

IT Business Analyst

ROBERT SMITH

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Objective

Results-driven expert with more than 5+ years experience in all phases of computer technologies including system deployment, integrity, monitoring, security, development, and projects. Strong communications skills. Proven ability to develop procedures to streamline and improve daily operations. Extensive experience in a variety of software packages and hardware configurations.

Skills

.Net, SQL, SQL Server, Project Management, Business Analysis, Advanced Microsoft Excel, Testing

Work Experience

IT Business Analyst

City Of Fredericksburg - July 2015 - Present

- Writing queries, producing required reports and documentation. Receives and responds to requests from users and ensures timely and effective reports.
- Enhances the functionality of the website (i. E redesign of the website, integration of internet and intranet etc.) and manages specific projects related to the website.
- Assists in planning/scheduling major or long-term projects.
- Facilitate routine meetings with key groups for business/it remediation to ensure project timeline and coordinate external resource dependencies to resolve ongoing issues.
- Meet with stakeholders to analyze requirements and determine impact to business rules.
- Provided internal IT support for hardware and software applications for the department.
- Use business intelligence solutions to provide consistent and transparent access to information.

IT Application Analyst

Spotsylvania County Government - January 2013 - July 2015

- Coordinated the research and procurement of 10 servers and all software licenses.
- Overseeing the implementation of required hardware and software components of approved applications.
- Coordinating tests to ensure proper performance and creating flow charts for computer programmers to follow.
- Completed various one solution training sessions for the new financial system.
- Investigating errors and diagnose problems with recommended solutions.
- Assist in providing verification support during monthly production releases.
- This is Dummy Description data, Replace with job description relevant to your current role. In case if you dont need it you can delete it.

Education

Associate Of Arts in General Studies - (Northern Virginia Community College - Manassas, VA)