

ANIRUDHA DHOPATE

Director at Citi

Senior Engineering Manager – AI, Compliance Technology

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AI LEADERSHIP SNAPSHOT

Senior engineering leader driving production-grade GenAI adoption in global banking, with hands-on delivery of NLP chatbots, RAG-based intelligence platforms, and AI-accelerated SDLC—built with strong governance, auditability, and regulatory compliance at scale.

PROFESSIONAL SUMMARY

Strategic Engineering & AI Leader with ~20 years of experience driving large-scale transformation across global banking and compliance platforms. Proven expertise in AI implementation (NLP, RAG, GenAI), Regulatory Compliance, Surveillance, and Engineering Modernization. Track record of building production-grade AI solutions, accelerating SDLC using automation, and aligning technology strategy with regulatory and business outcomes in highly regulated environments. SAFe®, Scrum, and Agile-certified leader with strong people and site leadership experience.

TECHNICAL & AI SKILLS

- AI & Automation: Prompt Engineering, AI-driven SDLC acceleration, NLP, Compliance automation, RESTful API design, Swagger/OpenAPI, SoapUI test automation
- Engineering Tools & Languages: PL/SQL, Python, ETL Tools, Git, Markdown, Mermaid, CI/CD, MicroStrategy, MongoDB, Oracle, Sybase
- Banking Expertise: Regulatory compliance (GDPR, FINRA), surveillance systems, data privacy, risk mitigation, Personal Trading and Outside Activities, Anti Bribery, Mandatory Absence
- Leadership & Agile: SAFe® Agilist, CSM®, A-CSM®, ICP-APM certified; strategic planning, stakeholder engagement, team mentorship

WORK EXPERIENCE

Director – Senior Engineering Manager | Citi

Jan 2026 - Present

- Lead engineering teams building AI, NLP, RAG, data, and automation platforms, from architecture through production and adoption
- Architected a bespoke GenAI solution using Gemini + RAG to extract trades and account information from multiple broker statements, significantly reducing manual processing effort.
- Built and actively maintained structured prompt libraries to ensure consistency, accuracy, and auditability of GenAI outputs.
- Drove AI-led SDLC acceleration, automating requirement epic generation, test matrix creation, documentation, and Figma-based prototype creation.
- Partner with product, risk, compliance, and architecture teams to deliver regulatory-compliant and secure solutions
- Own end-to-end delivery of complex platforms, ensuring scalability, performance, and reliability in production
- Promote continuous learning and rapid adoption of new technologies while maintaining strong governance and controls

- India BU Head & Site Lead, responsible for delivery, culture, and operational leadership for 200+ employees.

Senior Vice President - Engineering Manager | Citi Aug 2022 - Dec 2025

- Led global engineering teams for ICRM Surveillance & Portals, delivering AI-enabled compliance platforms aligned with regulatory mandates.
- Drive engineering best practices across system design, code quality, CI/CD, observability, and operational resilience
- Designed and delivered an NLP-based internal chatbot using the Kore.ai framework, enabling Citi employees to query internal policies with improved accuracy and response time.
- Partnered with senior leadership to define technology roadmaps supporting long-term compliance and banking objectives.
- Championed engineering excellence through CI/CD adoption, documentation automation, and cross-functional collaboration.

Vice President - Agile Program Manager | Citi Jan 2018 – Jul 2022

- Led Agile transformation across global engineering teams, improving delivery velocity, predictability, and stakeholder confidence.
- Delivered GDPR-compliant and AI-assisted compliance solutions across 100+ countries.
- Managed large-scale migrations from legacy platforms to modern, cloud-ready architectures.
- Delivered FINRA registration management applications with XML-based electronic file transfer integrations.
- Rolled out enterprise Employee Compliance platforms globally, improving regulatory adherence and operational efficiency.

Assistant Vice President | Citi Jun 2013 – Dec 2017

- Led end-to-end development for compliance platforms, ensuring regulatory alignment and production stability.
- Managed SIT, UAT, and production releases with strong quality governance.
- Coordinated cross-location teams and vendors to ensure on-time delivery.
- Owned release planning, requirement finalization, code quality reviews, and production deployments.

Team Lead | Accenture May 2010 – Jun 2013

- Served as Client SPOC, acting as the technical interface between client-side functional experts and software development teams, ensuring seamless communication and project execution.
- Designed and implemented software solutions based on requirements, leading a team of 22 employees, and ensuring timely delivery and high-quality standards.
- Evaluated, estimated, and prioritized large volumes of support and change requests, providing technical and functional support to developers, and maintaining high-quality code and solutions.

Team Lead and Developer | Tech Mahindra Jul 2006 – Jan 2010

- Interacted with end users to capture and document requirements, ensuring alignment with business objectives and enhancing user satisfaction rates.
- Designed end-to-end solutions, obtained stakeholder approval, developed database code and led a team of developers, resulting in increase in project delivery efficiency.
- Ensured comprehensive testing by coordinating with the test team, improving system reliability and reducing defects.

EDUCATION

- PGPM MBA (Strategy & Leadership) | IMT Ghaziabad, India 2021
- Masters in Computer and Telecom Science | BITS, Pilani, India 2009
- Bachelor of Engineering in Computer Engineering | PVG's COET, Pune University, Pune 2006

LICENSES & CERTIFICATIONS

- I LEAD through Innovation | Experienced Leaders 2025
- Certified SAFe® Agilist | Scaled Agile, Inc. 2024
- Agile Project and Delivery Management (ICP-APM) | ICAgile 2021
- Advanced Certified ScrumMaster® (A-CSM®) | Scrum Alliance 2020
- Certified ScrumMaster® (CSM®) | Scrum Alliance 2020