Website: oma.metropolia.fi

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1. **Visibility of system status**

**Severity: 1**

Metropolia’s website is not SPA (Single page application) and clicking on links requires refreshing of the page and each link will take at least few seconds to load. It would be good to use SPA and load the data before redirecting the user or show a loading indicator before redirecting the user.

1. **Match between system and the real world**

**Severity: 0**

Words are carefully chosen, and everything is known and clear to the users.

1. **User control and freedom**

**Severity: 0**

Top navigation bar with very useful shortcuts to home page that can be used as emergency exit.

1. **Consistency and standards**

**Severity: 0**

Top navigation bar contains different menus that each one has very specific and related links.

1. **Error prevention**

**Severity: 1**

When server is down, website in some cases will load and but does not function. A maintenance page should be shown to let the user know about the status of the system.

1. **Recognition rather than recall**

**Severity: 0**

User has access to all the links from the top navigation bar and there is no need to remember specific details.

1. **Flexibility and efficiency of use**

**Severity: 0**

Some of the pages that are mostly used by students can be found in various places. That some of the cases are faster to reach.

1. **Aesthetic and minimalist design**

**Severity: 0**

The website has a clean design that focuses on the content, making it easy for users to find the information they need without being distracted.

1. **Help users recognise, diagnose and recover from errors**

**Severity: 0**

The website provides clear error messages when application enters faulty state and prevent mistakes and improve user experience.

1. **Help and documentation**

**Severity: 0**

The website is minimalistic, and it makes it possible to operate without any help but it provides clear links to help resources, making it easy for users to access the information they need.

