



Use of the Genie Dashboard Platform

Contenido

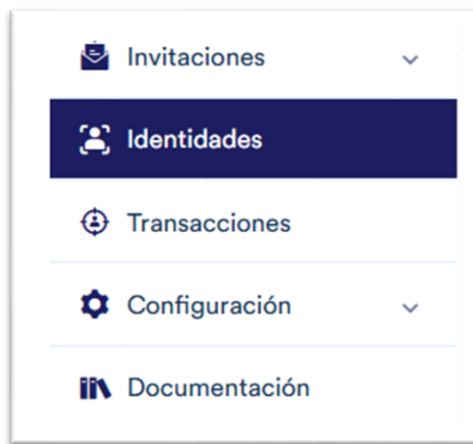
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1. General

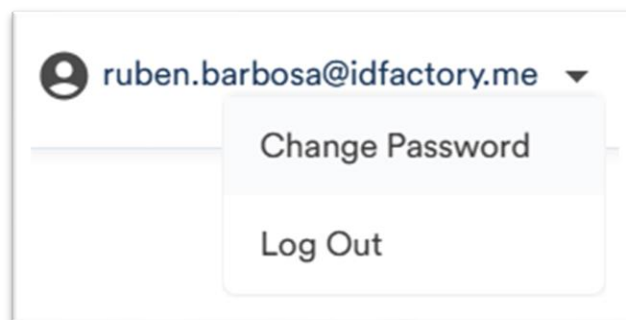
To access the Dashboard, you will need a username and password provided by the ADO support team. If you do not have a username yet, please request one at the following email address: support@idfactory.me.

The link to access the platform is <https://dashboard.idfactory.me/login>. If this is your first time logging into the system, it will prompt you to update your password. Please do so to gain access.

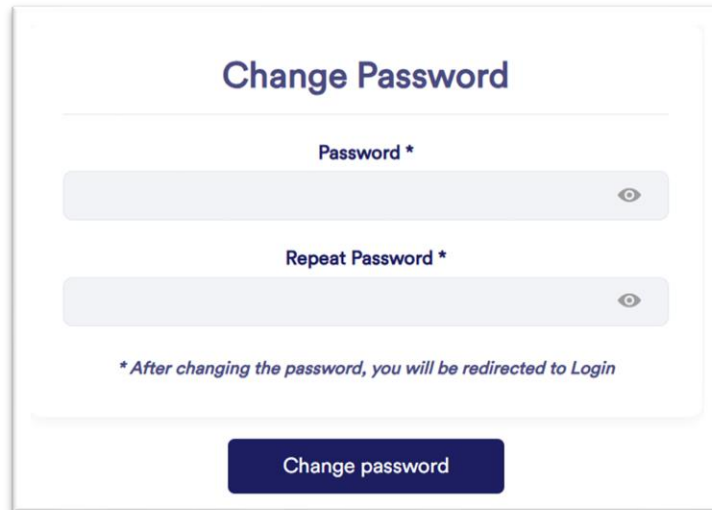
Once you have logged into the platform, you will see a navigation bar on the left side with the enabled options.



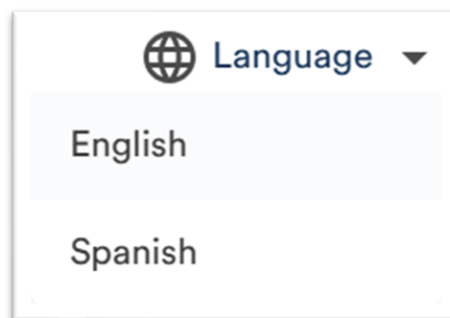
In the top right corner, you will find your username, where you have the option to update your password and log out.



When selecting the "Change Password" option, the system will allow you to change it by asking for your current password and the new password.

A screenshot of a 'Change Password' form. At the top, the title 'Change Password' is centered in a dark blue font. Below the title, there are two input fields. The first field is labeled 'Password *' and the second is labeled 'Repeat Password *'. Both fields have a light gray background and a small eye icon on the right side to toggle password visibility. Below the input fields, there is a line of italicized text: '* After changing the password, you will be redirected to Login'. At the bottom of the form, there is a dark blue button with the text 'Change password' in white.

To the left of the username, you will find the option to change the language, with English and Spanish currently available.

A screenshot of a language selection dropdown menu. At the top, there is a globe icon followed by the text 'Language' and a downward-pointing triangle. Below this, there are two options: 'English' and 'Spanish', each on a separate line. The 'English' option is highlighted with a light gray background.

2. Invitations

In the “Invitations” section, under “Manage Invitations,” you will find a list of all the invitations created with some important information, such as: “ID,” “Steps,” “Start Date,” and “Ending Date.” The "ID" field refers to a unique and non-repeatable number that identifies each invitation. The "Steps" field refers to the steps and the order in which they were configured when the invitation was created. The abbreviations "CS" stand for Consent, "SLF" for Selfie, and "ID" for Document.

The "Start Date" and "Ending Date" columns refer to the period during which the invitation is valid. Outside of those dates, the invitation will not work.

