

Ashton Holloway

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EDUCATION

Park University, Parkville, MO

Bachelor of Science in Business Administration (BSBA)

Major: Management | Minor: Psychology

GPA: 3.95 | *Graduated*: December 2024

University of Missouri – Columbia, Columbia, MO

Master of Business Administration (MBA)

Certificate: Construction Management

GPA: 3.90 | *Expected Graduation*: May 2026

PROFESSIONAL EXPERIENCE

McDonald's, Kearney, MO

Crew Trainer | August 2018 – April 2023

- Trained 12+ new team members, resulting in increased team efficiency
- Assisted with daily cash management, handling \$2,000+ per shift
- Maintained establishment cleanliness and ensured compliance with company standards
- Recognized for strong customer rapport and communication
- Supported a culture of teamwork, mentoring junior employees and promoting company values
- Strengthened team morale by encouraging collaboration and celebrating milestones

Pilot Company, Kearney, MO

Crew Member | June 2022 – Present

- Served 200+ customers daily with accuracy and efficiency
- Helped reduce average customer wait times by 15%
- Implemented inventory suggestions that decreased product waste by 10%
- Praised by management for consistently positive attitude and solution-oriented approach
- Strengthened brand loyalty through responsive service and clear communication
- Provided detailed feedback to management to improve product placement strategies

Missouri Army National Guard, Kansas City, MO

Combat Engineer | August 2022 – Present

- Developed leadership under pressure; trained and led peers in field exercises
- Demonstrated attention to detail in identifying hazards and executing plans
- Communicated clearly with a diverse team to accomplish shared objectives
- Gained discipline, accountability, and adaptability in dynamic environments

Park University, Parkville, MO

Resident Assistant | August 2023 – May 2024

- Managed a residential community of 30+ students, promoting inclusion and support
- Coordinated and led 10+ student events to foster community engagement
- Acted as liaison between residents and university staff to resolve concerns
- Utilized conflict resolution and active listening to create a safe living environment
- Promoted open communication to ensure all students felt heard and supported

Northwestern Mutual, Kansas City, MO

Financial Representative Intern | May 2024 – August 2024

- Built a client network of over 200 prospective relationships during internship
 - Scheduled and led 15+ financial planning meetings
 - Delivered customer-centered solutions tailored to individual needs
 - Gained confidential client handling experience in a regulated financial setting
 - Developed consultative sales skills and experience aligning products to client goals
 - Collaborated with advisors to ensure compliance with industry regulations
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SKILLS

- Excellent interpersonal and customer service skills
 - Detail-oriented with experience in confidential information handling
 - Strong verbal and written communication abilities
 - Team-focused with proven leadership in fast-paced environments
 - Adaptable, analytical thinker with problem-solving skills
 - Proficient in navigating high-volume, customer-facing roles with professionalism
 - Committed to community values and delivering trustworthy financial guidance
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AWARDS & HONORS

- Employee of the Month, McDonald's – 2020
 - Dean's List, Park University – 2022 to 2024
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MEMBERSHIPS & AFFILIATIONS

- Men's Basketball Team Member, Park University – 2022 to 2024
 - Assistant Coach, Kearney High School Boys Basketball – 2024 to 2025
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VOLUNTEER EXPERIENCE

- Special Olympics, Kearney High School and Park University – 2018 to 2025
- Knights of Columbus, Church of the Annunciation – 2025