

AHMAD IBRAHIM

Redmond, WA | ahmadibrahim316@gmail.com | (206) 771-6763 | linkedin.com/in/ahmad-ibrahim316 | github.com/AH316 | ahmadibrahimdev | US Citizen

Professional Summary

Software Developer experienced in building backend services in **Python** for a telecom software testing company, as well as building websites using **React** and **Next.js** for frontend, and **PostgreSQL** for the backend database. I am also knowledgeable in **Java**, **C#** and **Azure cloud services**. In addition, I have hands-on experience leveraging **agentic AI tools** to accelerate development workflows, automate testing, and improve project quality. I am passionate about technology, solving problems and being a part of building and maintaining scalable solutions. I am looking to further my career as a software engineer.

Technical Skills

Languages: Python, Java, C#, JavaScript/TypeScript, SQL
Database: PostgreSQL
Cloud: Azure App Services, Azure Functions, Azure Open AI
Tools: GitHub, Jira, Confluence, VS Code/Studio, Cursor, Claude Code
Frameworks & Tools: React, Node.js, .NET, Git, REST APIs, CI/CD
Testing: Unit Testing, Integration Testing, Automation Testing, Playwright
Other: Linux/Unix, Bash scripting, API Development, Agile/Scrum, Agentic AI

Professional Experience

Software Engineer | Intellica Inc. | Bellevue, WA

January 2025 – September 2025

Tech Stack: Python, BitBucket, Jira, Confluence, VS Code, Terminal/Bash

- **Identified and documented** over 200 parameter mismatches across multiple telecom gateway models through **Python**-based validation automation
- **Built a Python** automation API to convert large sets of TR-181 (Technical Report 181) data model (a public data model that is used as a reference for telecom companies) parameters into a structured Excel report, for validation with device data model
- **Diagnosed and engineered** a fix for false-positive results in SSID automation by identifying undocumented requirements for a commit operation and integrating auto-commit logic into the test framework
- **Designed and implemented** backend test-automation services in **Python** for gateway data models with integrated parameter validation workflows
- **Enhanced** gateway deployment reliability through comprehensive input boundary testing and error handling mechanisms
- **Collaborated** with QA and DevOps engineers to define validation logic, document processes, and support CI/CD-ready testing practices

Software Engineering Internship (Remote) | Skillspire/Sistahology | Seattle, WA

April 2025 – August 2025

Tech Stack: React, TypeScript, Supabase (Postgres, Auth, RLS), Playwright, Vercel, Git/GitHub, Node.js, TailwindCSS

- **Developed and deployed** a full-stack journaling web app with secure authentication, profile management, and dynamic content delivery
- **Strengthened** DB security by implementing RLS (Row-Level Security), role-based access, and **Supabase** triggers; reduced potential data leaks to 0% in tests
- **Built** automated **Playwright** test suites (UI, auth flows, accessibility); **cut** manual QA cycle time from 2 days to 2 hours
- **Improved** site reliability by **debugging** and **optimizing** auth bootstrap, **reducing** session load errors by 80% across dev/preview builds
- **Integrated** Git/GitHub workflows, CI/CD prep for Vercel, and migration scripts for schema/index optimizations

IT Systems Engineer | Denali Advanced Integration | Redmond, WA

June 2024 – December 2024

- **Automated and standardized** provisioning workflows for enterprise scanner devices, supporting scalability of deployments for major clients
- **Assisted** in server and network hardware installation across IDF (Intermediate Distribution Frame) and MDF(Main Distribution Frame) environments
- **Documented** deployment procedures and technical configurations to support repeatable rollouts
- **Collaborated** with deployment teams to track, test, and document device configurations, improving turnaround time and consistency across IT rollouts

Network & Systems Administrator / AV Operations | MAPS | Redmond, WA

April 2023 – June 2024

- **Managed** MAPS' digital AV infrastructure, including a network-based audio system with centralized control over distributed speaker systems and live streaming technology, coordinating with staff and volunteers to ensure smooth event execution
- **Administered** the internal network systems, including basic network configuration and connectivity troubleshooting
- **Gained** hands-on experience with enterprise-level AV systems, including signal routing, IP-based device control, and system resets – with strong understanding of how components integrate in a larger digital environment

Education

Open University – Milton Keynes, United Kingdom

Completed 2020

B.Sc in Computer Science & Information Technology, 2nd Class Honors

Relevant Coursework: Data Structures & Algorithms, Object-Oriented Programming, Programming with Java & Python

Bellevue College - Bellevue, WA

In progress

Continuing Education in Advanced Specialization in AI Systems.

Certifications

C# & Azure Cloud Development | Skillspire | Microsoft | Certificate ID: c5764787-febc-496d-824f-b144c4af45b3

April 2024 – August 2024

- **Developed** a conversational AI chatbot using **C#** and **.NET Framework**, integrated with **Azure OpenAI** (ChatGPT) for context-aware user interactions and automated customer support workflows
- **Engineered object-oriented** solutions implementing design patterns, custom data structures (linked lists, stacks, queues), **reduced** unnecessary allocations and understood garbage collection behavior
- **Applied** Test-Driven Development practices with comprehensive unit, functional, and integration test suites; **achieved** 85%+ code coverage through systematic debugging and quality assurance
- **Delivered full-stack** capstone project following industry **SDLC** practices: requirements gathering, architecture design, implementation, **CI/CD** integration, and technical documentation

AI Development & Automation Certificate | Skillspire | Microsoft

July 2025 – September 2025

- **Orchestrated** a team of **AI agents** (Frontend, QA Lead, DB Guardian, Repo Librarian) to automate coding, schema checks, UI tests, and documentation
- **Automated** DB audits and **GitHub** repo maintenance via **Claude MCP** servers; accelerated iteration speed by 3× compared to manual workflows
- **Leveraged AI** for collaborative code reviews and deployment planning, aligning outputs with human-level engineering standards