

MediBot – Retrieval-Augmented Generation Al for Trusted Medical Answers

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Why it matters

Quick medical answers are easy to find but accurate ones aren't. Many chatbots can chat smoothly but still "make things up", which is risky in healthcare. MediBot is different, it is built on expert medical textbooks and only responds when it has verified facts. If it can't, it says so and pulls trusted results from a web search. Every step is built for safety, transparency, and trust.

Our Goal

Most medical chatbots are either rigid rule-followers like Ada Health, or open-ended models like ChatGPT that can hallucinate. The first can't handle complex questions; the second can give confident but wrong answers. We set out to combine flexibility with accuracy, a chatbot that only speaks when it's sure and clearly labels its sources.

What is the gap?

People need reliable health information faster. Old chatbots were too limited and new ones can talk well but don't always get it right. MediBot blends natural conversation with evidence-based answers. By grounding an AI model in expert-written textbooks using RAG, it delivers not just quick responses, but ones you can trust.

How it works **OFFLINE INDEXING** Medical Book Chunk & Embed chunks Embeddings (feeds **PDFs** Preprocess (MiniLM) Storage retrieval) **Embed Query** Pinecone Vector Pinecone **ONLINE User Input Query** (MiniLM) Database Search **INFERENCE** YES RAG Search Format + Cite Sources (Pdf) LLM Render Found Relevant formatted chunks answer in UI SerpAPI Search Format + Cite

Sources (Url)

Sample Chat

What is Acupressure?





Acupressure is a traditional Chinese therapy that uses gentle pressure on specific points of the body to support health and well-being. It's based on the idea that life energy, or qi, flows through pathways called meridians.

Who founded Acupressure?

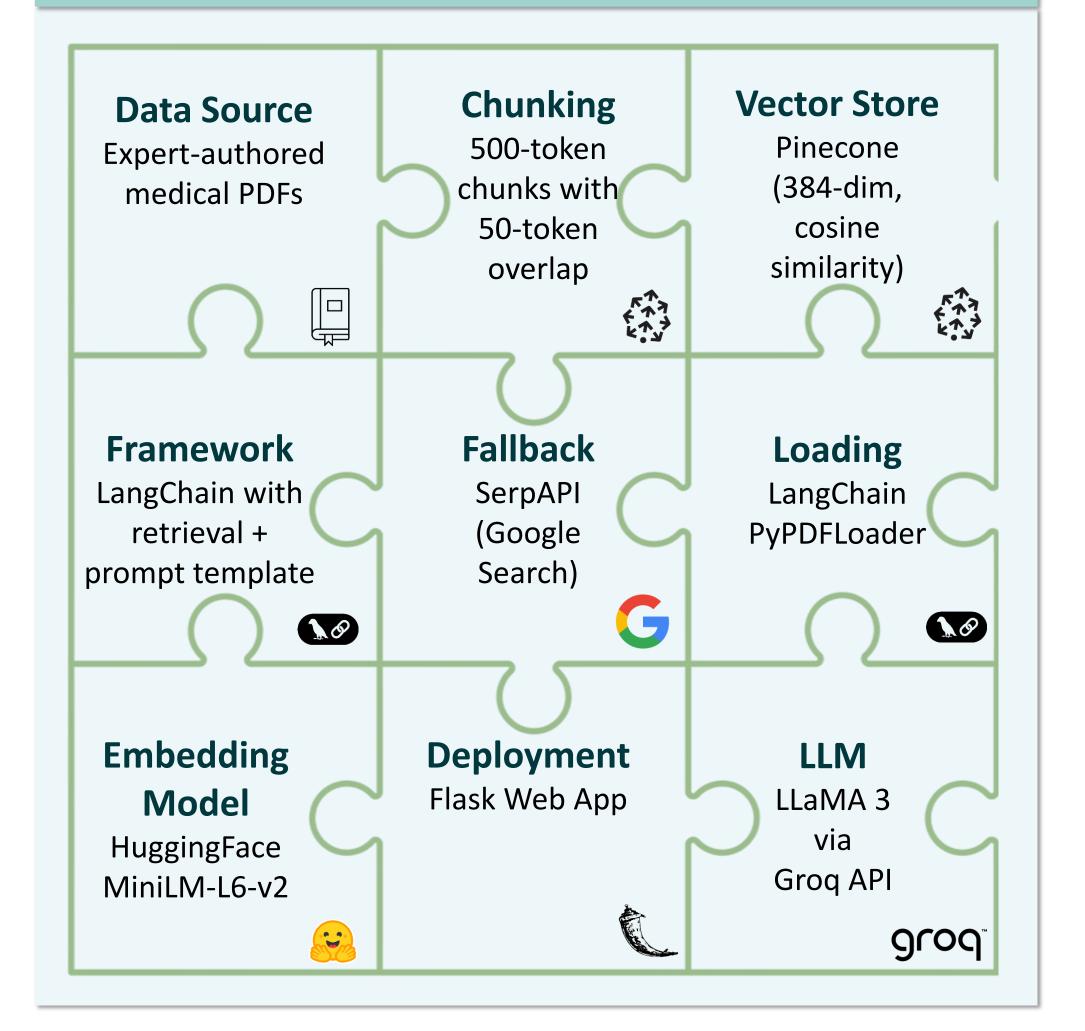




Note: This answer is based on external information from the web (SerpAPI): The founder of Acupressure is unknown, as it has evolved over time through ancient Chinese medicine and has been influenced by various individuals.

How Fast and accurate it is? Median latency by run name Total response latency Media run latency over time. ~100 ms Retrieval time ~20 ms LLM Inference Time ~3 ms Thu 7 Fri 8 Sat 9 Mon 11 Sun 10 **Error rate by run name** Run error rate over time. **Internal Query** Fallback Use Hallucination Accuracy rate rate **9** 0.6% 100% 10% 0% Thu 7 LLMChain Stuff Documents Chain Search Invalid tool Retriever

Key components



Results

Tested on over **50 medical questions** from textbook chapters



All internally sourced answers matched their original references



When no answer was available, the **fallback** correctly triggered SerpAPI



LLM

NO

No hallucinations
observed throughout
testing



LLM inference
remained
ultra-fast even under
multiple runs

Designed for safety and trust

- Aligned with the EU Al Act (2024) as a high-risk Al system
- Designed for transparency, safety, and non-diagnostic use
- Complies with GDPR and HIPAA (no personal data used)
- Adheres to the Hippocrates AI framework (human-first design)

Built for?

- Student Support
- Patient Clarity
- Hospital FAQs
- NGO Assistance
- Offline Access

What's next?

- Global Languages
- Voice Support
- Resource Expansion
- Doctor Co-Pilot
- **EHR Integration**

Credits

This project shows how AI can support, not replace, health professionals by delivering accurate, explainable, and safe medical information. With clear rules, trusted sources, and transparent fallbacks, our chatbot advances ethical, effective healthcare AI.

回祭

Medibot



Reference

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- 66 MediBot, bringing accuracy and trust to healthcare Al. 99
- **GitHub Repo**