

# AUTHENTICATION ON MWATER



HANWASH

This user guide will help you with the authentication process on the mWater Platform

# MWATER

Platform compatibility:

I. Laptop web browser

II. Mobile mobile

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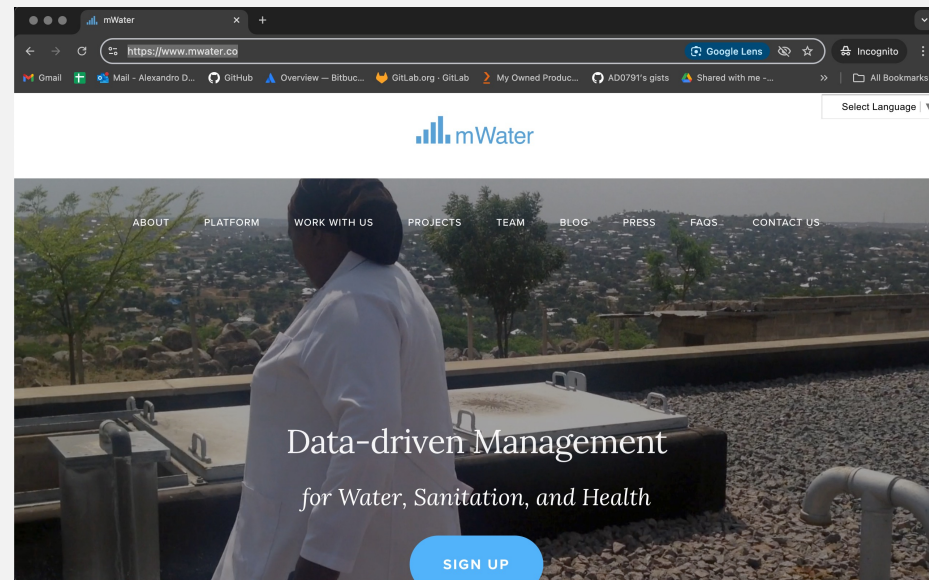
# FIRST STEP

1. The connection link
2. The mWater front page

# MWATER

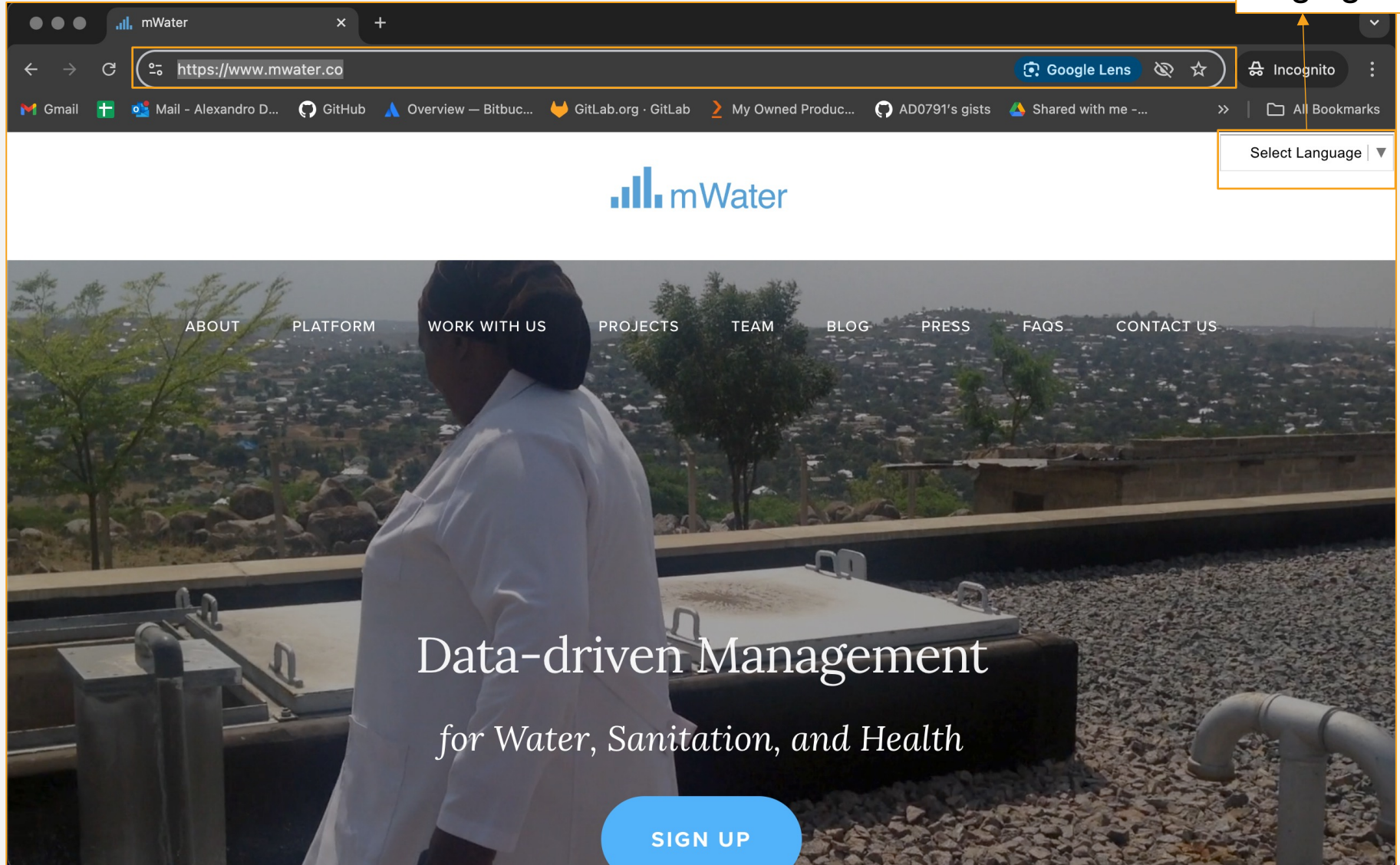
CONNECTION LINK:

<https://www.mwater.co>



# MAIN PAGE

You can  
choose  
your  
language

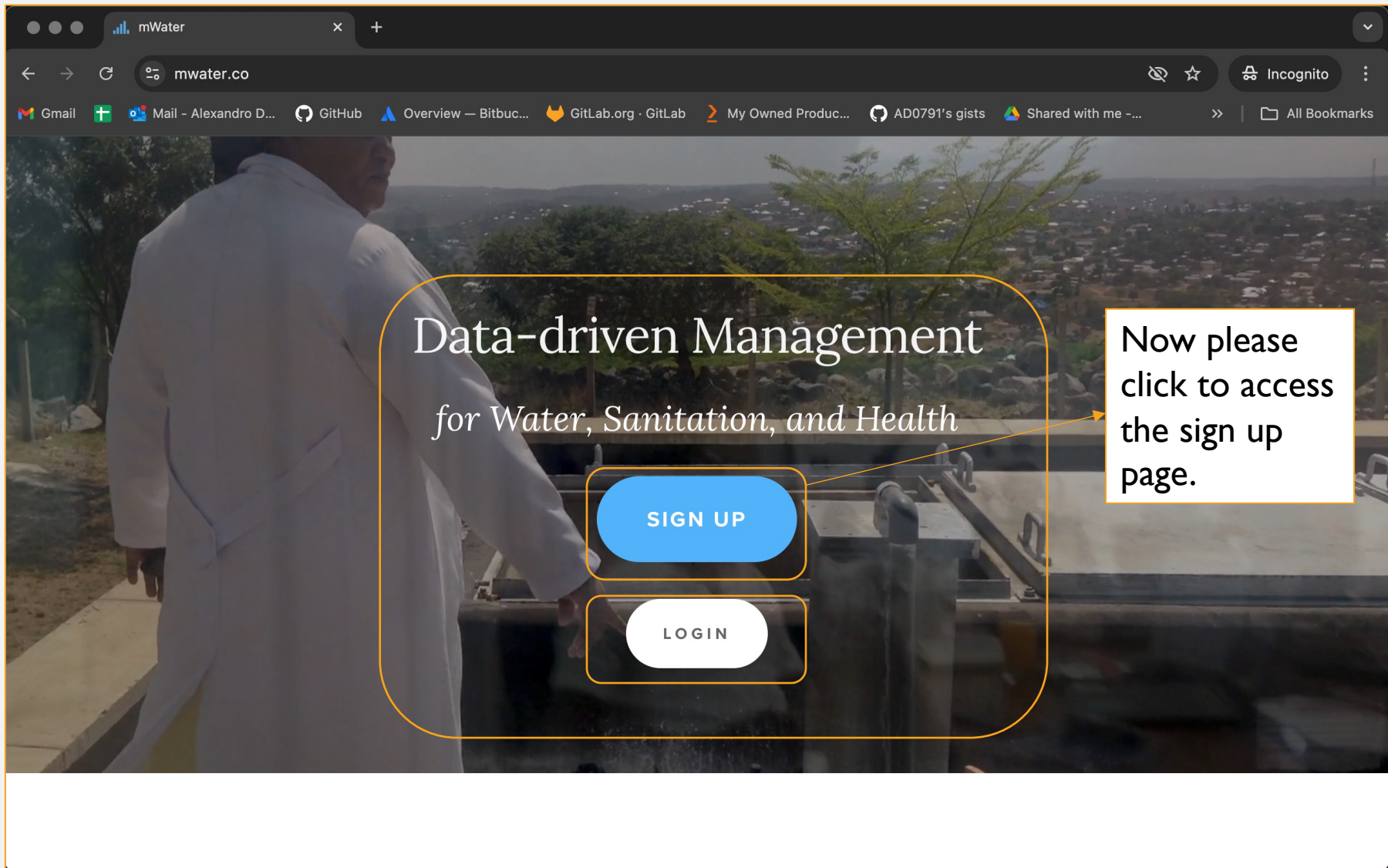


# SIGNUP

What are the steps?

1. Connection with the mWater platform
2. The front page presentation
3. The signup form
4. The home page presentation

# MAIN PAGE





# THE SIGNUP PAGE

This indicate that you are not logged in the system yet.

You can change the language here. Right now it indicates that this page is in english.

Fill, respectively, with you first name and last name.

Fill you password and a functional email address.

The username should be: "first\_name.last\_name" like : alexandro.disla

Organizaition is HANWASH. Click on the confirm button.

Click on the signup button when you are done.

The screenshot shows the mWater Portal signup page in a web browser. The page title is "Sign up with mWater". Below the title, there is a brief description of mWater as an operating system for digital governance. The form contains several fields: "Given Name" and "Family Name" (grouped together), "Username", "Password", "Email address", and "Employer or organization (optional)". There is also a checkbox for age confirmation. At the bottom, there are "Signup" and "Cancel" buttons. Annotations with arrows point to various parts of the page: the language selector (en) points to a note about changing the language; the "Not logged in" status points to a note about not being logged in; the "Given Name" and "Family Name" fields point to a note about filling in first and last names; the "Username" field points to a note about the username format; the "Password" field points to a note about filling in password and email; the "Employer or organization" field points to a note about the organization name; and the "Signup" button points to a note about clicking it when done.

mWater Portal

portal.mwater.co/#/signup

Visualizations Manage Indicators

### Sign up with mWater

mWater is an operating system for digital governance used by governments, civil society organizations, and water and sanitation service providers in over 180 countries. All features are free for unlimited use; anyone can sign up and start collecting data in minutes.

**Given Name**  
Given Name

**Family Name**  
Family Name

**Username**  
We recommend creating accounts with your real name rather than a generic code. Every user requires a unique username which is visible to other users. You can change your username, email or password later in My Account.

**Password**  
Password

**Email address**  
Email  
Note: Your email address will never be shared

**Employer or organization (optional)**  
None

☐ I confirm that I am at least 13 years of age

**Signup** **Cancel**



# MWATER HOMEPAGE

This will indicate you username. The process is done and complete.

**Links**

Learn to Use mWater

- Manuals and Tutorials
- Online Courses
- YouTube

**Apps**

- Google Play
- App Store
- Web App

**News**

**Who else is using the platform where you work?**

Do you want to get a sense of which organizations are active in a country you are working in? Take a look at this dashboard. The data is based on site information that those organizations have chosen to make publicly visible.

