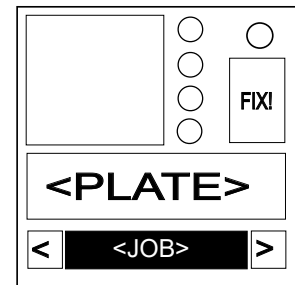


## On the Subject of Maintenance

*How to repair your car. Step 1: Call a mechanic. There is no step 2...*

The module consists of a number plate, a job scroller, a fix button and a memo with the number of jobs that require completion: 2, 3 or 4.



Use the number plate tables to calculate information about the car.

Use the Venn diagram and Ordering Rules to determine the number of jobs that require maintenance and the order in which they should be completed.

### Number Plate

The number plate is broken down into three parts.  
The first two letters tell you the model of the car.

Plate Ref	Model	Multiplier	Plate Ref	Model	Multiplier
HN	Honda	2	AD	Audi	7
RN	Renault	3	BN	Mercedes-Benz	8
FD	Ford	4	PC	Porsche	9
MA	Mazda	5	FR	Ferrari	10
BM	BMW	6	-	-	-

The first two numbers tell you when the car was manufactured. New UK number plates are released in March and September. To find the car's age, multiply the base value of the year by the model multiplier.

Plate Ref	Manufactured	Base Value	Plate Ref	Manufactured	Base Value
51	Sept 2001	£50	55	Sept 2005	£90
02	Mar 2002	£60	06	Mar 2006	£100
52	Sept 2002	£60	56	Sept 2006	£100
03	Mar 2003	£70	07	Mar 2007	£125
53	Sept 2003	£70	57	Sept 2007	£125
04	Mar 2004	£80	08	Mar 2008	£150
54	Sept 2004	£80	58	Sept 2008	£150
05	Mar 2005	£90	09	Mar 2009	£175

Plate Ref	Manufactured	Base Value	Plate Ref	Manufactured	Base Value
59	Sept 2009	£175	15	Mar 2015	£600
10	Mar 2010	£200	65	Sept 2015	£600
60	Sept 2010	£200	16	Mar 2016	£700
11	Mar 2011	£250	66	Sept 2016	£700
61	Sept 2011	£250	17	Mar 2017	£800
12	Mar 2012	£300	67	Sept 2017	£800
62	Sept 2012	£300	18	Mar 2018	£900
13	Mar 2013	£400	68	Sept 2018	£900
63	Sept 2013	£400	19	Mar 2019	£1,000
14	Mar 2014	£500	69	Sept 2019	£1,000
64	Sept 2014	£500	–	–	–

The final three letters of the number plate are random. The final letter will tell you the insurance company.

N.B. the letters I, O, Q & Z are never used in UK number plates.

Last Letter	Insurance Company	Last Letter	Insurance Company
A, B, C	Admiral	N, P, R	Aviva
D, E, F	Swift	S, T, U	RAC
G, H, J	Axa	V, W	AA
K, L, M	Swinton	X, Y	Hastings Direct

## Potential Jobs

Below, you will find a list of jobs you may encounter and their rates. Jobs designated with an [H] are considered "heavy" jobs.

Job #	Job	Price	Job #	Job	Price
1	Wash	£3	7	One tyre	£80
2	Headlight bulb	£6	8	Windscreen replacement [H]	£150
3	Wiper replacement	£10	9	Two tyres	£160
4	Oil change	£15	10	Four tyres	£320
5	Brake fluid change	£25	11	Exhaust welding [H]	£500
6	Windscreen chip	£40	12	Head gasket replacement [H]	£750

## Write-off Status & Insurance Perks

Occasionally, a car may be deemed to be a write-off. If this is the case, irrespective of how many or which jobs are required, select the "Write-off" option in the job scroller.

A car is considered a write-off if either of the following conditions are met:

- It is a pre-2004 Honda.
- The cost of maintenance that is not covered by the insurance is greater than the value of the car.

