Top Skills

SQL
Test Automation
Testing

Languages

English
Telugu
Hindi

Soumya Mittpalli

Senior Member Of Technical Staff , Philanthropy Cloud at Salesforce
San Francisco Bay Area

Summary

• An accomplished QA Lead and Senior QA Automation Engineer
specializing in Software
methodologies (Automation and Manual) with detail oriented,
analytical, and creative thinker with
passion for quality processes. Around 10+ years of experience in the
full lifecycle of both SDLC
and STLC process including requirements definition, prototyping,
proof of concept, design,
development, testing, and maintenance. Able to learn new skills and
project details quickly. Expert
in testing web based enterprise applications using Black Box, White
Box and Back-end Web
Service testing techniques.
•   Expert in designing, implementing and improving efficient and
easy to maintain Selenium
Automation Frameworks.
•   Proven ability in working with Agile Scrum and providing
research, recommend, and implemented
quality process improvements and automation tools within the team.
•   Excellent communication skills, and team coordination
experience with geographically distributed
teams and functional groups.
•   Interacted with customers to drive transformation and change in
customer experience strategy,
design and delivery.

Experience

Salesforce
Senior Member Of Technical Staff , Philanthropy Cloud
October 2019 - Present
San Francisco Bay Area

SnapLogic
Sr. Automation Engineer
July 2015 - October 2019 (4 years 4 months)
SanMateo

・Developing and driving continuous improvements to Re-architecture the
current selenium framework in JAVA, selinium, testNg
・Develop API test automation framework using Rest Assured, Java and
TestNg.
・Help improve service code coverage.
・Responsible for reviewing test plans, track automation progress and setup
new jobs for new feature and closely monitor Jenkins for regressions.
・Coordinate with release team to sign-off on feature, hot-fix builds after end to
end testing and regression results
・Interacting with other teams including customer support and professional
services in identifying any customer facing issues and incorporating them in qa
testing.
Mentor and training new members joining the team and help them be
productive at work.

Gap
Senior Software Automation Engineer
November 2014 - July 2015 (9 months)
San Francisco Bay Area

Nisum Technologies Inc

Description: GAP Retail Import Order System is in charge of taking in orders
and processing it through a workflow system that optimizes and improves the
efficiency of adjusting supply as per the demand requirements.

• Co-architecture the selenium-testing framework for Retail Import order project
• Involved in testing and development of Retail Import order project.
➢ White box testing: Debugging and validating the java code to ensure
business logic implementation and have enough unit tests coverage using
cucumber feature and Junit test cases.

➢ Acted as a feature lead for the Epic stories and worked with product development team in formulating the business requirements in to user stories
➢ Involved in support of the product release and worked with developers in resolving the defects.

Macy's
Sr.Automation Engineer
July 2010 - October 2014 (4 years 4 months)
San Francisco Bay Area

Macys.com & Bloomingdales.com

Description: Macys.com and Bloomingdales.com is customer facing e-commerce websites for Macys and Bloomingdales stores with intent to become the hub for customer interaction with a blend of brands. Customers will have a dynamic experience while virtually shopping a wide variety of apparels, latest fashions, maintain wish lists & wedding registry apply or manage Macys and Bloomingdales credit cards and have the products shipped to their homes

• Enhanced and optimized the existing selenium framework for Macys E-commerce application
➢ Identified bottlenecks with debugging capability and developed logging framework to generate log for individual Test case using TestNg listeners
➢ Identified bottlenecks in testing and increased the Automation percentage from 30% to 80%.
• Worked on multiple projects that include IPOP, Dyces and International shipping Projects and interacted with cross-functional teams to get the work done.
• Implemented test classes with enough functionality coverage for the features going live.
• Responsible for playing stories in Ready for Validation Queue and provide sign off demos for all the concerned parties like product development teams and solution architects

Automation using cucumber, ruby, page object model, Active record gem, Rspec, Page factory.

EMC2 INC
QA manager/Lead
March 2010 - July 2010 (5 months)

EMC Captiva® input management solutions transform information from paper, fax and electronic sources into business-ready electronic content usable in enterprise applications.

International Technological University
QA Manager
February 2008 - March 2010 (2 years 2 months)

International Technological University's Centralized Database is a global web application used by all the branches across the globe (Few in China, Taiwan, Singapore, and Newara).

This application has a rich combination of both University required features (Students, Courses, Instructors, Quizzes, Assignments, Administration, etc.) along with an edge of Social Networking Modules like E-Portfolio, Groups, Blogs, Pictures, and Videos. Different types of Users can access this web application. , like Students, Alumni, Teachers, Administrators, Staff, Media/Advertising and WASC, each user having their own roles and access privileges.

Responsibilities:

• Performed training sessions for teaching assistants, instructors, staff and students and also collaborated with people from other departments..
• Organized meetings and conducted functional testing on different user roles.
• Coordinated with different department and also organized work plans, status reports, and evaluation graphs and presented to AQC committee members.
• Reporting bugs to development team and followed up with dev teams in timely basis.
• Conducted Integration, Functional, GUI, Regression, Smoke, Database Integrity and User-Acceptance (UAT).

Education

International Technological University
M.B.A, IT · (2007 - 2008)

ICFAI Business school

BBA, International Business · (2003 - 2006)