

Booking number

ES707075680

Flight number

ZB 842

Lead driver's name

Avik Sengupta**Pick-up Alicante - Airport**

Date/Time:	26 May 2017 / 12:00
Address:	Carreterra del Torrellano al Aeropuerto 79, Elche, Alicante, 03320
Desk Telephone No.:	0034902360636

Drop-off Alicante - Airport

Date/Time:	30 May 2017 / 10:00
Address:	Carreterra del Torrellano al Aeropuerto 79, Elche, Alicante, 03320
Desk Telephone No.:	0034902360636

Opening Hours**Pickup**

MON	(07:00-21:59)
TUE	(07:00-21:59)
WED	(07:00-21:59)
THU	(07:00-21:59)
FRI	(07:00-21:59)
SAT	(07:00-21:59)
SUN	(07:00-21:59)

Fiat 500 S Dualogic or similar



x4



x1



x3

- ✓ Air conditioning
- ✓ Automatic transmission
- ✓ Bluetooth

Car rental provider:

OK RENT A CAR

Car code:
MBAR

Pick-up type:
Shuttle bus

Directions to desk

From the luggage belt, exit this area and turn right to the lifts of the main terminal building. Go to floor -2. Exit the terminal and turn right. The OK Rent a Car staff will be expecting you.

Confirmation no.: 590603
Rate code: 18754
Voucher number: ES707075680

Please note that if you collect or return your vehicle outside the pick-up/drop-off time and date booked, additional charges may be applicable. Please also note that the vehicle may not be available if you arrive late to the rental desk. If the vehicle is not released due to a late arrival no funds will be reimbursed. In the event of a delay, please contact the desk - telephone number provided above.

Manage your booking online at <https://www.arguscarhire.com//EN/manage-booking>

Special Offers

- ✓ This special price is inclusive of a 15% discount. Discount is based on standard rate from the car hire agent.
- ✓ We guarantee that you are going to get a 2016/2017-registered car at the desk.
- ✓ With this car you get 1 free additional driver.

Payment

Total cost	EUR 19.61	* This charge was made by the company registered in Dublin, Ireland and it will appear on your credit card statement as Online transportation .
Payment received	GBP 16.73*	
Payable at counter	EUR 0.00	
		Card number *****9566
		Card holder Avik Sengupta

Not Included

✗ Excess Liability EUR 600.00

You may be offered additional insurance at the car hire desk. This should be declined if you have already purchased Damage Refund Insurance or another excess insurance product. The credit card holder will still be required to leave a security deposit with the car rental company.

✗ 1 Child toddler seat EUR 24.00 each

Requested with the car rental agent. Subject to availability. Payable at counter.

Optional Extras Requested

➔ 1 Child toddler seat

EUR 24.00 each

Requested with the car rental agent. Subject to availability. Payable at counter.

Please note the prices for items not included in the rate are subject to change. Optional extras/special equipment are subject to availability

Useful Information

Terms And Conditions

Included in the Price

- CDW (Collision Damage Waiver) - with an Excess amount. (Not covered under the included cover: Tyres, Wheels, Rear view and side mirrors, Windows, Hubcaps, Taxi (transportation), Towing costs, Locks, Battery, Motor, Undercarriage and Interior of car, Clutch. Please see more in the Excess and Liability section).
- Theft Waiver - with an Excess amount. (Please see more in the Excess and Liability section).
- Third party Liability
- Airport Service fee
- Breakdown assistance is included for mechanical failure
- One-way fee has been added to the price quoted online and is payable at the counter; only applicable for One Way Rentals.
- Limited mileage : 300KM per day and a maximum of 3000KM per rental.

Price per additional kilometre: 0.4 EUR per kilometre.

Mandatory Documents and Important Information

The following documents are required to collect the vehicle:

- A printed version of your Rental Voucher
- Passport or Identification card
- A valid credit card in the name of the main driver
- A valid driving licence. International driving licence is required for customers whose licence is not written in Roman alphabet.