ID Factory

Invitaciones

Creaciones

Buscar Llave

Identities

Transacciones

Configuración

Documentación

Idioma ▾

ruben.barbosa@idfactory.me ▾

Gestión de Invitaciones

ID	Pasos	Subcustomer	Fecha de inicio	Fecha final	Enlace	QR	Estado
628390	ID	PHH Mortgage	2024-11-26T16:15:13	2030-12-17T00:00:00			Activo
628386	ID	PalmettoHarborTitleInc	2024-11-26T16:14:47	2030-12-17T00:00:00			Activo
628382	ID	AlphaAbstractAgency	2024-11-26T16:14:10	2030-12-17T00:00:00			Activo
628381	ID	MarlinTitle	2024-11-26T16:13:44	2030-12-17T00:00:00			Activo
628378	ID	AlomaTitle	2024-11-26T16:13:12	2030-12-17T00:00:00			Activo
628374	SLF - ID	CajaMetropolitana	2024-11-26T15:56:28	2030-12-17T00:00:00			Activo
628310	CS - ID	SignatureTitle	2024-11-26T15:55:06	2030-12-17T00:00:00			Activo
628280	CS - ID	Voxtur	2024-11-26T15:49:29	2030-12-17T00:00:00			Activo
628213	CS - ID	MarlinTitle	2024-11-26T15:31:18	2030-12-17T00:00:00			Activo
628148	CS - SLF - ID	MarciMex	2024-11-26T20:07:55.728108	2025-11-26T20:07:55.728108			Activo

In the "Link" column, you will find a button. Clicking on it will copy the invitation URL, which can be pasted into a browser.

ID	Steps	Start Date	Ending Date	Link	QR	St
505792	SLF - ID	2024-08-29T17:45:40	2030-12-17T00:00:00			●
idfactory.me/enroll?SubCustomer=CajaMetropolitana&key=Idf1b688a0724820a810bbe602dae1a729082024104543313&CallBack=www.cajametropolitana.com						

The "QR" column will have a button. Clicking it will open a QR code that you can scan with your phone's camera to open the invitation in the browser. Finally, in the "Status" column, you can see whether the invitation is active or inactive.



In the "Find Key" submenu, you can view the steps the user completed with a specific invitation. To see the steps, you need to paste the invitation key and click the "Find Key" button.

Language ▾ ruben.barbosa@idfactory.me ▾

Invitations ▾
Manage Invitations
Find Key
Identities
Transactions
Location ▾
Doc Auth
Settings ▾

