

## Contact

[www.linkedin.com/in/monika9701](http://www.linkedin.com/in/monika9701)  
(LinkedIn)

## Top Skills

JIRA  
Scrum  
Databases

## Languages

English (Native or Bilingual)  
Hindi

# Monika Jain

Product Program Management.  
Sunnyvale, California

## Summary

Worked as 'Software Quality and Release Consultant' on porting, release and delivery projects for android, iOS, blackberry mobile platforms. Strong knowledge of SDLC, Test cycle Management, Defect Management, Bug Triage, Quality engineering, Risk management, Goto market strategy, Release plan, Pre\_Post production support, VOC analysis.

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## Experience

FrannkSystem@Facebook  
Facebook (Portal-Privacy Module)  
January 2018 - January 2019 (1 year 1 month)  
Menlo Park

Samsung Research America  
Samsung Research America (mcommerce- SamsungPay)  
December 2013 - December 2016 (3 years 1 month)  
Mountain View

Infostretch  
Product QA consultant (mcommerce- Wells fargo mobile banking app)  
March 2013 - December 2013 (10 months)  
Santa Clara

Samsung Research America  
Samsung R & D Center QA (Enterprise Security -B2B)  
November 2012 - March 2013 (5 months)  
San jose

Asurion  
Associate QA consultant (Mobile Data protection and recovery)  
January 2012 - September 2012 (9 months)  
San Mateo

## BargainQ Inc

QA engineer (In-house -travel app)

August 2010 - February 2011 (7 months)

Sunnyvale

## HCL Technologies

Senior member technical staff

August 2005 - July 2007 (2 years)

Noida Area, India

-End to end functionality and UI testing of various applications and various mobile platforms like J2me,Symbian.

## Wipro Technologies

QA Engineer

October 2004 - June 2005 (9 months)

Bangalore

-To prepare, develop and execute testcases on IRDA, activesinc, UBS, MMS.

-To prepare sanity test reports.

-Reporting/recreation of Bugs, raising CR's to Test Mobile vendor.

## Skyworks Solutions, Inc.

Project Engineer

December 2002 - September 2004 (1 year 10 months)

Noida Area, India

Release 99 Compliance Testing:

- The legacy stack was compliant to Release 97. Enhancements were done to make the stack Release 99 (March 03 version) compliant for the GSM/GPRS (This was also needed as a basic platform for the EDGE).

-For the on-target testing, RACAL-6103, CRTUG and ANITE tools were used.

## DeepRootLinux - Client Samsung

Engineer

July 2001 - November 2002 (1 year 5 months)

-Performed verification and validation activities to test the GSM/GPRS handsets for native apps.

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## Education

International Technological University (ITU)

General MBA, A+ in Competitive Marketing Strategies. · (2017)

Kurukshetra University

B Tech, Electronics and Communication · (1997 - 2001)

SCAE

Certificate, Selenium IDE, Webdriver