

ID Factory



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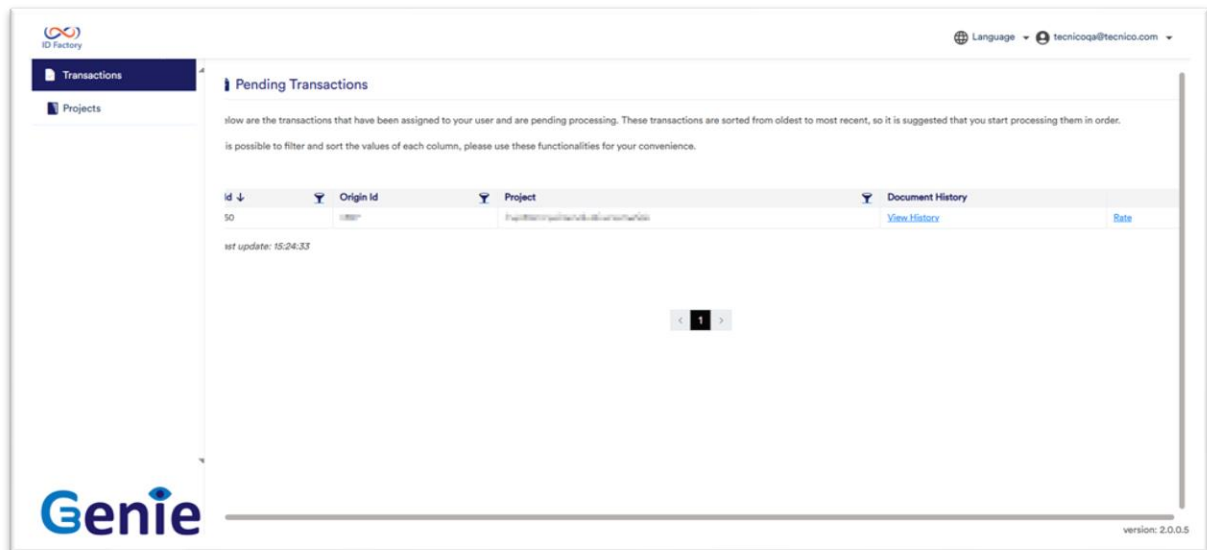
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1. Login

The user with the technical role must log in by entering the following link:

<https://dashboard.idfactory.me/login> with the username and password provided.

