

COMPUTER SCIENCE AND DATA ANALYTICS

Course: Guided Research

Project Title: Evaluating Performance Scalability of Microservice-Based Application

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Why this topic?/ Why now?

Problem: "Scalability issues causing <u>performance issues and as a result substantial financial losses</u> highlight the critical need for **rigorous performance testing** in today's software applications"

Performance Impact

Software performance and scalability issues lead to poor user experiences and customer loss.



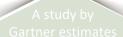
A survey by ITIC found that

86% of companies a single hour of downtime would cause a significant reputational impact.

An IDC
study suggests that
scalability issues cost
businesses
an average of \$10,000 \$100,000 per hour

Profitability Impact

As per a report by the Information Systems Audit and Control Association (ISACA), poor performance directly impacts operational efficiency, customer satisfaction, and ultimately profitability



Average cost of downtime \$5,600 per minute



Amazon found that

100ms increase in page load time led to a 1% decrease in sales

User Expectations

A Microsoft study found that 33% of users would abandon a website that's prone to crashing or slow speeds, highlighting the importance of stability and performance for retaining users.

According to a study by Akamai

40% of consumers abandon a website that takes more than **3 seconds** to load.



Server Downtime

Amazon's website went down for just **40 minutes** in 2018, and the estimated cost to the company was approximately **\$4.6 million** in lost sales.



High Traffic Events

In 2015, Target's website crashed on Cyber Monday, a critical online shopping day, causing a significant loss of potential revenue and customer trust.



Project Objective

"The primary objective of this project was to gain **fundamental insights into software scalability challenges**, laying a groundwork for further exploration and potential solutions in handling modern application performance issues in my master thesis and later doctoral studies."



- System Design & Architecture
- Microservice Implementation
- Functionality Testing
- Software Application Deployment
- Developing Expertise in tech stacks
- Documentation Methodologies



- Data Cleaning and Pre-processing Techniques
- Data Visualizations
- Statistical Applications
- Interpretations & Insight Driving

Topic Investigation

Application Development

Performance Testing

Analysis Methodology

- Study of Performance Scalability Issues
- Understanding Microservice Architecture
- Factors Impacting Scalability
- Current Challenges

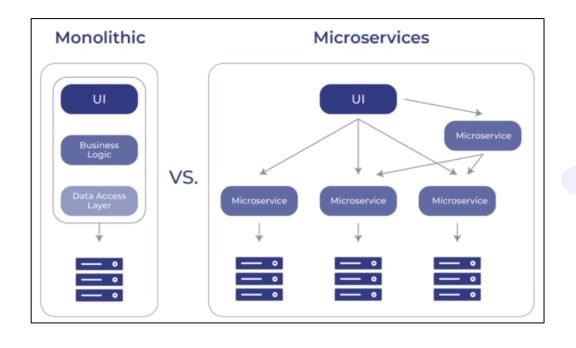


- Key Metrics Comprehension
- Tool Mastery (Apache JMeter)
- Test Scenario Design and User Behavior Simulation
- Experimental Data Gathering
- Grasping the fundamental load testing Limitations



