A Chicago-based designer. Strong with elements of style, aesthetic, and composition. Knowledge of the entire UX design process from ideation through to implementation. Ability to abstract, integrate, and synthesize overall interaction patterns.

## skills

Microcopy

Heuristic evaluations

Information architecture

HTML/CSS

User research

Style guides

Responsive design

User testing

Wireframing

Prototyping

App/site maps

**User Flows** 

## tools

Proficient

Learning

Sketch

Javascript Framer X

Abstract

**Adobe Suite** 

Zeplin **InVision** 

Figma

**JIRA** 

VersionOne

Git

Google Analytics

Bootstrap 4

Elementor

# education

### Flatiron School

UX/UI Design and Visual Communications, General

### **Missouri State University**

**Bachelor of Applied Science** (B.A.Sc.)

# Writing and Communication

Association of Information Technology Professionals (AITP);

Springfield Creatives:

Society for Technical Communication; Association of International Students;

# experience

#### Teaching Assistant

### **Burlington Code Academy · Part-time**

Oct 2020 - Present · 2 mos

Burlington, VA · Remote

Engage empathetically with students who ask questions, while providing accurate, current, thorough, and satisfying answers

Support students who need additional technical help in a one-on-one capacity

Communicate the UI/UX process effectively

Foster a positive environment and provide objective feedback

#### **UX Designer**

#### Niwa · Contract

Apr 2020 - Present · 7 mos

Chicago, IL

Own the user experience and user research on the new Niwa mobile application from conception to launch; preliminary conceptual testing all the way to developer handoff while adhering to design system.

Currently designing and building the Niwa e-commerce site

Create usability tests and with low and high fidelity prototypes

Help build and evolve the first version of the design system and mobile application

Presented findings and convinced key stakeholders of the value of user onboarding within their product; creating value for a wider group of users

### **UX Apprenticeship • Flatiron School**

#### **Flatiron School**

Dec 2019 - May 2020 · 6 mos

Chicago, IL

A full-time, 6 month intensive program delving into the complete UX lifecycle. The program curriculum utilizes an immersive hands-on education philosophy, to actively learn by doing, culminating in a final client project with a local company.

#### **Technical Writer • Product Management**

#### Strata Decision Technology

Jul 2018 - Oct 2019 · 1 yr 5 mos

Chicago, IL

Work autonomously in a agile product group with Designers, Product Managers and Engineers to prioritize and write help documentation for StrataJazz in a healthcare tech context.

Utilize Git to maintain documentation versions and publishing Contributed to establishing a design system to maintain consistency

Test different documentation solutions to iterate to the right content as evidenced by data

Partner with UX and Product Management to solve user research needs, user flows, and solve problems with written materials and UI copy

Completely re-designed the product help center and coded it using foundation.css

Collaborate with the design team and actively participate in design

Maintain and update Strata style guide