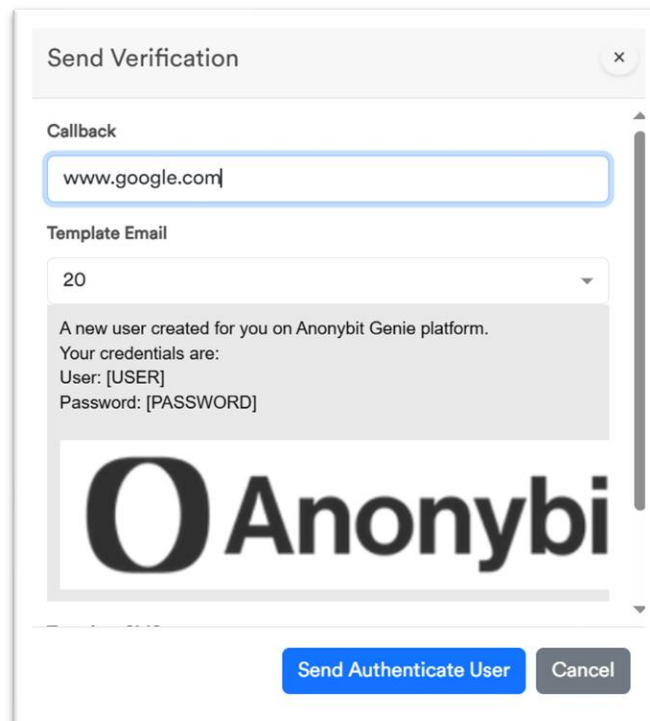
When you click on the “Authenticate User” option, a window will open showing you the following options:



The image shows a 'Send Verification' dialog box. It has a title bar with a close button (x). Below the title bar, there are three sections: 'Callback' with an empty text input field, 'Template Email' with a dropdown menu showing 'Select...', and 'Template SMS' with a dropdown menu showing 'Select...'. At the bottom, there are two buttons: 'Send Authenticate User' (blue) and 'Cancel' (grey).

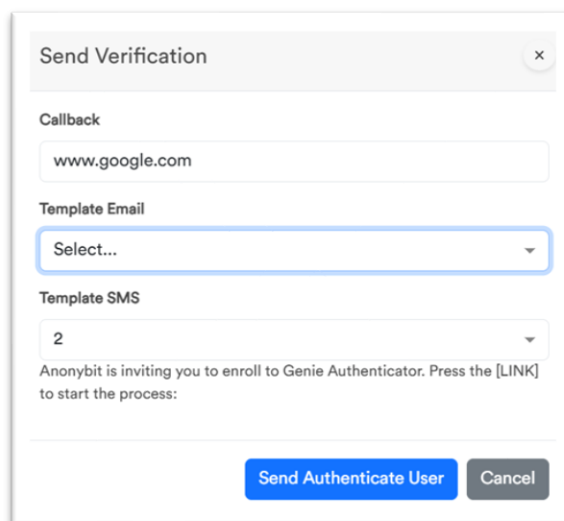
In the “Callback” section, you can enter the page to which you want the invitation to be redirected once the transaction has been completed.

In the “Template Email” section, you can select one of the created templates. This template can only be created by a system administrator, so please contact the support email to request its creation. When you select the template, a preview will be enabled at the bottom, allowing you to see which template has been selected.



The image shows the 'Send Verification' dialog box with content. The 'Callback' field contains 'www.google.com'. The 'Template Email' dropdown is set to '20'. Below the dropdown, there is a preview of an email template. The preview text reads: 'A new user created for you on Anonybit Genie platform. Your credentials are: User: [USER] Password: [PASSWORD]'. Below the text is the 'Anonybi' logo. At the bottom, there are two buttons: 'Send Authenticate User' (blue) and 'Cancel' (grey).

