Scenario 3   Enviro365-I. T Solutions   Website Services Inc.

Business Analyst's (BA's) role in each stage of the Software Development Life Cycle using the Website Services Inc. quotation as a reference, listed and explained.

1. Planning phase:

The BA collaborates with stakeholders to gather and analyse business requirements, as shown by the quotation's focus on gathering relevant acceptance criteria.

2. Analysis phase:

The BA converts the identified requirements into clear and concise user stories and acceptance criteria, facilitating effective communication and understanding between the development team and stakeholders.

3. Design phase:

The BA reviews and validates the design against the user stories and acceptance criteria to ensure alignment and adherence to the defined requirements.

4. Development phase:

The BA supports the development team by clarifying requirements, answering questions, and providing guidance throughout the development process. Also, verifying that the implemented features meet the defined user stories and acceptance criteria.

5. Testing phase:

The BA creates test cases based on the user stories and acceptance criteria to validate the functionality and usability of the developed features; collaborates with the Quality Assurance (QA) team to ensure thorough testing and identification of any issues or defects.

6. Implementation phase:

The BA facilitates UAT to ensure that the developed features meet the users' needs and expectations, as highlighted by the validation and feedback process in the quotation; supports the deployment of the solution and provides training and documentation to end-users to facilitate adoption and usage.

7. Maintenance phase:

The BA gathers feedback from users and stakeholders, iterates on the solution based on the feedback, and supports ongoing maintenance and enhancements.