



BeeCon 2016

A shoe manufacturer use of Alfresco





Bata Brands

Lausanne, Switzerland



What we did

How we resolved problems

or not

Business Concept UI / UX Processes

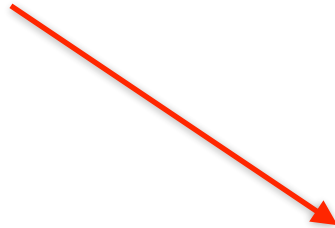


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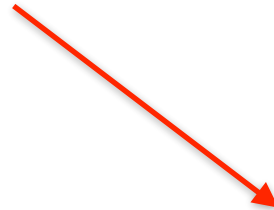


Business needs

We need to reduce cost in Europe



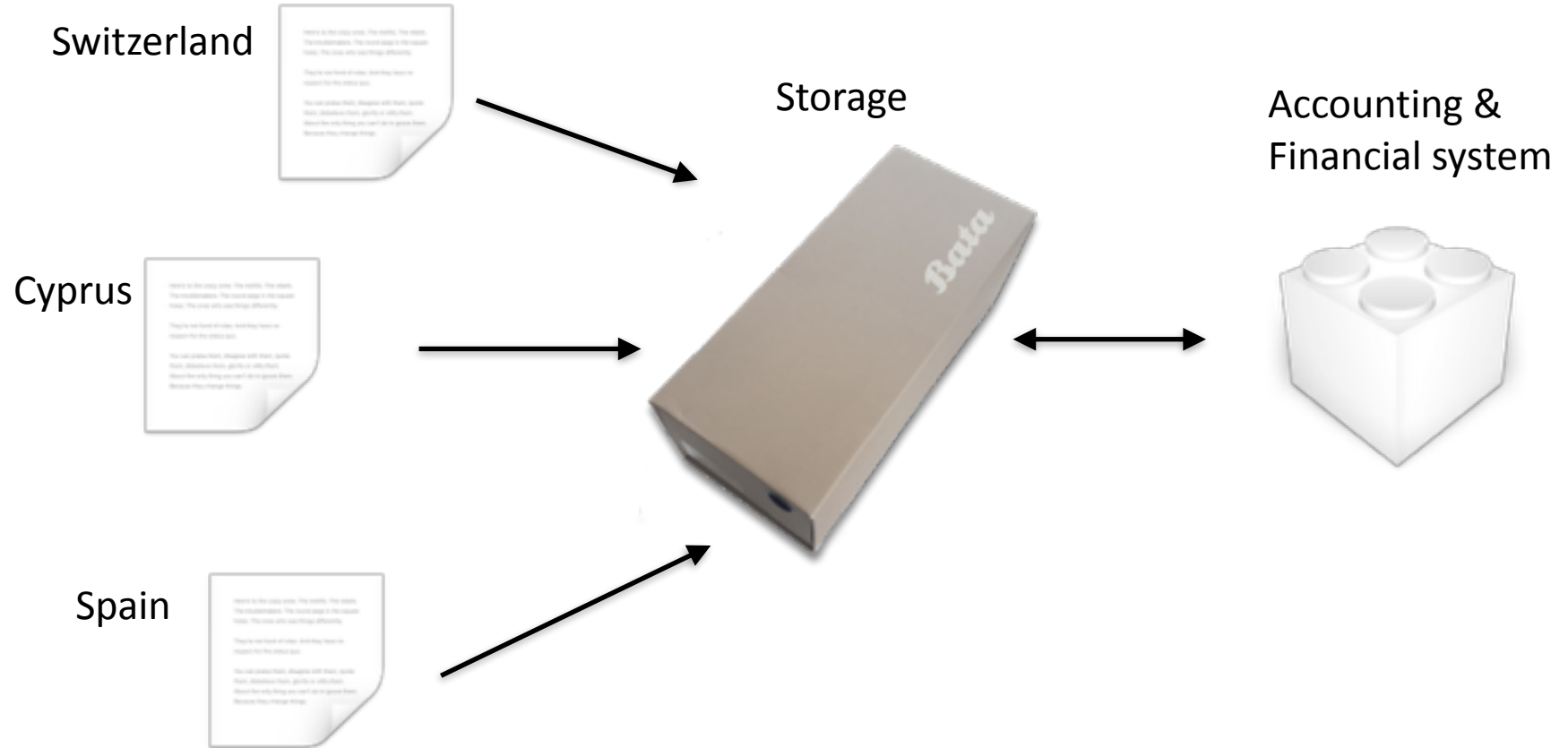
One unique Shared Service Centre (SSC)