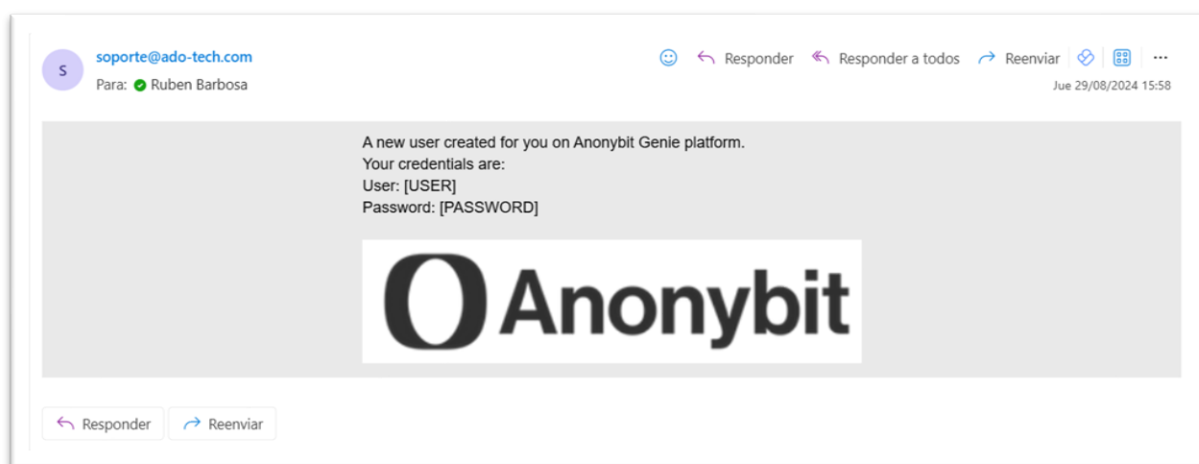
In the “Template SMS” section, you can select a text message template, and when selected, a preview will be enabled at the bottom, allowing you to see which template has been selected.



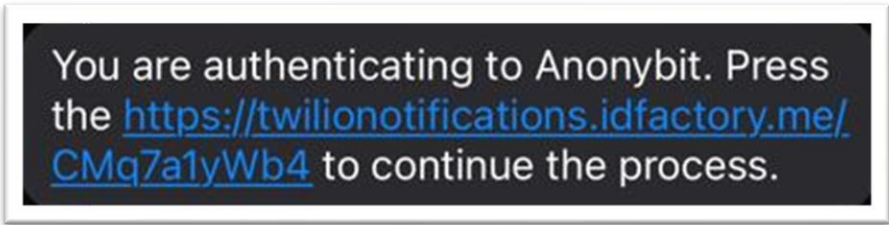
A dialog box titled "Send Verification" with a close button (x) in the top right corner. It contains three main sections: "Callback" with a text input field containing "www.google.com"; "Template Email" with a dropdown menu showing "Select..."; and "Template SMS" with a dropdown menu showing "2". Below the "Template SMS" dropdown, there is a preview text: "Anonybit is inviting you to enroll to Genie Authenticator. Press the [LINK] to start the process:". At the bottom right, there are two buttons: "Send Authenticate User" (blue) and "Cancel" (grey).

Once you select the Email and/or SMS template and click on “Send Authenticate User,” an email and/or text message will be sent to the email address and cell number, provided that they were configured when creating the enrollment invitation.

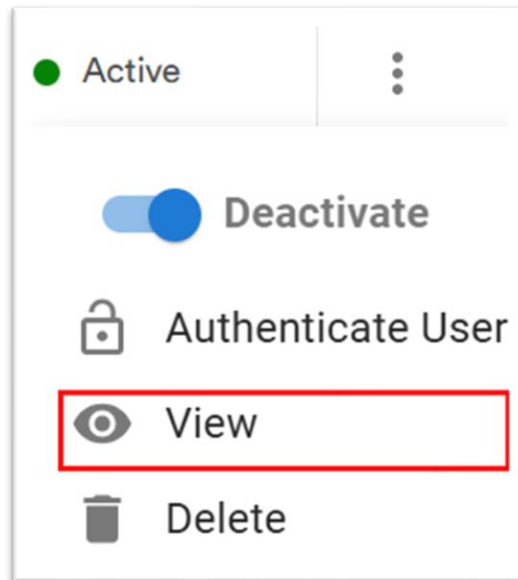
Example of an email after clicking on “Authenticate User”:



Example of SMS sent to the cell number:



The third available option is “View”.



Clicking on the option will open a new window with the information of the selected identity. You will be able to see images of the document used for enrollment in the system and the selfie (the selfie will only be visible if the Selfie service was selected when creating the invitation).

Additionally, you will see a table at the bottom containing the following information, listing how many transactions are performed by the person.

TX ID: Unique and non-repeatable identifier of the transaction.



Date: Date and time when the transaction was executed.


Transaction Type: Can be either Enroll or Verify.

