



## Senior Data Operations Manager

Bupa ★ 3.0 • 264 reviews

Melbourne

Information & Communication Technology • Management

Full time

Posted 6h ago

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Bupa is an international healthcare group which has been committed to a purpose of longer, healthier, happier lives and making a better world for more than 70 years. In Australia and New Zealand, Bupa supports more than 5 million customers through a broad range of health and care services including health insurance, aged care, rehabilitation, dental, optical, medical, hearing and medical visa services.

### **About the opportunity**

Bupa has a strategic goal of being the most customer-centric digital healthcare organisation, with the use of data as an explicit pillar of this strategy. The Senior Data Operations Manager will provide leadership and direction to the Data Operations team for Bupa's Enterprise Data Platform, and several dependent applications including: the Big Data Platform & Personalisation, Enterprise Reporting & BI Applications, and Adobe Campaign & related data application.

The team will be a global support model encompassing Bupa team members and a managed service that ensure the data solutions are operational and secure, functional and easy to use, and are supporting the Data Strategy. As an experienced data operations and development leader, you lead teams to deliver to SLA's and foster a continuous improvement mindset within operationally focused group. As a strong technologist, you will focus on the platforms, data pipelines, engineering and data science tooling, possessing excellent data management practices. Success in this role is about ensuring data is fit for purpose now and in the future; well understood by Bupa's analytic community; is compliant with relevant legislations and mandates; is available in an accurate, consistent and timely manner to enable Bupa to meet strategic objectives.

### **How will I help?**

- 10yrs+ Relevant experience in the field of Data Operations / Management
- Experience in large and complex data environments
- Professional qualifications, associations and membership
- Tertiary qualifications in a relevant discipline

- Provide ownership, leadership and direction in implementing the Data Operations Framework and day to day delivery.
- Establishing and ensuring adherence to delivery of data aligned with service level agreements to the data community.
- Lead and manage the Data Operations team, covering core competencies of: Enterprise Data Management, Data Operations, Data warehouse management, data visualisation delivery, incident and triage management aligned to regulatory requirements.

### What's in it for you?

As well as a competitive salary, a range of Bupa benefits and flexible working/ work from home, you'll be challenged and encouraged to innovate. You will collaborate strongly with colleagues who are committed to delivering exceptional experiences. We trust, respect and consider everyone, knowing your difference will make the difference.

- Discount on our health insurance, travel, car, home, contents and pet insurance products as well as Bupa services such as Dental and Optical
- A 'People First' wellness program - SMILE. Provides a range of services such as health coaches, annual skin checks and flu vaccinations, assistance with nutrition, mental and general well-being guides and product discounts. You will feel happier & healthier for working at Bupa!

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Senior Operations Manager roles in Melbourne were **typically advertised** between **\$110k** and **\$160k** over the last 2 years

\$80k

\$100k

\$110k

**\$120k**

**\$140k**

**\$160k**

\$170k

\$190k

Full time annual package based on job ad data

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