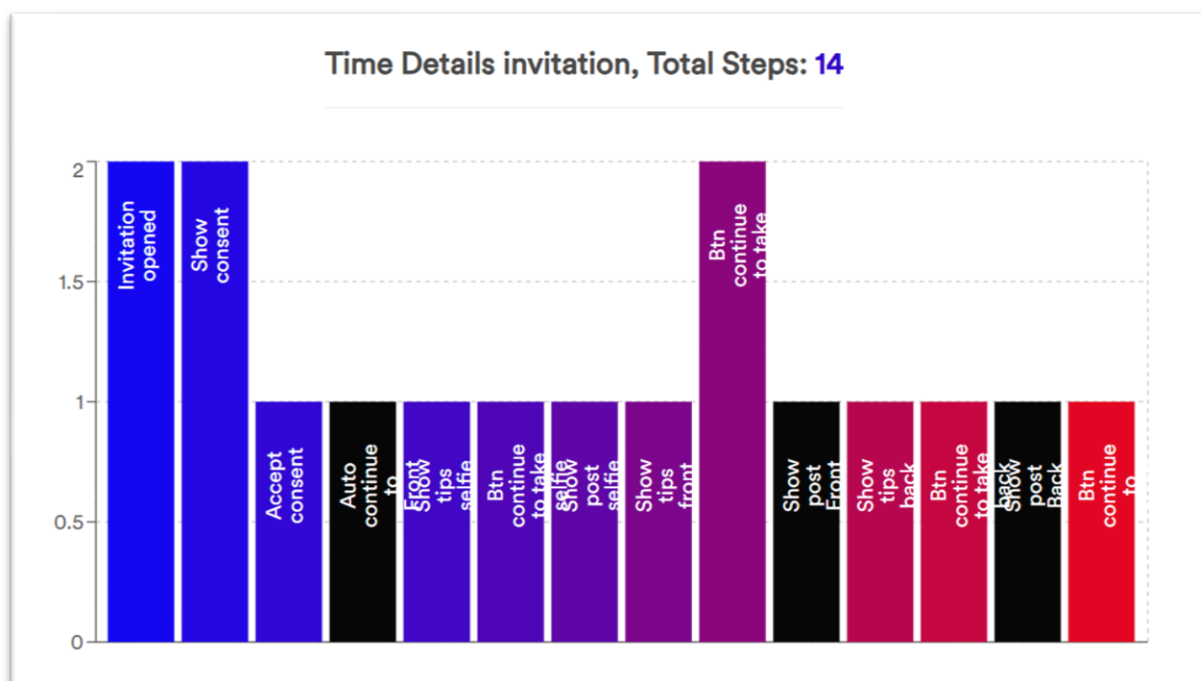
Enter the invitation key

d4e32dab244747b48cbf740ce6e3d2c19092024c

Find Key

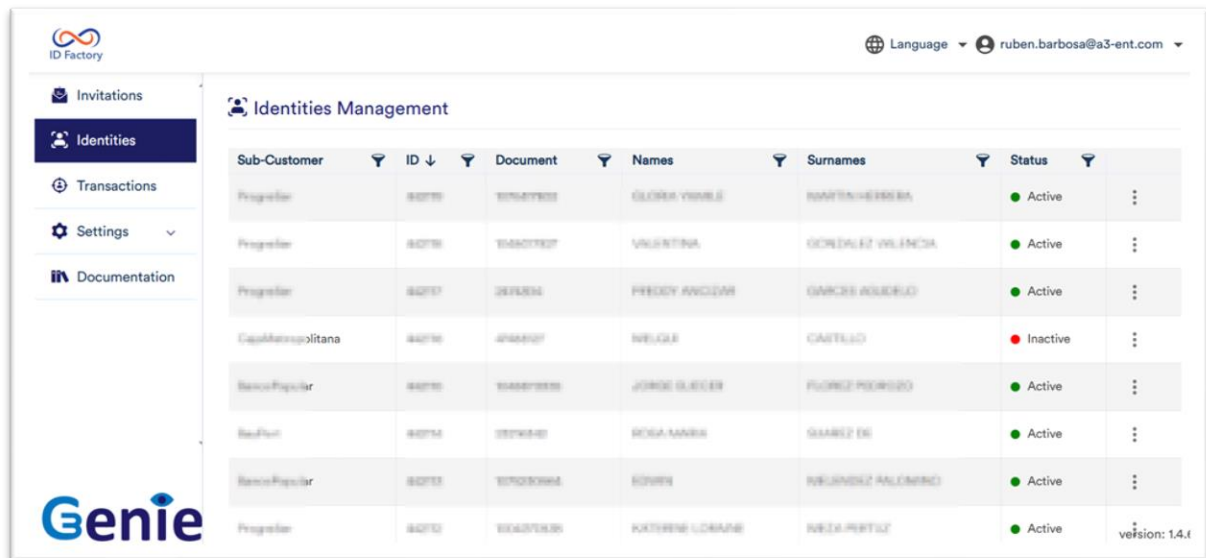
Genie

version: 1.5.0.0



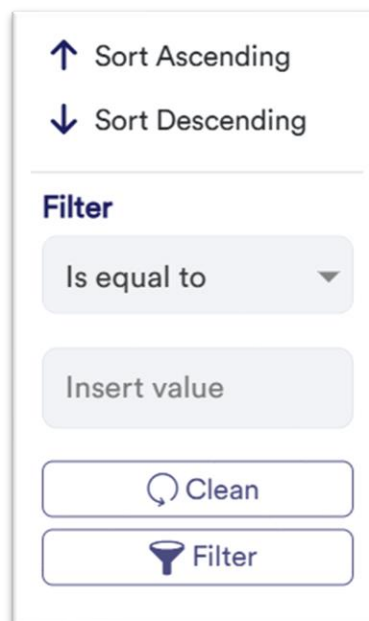
3. Identities

In the identities section, you will find a table with the clients enrolled in the system.



Sub-Customer	ID	Document	Names	Surnames	Status	
Progreder	8277	7242772	GLORIA YANILE	RODRIGUEZ	Active	⋮
Progreder	8278	7242787	VALERIA	GONZALEZ VALENZA	Active	⋮
Progreder	8277	257424	FREDY ANDRÉS	GARCÉS ANDRÉS	Active	⋮
Capital Metropolitana	8278	474427	WELGE	CASTILLO	Inactive	⋮
Banco Popular	8278	7242788	JORGE GUILLER	FLORES PEDROSO	Active	⋮
Banco Popular	8278	257424	ROSAMARIA	GUARIZ DE	Active	⋮
Banco Popular	8278	7242788	EDWIN	PERALTA ALONSO	Active	⋮
Progreder	8278	7242788	KATHERINE LOURDES	PERALTA	Active	⋮

All the columns contain a filter that you can use to query information with more specific data or to organize the displayed information in ascending or descending order.



↑ Sort Ascending

↓ Sort Descending

Filter

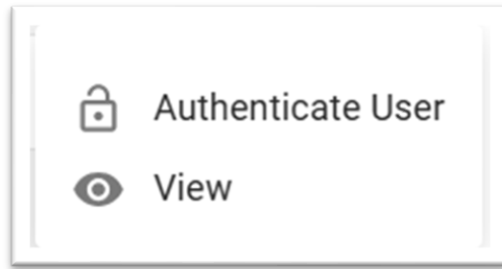
Is equal to ▼

Insert value

Clean

Filter

In the last column, you will see three dots for each row. Clicking on them will show you the available options.



When you click on the “Authenticate User” option, a window will open showing you the following options:

A modal window titled 'Send Verification' with a close button (x) in the top right corner. It contains three sections: 'Callback' with a text input field, 'Template Email' with a dropdown menu showing 'Select...', and 'Template SMS' with a dropdown menu showing 'Select...'. At the bottom, there are two buttons: a blue 'Send Authenticate User' button and a gray 'Cancel' button.

In the “Callback” section, you can enter the page to which you want the invitation to be redirected once the transaction has been completed.

In the “Template Email” section, you can select one of the created templates. This template can only be created by a system administrator, so please contact the support email to request its creation. When you select the template, a preview will be enabled at the bottom, allowing you to see which template has been selected.

The dialog box is titled "Send Verification" with a close button (x) in the top right corner. It contains the following fields and content:

- Callback:** A text input field containing "www.google.com".
- Template Email:** A dropdown menu currently showing "20". Below it is a preview of an email template with the text: "A new user created for you on Anonybit Genie platform. Your credentials are: User: [USER] Password: [PASSWORD]". At the bottom of the preview is the Anonybit logo.
- Buttons:** "Send Authenticate User" (blue) and "Cancel" (grey) at the bottom right.