Result: Result of the transaction.

View Summary: You will be able to see the summary of the transaction.

1030648319 - RUBEN DARIO BARBOSA BRUGES





Date of Birth: Invalid Date
Age:
Email:
Phone Number:

Transactions

TX Id.	Date	Transaction Type	Result	View Summary
502238	2024-08-28T22:00:32.103893	Enroll	Invalid document	View Summary

< 1 >






Close





Clicking on “View Summary” will allow you to see more information about the transaction and two additional options: “Steps” and “View Video”.

Tx ID: 502238 Transaction Type: Enroll

Starting Date: Aug 28, 2024, 22:00:32
Finish Date: Aug 28, 2024, 22:00:35

Score Name: Invalid document
State Name: Closed





Steps

Steps

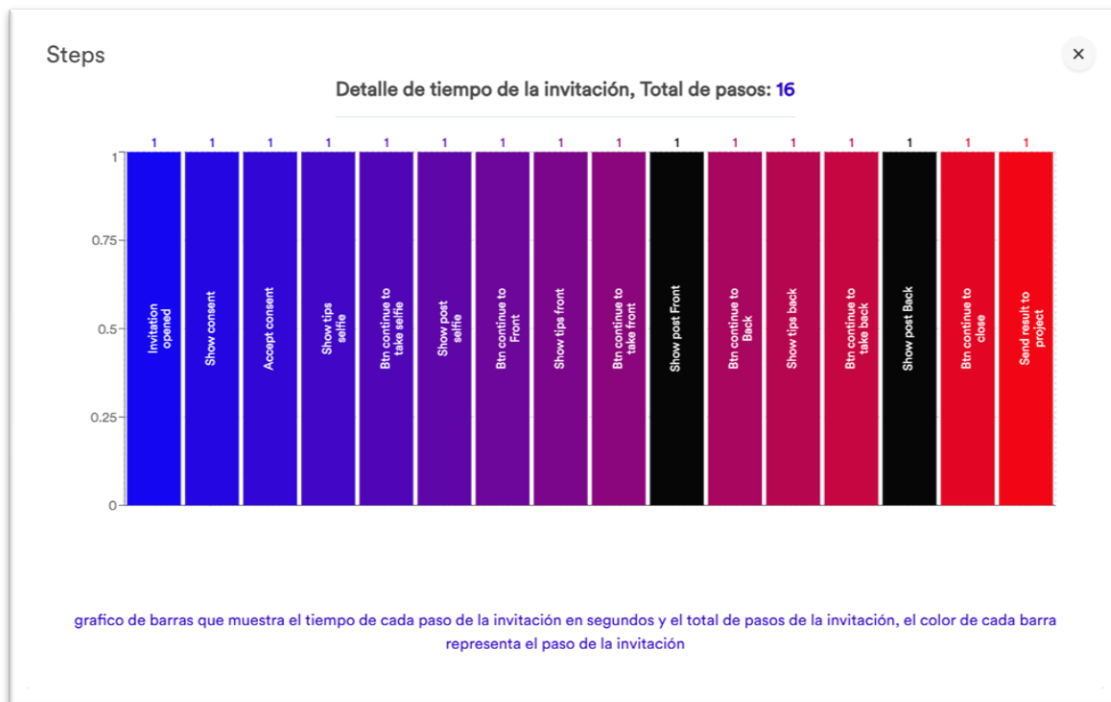
Video Liveness

View Video

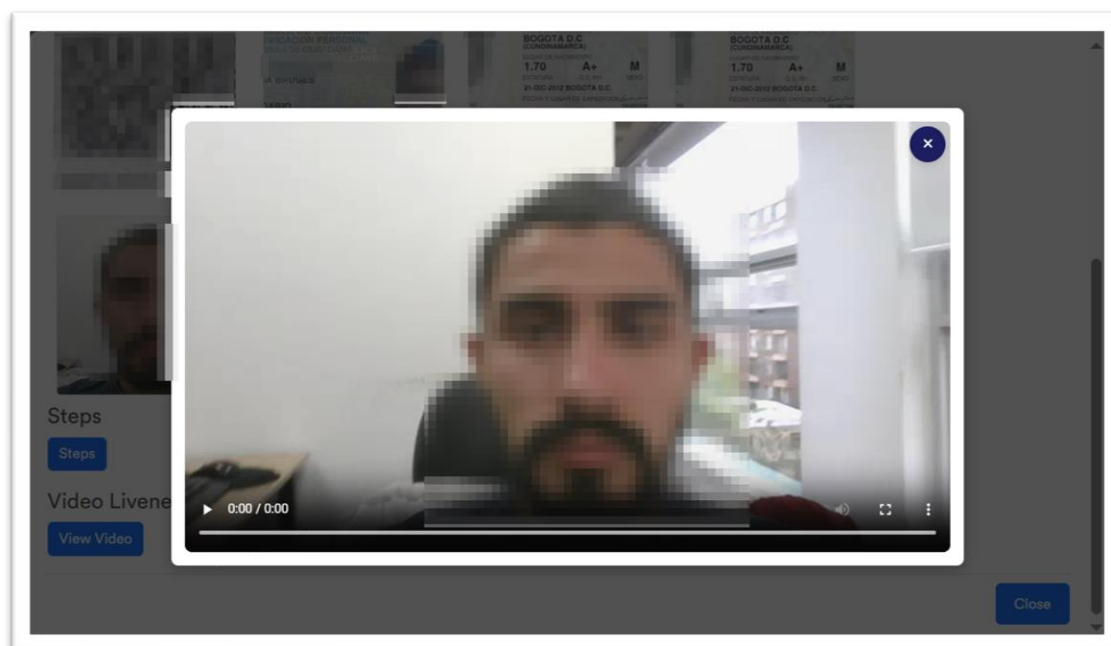
