Customization: Fix Selling Price Retrieval in Stock Transfer After System Update

<u>Objective</u>

To restore and ensure correct selling price retrieval during **Stock Transfer** after an AutoCount system update, where the existing customization stopped working.

The selling price in Stock Transfer must continue to follow the **customer's debtor type**, without changing the existing business logic.

<u>Root Cause Identified</u>

Upon review, it was found that:

- The old customization was using an **outdated system database access method**

- This method is no longer supported reliably in newer AutoCount versions

- As a result, the system could not retrieve pricing data correctly

<u>Solution Implemented</u>

The solution focuses on **updating the technical approach only**, without changing how users work.

1. Update Database Access Method

- The outdated method was replaced with the **current supported document-based database access**

- This ensures the system retrieves data using the correct company and transaction context

- Fully compatible with newer AutoCount versions

2. Maintain Existing Pricing Logic

The pricing logic remains unchanged and continues to work as follows:

- System detects the customer's **Debtor Type**

- Selling price is automatically retrieved based on the debtor type:

3. Automatic Price Assignment

- When Item Code or Quantity is entered:

  o System checks debtor type

  o Retrieves the correct selling price

  o Automatically updates the Unit Cost in Stock Transfer

No manual price input is required.

<u>Result</u>

- Selling price is correctly retrieved again after system upgrade

- Stock Transfer works exactly as before

- No user retraining required

- Customization is now future-proof and upgrade-safe