# 2 FLOWS
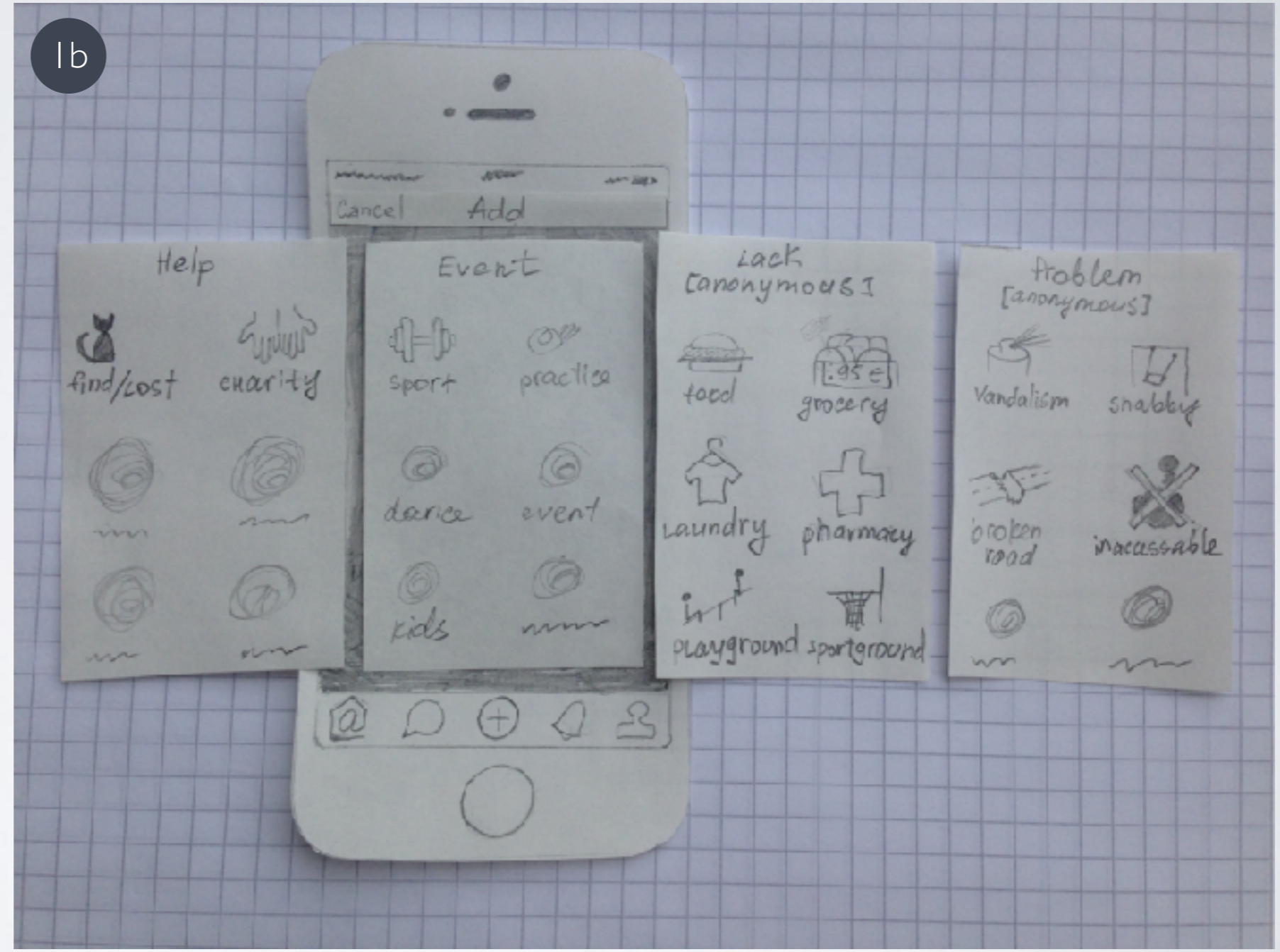updated after heuristic evaluation

# FLOW #1
## CALL NEIGHBORS OUT TO PLAY VOLLEYBALL

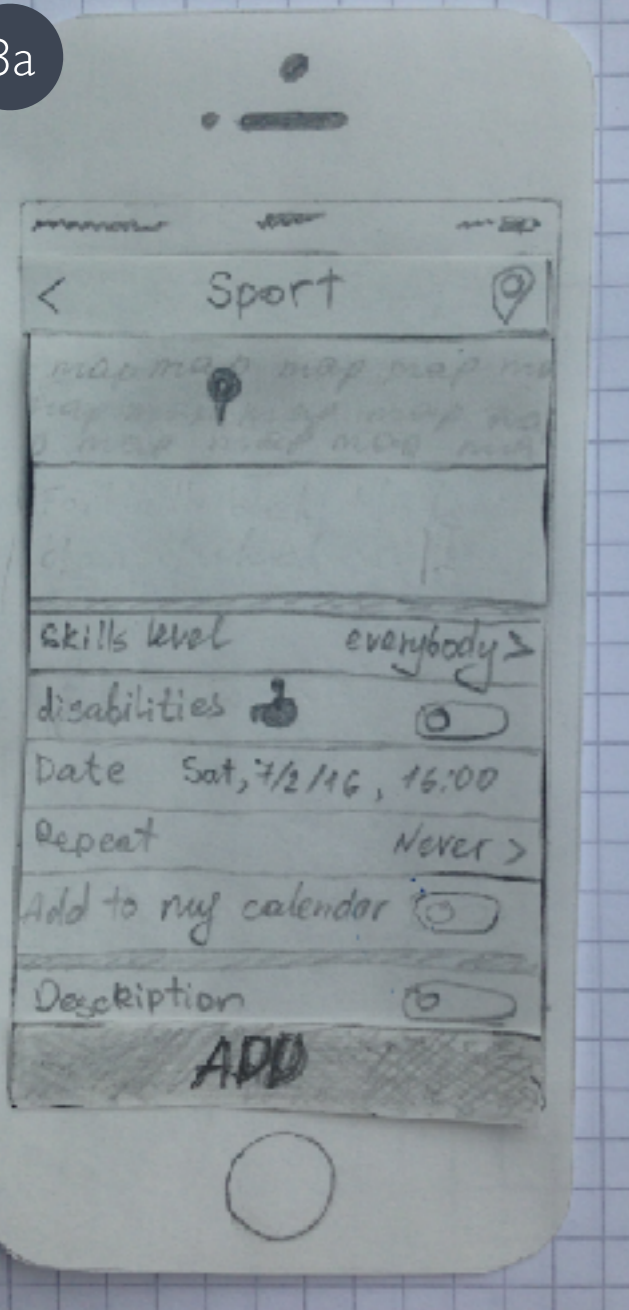# 1. Tap +



**1a**

**1b**

Cancel    Add

Help
- find/lost
- charity

Event
- sport
- practice
- dance
- event
- kids

Lack
[anonymous]
- food
- grocery
- laundry
- pharmacy
- playground
- sportground