Close

Clicking on “Steps” will allow you to see a graph of the steps that were taken and the count. This count may vary depending on how many times the step is repeated,

whether due to refreshing the page, leaving the process and then continuing, or simply repeating any of the steps.



If the “View Video” option appears, it means that the “Selfie” step was used for authentication or enrollment. You will be able to see a short recording of the moment when the person was enrolled or verified, which will show proof of life.

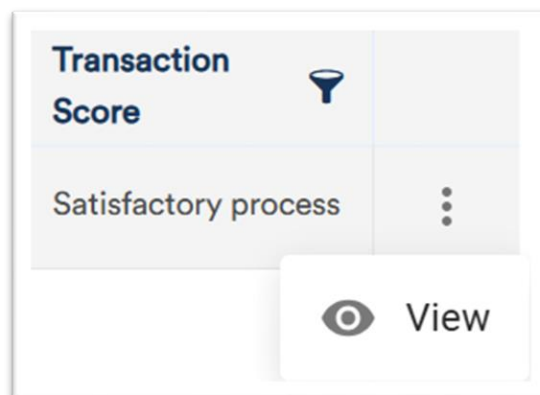


4. Transactions

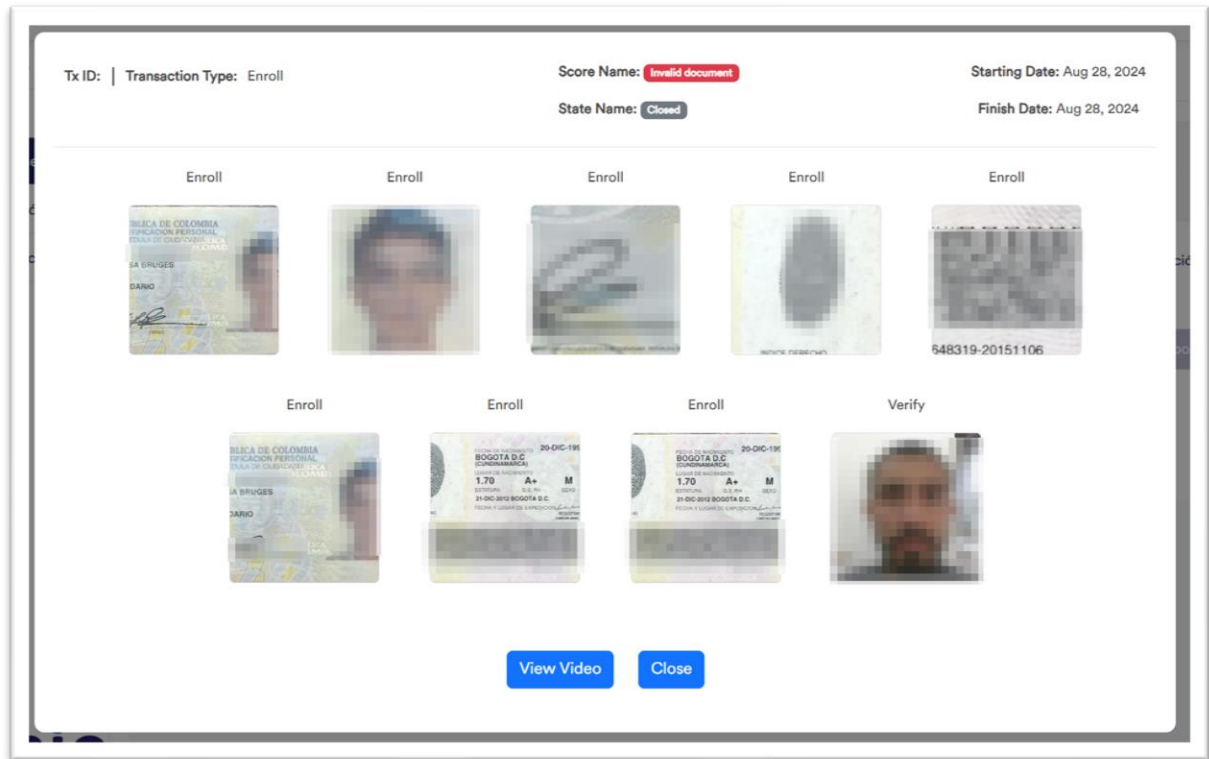
In this section, only the transactions of the client or clients associated with your user will be listed. It contains the same filtering and sorting options.