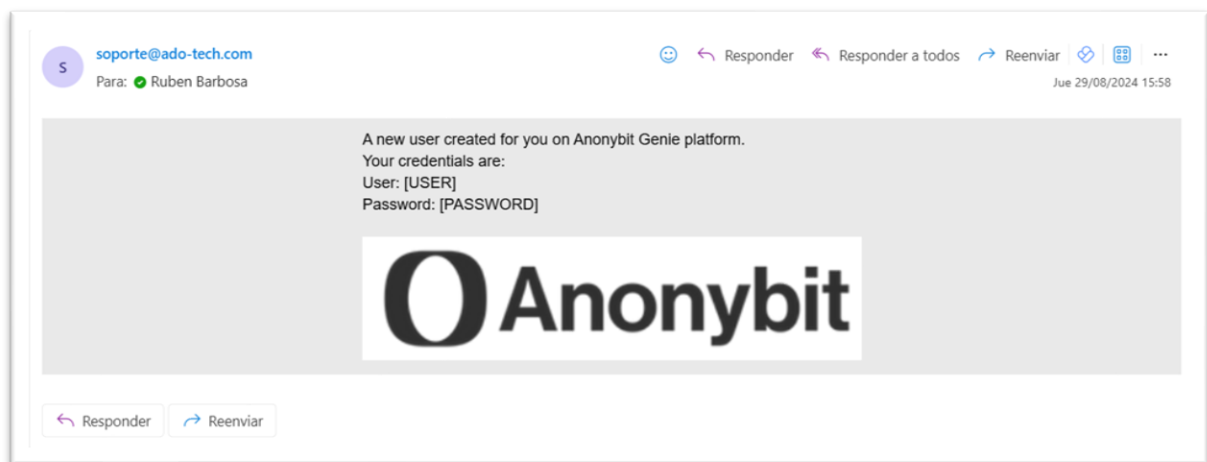
In the “Template SMS” section, you can select a text message template, and when selected, a preview will be enabled at the bottom, allowing you to see which template has been selected.

The dialog box is titled "Send Verification" with a close button (x) in the top right corner. It contains the following fields and content:

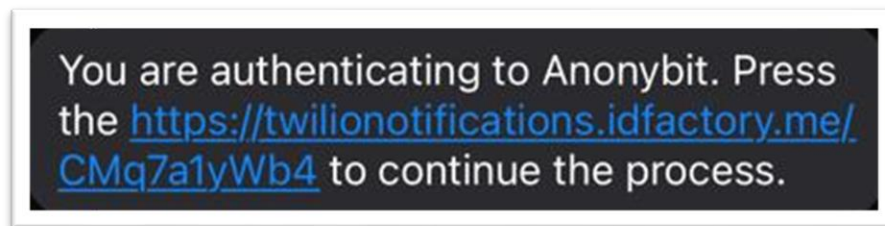
- Callback:** A text input field containing "www.google.com".
- Template Email:** A dropdown menu currently showing "Select...".
- Template SMS:** A dropdown menu currently showing "2". Below it is a preview of an SMS template with the text: "Anonybit is inviting you to enroll to Genie Authenticator. Press the [LINK] to start the process:".
- Buttons:** "Send Authenticate User" (blue) and "Cancel" (grey) at the bottom right.

Once you select the Email and/or SMS template and click on “Send Authenticate User,” an email and/or text message will be sent to the email address and cell number, provided that they were configured when creating the enrollment invitation.

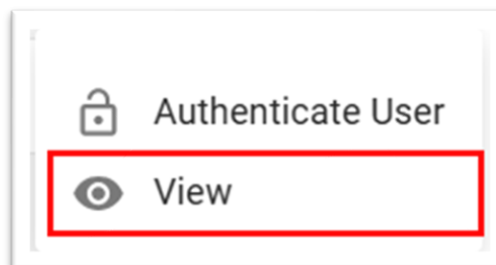
Example of an email after clicking on “Authenticate User”:



Example of SMS sent to the cell number:



The third available option is “View”.



Clicking on the option will open a new window with the information of the selected identity. You will be able to see images of the document used for enrollment in the system and the selfie (the selfie will only be visible if the Selfie service was selected when creating the invitation).

Additionally, you will see a table at the bottom containing the following information, listing how many transactions are performed by the person.

TX ID: Unique and non-repeatable identifier of the transaction.

View Summary: You will be able to see the summary of the transaction.

Clicking on “View Summary” will allow you to see more information about the transaction and two additional options: “Steps” and “View Video”.

