HealthAI: Intelligent Healthcare Assistatant

Entice	Interactions	Positive Moments	Negative Moments	Areas of Oppo-	Opportunity
Enter	User becomas aware of HealthAl yla web search or referral	Exicitel to explore AI health fools	tricited to **excertain**, confusing, angering costly, or time cons.-	Add a clear latol-**to-action**, brief app intro video	Add aclear to aovid vistera preferericlation:
Enter	User enters app, sees home page with title, logo, background image, feature links	Navigation buttons	Guided, clear navigation	Highlight disclanner / provide next steps recomnmendation	**Allow at-in /fout** for notifications
Engage	User asks a health question in **Patient Chat**	Patient Chat UI • Dicease Predici-tion form • Treatment Prediction Genetetor • Health Analytics Dashboard	Immediate response finds AI diagnosis interesting Likes personalized recommendation teels empowered	Highlight disclatHer / provide next steps recommendation • Prorviding fito sources/ add confidence score to output	Allow sest-in-ε ruf feedback popup
Experience	User satisfied with AI assistance ends session	Navigation butto-ns	Likes seeing charts, feels informed	Allow user if filter/ select which metrics to show	Add session-end feedback popup
Exit	User satisfied with AI assistance ends session	Satisfied if got useful info	May leave if UI lags or unclear output	Acυ-veryone if too frequent	Allow opt-in/out for notifications