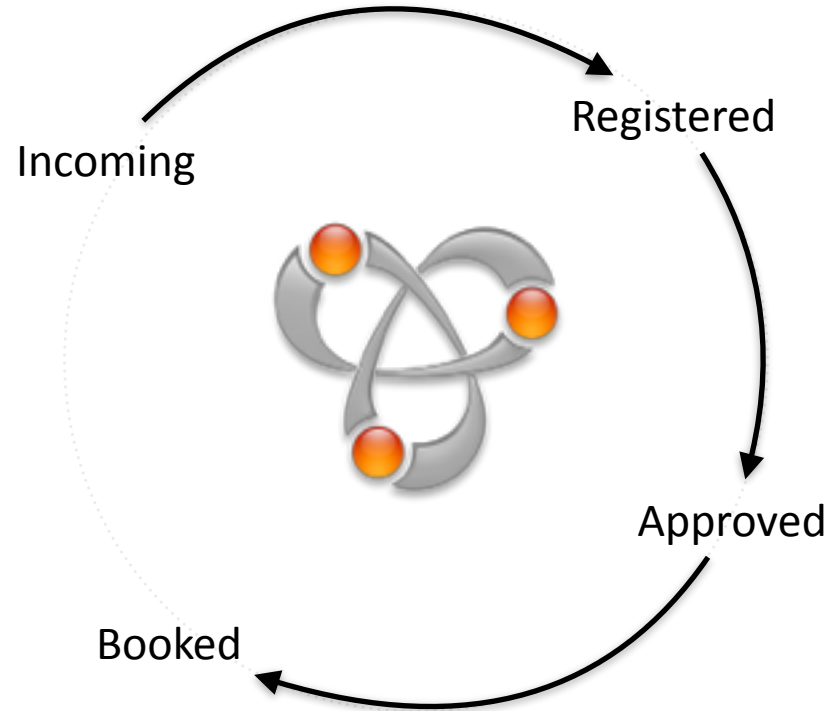
How do we do?