Problem
[anonymous]
- vandalism
- snabby
- broken road
- inaccessable
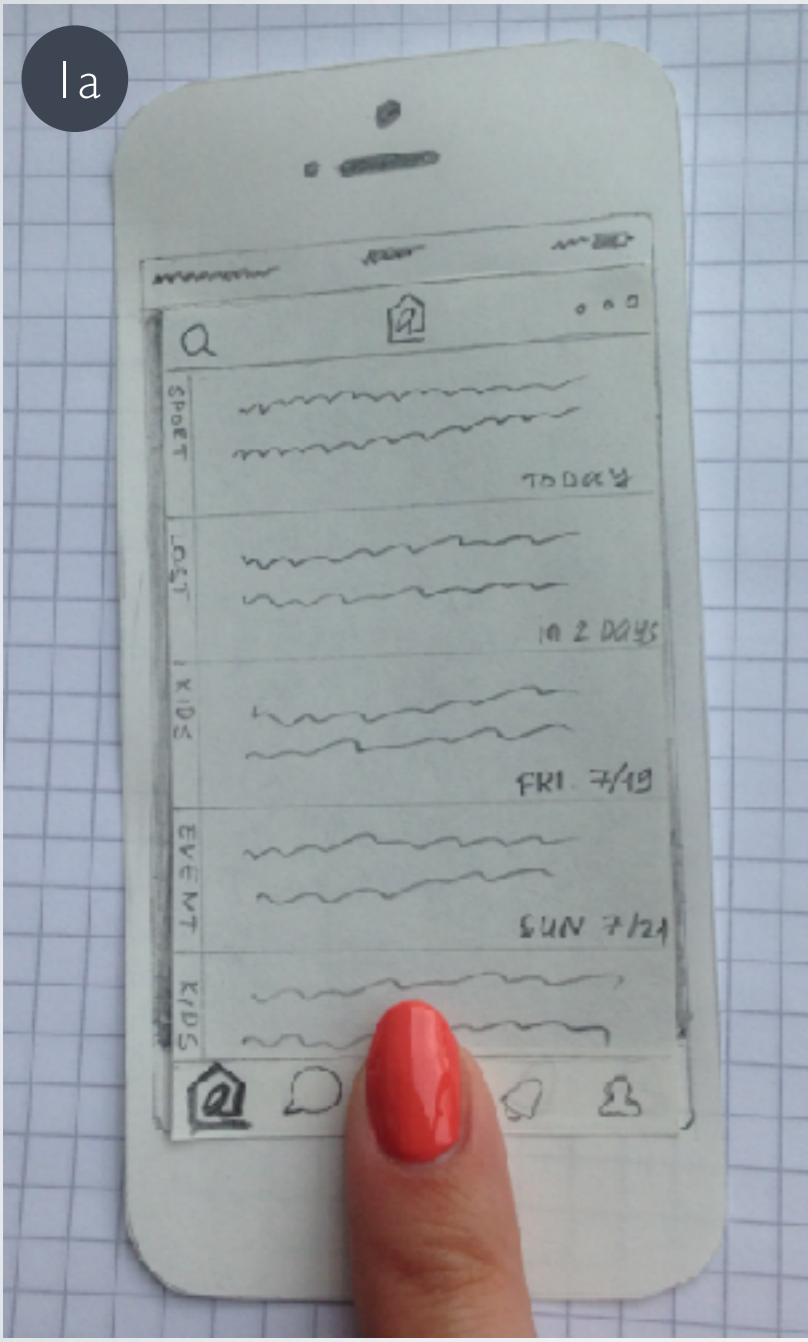
# 2. Choose category

# 3. Edit details and add



**3a**
Sport
map map map map m...
skills level          everybody >
disabilities
Date     Sat, 7/2/16, 16:00
Repeat                    Never >
Add to my calendar
Description
ADD

**3b**
Sport
volleyball blah bhah
skills level          everybody >
disabilities
Date     Sat, 7/2/16, 16:00
Repeat                    Never >
Add to my calendar
Description
ADD

