#### Contact

www.linkedin.com/in/pujadave (LinkedIn)

Top Skills

Manual Testing

SQL

Test Planning

# Puja Dave

Software QA Engineer at Apple

San Francisco, California

## Summary

Software QA Lead with 8+ years of experience in Software industry. Best known for designing, developing, automating and implementing the test plans, test cases and test processes using Agile methodologies.

Hands-on experience in testing n-tier software applications in all phases of life cycle including requirements review, project planning, scheduling, testing, bug tracking, user acceptance (UAT), and reporting.

Adept at using both manual and automated testing for troubleshooting, user acceptance, positive and negative functionality, and regression.

Deep knowledge and understanding of the SDLC with emphasis on in-depth software QA processes and testing methodologies (Waterfall and Agile).

Demonstrated leadership and management skills on multiple location by building the team from ground up.

Specialties: SeleniumWebdriver, JIRA, Python, Postman, TestRail, PHP, Robot Framework, SAS, Mainframes, SQL.

### Experience

Apple
Watch OS QA
February 2019 - Present
San Francisco Bay Area

Ascendify
Lead Software QA Engineer
September 2015 - February 2019 (3 years 6 months)
San Francisco

Internet Brands QA Intern May 2013 - January 2014 (9 months)

 Working with Development team, Product Manager and QA team to develop manual and

Automated test cases , execute them and ensure standard QA process is followed

- Active Participation in the design and implementation of QA plans.
- Involved in risk identification, defect management, bug reporting and tracking the defect status by working with developers, product managers..
- Automated test scripts using Selenium, Robot Framework.

TCS e-Serve International Ltd. Sr QA Analyst and Assistant Manager July 2007 - July 2011 (4 years 1 month)

Tools/System: SQL, QTP, QC, SAS, Mainframes, T-Bone, T-Bed

Description: Citi Cards NA implemented different Policies and strategies as per the market and business requirement Main role of the bureau analyst was to ensure that the information received/sent to all the 3 credit bureaus. Matches the information present in our CMF file so as to maintain the credit worthiness Customer.

#### Responsibilities:

- Extensive domain knowledge on how the 3 credit bureau (Transunion, Eqifax, Experian) works hand in hand in maintaining the credit worthiness and history of the customer.
- Working with Development team, Product Manager and QA Manager to develop manual and automated test cases execute them and ensure standard QA processes are followed.
- Participating in the design and implementation of QA plans.
- Involved in design review, used case review, walkthroughs of test scripts/Test cases, peer reviews with US clients.
- Involved in defect management, identify bugs, bug reporting, tracking the defect status work with developers, product managers and ensure they are resolved.

Tata Consultancy Services Assistant manager 2007 - 2011 (4 years)

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## Education

International Technological University

Master's degree, Computer Software Engineering · (2012 - 2013)