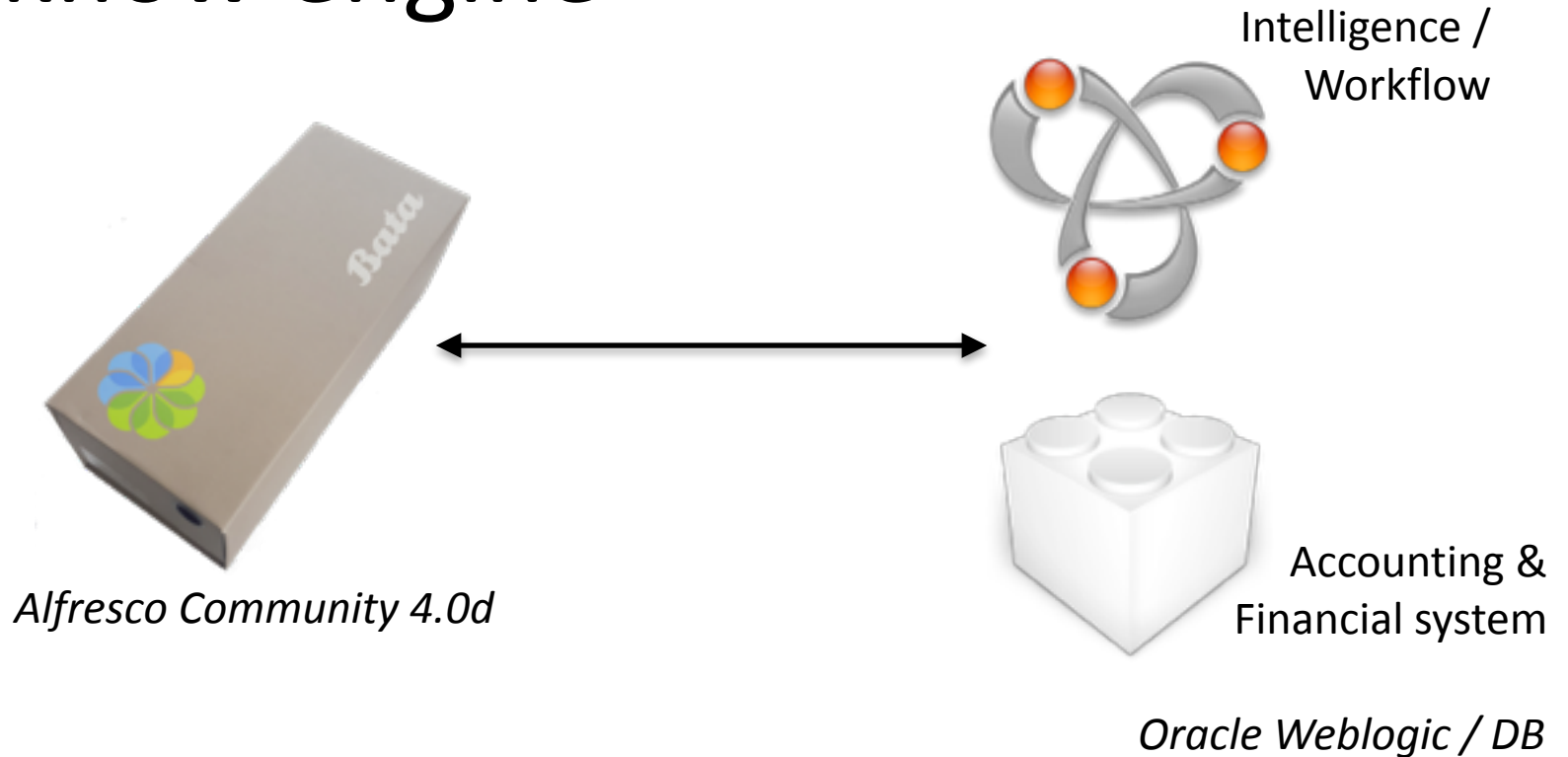
Concept



Life of a document



Workflow engine





UI / UX

The best interface is no interface

Golden Krishna

UX Designer