edit geotag
tweet - long
long description if needed

**3c**
Sport
skills level          everybody >
disabilities
Date     Sat, 7/2/16, 16:00
Repeat                    Never >
Add to my calendar
Description
SHARE
Facebook
Twitter
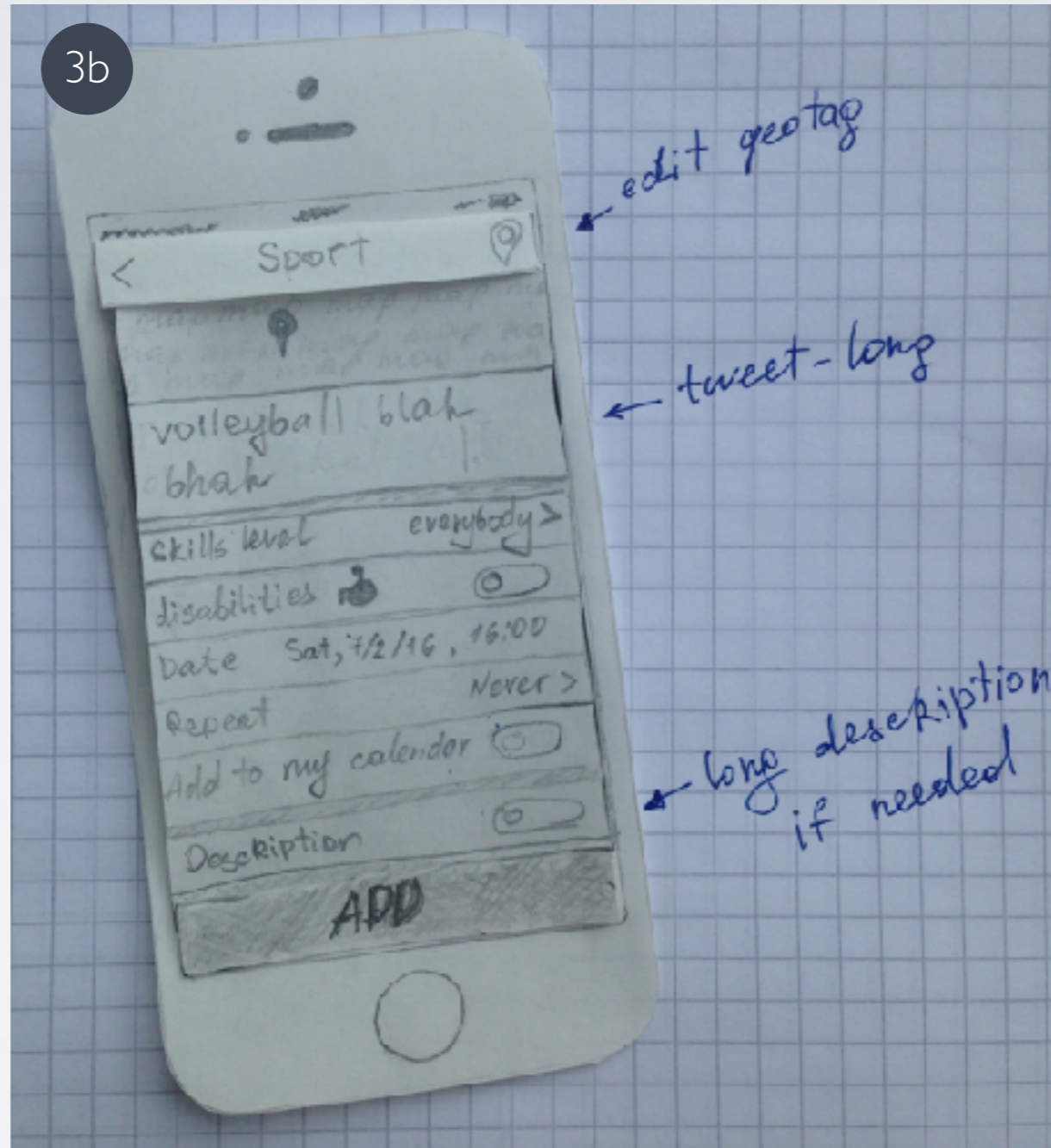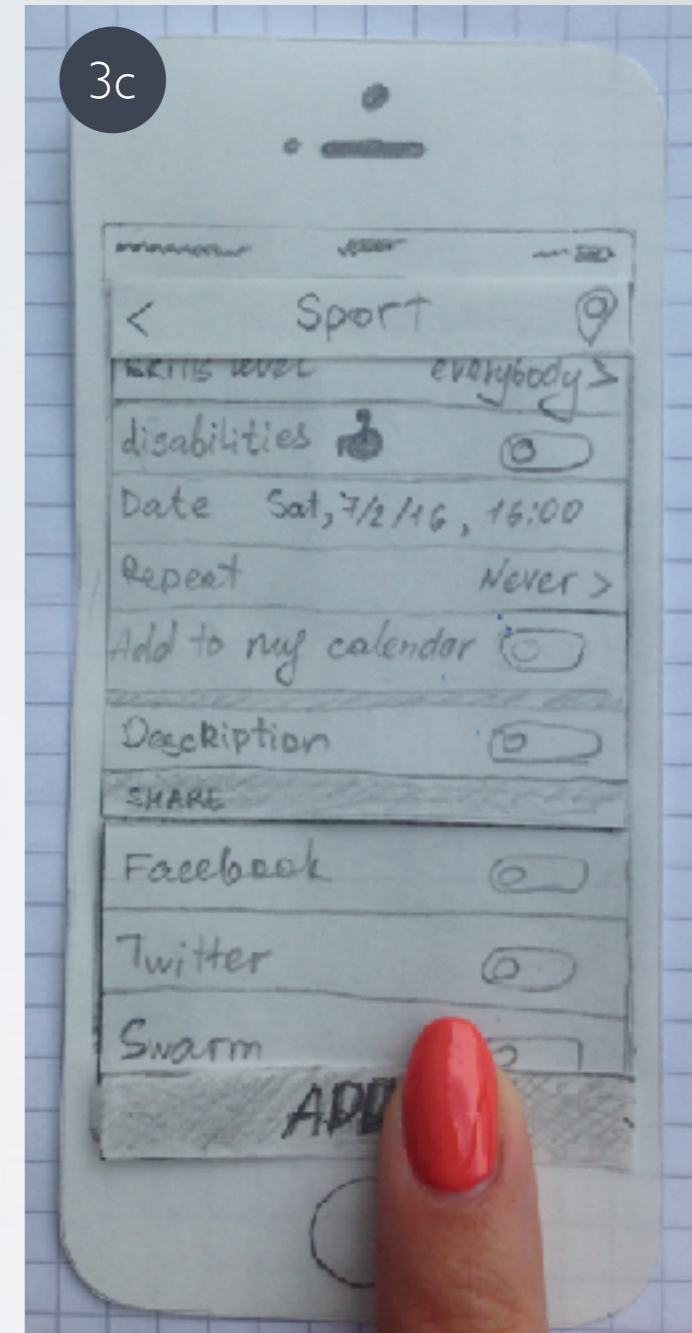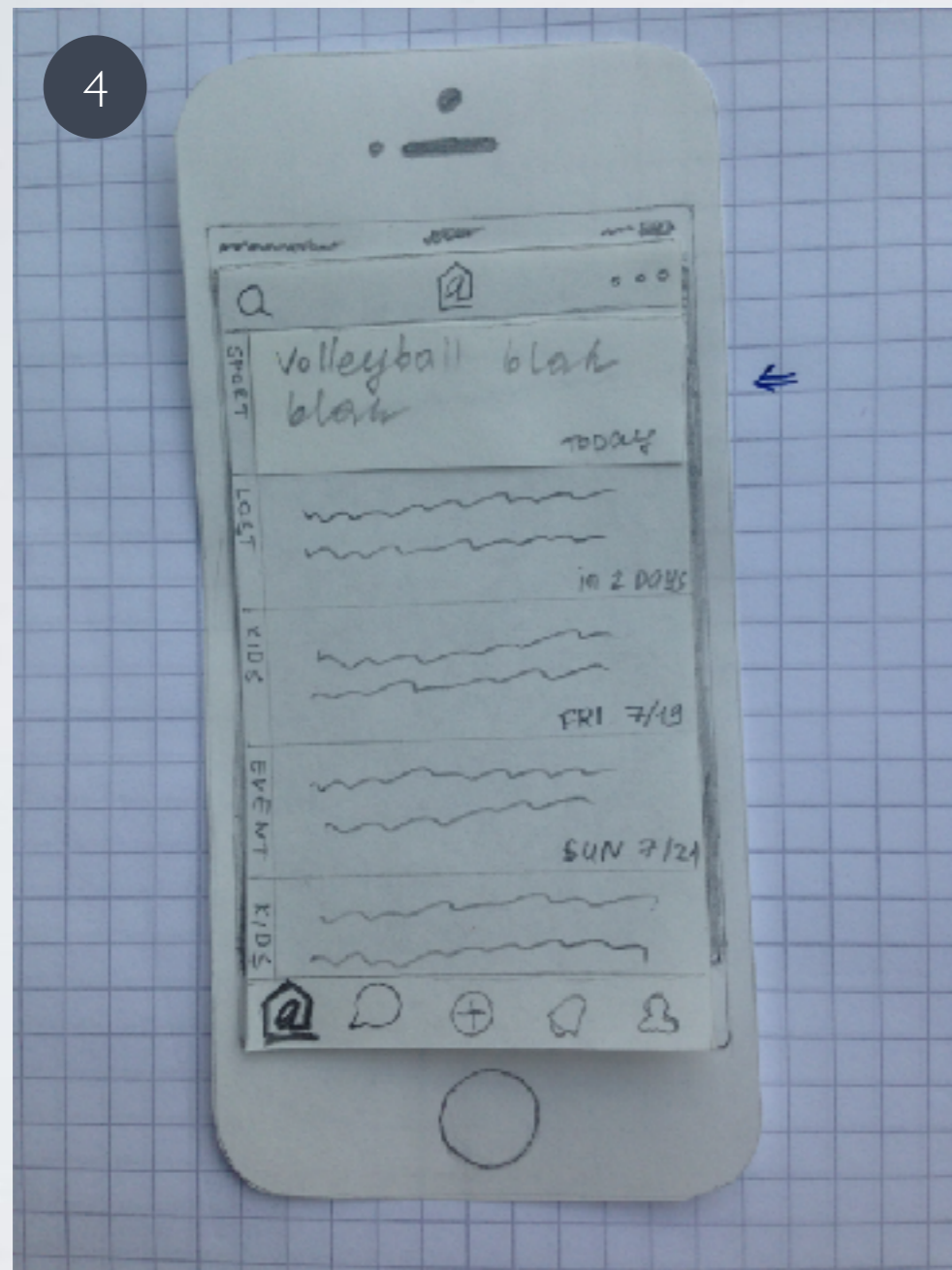Swarm
ADD

# 4. Done



App shows how your entry appears in the list and then scroll you up to the top

# FLOW #1 UPDATES
## BASED ON
## HEURISTIC EVALUATION
## BY JAIME ZAMORANO

Original: https://docs.google.com/document/d/1vODPtADkmXuS_xf0_QQnDuE89tFjkeV-CvvB6PNExr8/edit#heading=h.pgiqsnie7px6