Upon entering, the technician will see the following screen

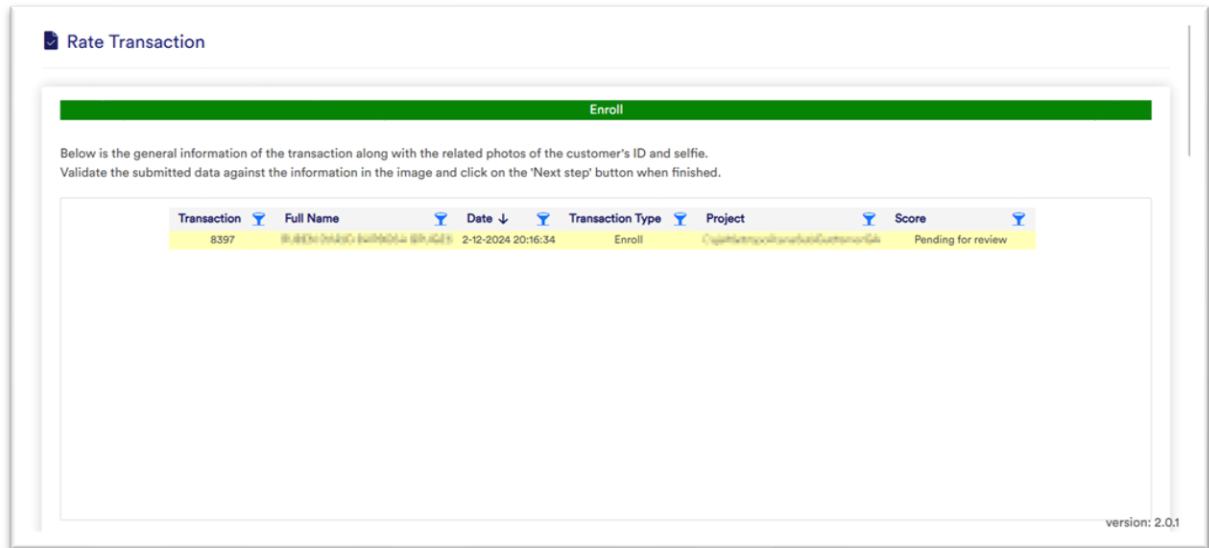


2. Options

2.1 Transactions

As soon as you log in, the system will show you the transactions window. In the central section, you will see a list of pending transactions to be qualified and those that have been associated with that specific technician.

For each pending rate transaction displayed in the list, there will be two options: “View History” and “Rate”.

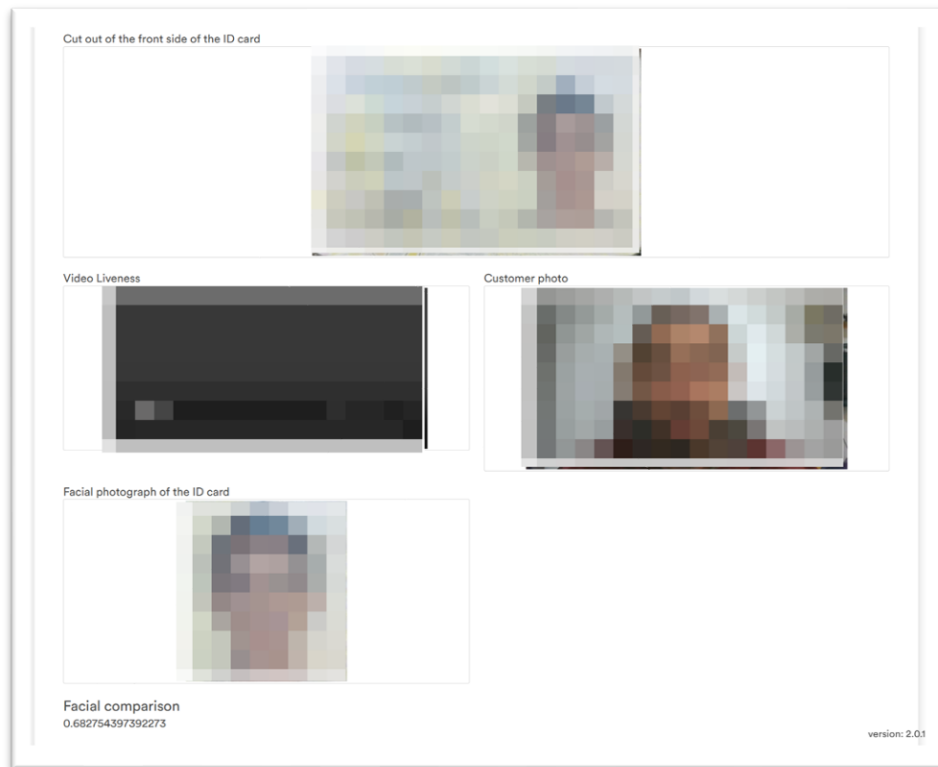


At the bottom of the screen you will see steps 1, 2 and 3, the system will automatically go to step 1, which will grade the front of the document.

Clicking on the “View document” button will open all the images that the system captured from the transaction made by the client.



In the center of the screen you will see the images from the front of the document, along with the liveness video.



By closing the images and scrolling to the bottom of the page, you will find the process for modifying the client's personal data.

Front side document Back side document

ID document type *
Cédula de ciudadanía

ID document number *

First name *
Second name

First surname *
Second surname

Gender
Birth date

Issue date
Country of birth

State of birth
City of birth

Save Cancel

In the last section you will find the findings you made in the review of Step 1, select if it corresponds with what you found.

