

# ABHISEK DAS

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## EXPERIENCE

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### Salesforce Developer

Jan 2023 - Present

*Cognizant*

- Developed Apex Triggers, Workflows, and Flows to automate around 20 business processes which improved the overall org efficiency by 40% as per client.
- Designed Lightning Web Components and Visualforce pages to address key business requirements, resulting in improved user experience which increased platform utilization by 25%.
- Orchestrated 7 REST integrations and 3 RESTful web services to connect Salesforce with external systems and ERPs, ensuring smooth data flow which improved the integration performance by 30%.
- Optimized Apex Classes and Triggers by improving code coverages upto 98%, and streamlined deployment processes using Copado.
- Managed Identity and Access Management for Sales Cloud and Service Cloud with Field Service Lightning through SSO, ensuring seamless user access control and security across the platform.

### Java Full-Stack Intern

Feb 2022 - Jul 2022

*Cognizant – Apprenticeship*

- Implemented full-stack web development using Spring Boot Framework and Core Java (including multithreading and Java 8 features), enhancing application performance and maintainability.
- Designed and developed an end-to-end "Tourism Management" application, enabling user registration for tours and improving user engagement through seamless functionality.

### Senior Coding Instructor

Feb 2021 - Jan 2022

*Codingal – Part-Time*

- Mentored 30+ high school students in foundational programming concepts using Java and Python, and introduced web development fundamentals with HTML, CSS, Bootstrap, and JavaScript, fostering hands-on coding skills.

## SKILLS

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**Salesforce.com** : Standard and Custom Objects, User Management, Sales Cloud, Service Cloud, Workflows, Flows, Data Modelling, Data Loader, Data Import Wizard, Approval Processes, Reports and Dashboards, SOQL, SOSL, Validation Rules, Apex Classes, Apex Triggers, Exception Handling, Test Classes, Future Methods, Batch Apex, Scheduled Apex, Queueable Apex, Lightning Web Components, Visualforce Pages, Controllers, Lightning Data Service, LMS, Aura Components, Experience Cloud, Field Service Lightning, Workbench, Metadata API.

**Technical Skills** : Java, Python, JavaScript, C, HTML, CSS, Bootstrap, Git, SQL, Spring Boot, Agile.

**Tools & Softwares** : Dynatrace, Splunk Cloud, Postman, Jira, Copado, VS Code, Eclipse, Microsoft 365.

**Soft Skills** : Problem Solving, Effective Communication, Teamwork, Work Ethic, Creativity, Time Management.

## EDUCATION

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<b>Bachelor of Technology (EIE)</b> , Narula Institute of Technology, Kolkata.	DGPA: 9.42	2018 - 2022
<b>Class XII</b> , St. Thomas Church School, Howrah.	Percentage: 85.6	2017 - 2018
<b>Class X</b> , St. Thomas Church School, Howrah.	Percentage: 81.5	2015 - 2016

## CERTIFICATIONS

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Salesforce Certified Administrator

Salesforce Certified Advanced Administrator

Salesforce Certified Platform App Builder

Salesforce Certified Platform Developer I

Salesforce Certified Platform Developer II

Salesforce Certified Agentforce Specialist