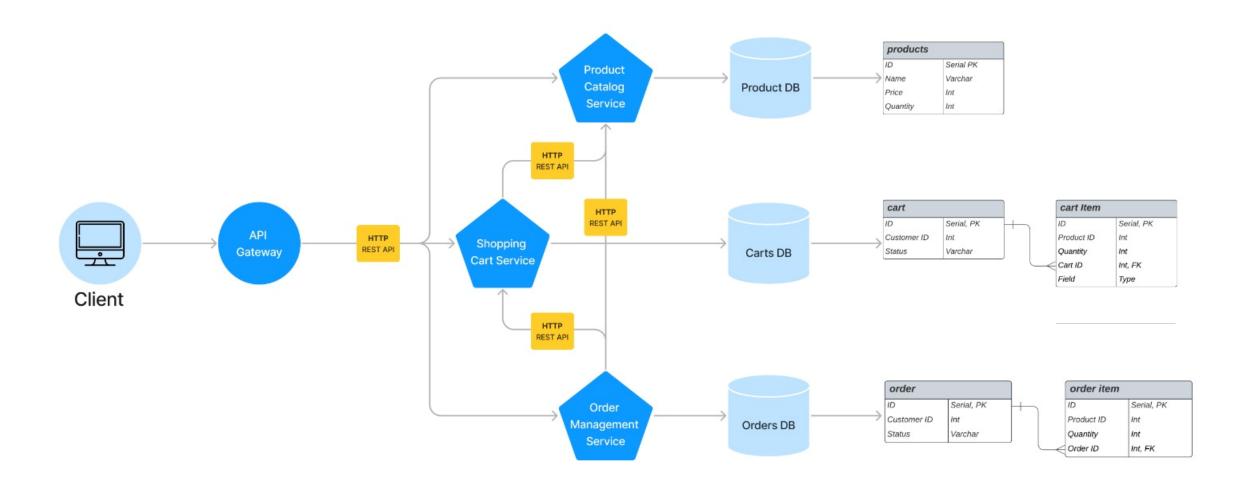
How Is It Done Today

Today's <u>monolithic</u> architectures are **limited in scalability** due to their **tightly integrated components**, whereas <u>microservices</u> address this challenge by enabling **granular and independent scaling of discrete services**.

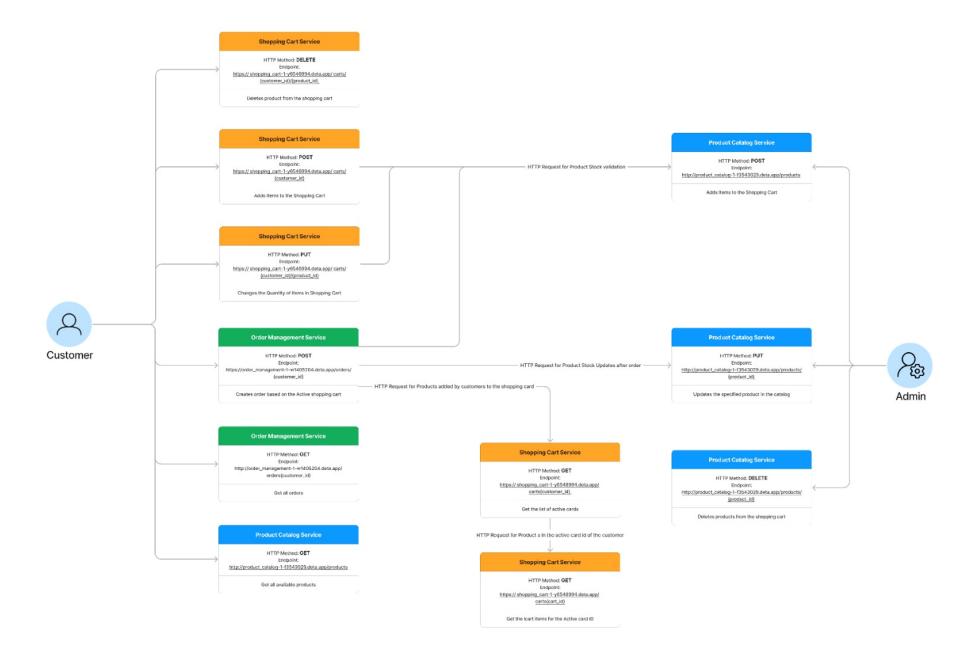




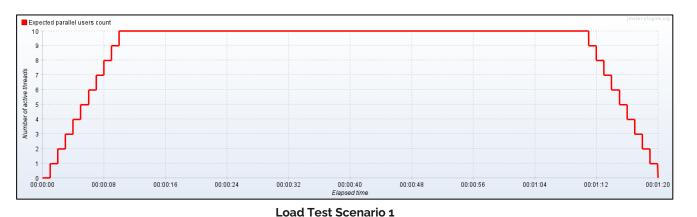
Technical Approach: Architecture Diagram

