

Completed Apr 14, 2025 • Make things better

Message:

Amber developed an innovative dashboard for Payroll CTQs that significantly enhances our auditing capabilities. Prior to her efforts, our auditing relied on a simplistic pass/fail metric, which often resulted in misleading negative percentages. Amber has transformed this approach by implementing a comprehensive dashboard that allows us to audit based on a precise number of questions. In addition to the dashboard, Amber meticulously created the necessary calculations, enabling us to break down data by team, task, and individual. This level of granularity has empowered managers with real-time insights into team performance. The new Manager dashboard provides the ability to access full Month-to-Date Reporting (MBR) at any point during the month, fostering greater accountability and informed decision-making. Amber's initiative and dedication have not only streamlined our auditing processes but have also improved transparency and performance tracking across the board. Her contributions are invaluable and worthy of this recognition.