Non-EU customers: please note that your country might have driving licence restrictions and you might need an international driving licence. Please check with the official authorities in your country.

Age Restriction and Driving Licence: Drivers must be 26 years old and have held a valid driving licence for a minimum of 24 months. The maximum driver's age is 99 years.

Customers who have held a driving license for less than 2 years will also have to pay a fee of €7 per day with a maximum charge of €70 per rental.

Young drivers surcharge has been added to the price quoted online and payable at the counter. If you are between 19 and 25 years old you must pay a young driver surcharge of 10 EUR per day. The maximum young driver surcharge per rental is 300 EUR per rental and the minimum is 24 EUR per rental.

The maximum rental age is 99 years old.

Excess and Liability

Collision Damage Waiver (CDW): In the event of a collision or damage to your rental car, the Collision Damage Waiver protection will limit the driver's liability. This means that the driver will generally only be responsible for a portion of the cost of repair. This portion is known as the excess. All drivers that are registered to drive the rental car are covered by this protection. If the car is damaged, you are only required to pay the excess.

Theft Waiver (TW): With Theft Waiver, the driver's costs incurred by the theft of the rental car, or damage resulting from attempted theft of the rental car, is limited to the excess amount. The excess is the first portion of the cost of repair. This is subject to the terms and conditions of the rental agreement. Personal effects are not covered by Theft Waiver but they may be covered by the driver's own travel or household insurance policies.

The below excess amount will be held on the main driver's credit card for the duration of the rental.

Mini, Economy: 600EUR (except Mini Cooper: 750EUR, Fiat 500 Convertible: 750EUR)

Compact, Cargo Vans: 750EUR (Except convertibles: 1250EUR, Nissan Leaf Electric: 900EUR)

Intermediate: 900EUR (except Volvo XC60 and Jeep Wrangler: 2500EUR, Nissan Qashqai: 750EUR)

Fullsize: 1250EUR

Standard: 1500EUR

Range Rover Evoque: 2500EUR

Range Rover Sport: 3500EUR

If you have purchased insurance from a third party an excess will still be required by the car rental provider.

Optional insurance:

Super Collision Damage Waiver (Super CDW): In the event of damage to the rental car, SCDW reduces the driver's liability and, in so doing, limits their obligation to cover the cost of repairing or replacing the car. Generally speaking, the driver is responsible for the first portion of the costs, this is known as the excess. This excess is often set at zero, which means the driver is not liable. This is subject to the terms and conditions of the rental agreement. This agreement is made directly with the supplier and paid at the rental desk. Please see cost per day below:

Mini, Economy is 15EUR per day with a minimum charge of 30EUR and a maximum charge of 195.95EUR per rental (except: Peugeot Partner, Nissan Leaf, Peugeot Cabrio, Fiat 500 Cabrio Sport Automatic, Fiat 500 Sport Cabrio: 20EUR per Day with a minimum charge of 40EUR and a maximum charge of 295.95EUR per rental).

All other car groups are 20EUR per day with a minimum charge of 40EUR and a maximum charge of 295.95EUR per rental.

Glass and tyre waiver is 7EUR per day with a minimum charge of 16EUR and a maximum charge of 80EUR per rental.

Premium Assistance Insurance is 14EUR per rental period. This covers breakdowns caused by the driver.

Fuel**Full to Full**

Your vehicle will be supplied with a full tank of fuel and must be returned full. OK Rent a Car will charge a fuel deposit. Missing fuel will be charged upon return. If there is missing fuel you will also be charged a 24EUR refuelling fee.

Deposit and Credit card Information

We only accept credit cards to pay for costs, excess and deposits at the counter. The main driver of the car rental contract must be the cardholder of one of the following valid credit cards: MasterCard or VISA. If you only have a debit card you will be required to purchase the Super Collision Damage Waiver.

In the event that you fail to present a valid credit card or lack of sufficient funds available on the credit card, car rental agent may refuse to release the vehicle. In these instances, no funds paid will be reimbursed.

