

## Contact

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## Top Skills

Software Quality Assurance  
Test Automation  
Test Planning

## Languages

English  
Hindi  
Telugu

# Bhavani Ganta

Program Manager at Microsoft with Technosoft Corporation.  
Greater Seattle Area

## Summary

- 5 years of experience in Software Quality Assurance and Program Management.
- Possess strong understanding of the Software Development life cycle (SDLC) ,Software Test lifecycle (STLC) and Product life cycle(PLC) /Program Management.
- Proficient in using AzureDevOps services for creating Dashboards, Epics, User stories and Queries for tracking reporting. Facilitate and help the team maintain ,groom and prioritize backlogs.
- Experienced in Manual and Automation Testing of client server, web application, Desktop Application and Mobile App Testing.
- Experienced in Black Box, Functional, Integration, User Acceptance (UAT), Performance, Ad-hoc Testing, System, GUI Testing, Regression, Localization, End to End testing of various client server applications.
- Proficiency in defining and executing Test cases and analyzing bugs.
- Developed test cases and executed them for quality product release using WTT, Visual Studio.
- Excellent organization, problem solving, analytical, debugging, team building and prioritization skills , with Agile and Waterfall methodologies.
- Very strong interpersonal, diplomatic communication skills, Team player, Quick-learner, self-motivated and versatile self-starter.

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## Experience

Microsoft

2 years 9 months

Program Manger (contract)

April 2018 - Present

Redmond, WA

Program Manager/ SDET (contract)

March 2017 - April 2018 (1 year 2 months)

## Redmond, Wa

Skype for Business partnered with Polycom to introduce the Cloud Video Interop for the Meeting conferencing through the Microsoft O365 Office Enterprise subscription and Polycom Skype video Interop licenses for the subscription. Teams is the new client that Microsoft has launched, tested the Interoperability between the Teams and SfB clients and partner devices.

### Responsibilities:

- Writing & executing functional test cases and logged defects in VSO.
- Designed and executed comprehensive Test cases for the new CVI feature - OTD.
- Performed Functional, regression & Interoperability, UI testing for the Video Interop conferencing on devices like Cisco, Polycom HDX, Group Series and IP Phones.
- Participated in Functional Spec reviews.
- Proactively worked with cross-functional teams to resolve the blocking issues without impacting time lines.
- Capturing Logs VTC join failures.
- Experienced with the IP Phone Log capture using Syslog viewer, adb.
- Flashing the IP Phone with the new firmware builds for testing.
- Performed the Policy checking using Microsoft Azure AD Module of PowerShell and Torus to set the required configurations for the O365 users.
- Participated in bug triage's and followed up with the required partner or Team members for the update.

## Synchronoss Technologies

### QA Engineer- Mobile

February 2016 - March 2017 (1 year 2 months)

### Greater Seattle Area

- Participating in business and functional requirement meetings.
- Writing & executing functional test cases and logged defects in Jira.
- Performed Functional, regression & Interoperability, UI, Performance KPI testing on the Android, iOS and Windows devices.
- Validate the Personal cloud application on Mobile, Web and Desktop clients(Android ,IOS,Windows).
- Verified the sync compatibility between the Mobile client and server for multiple devices
- Analyze and debug Protocol issues, logging defect in Jira and updating Confluence.

- Tailing logs using PUTTY for the Sync Sessions and analyze the XML using PSPad text editor , using SOAPUI.
- Perform regression test on the latest build and report changes.
- Flashing the Android devices with the suggested builds for test execution.
- Validate functionality on newly devices and recorded new OEM defects

## Microsoft

2 years 3 months

### SDET (contract)

July 2015 - December 2015 (6 months)

Redmond ,WA

- Developed E2E test Automation and reporting for MLC for Skype for Business.
- Developed and executed test plans and test strategy (MLC, CC Skypecast).
- Designed and executed comprehensive Test cases for the new Lync component (Skypecast).
- Writing, porting and executing test cases to ensure the product adheres to the requirements.
- Performed Manual, Functional, Black box, Regression, Ad hoc, Integration, performance, system testing, Policy and region testing, Application Compatibility Testing for Windows Phone, iPhone, Android Mobile phones.
- Manual Test Execution and flashing of Mobile Applications on Windows Phone, iOS,Android devices for major release.
- Work with cross-functional teams on problem solving/analyzing blocking issues.
- Troubleshoot bugs prior to and after logging to ensure accuracy of details and speed of resolution.

### Software Test Engineer (contract)

October 2013 - June 2015 (1 year 9 months)

Redmond ,WA

- Collaborate with developers and project managers during functional/design requirements and communicated business problems, and appropriate solutions and strategies to the project team.
- Writing and executing test cases to ensure the product adheres to the application requirements.
- Setting up of Test Environment and corresponding configuration changes.
- Plan, and deploy server topologies and test the bug fixes before check in.
- Analyze application, system, and security errors logged bugs.

## Microsoft

### Software Test Engineer (contract)

June 2012 - December 2012 (7 months)

Redmond, wa

- Executed P2P Audio/Video (A/V) scenarios using AVChat tool.
- Developed Windows command script to copy binaries from remote shares.
- Verified quality of media stack through conferencing (AVMCU) scenarios.
- Established and verified Audio/Video interop testing between W14 and W15 clients.
- Executed interop scenarios on Windows 7 and Windows 8 platforms using Lync 13.
- Reported and logged bugs on media client in Product Studio.
- Diligently verified media stack through network band width scenarios using Major provider (3G, 4G) wireless networks (AT&T, T-Mobile, and Sprint).
- Proactively debugged issues using windbg tool.
- Validated error handling scenarios.
- Collaboratively worked with Dev and Test peers.
- Executed Packet loss scenarios using Netmon and NEWT tool.

## International Technological University (ITU)

### Mobile Application Tester

February 2012 - May 2012 (4 months)

#### Responsibilities:

- Writing and executing test cases to ensure the product adheres to the application.
- Reported test results on weekly basis.
- Proactively analyzed and logged bugs.
- Collaborated with developers and project managers during functional/design.
- Performed Manual Functional Testing, Black box, Regression Testing, Ad hoc and Analyzed application, system, and security errors.

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## Education

### International Technological University

Masters in Software Engineering, Computer science · (2011 - 2013)

### Himachal Pradesh University , Shimla

Bachelor's of Laws, Law · (1995 - 1998)

Kendriya Vidyalaya  
High School · (1984 - 1992)