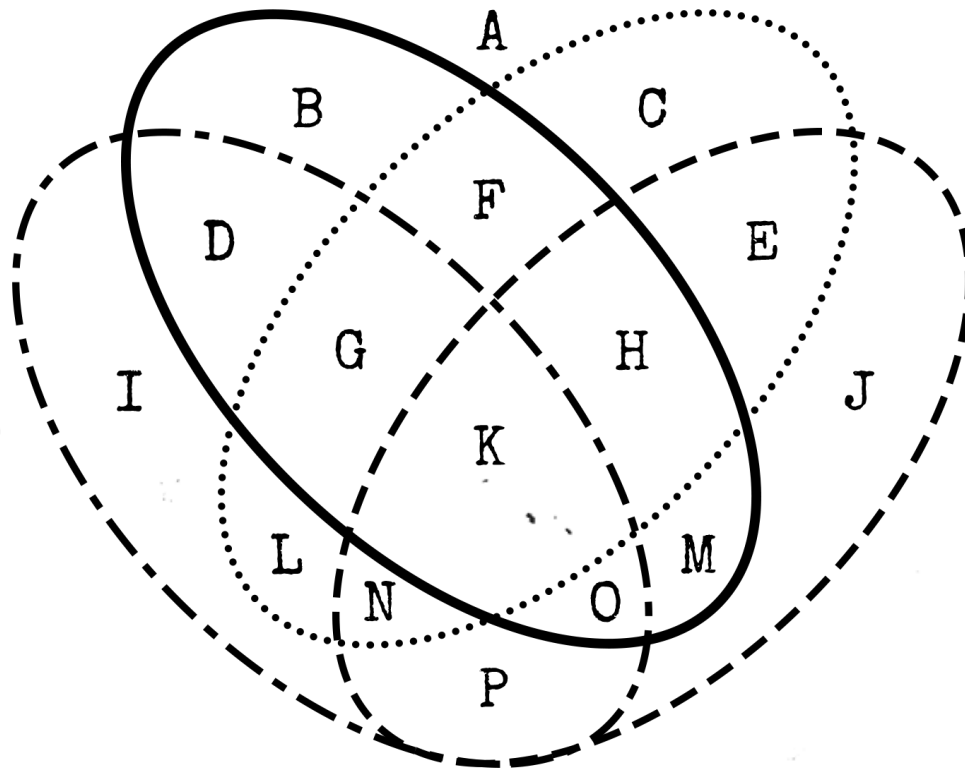
Insurance companies may cover different elements of the maintenance. The maintenance must still be undertaken even if its cost is covered.

Job	Covered by:	Job	Covered by
Oil change	Hastings Direct, Swift & AA	Windscreen chip	Axa, RAC, Swinton & AA
One tyre	Swift & Aviva	Windscreen replacement	RAC
Two tyres	Aviva	Brake fluid change	AA & Admiral

## Required Maintenance

Use the Venn diagram and table to determine which jobs need to be done. Take the first 2, 3 or 4 jobs from the list in the table as required.

Letter	Job Order	Letter	Job Order
A	5 - 1 - 9 - 11	I	1 - 7 - 6 - 11
B	2 - 12 - 8 - 10	J	7 - 11 - 1 - 2
C	3 - 2 - 1 - 6	K	1 - 10 - 11 - 12
D	4 - 10 - 6 - 1	L	7 - 3 - 5 - 8
E	6 - 4 - 10 - 2	M	2 - 9 - 11 - 3
F	8 - 4 - 5 - 12	N	1 - 2 - 3 - 4
G	1 - 7 - 3 - 6	O	11 - 9 - 2 - 5
H	12 - 5 - 3 - 8	P	8 - 7 - 5 - 3



— — — — —	Insurance company begins with an 'A'
- - - - -	Car was plated in September
.....	Number plate contains an 'M'
—————	Car model is Mercedes-Benz, Porsche or Ferrari

### Ordering Rules

All jobs should be done from cheapest to dearest with the following exceptions:

- Oil change and Wash must be done last. If both are required, do the Oil change before the Wash.
- Windscreen chip and Brake fluid change must be done first. If both are required, do the Windscreen chip before the Brake fluid change.
- Heavy jobs must be done before any tyre work, but not before any other cheaper work.
- Jobs covered by insurance must be ordered according to their "retail" price.