

OKAN DODANLI

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Assistant Manager | 416 882 4358

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SKILLS

CUSTOMER SERVICE

- Leadership
- Teamwork
- Working Under Pressure
- Customer Service Skills
- Organized

OFFICE ADMIN

- Organized
- Customer Service Skills
- Able to operate Microsoft and Apple software
- Attention to small detail
- Good communication skills

EDUCATION

UNIVERSITY OF WATERLOO

Honours Geography and Aviation
Bachelor of Environmental Studies
with computer science minor

ACHIEVEMENTS

ADIDAS | TOP SALES

- Achieved top sales of the week
- Achieved highest average price per sale

ECOSPACE | TOP SALES

- Achieved top sales in the first week.

BISHOP REDDING S.S. | HONOR ROLL

- Received honour roll in Calculus and Adv. Functions.

UNIVERSITY OF WATERLOO | MERIT SCHOLARSHIP

- Received by having an average of 85% to 89.9%

EXPERIENCE

ADIDAS | SALES ASSOCIATE

July 2013 – July 2014 | Milton, ON

- One year in sales experience in selling sports apparel
- Experienced in sales
- Lead sales team by being a team leader once a week
- Experience in customer service.

ECOSPACE | VOLUNTEER AT THE TURKISH BOOTH

July 2014 – September 2015 | Oakville, ON

- Summer student start-up company.
- Made 2 – 3 sales a week on average and made profit of 3500\$ each month.

ROYAL CANADIAN AIRCADETS | WARRANT OFFICER SECOND CLASS

September 2005 – June 2013 | Mississauga, ON

- Taught lessons to cadets from ages 11 to 18 years of age.
- Developed public speaking skills
- Managed 120 cadets per Tuesday night meetings.

CARASAUGA FESTIVAL | VOLUNTEER

Various Dates | Mississauga, On

- Developed public speaking skills being an MC.
- Sold snacks and Turkish Cuisine at the snack bar / bbq.

QUALIFICATIONS

LANGUAGES

Fluent in Turkish and English
Satisfactory in German

SALES

2 years' experience in sales and management
Received official Customer Service Training
Confident communication skills
10 years in leadership and teamwork skills