Alfresco shouldn't been seen

Business

Concept

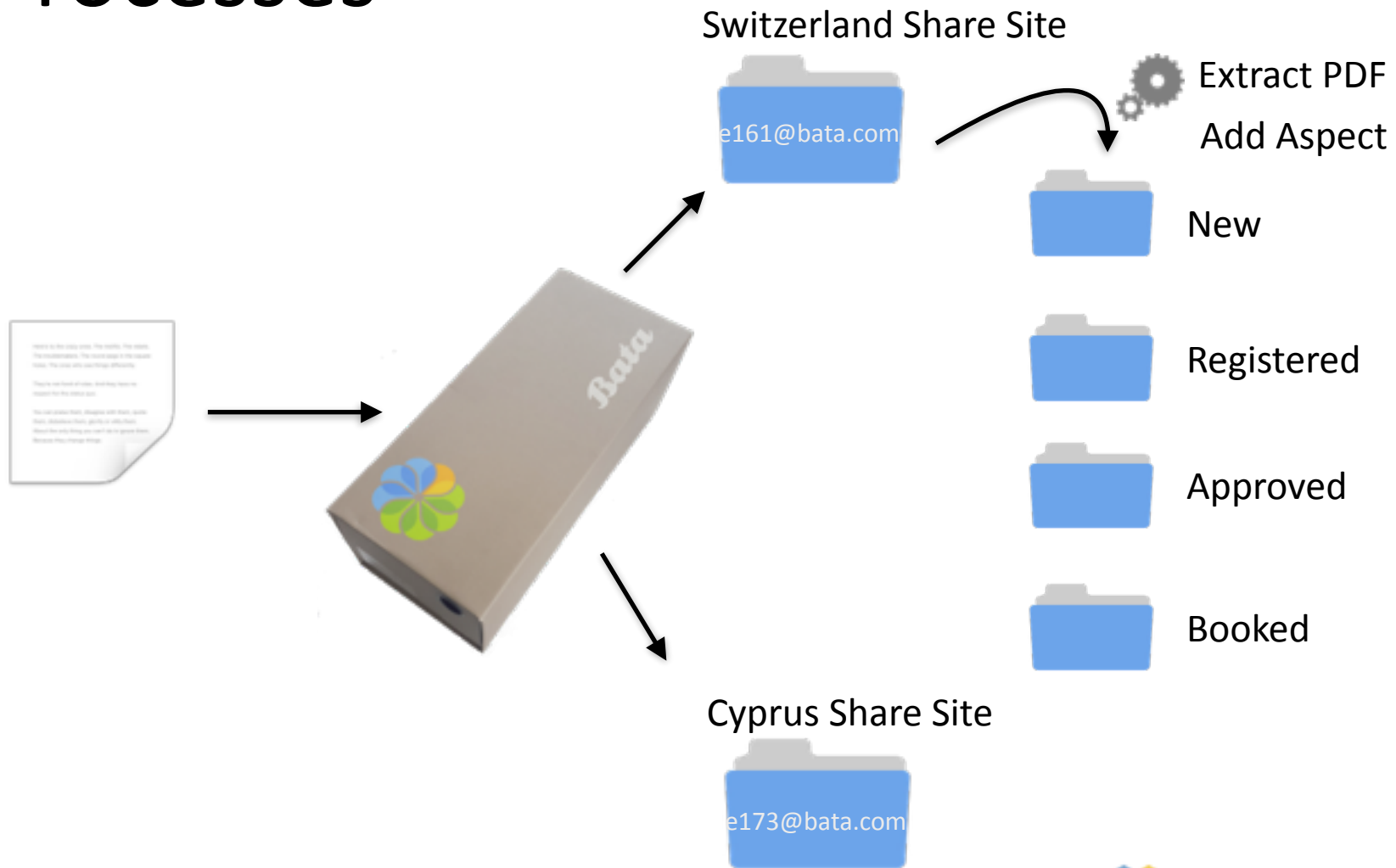
UI / UX

Processes

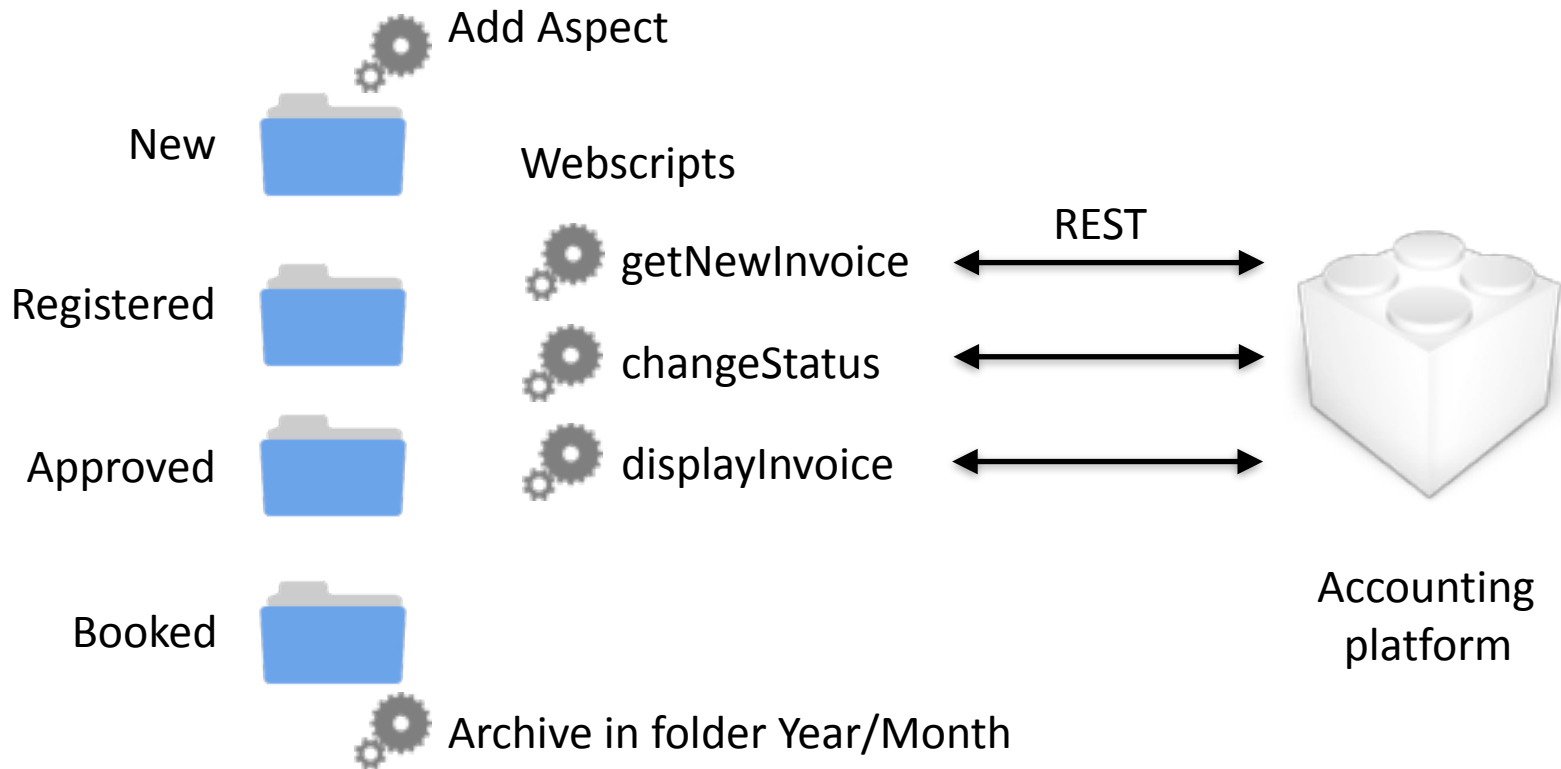


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