Tx ID: 502238
Transaction Type: Enroll

Starting Date: Aug 28, 2024, 22:00:32
Finish Date: Aug 28, 2024, 22:00:35

Score Name: Invalid document
State Name: Closed

Steps

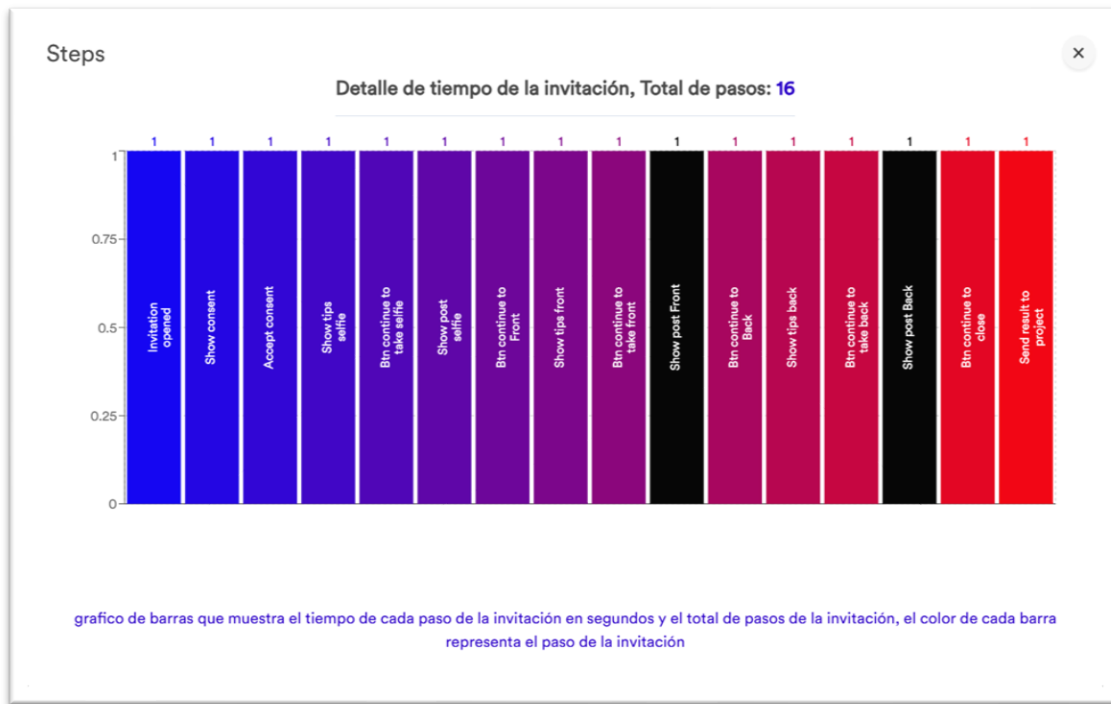
Steps

Video Liveness

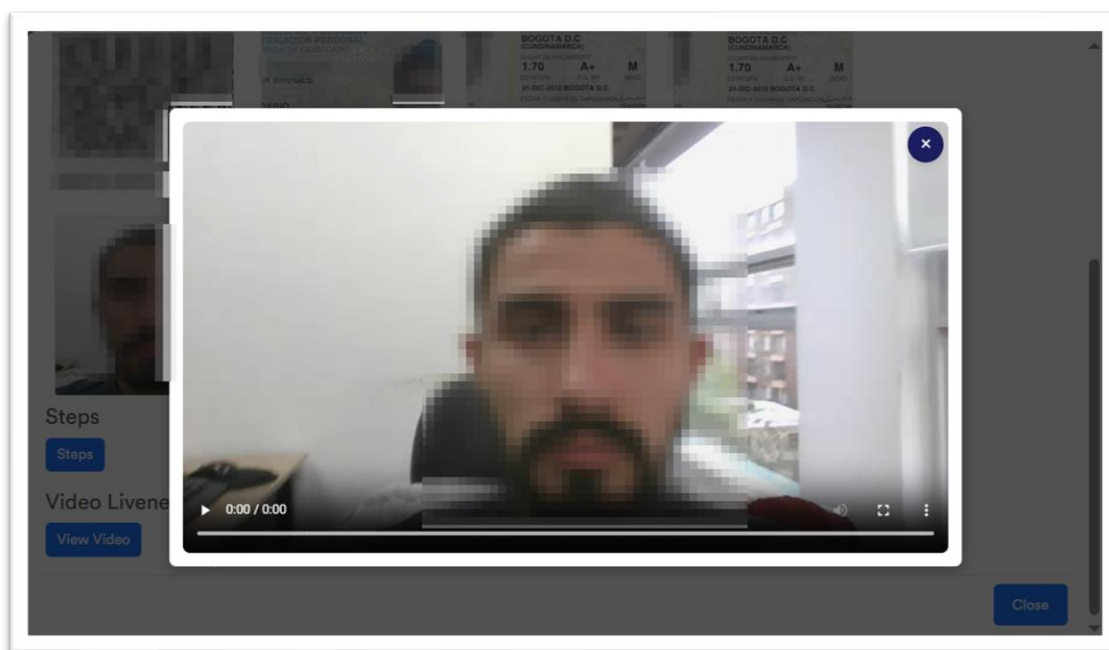
View Video

Close

Clicking on “Steps” will allow you to see a graph of the steps that were taken and the count. This count may vary depending on how many times the step is repeated, whether due to refreshing the page, leaving the process and then continuing, or simply repeating any of the steps.



If the “View Video” option appears, it means that the “Selfie” step was used for authentication or enrollment. You will be able to see a short recording of the moment when the person was enrolled or verified, which will show proof of life.



4. Transactions

In this section, only the transactions of the client or clients associated with your user will be listed. It contains the same filtering and sorting options.