**Custom dashboard layouts**

Thanks to funding from World Vision we have developed an extensive set of style customization options which you can use to adjust the way your dashboards look. Go to the Layout tab of a dashboard you manage to explore these options.

**The USAID STAWI MIS Project in Kenya's ASAL Regions**

As part of USAID STAWI, mWater is creating tailored MIS for nine counties in Kenya by centralizing water infrastructure data, conducting comprehensive surveys, and collaborating with local stakeholders to enhance water service delivery and data management.

**Stats**

Surveys in the Past 24 Hours (11:55 GMT)

Sites	Surveys	Users
4,799,572	30,367,068	283,065

THANK YOU !!!

**PLEASE FEEL FREE TO  
CONTACT ME BY :**

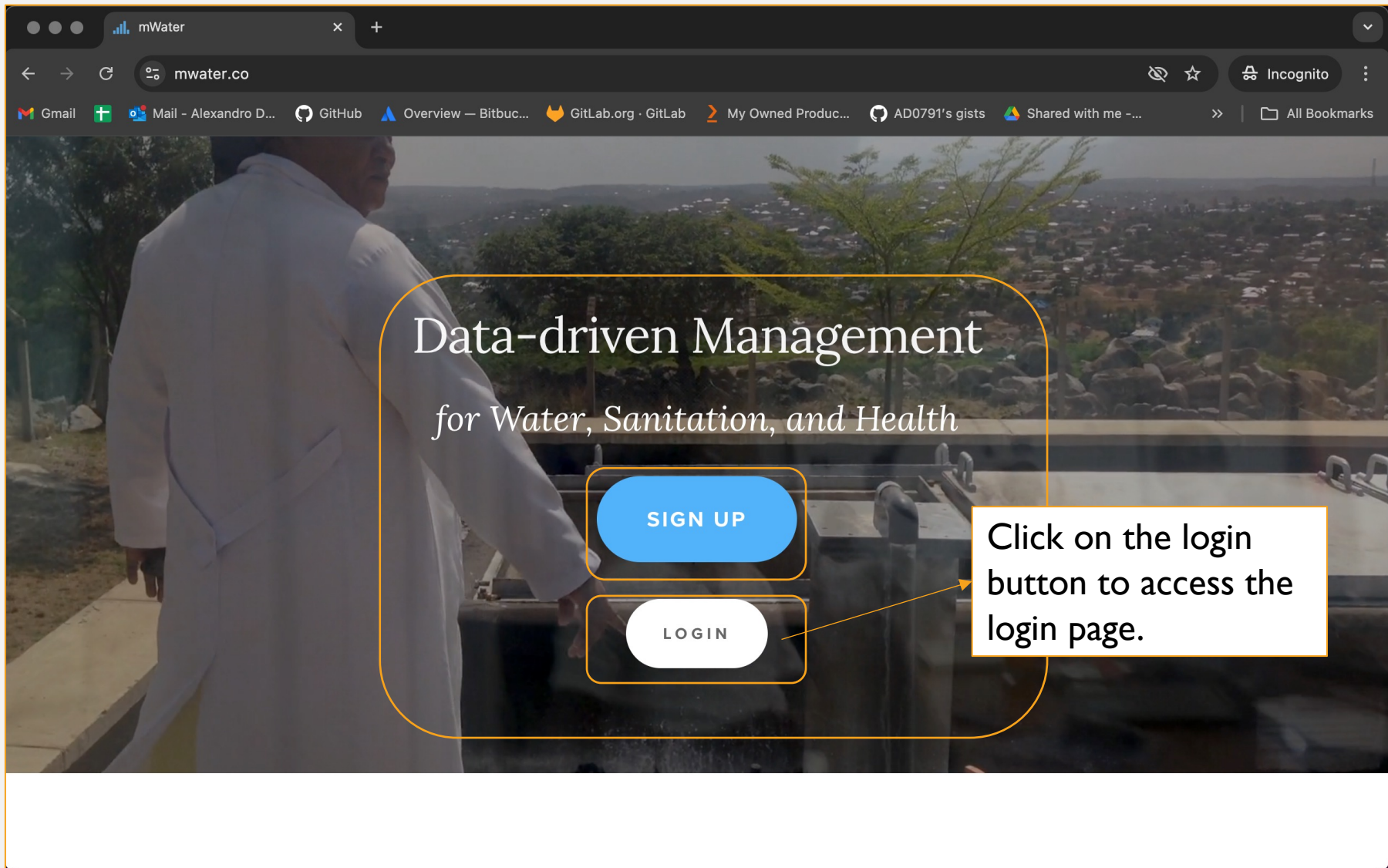
- Email /  
[alexandro.disla@hanwash.org](mailto:alexandro.disla@hanwash.org)
- Whatsap or Phone /  
+50941483700