**Violation:** On the menu bar are mixed lists or sections with a direct action button - create (+)

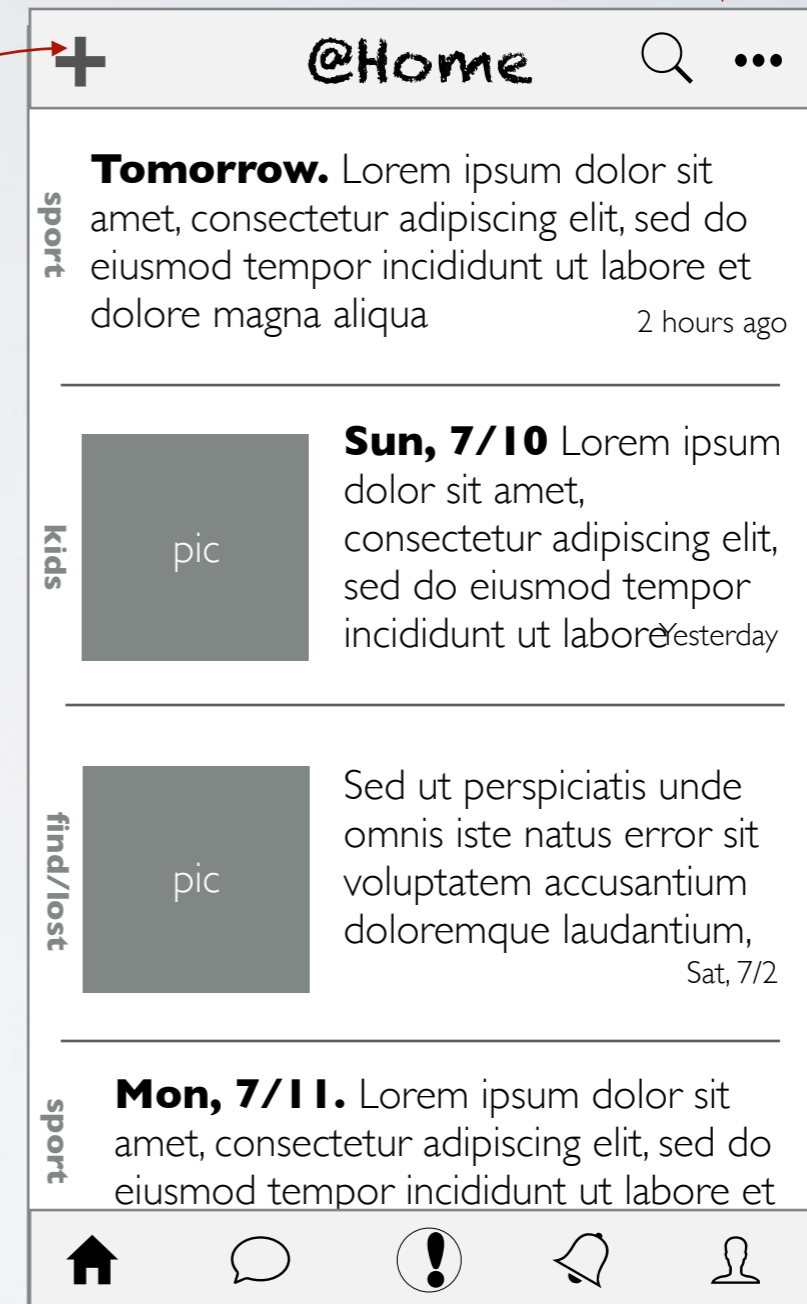**Heuristic:** Consistency and standards, severity 2.

**My comment:** Disagree. Direct action is «Add». Also it's common practice: Instagram (add), couchsurfing (search), swarm (checkin).

**Feedback based idea:** I was wondering how to separate events other people can see (social part) and reports to data base for administration/business. Then I checked twitter

Two icons in one corner aren't pretty comfortable, but twitter did so…

Add event / help
(others can see on this page)
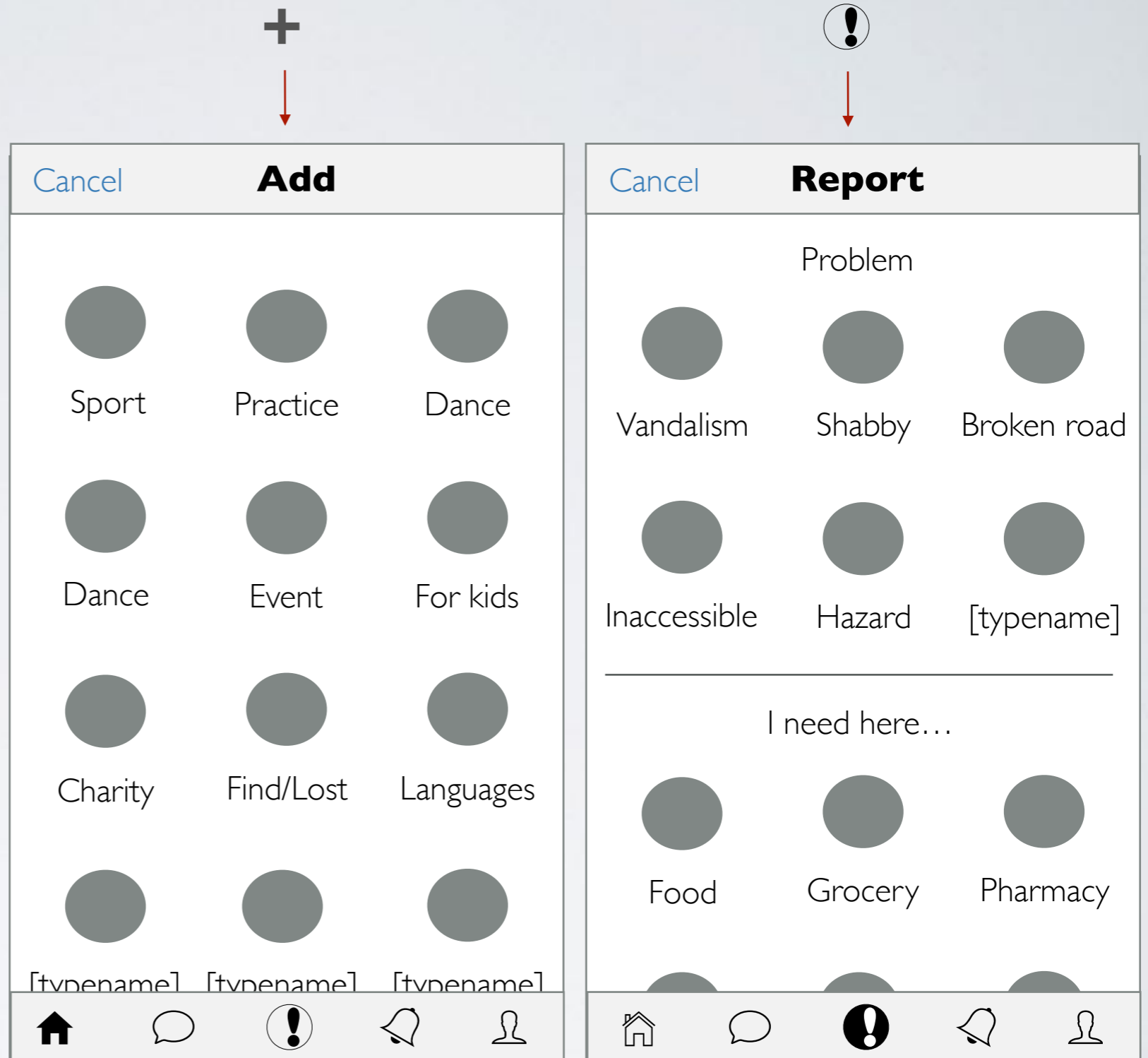
Report problem / lack
(only administration can see)

@Home

sport

**Tomorrow.** Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua

2 hours ago

kids

pic

**Sun, 7/10** Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore Yesterday

find/lost

pic

Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium doloremque laudantium, Sat, 7/2

sport

**Mon, 7/11.** Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et

**Violation:** When creating an action is difficult to figure out which other sets of actions there are unless you swipe to all of them.

