

## Contact

[www.linkedin.com/in/geetamadhavikala](http://www.linkedin.com/in/geetamadhavikala) (LinkedIn)  
[kalageeta.wordpress.com/](http://kalageeta.wordpress.com/) (Blog)  
[kgeeta.blogspot.com/](http://kgeeta.blogspot.com/) (Blog)  
[21stcenturytelugu.blogspot.com/](http://21stcenturytelugu.blogspot.com/) (Blog)

## Top Skills

Customer Success  
Implementation Specialist  
Program Management

## Languages

Telugu (Native or Bilingual)  
English (Full Professional)  
Hindi (Limited Working)

## Certifications

CSM  
MS Project Professional

## Publications

SATABDI VENNELA (Poetry)  
DRAVABHASHA (Poetry)  
SITA SUMALU (Poetry)  
Selayeti Diviti

# Geeta Madhavi Kala

Computational Linguist at Apple  
San Francisco Bay Area

## Summary

### Key Skills:

- \* Project Management
- \* AI for Digital Assistants
- \* Product design
- \* NLP
- \* ASR
- \* Content Development
- \* Conversation design
- \* Creative Writing
- \* Translation
- \* Python & SQL
- \* Implementations & Customer Relationship Management
- \* Competitive Analysis
- \* Product Training
- \* Technical Support
- \* Certified Scrum Master and MS Project Professional
- \* Highly motivated team player with excellent interpersonal and customer relational skills
- \* Written & verbal communication, analytical, presentation skills, and leadership qualities

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## Experience

Apple  
Computational Linguist  
April 2019 - Present  
Cupertino, California

Google  
Creative Strategist  
May 2018 - April 2019 (1 year)  
Mountainview

## Viridis

### Customer Success/Project Manager

September 2016 - April 2018 (1 year 8 months)

Sanjose

Viridis Learning Inc: As a Project Manager/Customer Success Manager at Viridis, I was responsible for Implementations and developing customer relationships. I worked closely with the Engineering Team to provide technical support to customers and quality control of the product. Accomplished experience in Customer Relationship Management (CRM) using Salesforce.

## Innominds

### Project Manager

August 2015 - September 2016 (1 year 2 months)

Sanjose

#### Project 1:

As a Project Manager, my responsibilities were to manage the project using SDLC

Processes and responsible for Product Quality control.

#### Project 2:

As a Speech Data Evaluator, my responsibilities including classifying and annotating, labeling linguistic data and Phonemic/Phonetic transcription.

## PAQBOOK

### Project Manager

December 2013 - July 2015 (1 year 8 months)

Sunnyvale

As a Project manager at Paqbook, I was responsible for various IT & business processes, tools, methodologies, and release management.

Hands on experience in business analysis, eliciting requirements, simplifying requirements and producing project feasibility reports.

## Pathasaala, BATA

### Curriculum Director

November 2010 - December 2013 (3 years 2 months)

Provided best training and orientation for Telugu teaching. Being a Curriculum Director performed Curriculum Planning, Designing, Translating for both Text Books and e-learning for all Levels in BATA's Telugu School group.

## Mana Badi, Silicon Andhra

### Curriculum Planner

March 2008 - October 2010 (2 years 8 months)

### Cupertino

Performed Curriculum Planning, Designing, Content Writing for both Basic & Advance Level's for Silicon Andhra's Telugu School group.

### Govt College, Toopran

Lecturer in Telugu

November 2000 - March 2008 (7 years 5 months)

#### Toopran

Served best teaching and student co-ordination. Conducted seminars, discussions and study groups.

Worked as a Telugu Lecturer for Government Junior College, Toopran, Medak District, A.P, India for 11th and 12th Grades.

### Govt College, Medak

Lecturer in Telugu

September 1998 - November 2000 (2 years 3 months)

#### Medak

Worked as a Telugu Lecturer for Government Junior College, in Medak for 11th and 12th Grades.

Took Initiative in teaching music also to the students to get the chance of Achieving Best performance award –1999 From Bharat vikas parishad, Hyderabad.

Coordinated student service groups in participating Janmabhoomi (State service program) in 1999-2000.

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## Education

### International Technological University

Master of Science (MS), Engineering Management · (2013 - 2015)

### Foothill College

Computer Science Courses , Computer Science · (2010 - 2012)

### Andhra University

Doctor of Philosophy (Ph.D.), Linguistics(Telugu) · (1998 - 2004)

### Andhra University

Master of Arts (M.A.), Telugu · (1994 - 1996)

### Andhra University

Master of Arts (M.A.), English Language and Literature,  
General · (1992 - 1994)