# LOGIN

What are the steps?

1. Connection with the mWater platform
2. Access the login page
3. Fill the login form
4. The mWater home page

# MAIN PAGE



# LOGIN PAGE

The image shows a web browser window displaying the mWater Portal login page. The browser's address bar shows the URL `portal.mwater.co/#/login`. The page header includes the mWater logo and navigation links for Sites, Surveys, Visualizations, Manage, and Indicators. The main content area is titled "Login to mWater" and contains a login form. The form has two input fields: "Username or Email" and "Password". A "Forgot Password?" link is located next to the password field. Below the password field is a checkbox labeled "Save login" which is checked. A blue "Login" button is positioned below the checkbox. Below the "Login" button is a separator "- or -" and a "Signup" button. Two orange callout boxes with arrows provide instructions: one points to the "Username or Email" field with the text "Fill your username or you email. Fill your password." and the other points to the "Login" button with the text "Click on the login button when you are done."

mWater Portal

portal.mwater.co/#/login

mWater

Sites Surveys Visualizations Manage Indicators

en Help Not logged in

### Login to mWater

**Username or Email**

Username

**Password** [Forgot Password?](#)

Password

☒ Save login

Login

- or -

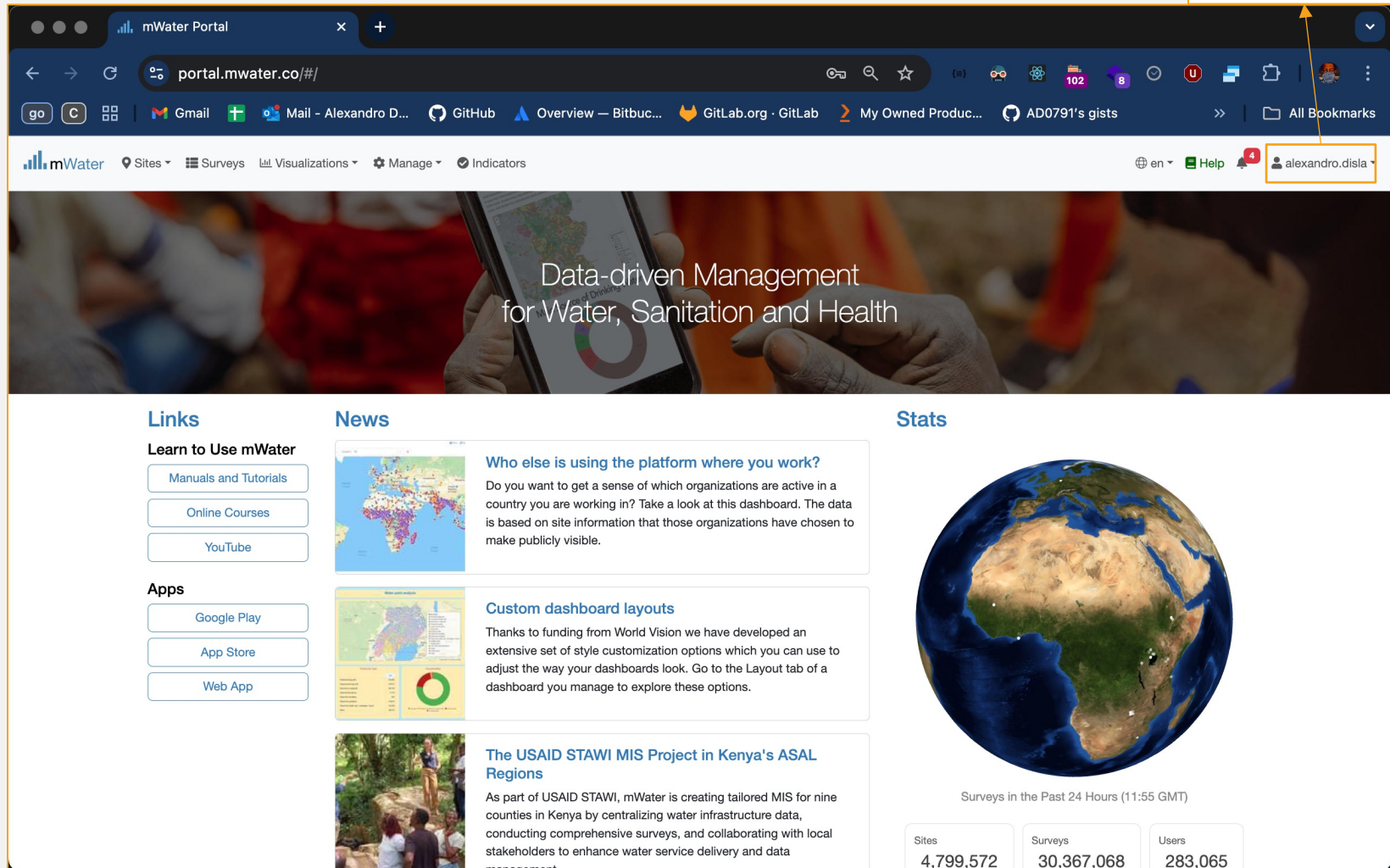
Signup

Fill your username or you email.  
Fill your password.

Click on the login button when you are done.

# MWATER HOMEPAGE

This will show you username. The process is done and complete.



The screenshot shows the mWater Portal homepage in a web browser. The browser's address bar displays 'portal.mwater.co/#/'. The page features a navigation bar with links to 'Sites', 'Surveys', 'Visualizations', 'Manage', and 'Indicators'. A user profile dropdown menu is visible in the top right corner, showing the username 'alexandro.disla'. The main content area is divided into three columns: 'Links', 'News', and 'Stats'. The 'Links' column includes buttons for 'Manuals and Tutorials', 'Online Courses', and 'YouTube'. The 'News' column contains three articles: 'Who else is using the platform where you work?', 'Custom dashboard layouts', and 'The USAID STAWI MIS Project in Kenya's ASAL Regions'. The 'Stats' column features a globe graphic and a table showing survey statistics for the past 24 hours.