ID	Sub-Customer	Identification Number	Names	Surnames	Create Date	Transaction Type	Transaction Score	
803702	Osle	1048277792	MARCOS	AUSTRIALL	Aug 29, 2024, 22:56:04	DirectEnroll	Satisfactory process	...
803701	ProgreBer	50794671	NALDRO	OLDS	Aug 29, 2024, 22:55:04	Verify	Satisfactory process	...
803703	ProgreBer	103320030	JUAN	MORALEJO	Aug 29, 2024, 22:53:15	DirectEnroll	Satisfactory process	...
803700	ManiMan	103020010	JANINA	NEVARETE	Aug 29, 2024, 22:52:56	DirectEnroll	Satisfactory process	...
803708	ManiMan	103020040	REYHER	PREDA	Aug 29, 2024, 22:52:35	Verify	Satisfactory process	...
803707	ProgreBer	107647030	GUORR	WERTIN	Aug 29, 2024, 22:51:22	DirectEnroll	Satisfactory process	...
803706	ProgreBer	1045017807	VALDERRA	GUERRA	Aug 29, 2024, 22:50:46	DirectEnroll	Satisfactory process	...
					Aug 29, 2024,		Face does not	version: 1.4.6

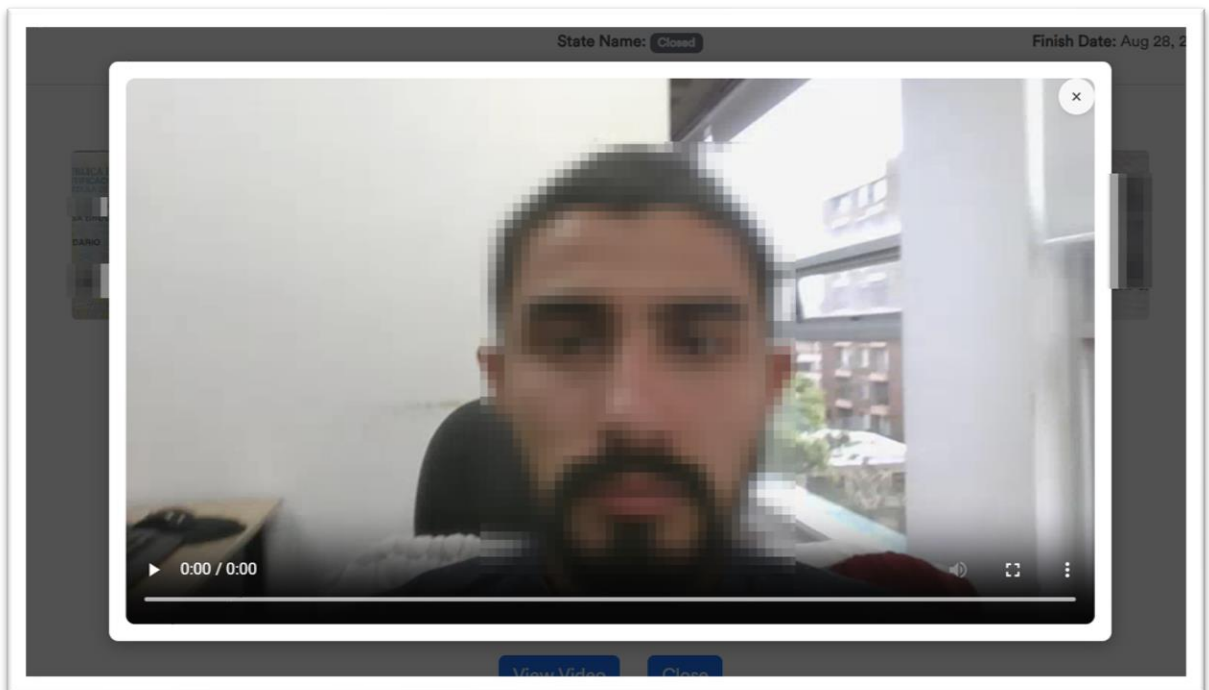
In the last column, you will see three dots with the option to “View.”