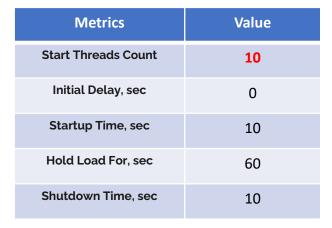


Technical Approach: Use Case Diagram



Technical Approach: Load Test Scenarios





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Load Test Scenario 2

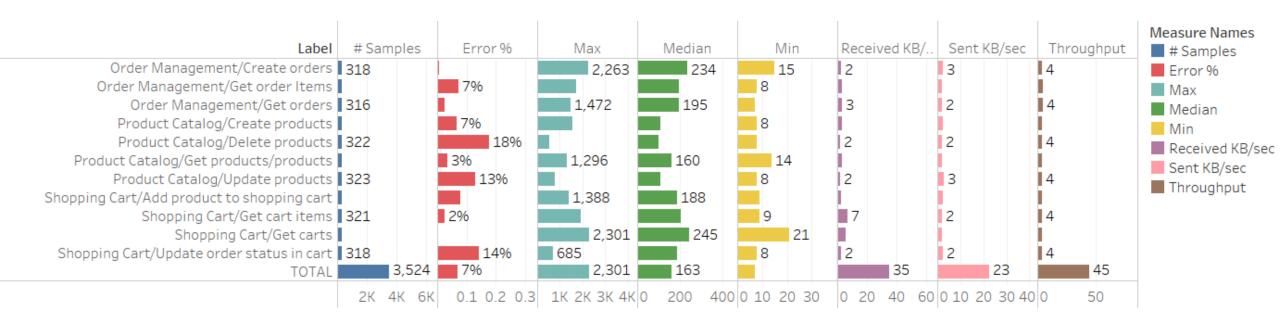
Metrics	Value
Start Threads Count	50
Initial Delay, sec	0
Startup Time, sec	10
Hold Load For, sec	60
Shutdown Time, sec	10

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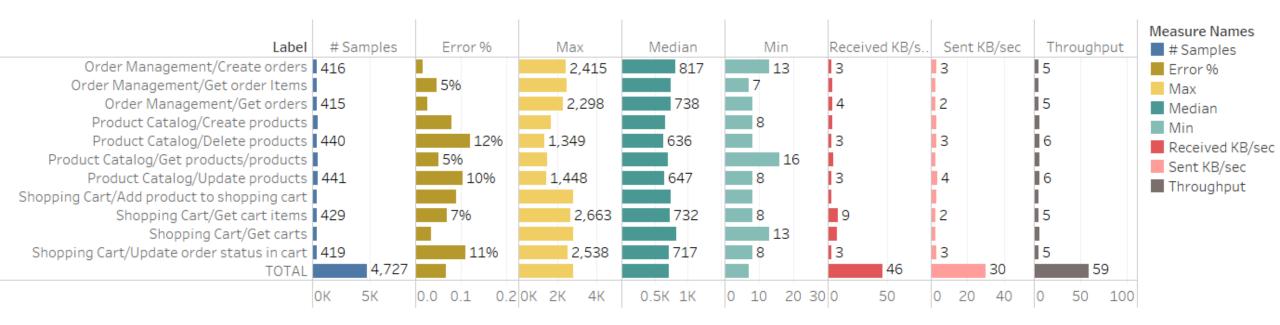
Metrics	Value			
Start Threads Count	100			
Initial Delay, sec	0			
Startup Time, sec	10			
Hold Load For, sec	60			
Shutdown Time, sec	10			

Load Test Scenario 3

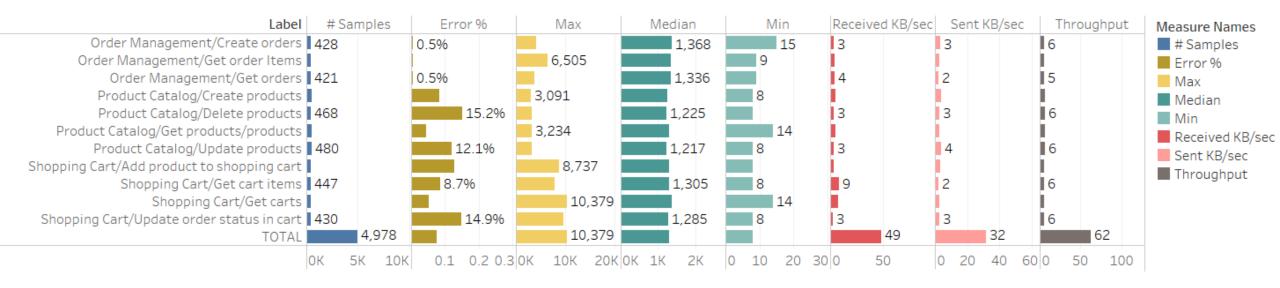
Results: Scenario 1



Results: Scenario 2



Results: Scenario 3



Conclusion

• In Progress

Future Work

• In Progress