Extras and Additional Charges

ADDITIONAL DRIVERS: 7EUR per day with a minimum charge of 18EUR per rental and maximum of 70EUR per rental.

BABY SEAT/CHILD SEAT/ BOOSTER SEAT: 6EUR per day with a minimum of 9EUR per rental and maximum of 90EUR per rental.

GPS: 6EUR per day with a minimum of 12EUR per rental and maximum of 120EUR per rental. It is necessary to leave a deposit of 90€ which will be refunded when the GPS is returned in good condition.

Please note: The price of optional extras (including equipment, fuel and insurance) are subject to change without notice and local taxes may apply. Optional extras (equipment) are subject to availability and payable at the counter.

Travel Restrictions

All Cross Border and Island Crossings are disallowed for this rental. Customers are only permitted to go to Andorra and Portugal.

Other Information

- Traffic fines, sanctions and judicial costs related to traffic violations or law and tolls are not included in the rental cost.
- OK Rent a Car is not obliged to keep your booking or keep the office open in the event that you do not arrive at the allocated pick up time. If you experience an unexpected delay on the day of the pick-up, please contact the local office.
- OK Rent a Car and CarTrawler do not provide refunds for vehicles returned early.
- The vehicles displayed and models listed are the most common vehicles used by our car rental partners. We cannot guarantee the make, model or traction of the rental vehicle will be the same as the vehicle displayed on our website.
- Voucher: A printed version of your rental voucher must be produced upon arrival at the rental desk. Failure to present the voucher means the car rental agent may charge you at the local rates. Please note: We are not responsible for overcharges on rentals where the voucher was not presented to the local agent on collection of the vehicle. If you do not present the required documents, the documentation is not valid or you do not have enough funds or credit limit on your credit card, the car rental agent may refuse to release the vehicle and no funds will be reimbursed.

Cancellation and no-show policy

What is your cancellation policy for fully prepaid or part-paid bookings?

1 - If you cancel 24 hours prior to your pick up, you will be refunded in full.

2 - If you cancel less than 24 hours in advance, you'll receive a refund minus GBP43 for fully prepaid bookings or if your online payment is less than GBP43, no refund will be made for your car hire booking.

3 - If your booking is made less than 24 hours before pick up, the cancellation policy will automatically apply to your booking.

4 - All cancellations should be made on our online portal and not with the car hire agent. Should you agree to cancel directly with the car hire agent on arrival, you must also inform us of this change to your booking.

5 - Amending your booking or cancelling optional extras may not be possible less than 24 hours before pick up.

If you purchased our Damage Refund Insurance product and have since decided to cancel your car rental booking, the Damage Refund Insurance will be cancelled automatically.

If you wish to amend or rearrange your booking, the Damage Refund Insurance will initially be cancelled. We will, however, automatically create a new policy for your new booking.

In both cases you will receive an email to confirm the cancellation at the email address you have provided during the online booking process.

Please be aware that if you cancel your policy less than 24 hours before the start of your car hire agreement, no refund will be granted.

What is a no-show?

A 'no-show' occurs for the following reasons:

1 - You didn't inform us about your cancellation prior to your pick-up time.

2 - You failed to pick up the car at the arranged time and date.

3 - You failed to provide the documentation that's required to pick up the car.

4 - You failed to provide a credit card in the main driver's name with enough available funds on it.

In the event of any of the above, no refunds will be made to you.

The car hire company reserves the right to refuse a car if you fail to arrive on time with all necessary documentation and a credit card with enough available funds for the car's security deposit. In such a case, unless the car hire has been cancelled at least 24 hours in advance, you will not be entitled to a refund.

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Expert advice to make your journey go smoothly

Always ask for directions to the nearest petrol station to the rental drop-off location.

Take time to familiarise yourself with the vehicle controls before leaving the car park.

Fully inspect the vehicle for signs of damage and report them to the rental desk before leaving the car park.

Ask for a map at the car rental desk.

When visiting a location for the first time, always choose a safe parking spot like a supervised car park.



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Phone number: (+44) 20 3468 5883