Clicking on “View” will allow you to see the details of that transaction.



In the “View Video” option, you will also be able to see the video of the moment of the transaction, whether it is enrollment or verification, which will provide proof of life to demonstrate that it is not fraudulent.



In the lower left corner, you will see the option to export the data.



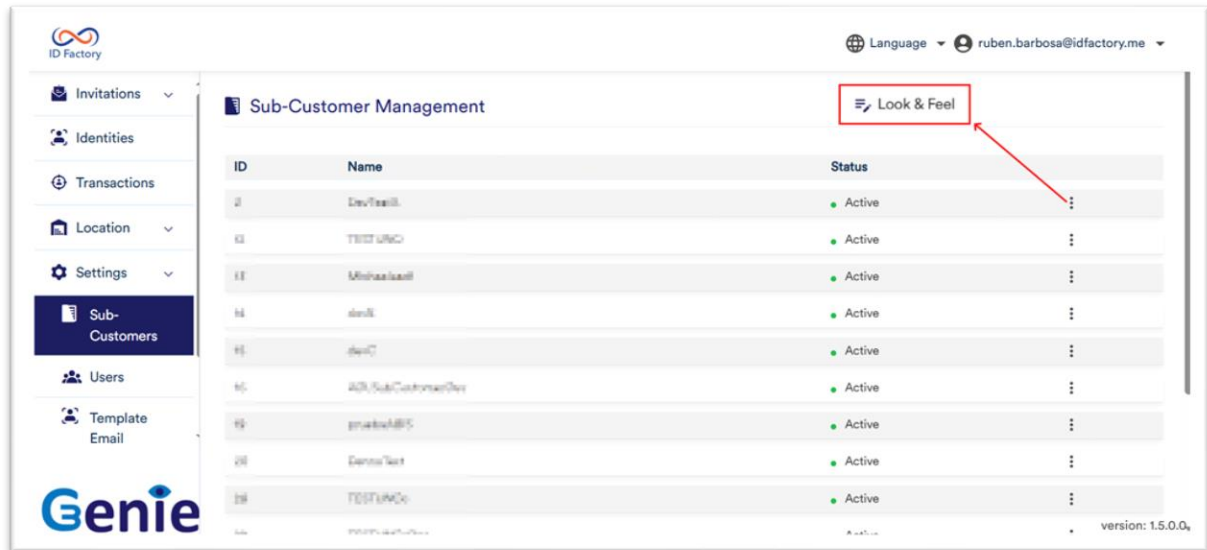
5. Settings

This option has a dropdown list; clicking on it will show you the options for “General,” “Customers,” “Sub-Customers,” “Users,” “Template Email,” and “Template SMS”.

