DEEPAK DEVADAS

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📍 Valiya Veettil House
Parakkal, Mahe,
Puducherry,673310

PROFILE

Skilled project leader with 14 years of experience collaborating with management and marketing teams to plan campaigns and networking events to enhance the brand's image and company vision. Built relationships with multiple enterprise clients, which resulted in higher conversion rates for the organization. Committed to providing quality customer service and improving project execution through solid client relationships.

EDUCATION

2009 | Diploma in Information Technology

Motilal Nehru Government Polytechnic College, Puducherry

2007 | Higher Secondary (+2)

Board of Higher Secondary Examinations, Kerala

2005 | High School (SSLC)

Board of Public Examinations, Kerala

SKILLS

Project Management

Database

Training Materials

Status Reports

Project Plan

Logistics

SharePoint

Process Improvement

Direct Reports

EXPERIENCE

PROJECT LEAD | 02.2022 - Present
MPS Limited, Chennai, Tamil Nadu, India

- Performing as leader of all the projects related to XML, E-pub, Migration Process etc.
- Follow up Team Leaders in all the projects and managing production team including 70+ employees in Digital Services.
- Mail communication, Query resolving and preparing Invoices and billing etc.
- Communicating and Problem solving through internal and external calls and meetings.
- Analysis of new projects and requirements.
- Vendor Management (Allocation and sharing feedbacks through the mail or oral communication for business growth).
- RCCA- Analyze the feedbacks from client like route course, corrective action and preventive actions for the better quality output.

SENIOR E-PUB DEVELOPER | 03.2021 – 02.2022
Map Systems, Bangalore, Karnataka, India

- Analyzed XML DTD for tool development.
- Performed coding and created final e-pub package for various clients.
- Created and maintained XML, HTML, EPUB files independently.
- Followed instruction by reading project specification.
- Created document based on client specification.
- Validated and ensured the correctness of the epub package before dispatch of the file.

SENIOR PROGRAMMER | 07.2012 – 03.2021
Aptara Learning Pvt Ltd, Trivandrum, Kerala, India

- Trained and managed team of 50 programmers and discussed issues in order to provide resolution and apply best practices.
- Performed Coding, Finalization and system-level tool testing to verify quality of the output file.
- Developed and maintained databases and data structures.
- Analyzed user requirements and developed software solutions.

SOFTWARE SKILLS

- **HTML**
- **XML Spy**
- **XML**
- **CSS**
- **Epsilon**
- **Oxygen**
- **MS Excel**
- **JIRA**
- **SLACK**

LANGUAGES

- English
- Malayalam
- Hindi
- Tamil

PERSONAL DETAILS

DOB	29th August 1988
Address	Valiya Veettil House, Parakkal, Mahe, Puducherry, 673310
Gender	Male
Marital Status	Married
Nationality	Indian

JUNIOR XML EXECUTIVE | 07.2011 – 07.2012
SPI Global Technologies Pvt Ltd, Pondicherry, India

- Performed coding and finalization of XML files.
- Consulted with managers and analysed processes to determine XML needs.
- Optimized the provision of virtual content across our web-based platforms.
- Defined XML rules for documents shared via the web.
- Wrote XML commands to transmit programs across our networks.
- Reduced data redundancy by allowing content management systems to store all document formats.

XML ANALYST | 05.2010 – 06.2011
Bespoke Integrated Solution, Pondicherry, India

- Performed end-to-end process and uploaded files to client site.
- Validated customer inputs, Mails checking, Issues and queries, Other Instructions.
- Performed Quality checks on the digital platform.
- Started performing Template and Sample Checking.
- Took decision to fix and solve the issues.
- Troubleshooting/technical issue analysis/raising queries (for Simple and Moderate).

DATA CONVERSION ANALYST | 05.2009 – 11.2009
Integra Software Service Pvt Ltd, Pondicherry, India

- Created E-pub package.
- Identified, planned and documented the automated and manual data conversion efforts that are in live with overall project objectives.
- Identified and documented business process and how they fit into the target systems.

DECLARATION

I hereby declare that the above particulars of facts and information stated are true, correct and complete to the best of my belief and knowledge.

DEEPAK DEVADAS