Processes



Processes



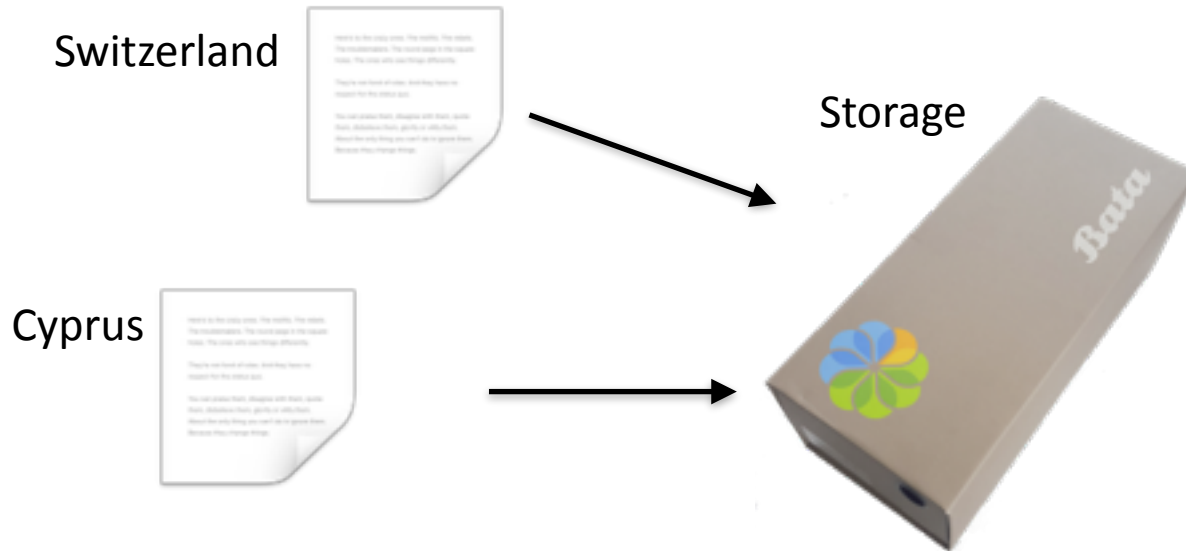


The unexpected



The user

Own Archive (non invoice)



Size well the disk space!