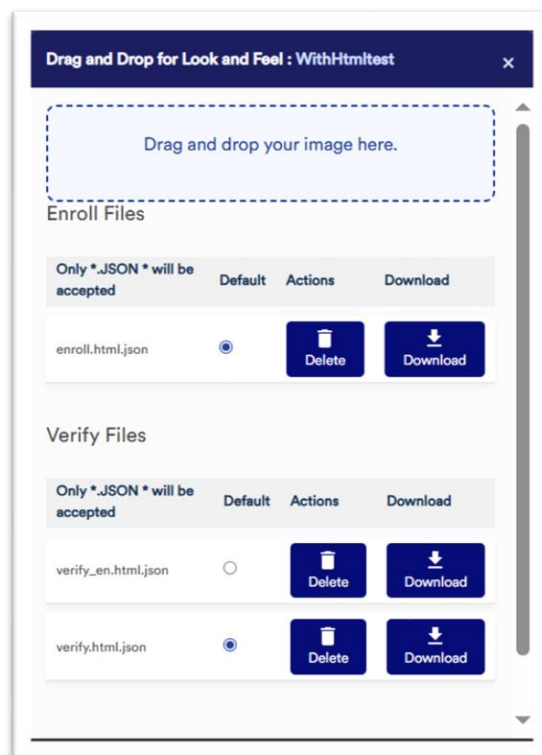
Clicking on “General” will allow you to view and configure all the general options of the platform. You will need to expand the section you need to view or configure and make the necessary adjustments.



In the “Sub-Customers” option, the system will display a list of all the sub-customers created and active to date. Clicking on the three dots at the end of each line will enable three options: “Edit,” “Look & Feel,” and “Delete”.



The “Look & Feel” option will allow you to upload the HTML files for the sub-customer for verify and enroll, and you must set at least one as default in each routine. The system allows multiple file uploads.



The “Users” submenu will display a list of all active users created in the system. It will also allow you to create, edit, and delete a sub-customer based on the option you click.

Language ▾ ruben.barbosa@idfactory.me ▾

Users Management

[New User](#)

Names	Surnames	Customer	Role	Status
admin	Silvana		Administrator	Active
Maria	Garcia	BDLChen	Intermediate Administrator	Active
Bob				Active
Tamara			Turnstile	Active
Camila	Garcia	BDLChen	Guest	Active
Luisa	Ortiz	del	Intermediate Administrator	Active
Test	Usoygi		Intermediate Administrator	Active
Test	Usoygi			Active

version: 1.5.0.0

When you click on “New User,” the system will open a window with the necessary fields to create a user. In the “Role” option, the roles that you can assign to the new user will be listed. In “Customer” and “Sub-Customer,” you will see the list of enabled clients and sub-customers that can be assigned to the user.

The fields marked with an asterisk are mandatory.