**Links**

Learn to Use mWater

- Manuals and Tutorials
- Online Courses
- YouTube

**Apps**

- Google Play
- App Store
- Web App

**News**

**Who else is using the platform where you work?**

Do you want to get a sense of which organizations are active in a country you are working in? Take a look at this dashboard. The data is based on site information that those organizations have chosen to make publicly visible.

**Custom dashboard layouts**

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**The USAID STAWI MIS Project in Kenya's ASAL Regions**

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**Stats**

Surveys in the Past 24 Hours (11:55 GMT)

Sites	Surveys	Users
4,799,572	30,367,068	283,065

# CHANGE THE PASSWORD

What are the steps?

1. You are logged into mwater.
2. Access your account page.
3. Enter the change password view.
4. Confirmation email of new password.



# PROCESS FOR PASSWORD CHANGE

You are already logged in.  
You might be into the  
**HANWASH Home**. What  
matters remains that you  
have access to your  
account page.

The screenshot shows the mWater dashboard. At the top, there's a navigation bar with 'mWater', 'Sites', 'Surveys', and 'Visualizations'. On the right, a user profile for 'alexandro.disla' is visible with a dropdown menu containing 'Logout', 'My Account', and 'Report a Problem'. An orange callout box points to the 'My Account' option. Below the navigation bar, the dashboard is divided into three main sections: 'Links', 'News', and 'Stats'. The 'Links' section includes 'Learn to Use mWater' with buttons for 'Manuals and Tutorials', 'Online Courses', and 'YouTube'. The 'News' section features three articles: 'Water InSecurity Experiences (WISE) Scales', 'New feature: Portal translations', and 'Who else is using the platform where you work?'. The 'Stats' section displays a globe and a table of statistics for the past 24 hours.