ID Factory

Language ▾ ruben.barbosa@a3-ent.com ▾

Invitations

Identities

Transactions

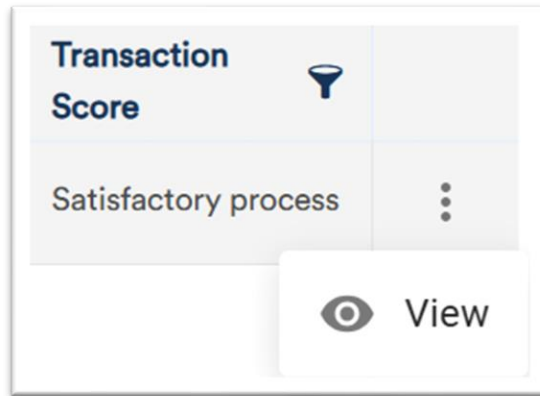
Settings ▾

Documentation

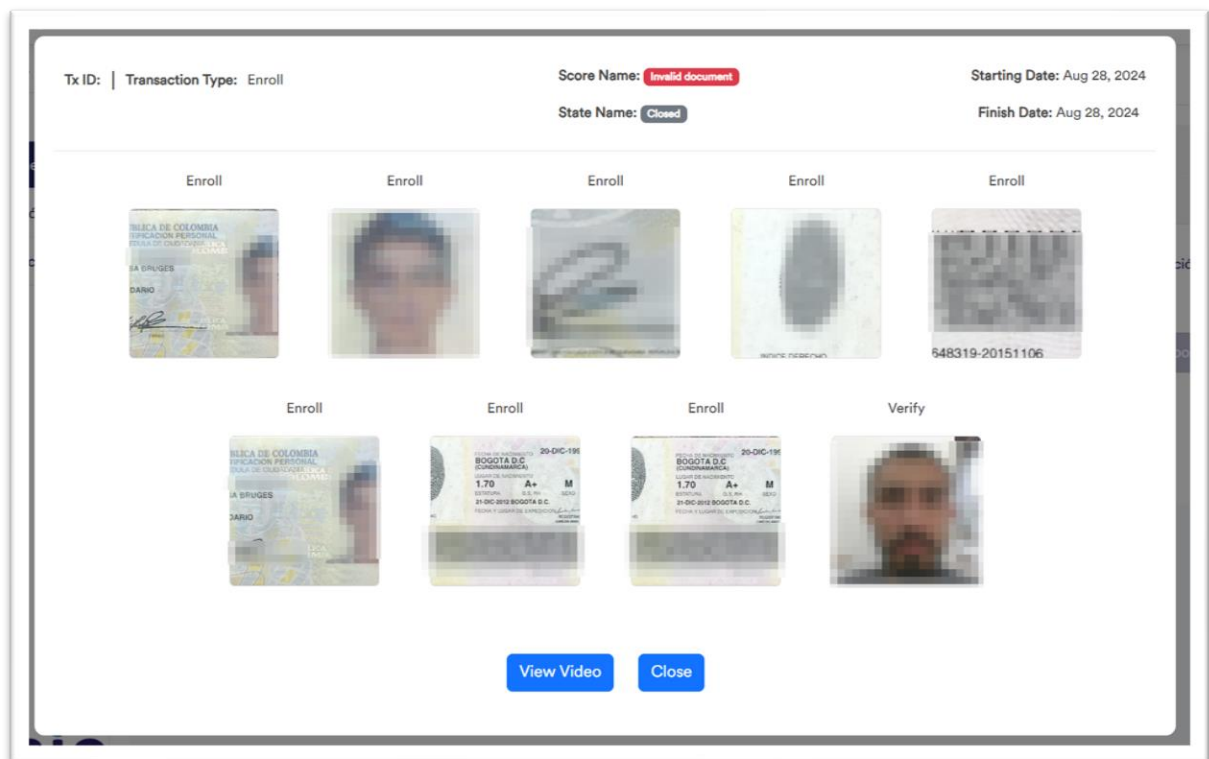
Transactions Management

ID ▾	Sub-Customer ▾	Identification Number ▾	Names ▾	Surnames ▾	Create Date ▾	Transaction Type ▾	Transaction Score ▾	
883702	Osle	104203782	MEDYS	PASTRALLA	Aug 29, 2024, 22:56:04	DirectEnroll	Satisfactory process	⋮
883701	Progreder	50794871	MILZOS	OLLES	Aug 29, 2024, 22:55:04	Verify	Satisfactory process	⋮
883703	Progreder	103220030	JUAN	MORALEJO	Aug 29, 2024, 22:53:15	DirectEnroll	Satisfactory process	⋮
883700	MeridMex	101020403	JANARA	NEFARRETE	Aug 29, 2024, 22:52:56	DirectEnroll	Satisfactory process	⋮
883708	MeridMex	102204840	RETHEP	PIREDA	Aug 29, 2024, 22:52:35	Verify	Satisfactory process	⋮
883707	Progreder	107447030	OLIVERA	WARTON	Aug 29, 2024, 22:51:22	DirectEnroll	Satisfactory process	⋮
883706	Progreder	104001820	VALERIA	GUZALIZ	Aug 29, 2024, 22:50:46	DirectEnroll	Satisfactory process	⋮
Aug 29, 2024.						Face does not	version: 1.4.6	