List of findings

☐ Photo size and location

☐ Score above the safety margin

After completing Step 1, click the “Next Step” button.

Surnames
BARBOSA BRUGES

Birth date
1994-12-20

Next step

version: 2.0.1

The system will take you to Step 2, where you can rate the back of the document. You will also find the option to “View document”, “List of findings”, “Previous step”, “Next step” and “Modify data”.


Step 1
Front side document

Step 2
Back side document

Step 3
Case closure

View document

Cut out of the back side of the ID card



ID document type
Cédula de ciudadanía

ID document number

Gender

Names

Surnames

Birth date

Issue date

Birthplace

Modify data

List of findings

☐ Correspondence of training/issuance period

Previous step

Next step

version: 2.0.1

After completing the rating in Step 2 on the back of the document and clicking the “Next Step” button, you will be taken to Step 3 where you can add comments and rating of the transaction, as well as return to either of the previous two steps..

The screenshot shows the 'Step 3: Case closure' interface. At the top, there are three tabs: 'Step 1: Front side document', 'Step 2: Back side document', and 'Step 3: Case closure', with 'Step 3' being the active tab. Below the tabs, there is a section titled 'List of findings' with a text area containing 'Photo size and location', 'Score above the safety margin', and 'Correspondence of training/issuance period'. Below this is a section titled 'Transaction qualification' with a 'Comments' text area. At the bottom, there is a 'Transaction qualification' dropdown menu and two buttons: 'Previous step' and 'Finish process'.

Las posibles calificaciones a las transacciones son las siguiente:

A list of transaction qualifications is displayed in a scrollable area. The list includes: 'Face does not match', 'Rejected', 'Pending for review', 'Connection error', 'Invalid document', 'Locked', 'Error', 'Process with inconsistencies', 'Authentic document, without facial matching', 'Process in verification', and 'Altered document'. Below the list is an empty text input field.

Finally, click on “Finish process”, the system will show you confirmation of the process.

2.2 Projects

In the “Projects” section, the technician will see the names of the clients listed and will be able to select or deselect them. He will be able to select more than one and by doing so, the system will begin to assign the transactions that arrive from the client or clients he has selected.

Once you select the project(s) to which you are going to associate, you can revert the changes or save them.

The screenshot displays the 'Administración de Proyectos' (Project Management) section of the ID Factory application. The left sidebar contains a menu with 'Transacciones' and 'Proyectos'. The main area shows a list of projects with a table structure. The table has columns for 'Proyecto' and a selection checkbox. The projects listed are: FastTrackQA, dev, desarrollo, DannaQA, DaleQA, CajaMetropolitanaSubCustomerSand, CajaMetropolitanaSubCustomerQA (selected), BayPortQa, BancoSubcustomerTest, BancoPopularQA, BancoOccidenteQA, BancoAVVillasQA, and AVVillasQA. Above the table, there are buttons for 'Descartar cambios' and 'Guardar cambios', and a 'Seleccionar todos' checkbox. The Genie logo is visible in the bottom left corner, and the version '2.0.0' is in the bottom right corner.

Proyecto	
FastTrackQA	<input type="checkbox"/>
dev	<input type="checkbox"/>
desarrollo	<input type="checkbox"/>
DannaQA	<input type="checkbox"/>
DaleQA	<input type="checkbox"/>
CajaMetropolitanaSubCustomerSand	<input type="checkbox"/>
CajaMetropolitanaSubCustomerQA	<input checked="" type="checkbox"/>
BayPortQa	<input type="checkbox"/>
BancoSubcustomerTest	<input type="checkbox"/>
BancoPopularQA	<input type="checkbox"/>
BancoOccidenteQA	<input type="checkbox"/>
BancoAVVillasQA	<input type="checkbox"/>
AVVillasQA	<input type="checkbox"/>

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