**Heuristic:** User control and freedom, severity 2

**My comment:** Yes. But It's a phone. You swipe, or scroll, or check dropdowns.

**Feedback based idea:** as soon as I separated events and reports, I can use one list for all types.

Cancel     **Add**

Sport    Practice    Dance

Dance    Event    For kids

Charity    Find/Lost    Languages

[typename]    [typename]    [typename]

Cancel     **Report**

Problem

Vandalism    Shabby    Broken road

Inaccessible    Hazard    [typename]

I need here…

Food    Grocery    Pharmacy

**Violation:** Some menu icons are hard to read, it'd perhaps need to be helped by text or more understandable icon

**Heuristic:** Match between system & real world, severity 3.

**My comment:** If evaluator talking about event/report types isons, yes. Agree. But I consider them a part of the graphical design, so will not fix it for now.

**Feedback based idea:** Events are easy to learn - there are a lot of examples in front of you. But report items really need a description (not just a good icon) during onboarding. While they'll be annoying for experienced user.

Option 1: another screen with descriptions

Option 2: show/hide description on this screen

What do you think?

Option 1
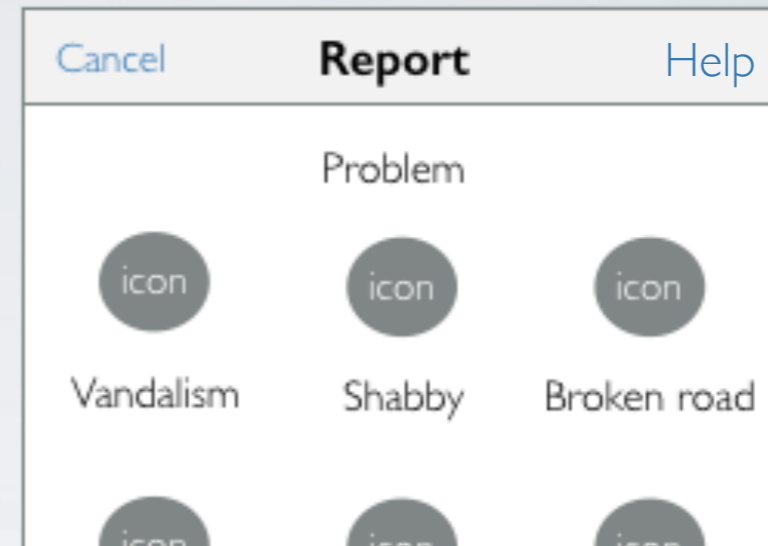


leads to another screen with descriptions

VS

Option 2
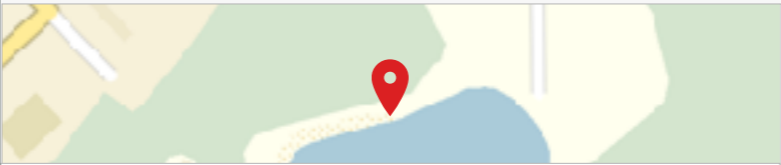
**Violation:** Activating switch to add description (extra action)