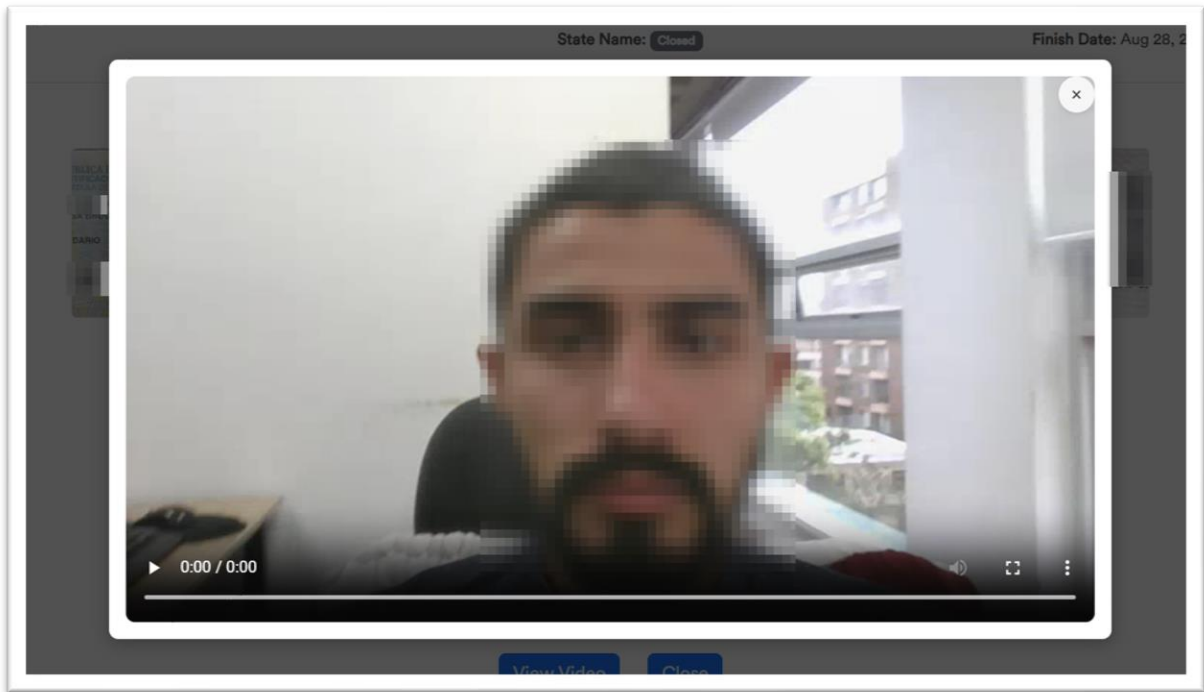
In the last column, you will see three dots with the option to “View.”.



Clicking on “View” will allow you to see the details of that transaction.



In the “View Video” option, you will also be able to see the video of the moment of the transaction, whether it is enrollment or verification, which will provide proof of life to demonstrate that it is not fraudulent.



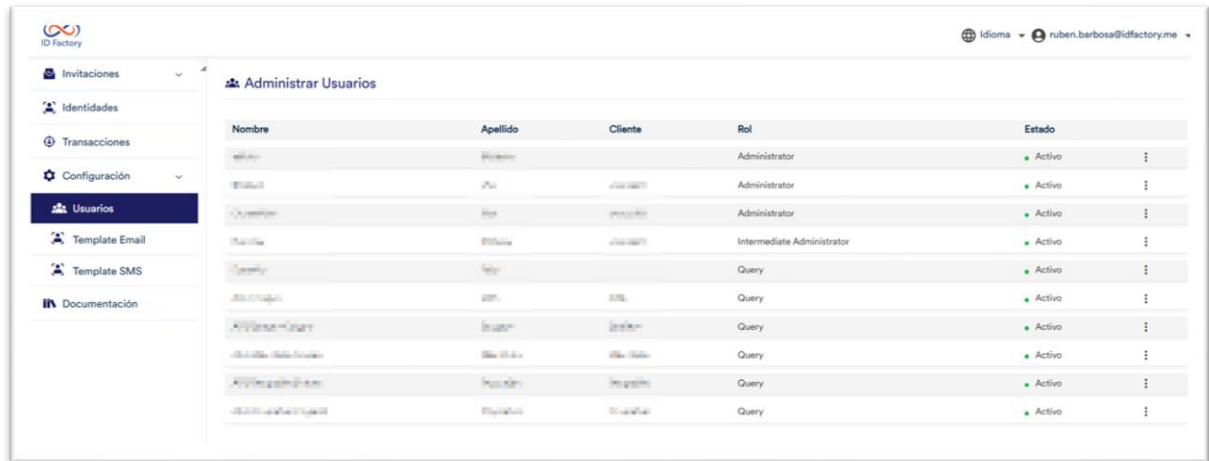
In the lower left corner, you will see the option to export the data.



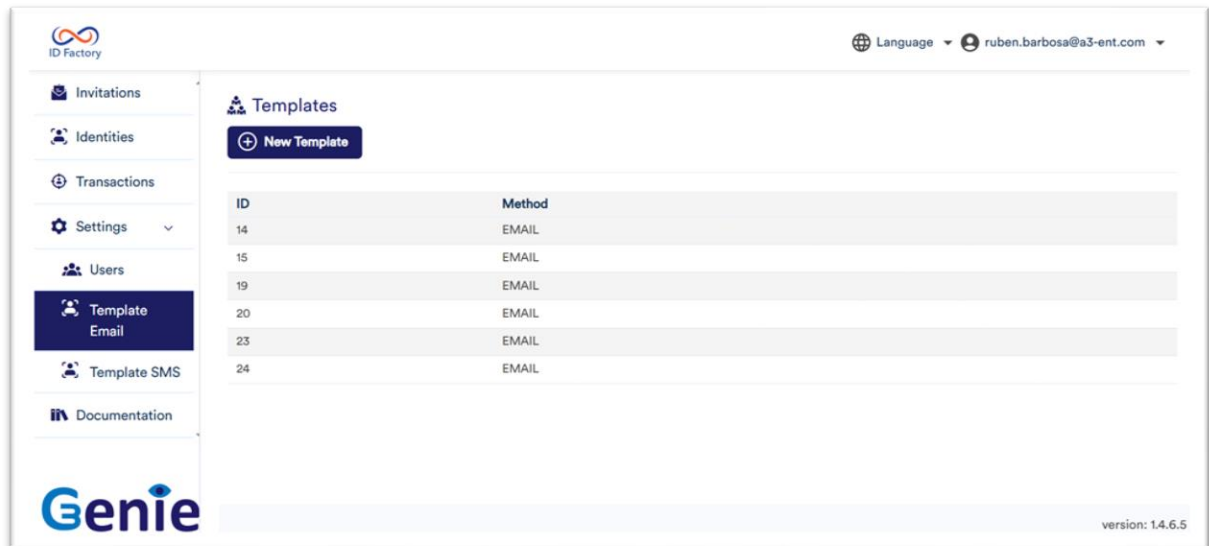
5. Settings

This option has a dropdown list; clicking on it will show you the options for “Users,” “Template Email,” and “Template SMS”.

