#### Contact

www.linkedin.com/in/sravanthidinavahi-a6498114 (LinkedIn)

Top Skills

**SDLC** 

Agile Methodologies Business Analysis

### Languages

Telugu

Hindi

Tamil

# Sravanthi Dinavahi

Senior Technical Product Manager at Amazon Web Services (AWS) Kirkland, Washington

## Summary

Skilled Product Manager with experience in customer relations, product marketing and team management. History with taking customer needs and desires, and using that information to develop valuable, innovative and successful products.

## Experience

Amazon Web Services (AWS) Senior Technical Product Manager October 2019 - Present

Greater Seattle Area

T-Mobile

Product Manager II
April 2015 - August 2019 (4 years 5 months)

Bellevue WA

Responsible for defining user experience for purchase of devices and services across Tmobile.com

- Redesigned product's web content making it more effective & in line with its promotion goals.
- Author market requirement documents, revenue plans, and gap analysis for strategic planning and product enhancement
- •Support requirements of the enterprise program manager to provide necessary information and support for successful program delivery.
- Owned the technical product roadmap for complex or cross-platform solutions.

Microsoft

Technical PM 3

January 2014 - April 2015 (1 year 4 months)

Responsible for supporting an HR Engineering High Business Impact Application portfolio for the company. This specific project involved with creating a new HR application that will have extremely high visibility to company stakeholders, and used company wide.

- Partnered with senior business leaders to understand the challenges in the market place and deliver timely and relevant intelligence
- Work with a cross-functional team of developers and business analysts to identify opportunities to improve processes and implement strategies to increase efficiency
- Develop analytical models to estimate the impact of different scenarios, assisting in the business decision making process
- Define SQL and other data extraction schemes to gather and filter needed data

#### T-Mobile

Technical Product Manager September 2012 - January 2014 (1 year 5 months) Bellevue

- Interact with the Business Analysts, Source System Owners, Solution/ Data Architect, Developer, or Technical Administrator, providing input into implementation of a technical design.
- Act as a liaison between business analysts, project management, solution architects and development teams, and shepherd projects through the design, build, and test phases.
- Translate business requirements and BI Reporting requirements into functional / technical specification or source system analysis documents.
- Provide input from high-level to detailed estimates for intake, projects, and change requests in areas of responsibility.
- Create technical impact assessments utilizing input and direction from business analyst, architects, development and supporting documentation such as functional specifications and use cases
- Perform proactive Data Profiling to ensure source system data requirements in the project deliverables. Assist project to find alternative solutions for the source data where appropriate.

#### Kaiser Permanente

Product Manager

October 2010 - October 2012 (2 years 1 month)

 Analyze customer data (premium services billing) to understand customer behavior, preferences and trends.

- Experience in Project Management and Product Management of Software and Information Technology solutions
- Analysis done on data warehouse (Oracle, Linux) using SQL (SQL\*Plus, Toad), Micro Strategies and Microsoft Access/Excel
- Served as the Client interface, working with the Client to establish project requirements and Project roadmaps.
- Review portfolio for suitable projects, provide agile training to management team, and develop processes and controls related to Agile for the PMO.
- Sat on the Change Control Board and participated in the Release Management Process for the Projects for which I was responsible.
- Data Extraction Transformation and Loading (ETL) Using Informatica Power center
- Generated and tracked the MS Project Plan.
- Extensive use of MS Project, MS Share Point (used as the library for Project documentation and the communication of Project information).

### Assurant Solutions Senior System Analyst November 2009 - October 2010 (1 year)

- Developed on overall project plan and implementation schedule through consultations with project team, management, employees and external consultants.
- Extensive experience in interaction with business user, understanding their requirement and delivering reports and other permission related solutions in time.
- Participated in Business Requirements, Functional and Technical meetings with Business groups.
- Performed Gap Analysis for new functionality requirements, as well as prioritized them based on actual business needs so as to align them with the product release roadmap
- Managed and tracked the resolution of project risks and issues.
- Tracked Project budget and generated Project budget forecasts.
- Designed and implemented Program Management for internal team metrics
- Involved in creating business processes and modeling diagrams using Rational Unified Process (RUP).
- Prepared the Functional specifications, and tested the interfaces.

BMC Software Business Analyst June 2009 - November 2009 (6 months)

- Involved in Data Mapping for given set of requirements, Queried the Database using Complex SQL Queries as part of Data Mining and performed analysis, design and Data Modeling
- Used MS Project for GANTT, PERT, and resource management to project plans.
- Created and managed tasking and resource allocation for multiple projects using MS Project.
- Responsible for providing business requirements within an AGILE Software Development SCRUM Environment
- Documented and delivered Business Requirement Document & Functional Specification Document to the project team.
- Building templates and dashboards for customized views of the data specific to each group and line of business.
- Audit the Informatica ETL maps extracting data from the client system, transferring it into a staging area, and then finally, transformed into the reporting SOR.
- Utilized a variety of reporting tools such as SQL and MS ACCESS for querying underlying database tables and resolve data issues.

## Ivy Comptech Private Limited Process Specialist 2004 - 2007 (3 years)

- Encourage, motivate, plan, and assist to lead a team of associates (15-25) and ensure that they meet their desired and expected performance.
- Monitoring the team Productivity and individual associate productivity to ensure adherence to the SLAs.
- Conducted weekly meetings for deciding the Policies and Procedures to be followed while constructing new sites.
- Responsible for defining the scope and implementing business rules of the project, gathering business requirements and documentation.
- Responsible for writing Functional Requirement Specifications (FRS) and User Requirement Specification (URS).
- Periodic Feedback to associates on the Quality and Performance scores and identifying their areas of improvement.
- Use Case development and UML modeling using modeling tools like Rational Rose/MS Visio.
- Quarterly, Monthly and Weekly reviews with the managers to work towards process improvements and customer satisfaction.

## Education

Osmania University

Bachelor's degree, Computer Science · (2001 - 2004)

International Technological University MBA · (2008 - 2010)