The user



Direct invoicing

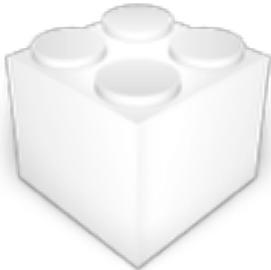
Supplier invoice



Storage



Accounting & Financial system



Bank invoices



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The problems



The user problems



Some countries sent all invoices every 2-3 weeks.



Storage



Don't expect people to do what you think they will do.

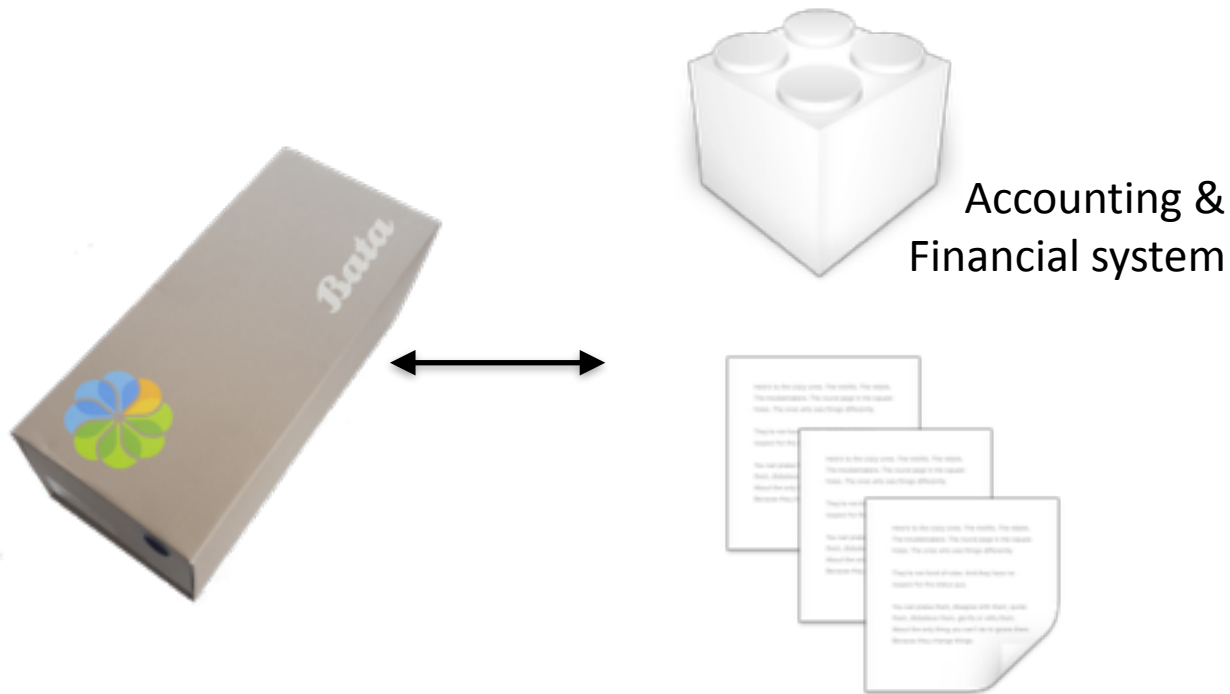


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The user problems



Users know Tabs
and abuse them



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The server problems

Too many open files



Feb 21, 2013 10:16:06 AM org.apache.tomcat.util.net.JIoEndpoint\$Acceptor run
SEVERE: Socket accept failed
java.net.SocketException: Too many open files

```
> ulimit -n  
4096
```



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The server problems



RAM problem



Ian Crew

Loftux

When we had 8GB, we ran with Xmx=4GB, and we're now running on a 12GB machine with Xmx=6GB....

JAVA_OPTS:

$Xmx = RAM/2$



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The Alfresco problems



Returned email



Set a return email address



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The Alfresco problems



Bulk invoice



How to separate one PDF in multiple pages Server side



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The Alfresco problems



Share permissions / Roles

You can't move a document in share without having the DELETE permission

All users are Site admin!



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From 1 to 5 countries



2012 : Switzerland



2013 : Cyprus, Spain, Poland



2014 : France



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From Europe

to Asia

2016



Malaysia

to Africa

2017

to LatAm

2018

New challenge : Centralised server, or continent local ?



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or not

THE END



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Contact



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Thank you