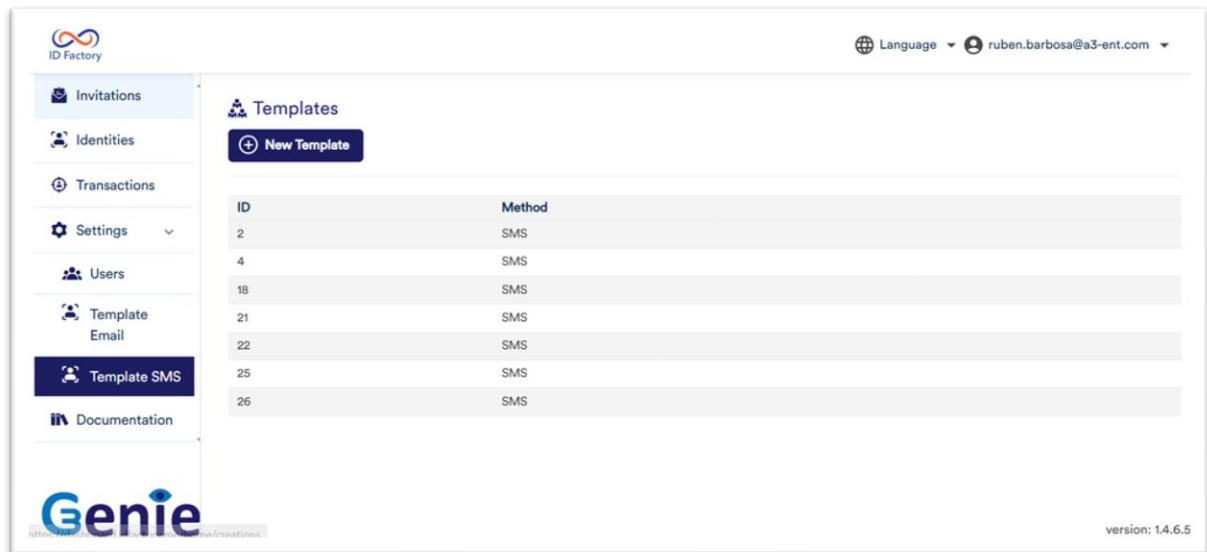
The “Users” submenu will display a list of all active users created in the system.



Clicking on “Template Email” will display a list of the templates that will be used when creating an invitation or performing a verification.

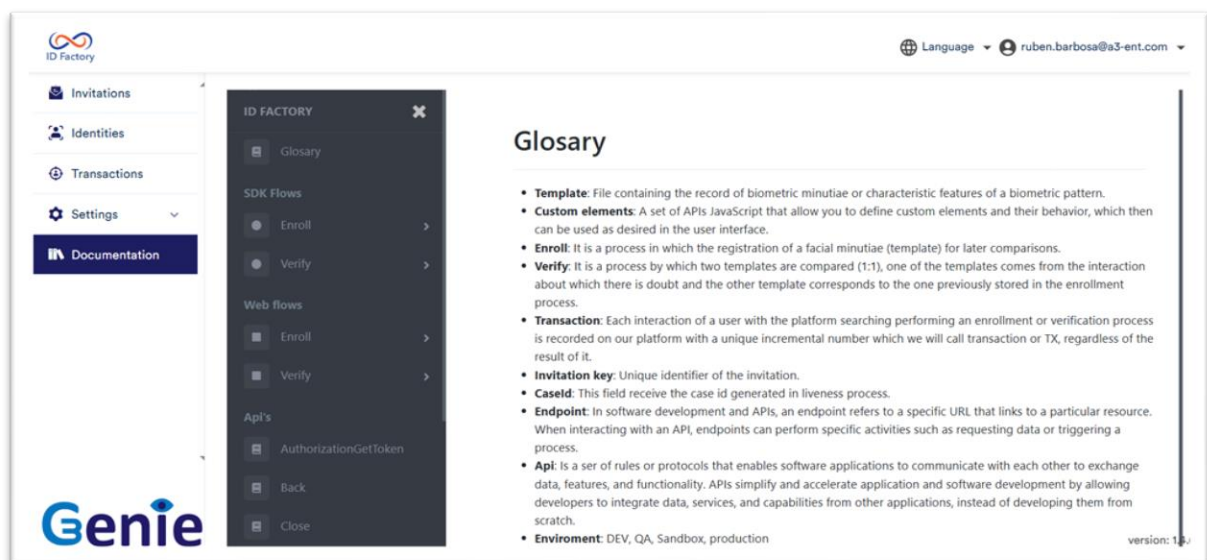


Clicking on “Template SMS” will display a list of the templates that will be used when creating an invitation or performing a verification.



6. Documentation

This option provides access to the technical documentation needed to understand the processes of the platform.



Creado por	Fecha	Versión
Rubén Barbosa	27/1/2024	1