**Heuristic:** Recognition over recall, severity 1

**My comment:** Agree. Les't make a usual field which expands while typing

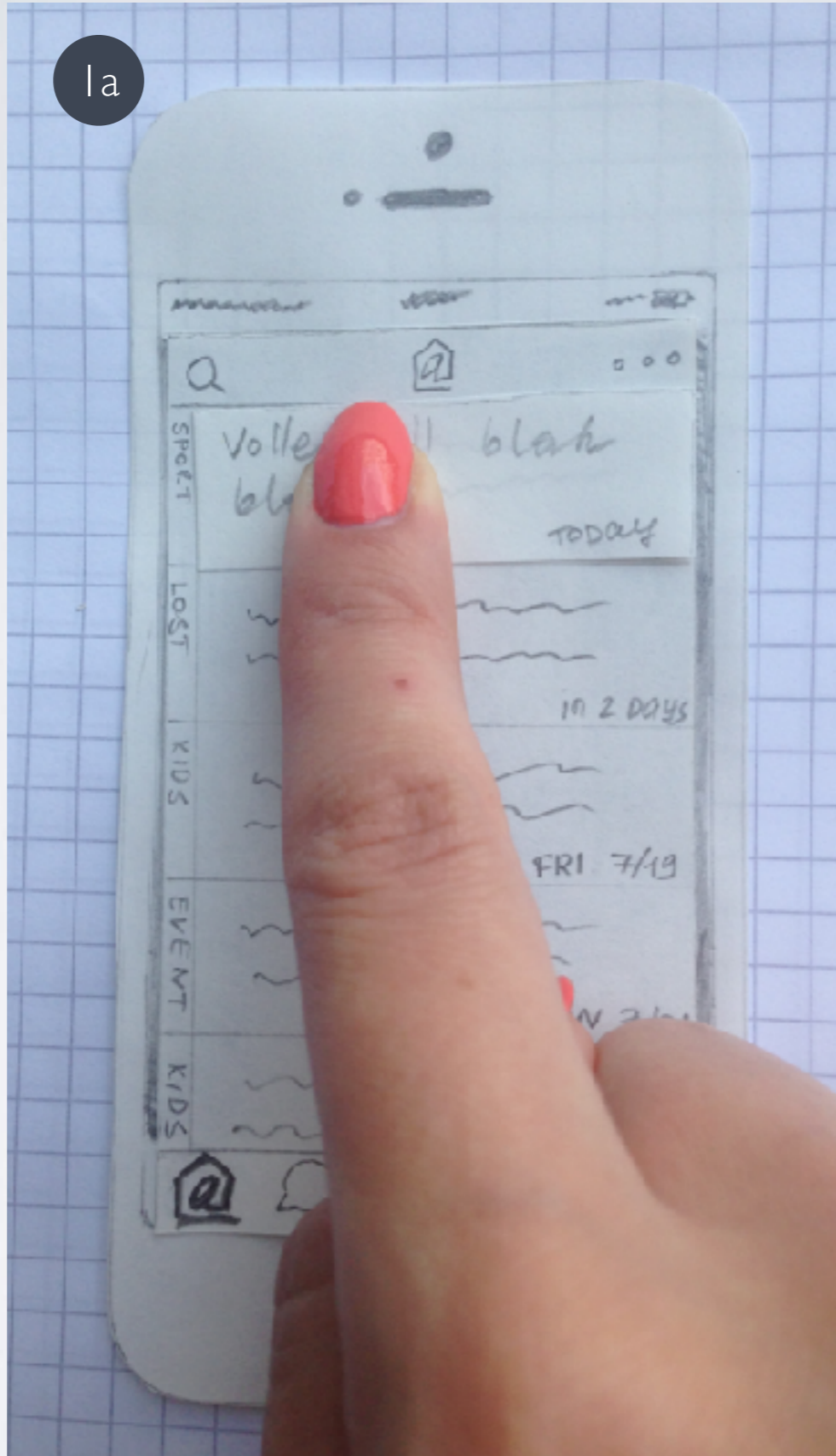*Also considering the idea to allow photos in any type of events
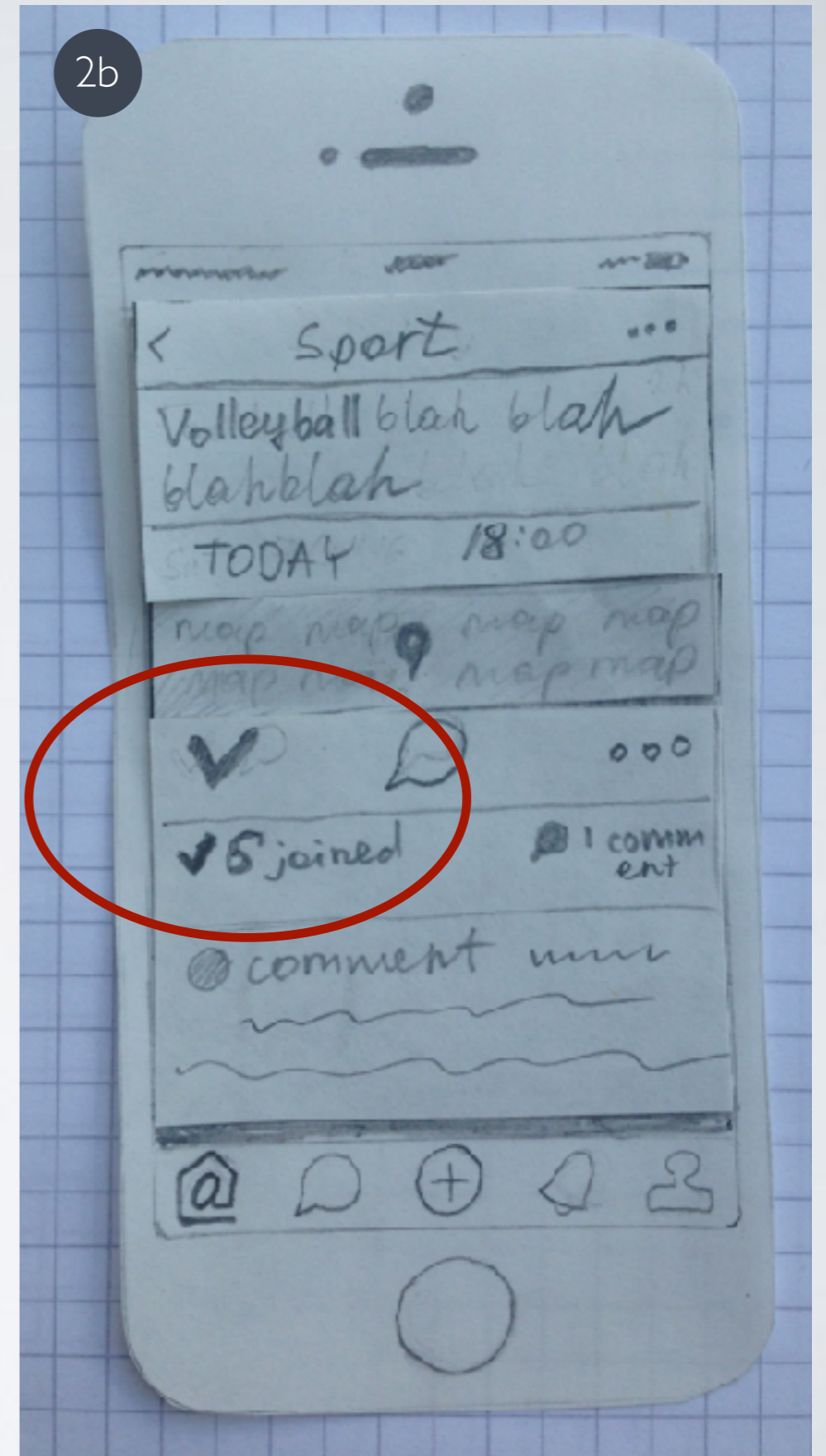
# FLOW #2
# **JOIN VOLLEYBALL GAME**
(if someone else added it, not me)

# 1. Tap entry and browse details

2. Tap «join» and see feedback

# FLOW #2 UPDATES
BASED ON
HEURISTIC EVALUATION
BY JAIME ZAMORANO

**Violation:** Sport detail does not have the description field

**Heuristic:** Consistency and standard, severity 2.

**My comment:** …what's mean user added nothing here

**Violation:** Actions and all the information are widespread the screen and need to be better hierarchized

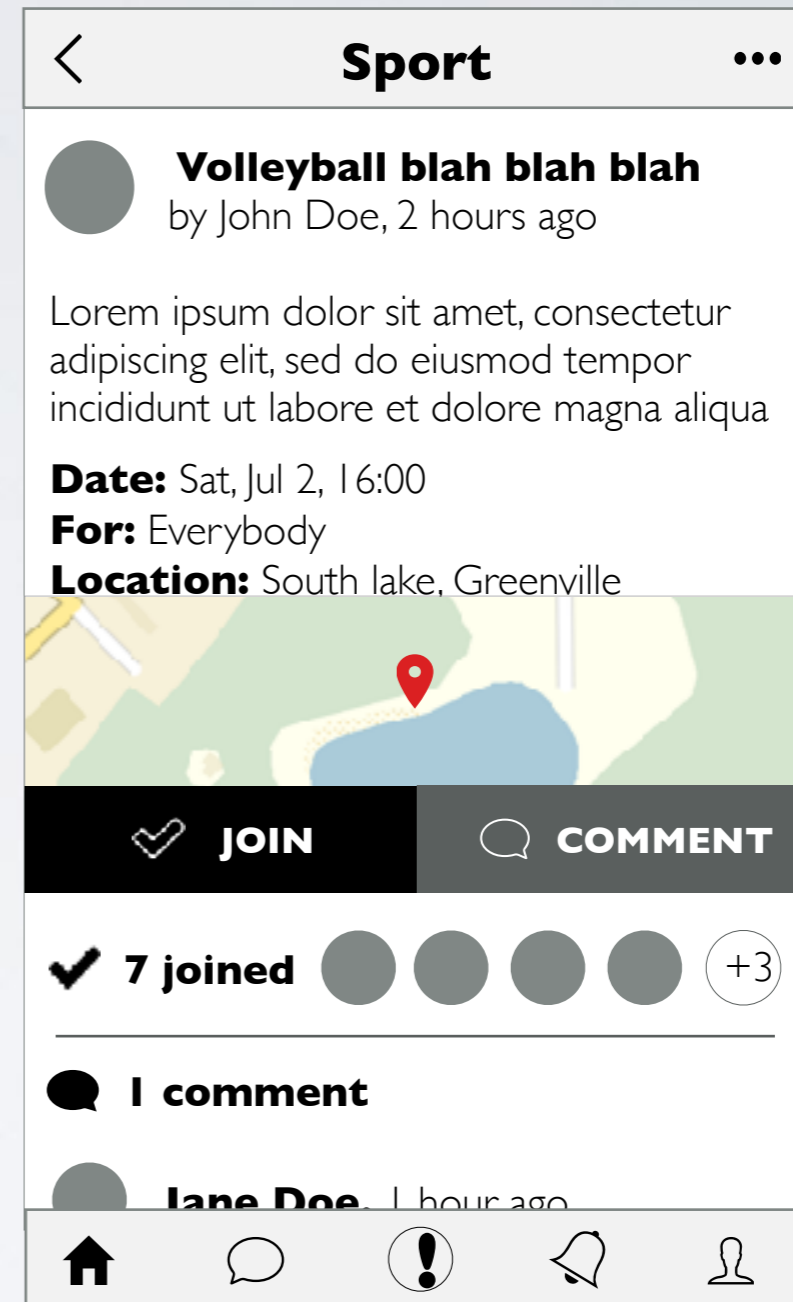**Heuristic:** Consistency and standard, severity 2.

