SRS Document for Passport Automation System

1. Problem Statement :-

The manual process of applying for and issuing passports is time-consuming, error-prone and inefficient. A passport automation system is required for streamline application processing, improve accuracy, and provide applicants with faster & more transparent services.

2. Introduction

(i) **Purpose** :- Purpose of PAS is to provide applicants with an online platform for passport application, verification, and tracking.

(ii) **Scope** :- The system will allow users to submit applications, schedule appointments, track status, and recieve notifications, while officials can verify documents and process applications digitally.

3. General Description :-

→ System will provide different roles with appropriate access rights.

→ System will reduce paperwork by digitizing applications, verifications & communication between applicants & authorities.

4. Functional Requirements :-

→ System shall allow applicants to fill and submit passport application online

→ System shall allow users to upload required documents for verification.

→ System shall provide applicants with application status tracking.

5. Non - Functional Requirements :-

→ System shall ensure security of personal data through encryption.

→ System shall be available 24/7.

→ System shall provide user-friendly interface.

16/9