

Anna C. Galvan

07365 851199 • agalvan0905@gmail.com • London, UK

OBJECTIVE

Highly motivated team player seeking to grow my knowledge through my curiosity within the field of computer science while simultaneously obtaining new learning experiences, growth, and leadership opportunities.

SKILLS

- Java/JavaScript
- C/C++/C#
- Python
- Tailwind CSS
- Kotlin
- Teamwork
- Microsoft 365
- Attention to detail
- Debugging
- Problem-solving skills
- Communication skills
- Objected-oriented programming
- Working under pressure
- Learn new technologies

EDUCATION

Northeastern University London

BSc (Hons) in Computer Science and Business Administration

Expected July 2027

EXPERIENCE

Build a bear-Salem, NH

06/25 – 08/25

Sales Associate

- Creating personalised, memorable experiences for guests by guiding them through the bear-building process and fostering magical moments.
- Actively engaging with customers to provide warm, friendly service while meeting brand standards and ensuring a welcoming environment.
- Collaborating with team members to maintain smooth store operations, demonstrating reliability, adaptability, and strong teamwork skills.

Bath & Body Works-Salem, NH

05/25 – 08/25

Sales Associate

- Delivering exceptional in-store customer experiences by providing knowledgeable product recommendations and driving rewards program enrolment.
- Supporting merchandising initiatives through floorset execution, visual displays, and timely product replenishment to maintain brand presentation standards.

- Operating the cash register efficiently, ensuring accurate transactions and a seamless checkout process.

Starbucks-Hinsdale, IL

07/23 – 08/24

Barista/Barista Trainer

- Creating interactive training sessions for new baristas, focusing on customer service, brewing techniques, and brand standards.
- Fostering a culture of continuous improvement and encouraging skill development through a supportive team environment.
- Providing friendly, personalised customer service that promotes positive experiences and loyalty.
- Expert knowledge of menu items and coffee brews, tailoring recommendations to meet customers' needs.
- Maintaining composure and efficiency in a high-volume setting while multitasking and prioritising under pressure.
- Upholding high standards of cleanliness, organisation, and professionalism in a fast-paced working environment.

Hollister-Oakbrook, IL

03/22 – 04/24

Sales Associate/ Customer Service

- Providing exceptional customer service by assisting in product selections, processing transactions, and offering knowledgeable support.
- Maintaining sales floor standards by replenishing merchandise and ensuring a positive shopping environment.
- Supporting daily store operations and marketing campaigns, including inventory handling and visual merchandising.
- Meeting sales goals using internal tools for shipping, product placement, and item inquiry.
- Fostering a team-building environment by sharing knowledge, assisting colleagues, and communicating effectively with diverse customers.

ACHIEVEMENTS

An employee of the month (Hollister)

09/22

Starbuck Coffee Master

06/24

GDPR STATEMENT

This CV can be shared and/or stored for recruitment purposes