**Links**

Learn to Use mWater

- Manuals and Tutorials
- Online Courses
- YouTube

**Apps**

- Google Play
- App Store
- Web App

**News**

**Water InSecurity Experiences (WISE) Scales**

Now, you can add WISE scales to your surveys to assess water insecurity at the individual or household level. Learn more from our indicator page.

**New feature: Portal translations**

You can now use the Portal in many key languages, and translate your dashboards as needed.

**Who else is using the platform where you work?**

Do you want to get a sense of which organizations are active in a country you are working in? Take a look at this dashboard. The data is based on site information that those organizations have chosen to make publicly visible.

**Stats**

Surveys in the Past 24 Hours (19:16 GMT)

Sites	Surveys	Users
4,881,362	30,877,741	288,036

# PROCESS FOR PASSWORD CHANGE

Now you can click on the “Change Password” button. The modal view will pop up with the field for the password change.

mWater Sites Surveys Visualizations Manage Indicators

## My Account

[mWater Terms of service](#)

**Name** Alexandro Disla  
*Your Given and Family Names are collected to help your organization's administrators add you to the right surveys and visualisations.*

Edit

**Username** alexandro.disla  
*Your username is what identifies you in the system and gets added to surveys and visualizations.*

Edit

**Email** alexandro.disla@hanwash.org  
*mWater uses your email to allow you to reset your password and to contact you if you submit problem reports.*

Edit

**Age confirmed** Yes  
*mWater verifies users are over 13 years old to comply with the Children's Online Privacy Protection act (1998).*

**Email verified** Yes  
*mWater verifies your email address to be able to respond to your problem reports.*

Change Password

## Email Notifications

☒ Receive high-priority emails when new administrators are added to an organisation you that you are an admin of.

## Data

mWater's privacy policy is [here](#). Any data you collect is completely owned by you or the organisation you collect it for. We will never sell your data or share it with a third party. You are free to share data using the features available in mWater. Learn more about data security [here](#).

*Basic details of all the surveys you have submitted.*

**Sites created by me**

View

# PROCESS FOR PASSWORD CHANGE

You need to enter your old password first. Then you will need to enter your new password twice.

You click “save” when you are done.

## Change Password

Old Password

New Password

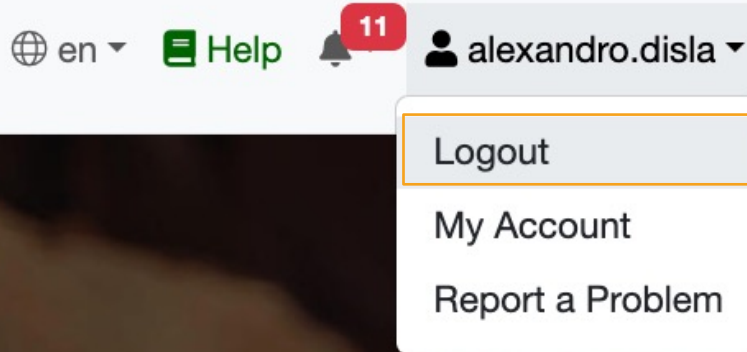
Confirm Password

Save

Cancel

A green notification will appear. Signalling that the password was change successfully.

# PROCESS FOR PASSWORD CHANGE



At this point you have option to logout and reconnect with your new password to make sure everything is ok.

However besides the green confirmation button. You will receive an email notification, just like this, with the confirmation of the password change success.



mWater<development@mwater.co>



To: ☒ Alexandro Disla

Tue 12/10/2024 11:56 AM

Hello Alexandro,

Your password was recently changed in mWater for the username of alexandro.disla. If this wasn't you, please contact [info@mwater.co](mailto:info@mwater.co).

← Reply

→ Forward

THANK YOU !!!

**PLEASE FEEL FREE TO  
CONTACT ME BY :**

- Email /  
[alexandro.disla@hanwash.org](mailto:alexandro.disla@hanwash.org)
- Whatsap or Phone /  
+50941483700