

A Digital Native and visual thinker; making sense of complex information, user interaction flows and system architecture. Loves iterating on user feedback throughout the life cycle.

skills

Content strategy
Information Architecture
HTML/CSS
Writing
User research
Style guides
Responsive design
User testing
Wireframing
Prototyping
App/site maps
Heuristic evaluations

tools

<i>Proficient</i>	<i>Learning</i>
Sketch	Javascript
Adobe Suite	Framer X
Adobe XD	Illustrator
Abstract	
Zeplin	
InVision	
Figma	
HTML/CSS	
Git	
Google Analytics	
Bootstrap 4	

education

Flatiron School 2020
UX/UI Design and Visual
Communications, General

Missouri State University 2018
Bachelor of Applied Science
(B.A.Sc.)
Writing and Communication
*Association of Information Technology
Professionals (AITP);
Springfield Creatives;
Society for Technical Communication;
Association of International Students;*

experience

UX Designer • Contract

Niwa Hydroponics
Apr 2020 – Present • 5 mos
Chicago, IL

Conducted user interviews and usability tests on the new Niwa mobile application from start to finish; preliminary conceptual testing all the way to developer handoff while adhering to and building the design library.

• **Currently building the Niwa Product e-commerce site**

- Quantified and validated a potential monetization feature to the niwa mobile app.
- Worked within an established design system and user flow to determine how to implement the new mobile feature
- Presented findings and convinced key stakeholders of the value of user onboarding within their product; creating value for a wider group of users

UX Apprenticeship • Flatiron School

Niwa Hydroponics
Dec 2019 – May 2020 • 6 mos
Chicago, IL

A full-time, 6 month intensive program delving into the complete UX lifecycle. The program curriculum utilizes an immersive hands-on education philosophy, allowing cohorts to actively learn by doing, culminating in a final client project with a local startup.

Technical Writer • Product Management

Strata Decision Technology
Jul 2018 – Oct 2019 • 1 yr 5 mos
Chicago, IL

I worked embedded into agile teams with our engineers, product managers, and User Experience designers to help find and solve B2B user problems.

- Utilize Github to maintain documentation versions and publishing on schedule
- Contributed to establishing a design system to maintain consistency
- Worked within an agile and multi-disciplinary team to provide solutions for healthcare workflows
- Writing feedback & critique with team members, clients, and stakeholders
- Consulted with Business Analysts, Developers, and Project Managers.
- Completely **re-designed** the product help center and coded it using **foundation.css**

Technical Writer Intern • Enterprise Content Management

Jack Henry & Associates
Jan 2018 – Apr 2018 • 4 mos
Springfield, MO

JHA is a provider of technology solutions and payment processing services. Writing and editing documentation and online help: product support manuals, installation manuals, help documents and tutorials in support of financial institutions making up more than 9,000 users nationwide.

I took this internship to get a feel for writing at a software company to support end users; this would become one of my foundations for an eventual move into design.