**My comment:** Agree. Reorganized a bit.

**Violation:** Check icon is a bit confusing and lacks information -> join label/icon

**Heuristic:** Match between system & real world, severity 1.

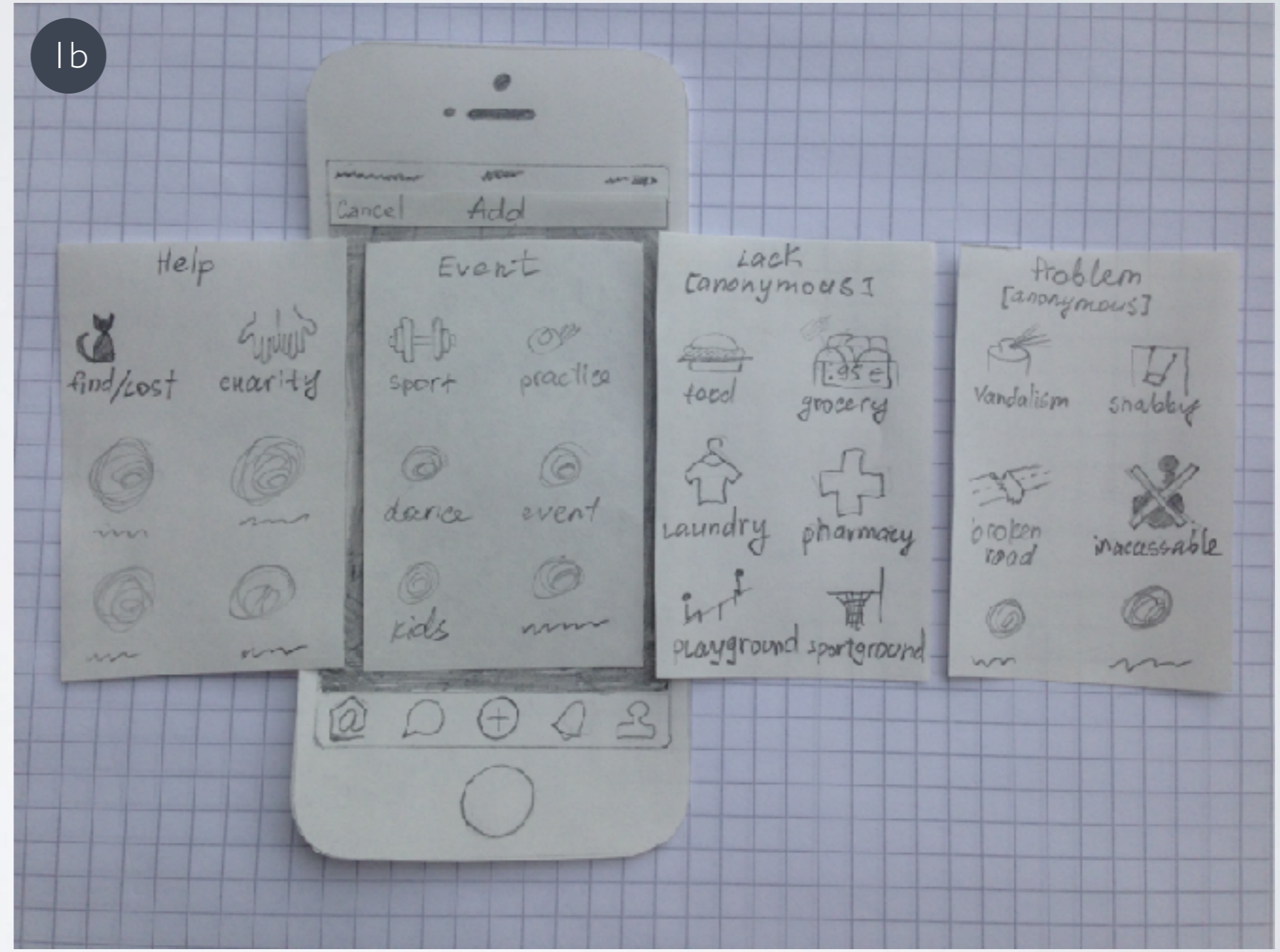**My comment:** Added text. Is it really better?



Barrier-free icon would be added if «yes»

FLOW #3
**TAG THAT YOU
NEED A LAUNDRY HERE**

# 1. Tap +



1a



1b

Cancel    Add

Help
find/lost    charity

Event
sport    practice
dance    event
kids

Lack
[anonymous]
food    grocery
laundry    pharmacy
playground    sportground

Problem
[anonymous]
Vandalism    shabby
broken road    inaccessable

# 2. Choose category



2a

Cancel    Add

Help
nd/cost    charity
Event
sport    practice
dance
kids

Lack
[anonymous]
food    grocery
.95 €
laundry    pharmacy
playground sportground

P
[ano
Vandalis
broken
road

← swipe



2b

Cancel    Add

Lack
[anonymous]
food    grocery
.95 €
pharmacy
sportground

[a
Vand
brok
roa

# 3. Confirm



3a

Cancel    Add

Lack
[anonymous]

food    grocery
.95 €

Laundry    pharmacy

playground    sportground

ADD



3b

Cancel    Add

Lack
[anonymous]

food    grocery
.95 €

Laundry    pharmacy

playground    sportground

ADD



3c

Thank you!