[←](#) **New User**

Document number *

Email *

Name *

Last Name *

Phone *

Role *

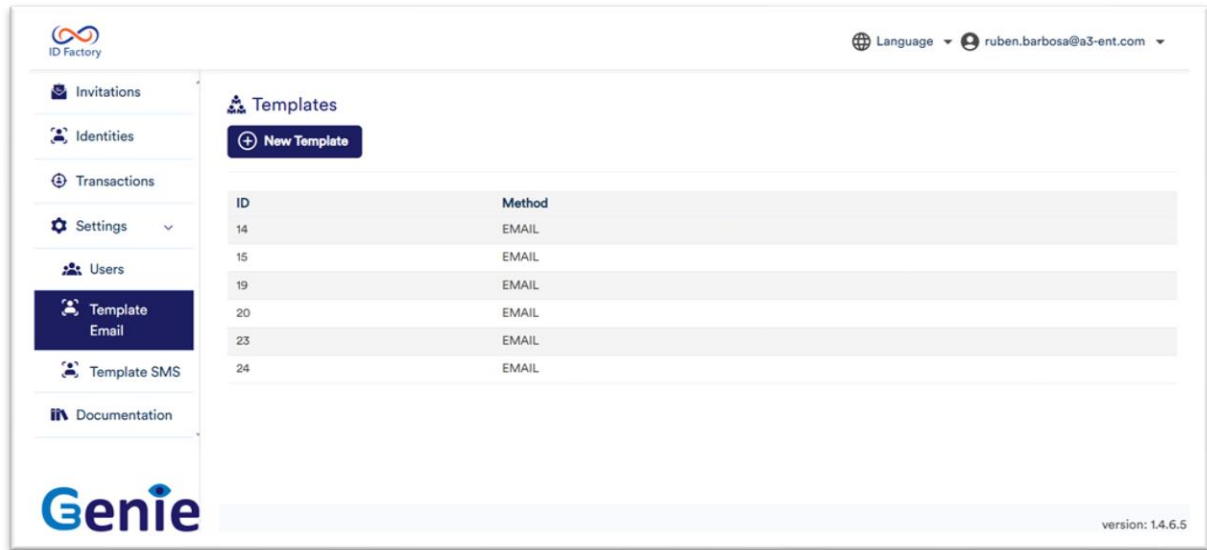
Customer

Sub-Customer

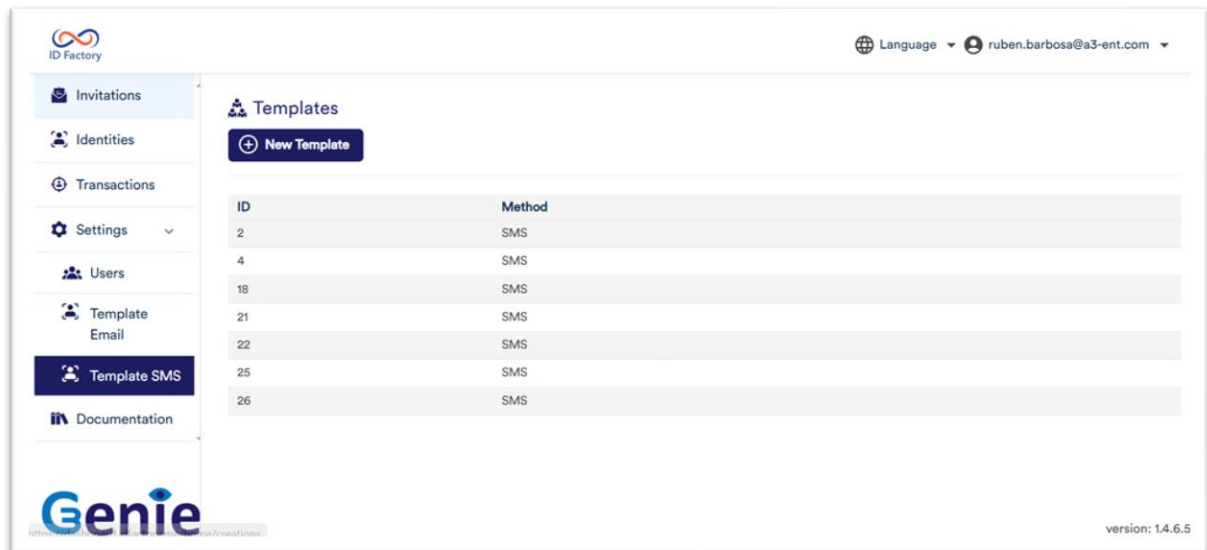
Active ☒

[Save](#)

Clicking on “Template Email” will display a list of the templates that will be used when creating an invitation or performing a verification.




Clicking on “Template SMS” will display a list of the templates that will be used when creating an invitation or performing a verification.




6. Documentation

This option provides access to the technical documentation needed to understand the processes of the platform.



Invitations
Identities
Transactions
Settings
Documentation



ID FACTORY
Glossary

SDK Flows

Enroll

Verify

Web flows

Enroll

Verify

Api's

AuthorizationGetToken

Back

Close

Glossary

- Template:** File containing the record of biometric minutiae or characteristic features of a biometric pattern.
- Custom elements:** A set of APIs JavaScript that allow you to define custom elements and their behavior, which then can be used as desired in the user interface.
- Enroll:** It is a process in which the registration of a facial minutiae (template) for later comparisons.
- Verify:** It is a process by which two templates are compared (1:1), one of the templates comes from the interaction about which there is doubt and the other template corresponds to the one previously stored in the enrollment process.
- Transaction:** Each interaction of a user with the platform searching performing an enrollment or verification process is recorded on our platform with a unique incremental number which we will call transaction or TX, regardless of the result of it.
- Invitation key:** Unique identifier of the invitation.
- Caseld:** This field receive the case id generated in liveness process.
- Endpoint:** In software development and APIs, an endpoint refers to a specific URL that links to a particular resource. When interacting with an API, endpoints can perform specific activities such as requesting data or triggering a process.
- Api:** Is a ser of rules or protocols that enables software applications to communicate with each other to exchange data, features, and functionality. APIs simplify and accelerate application and software development by allowing developers to integrate data, services, and capabilities from other applications, instead of developing them from scratch.
- Enviroment:** DEV, QA, Sandbox, production

version: 1.0

Creado por	Fecha	Versión
Rubén Barbosa	21/10/2024	2
Rubén Barbosa	11/10/2024	1