





INFORMATION TECHNOLOGY WITHIN ORGANIZATIONS



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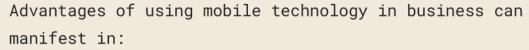


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Taif University

Q1: Interactive Session and What are the advantages of using mobile handheld devices? What are the disadvantages?



- ·Higher efficiency and productivity of staff.
- •Quality and flexibility of the service provided.
- •increased ability to communicate in and out of the workplace.
- •Greater access to modern apps and services.
- •Improved networking capabilities.
- •Mobile devices can link you directly into the office network while working off-site.
- •Can create, sync, and share everything we want despite of distance or specifications of mobile devices.

Disadvantages:

- •Workflow disruption: Constant communication in the form of personal calls and work related calls can disrupt the work of employees and reduce their productivity.
- Compromised work-life balance: 'all hours' availability can interrupt employees' personal life if they receive calls outside their working hours.

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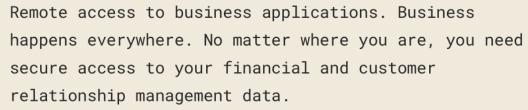


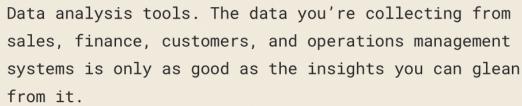
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Q2: What features are needed in a mobile to make it a business solution?





Business-class communication and collaboration.

Effective collaboration relies on secure email,
calendar, real-time communication (voice, instant
messaging, and online meetings), shared workspaces, and
internal sites.

Content creation applications. Look for familiar, standard tools for creating documents, spreadsheets, presentations, and other business communication components.

Storage and synchronization. Enterprise-grade cloud storage keeps your information protected, accessible, and synchronized across devices.

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Q3: What business functions can be performed by using handhelds alone? How have other companies ut handhelds?

What business functions can be performed by using handhelds alone? How have other companies utilized handhelds?There are many uses of mobile devices or handhelds to operate your business liketo close sales; to source the right repair staff; to deliver goods and services to customers; to manage inventory and supply levels; take payments outside the office; and much more. One of the newest trend is mobile websites. These sites are designed to work optimally with mobile phones-that means larger buttons, larger text, and narrow pages. How have other companies utilized handhelds? Well; here is an example of a company called Square which allows you to swipe credit cards using an attachment for yoursmartphone. It's another unique way to use a mobile device. For more we have an example of UPS tracking system they have utilized handhelds in every department of their work which made them quite unique and help them to get precise output. Using a combination of an inventory software application, and barcode scanner app or add-on for your mobile device, you can scan orcheck inventory on site or whilemobile. NEOReader is a universal scanner app which claims to be able to scan and read all kinds of barcodes. There's also a barcode scanner for android by XZing.