You successfully reported
the lack of laundry
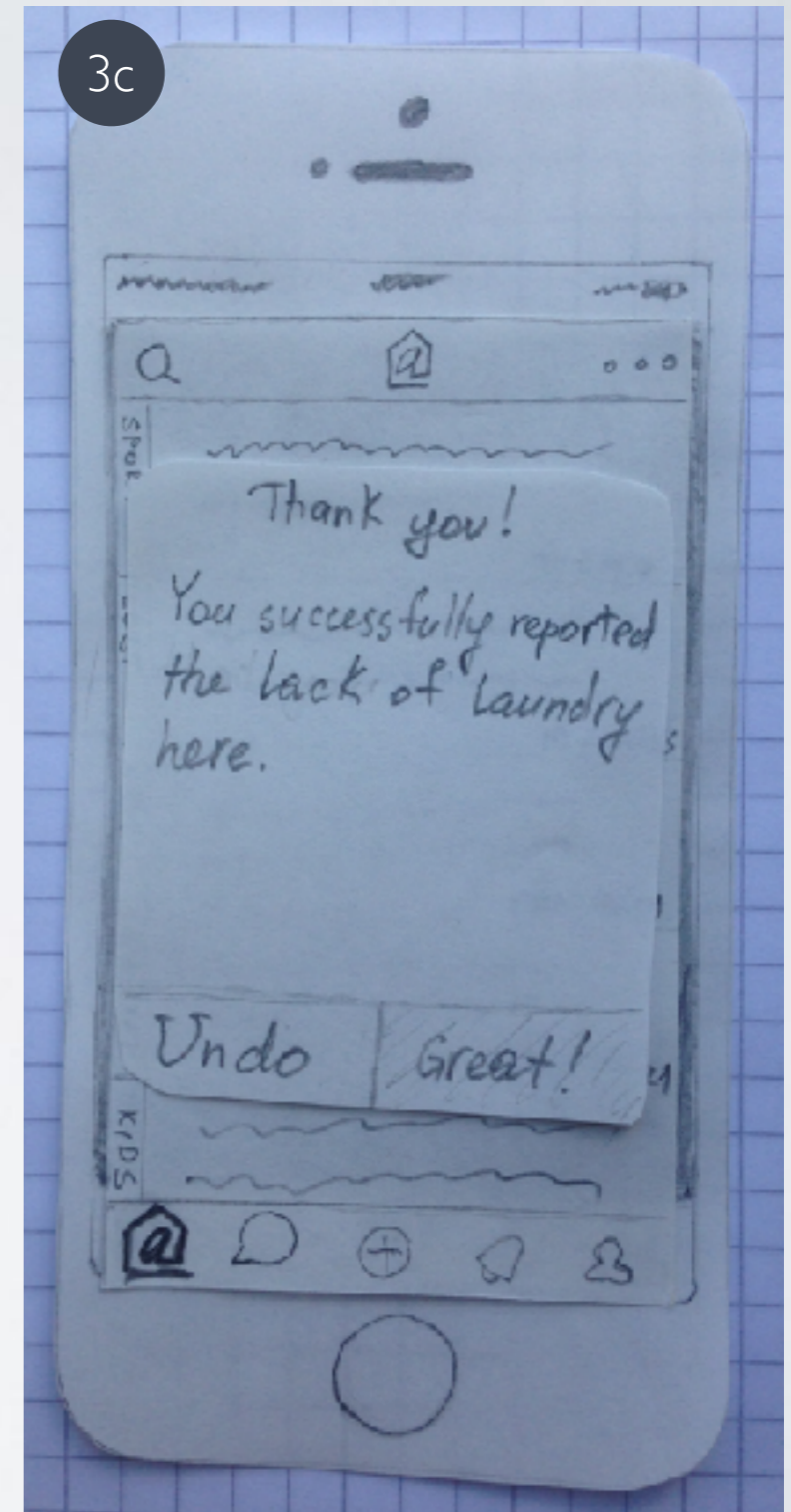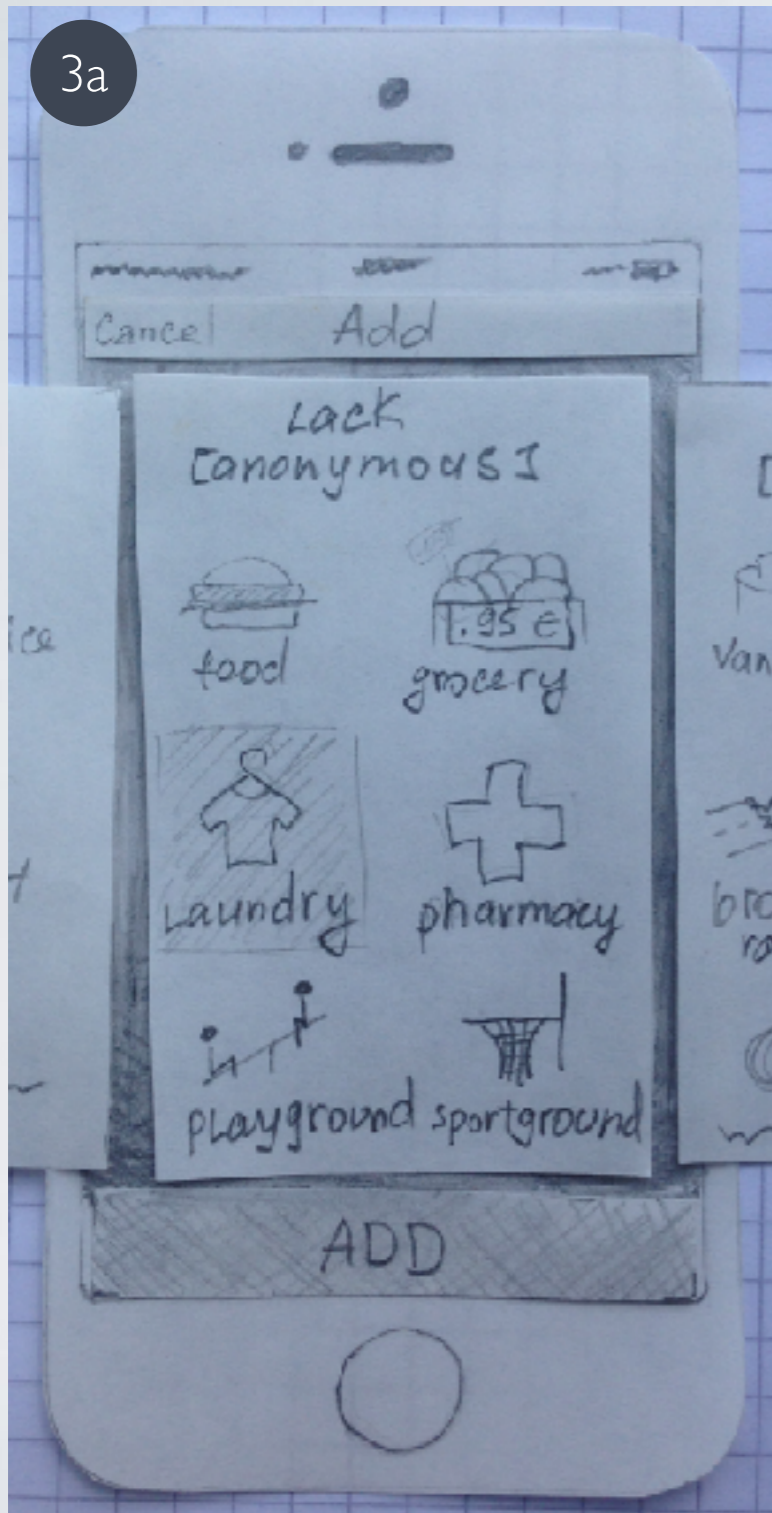here.

Undo    Great!

# FLOW #3 UPDATES
BASED ON
HEURISTIC EVALUATION
BY JAIME ZAMORANO

**Violation:** There are different messages and display of information after the last step of creating a "lack" or "task" (flow 1 and 3)

**Heuristic:** Consistency and standard, severity 2.

**My comment:** Already solved by separating events and reports.

**Violation:** Lack' can be a confusing word in the title for "the lack of ____" in a zone

**Heuristic:** Match between system & real world, severity 1.

**My comment:** Already renamed to «I need here...»

**Violation:** When creating a 'need for' or a 'lack of'. There could be more details added, such as the area (I guess it takes the area where the user is, but it's not clear), a description and perhaps other information such as the closest laundries available, etc.

**Heuristic:** Visibility system status & User control & freedom, severity 3.

**My comment:** Agree. So next screen between «I need...» and «thank you» may look like this

I need a laundry here

⟨  **Need a laundry**

Laundries nearby:

○ **Laundry name 1** 2 mi
Address

○ **Laundry name 2** 2.6 mi
Address

○ **Laundry name 3** 3 mi
Address

SHOW MORE

REPORT ANYWAY

Tag will be placed right where you stand