

KEMISH W. HENDERSHOT

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PROFILE

I thrive with autonomy; when I have a goal in site I am able to do all that is necessary to realize that goal with or without external feedback. While able to work without outside motivation or influences, I work equally well with teams and can easily communicate and collaborate with others; I value a diversity of operations. I have the ability to think logically and systematically, allowing me to rapidly see the best solution to a problem and arrive at a resolution. I welcome opportunities to learn, allowing me to adapt, and welcome change when change is warranted; I appreciate the wise use of knowledge. I love the excitement and relaxation afforded by mountain biking, snow skiing, golfing, and fly fishing. I especially enjoy spending time with my wife and children.

SKILLS

- High level of understanding of application programming, database, and system design.
- High level of understanding of Client/Server architectures
- High proficiency in creating flow diagrams and software documentation.
- Ability to interact with "techies" and then relay meanings to those who are less technologically inclined.
- Ability to manage projects with short timelines
- Quickly recognize and effectively solve problems.
- Ability to "think outside the box"
- Learn quickly and adapt when necessary.
- Can effectively communicate and collaborate with others.
- Speak Spanish fluently.

RELEVANT ACCOMPLISHMENTS

- Advanced Health Care had a vastly outdated website with very little information and therefore was not utilized by any of the locations. I was assigned to work with a graphic designer to re-design and then build the AHC corporate website within a week timeframe prior to 10,000+ informational flyers, highlighting the website, being sent in a new market. The deadline was met and the result was extremely well received by company owners, employees, hospitals, and patients. Each facility has implemented prolific use of the website in all marketing materials; the site has also been successful in attracting new patients and drawing investors to the company.
- Having no experience and not possessing prior knowledge required to complete the task, I was assigned to create a virtual tour for one of the AHC locations; they wanted to have the ability to more easily highlight and market their facilities. After meeting the timeline and exceeding expectations I was then asked to create similar virtual tours for AHC's additional ten locations. The virtual tours are now used extensively by all AHC locations to attract potential clientele as well as by hospitals and doctors to inform their patients about the benefits offered by AHC.
- As a home builder, creating a desirable product is highly dependent on building effective teams to develop and implement the final product. I was able to successfully and repeatedly work through the demanding responsibilities presented with each custom home due, in large part, to successfully working and collaborating with all involved to reach deadlines, project budgets, and meet customer expectations.
- AHC operates eleven short-term skilled nursing facilities across the West. Just like any health care facility, their profit margins are highly dependent on their census. However, due to the nature of the short-term, transitional care model under which they operate, properly tracking daily admissions and discharges is paramount and with approximately 400 discharges and admissions per month across the company this is no small task. Working with the Vice President of Marketing I analyzed their existing processes, discovering that each admission required multiple emails, faxes, phone calls, and conversations. I made a recommendation and then architected, designed, managed development,

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implemented, and trained all staff members on a web-based solution to track and report this mission critical information. The application developed has become essential to daily operations for the locations, drastically reducing the time required to admit a patient, and providing up to date information regarding the daily admissions and discharges at each location. The application has been praised by AHC employees and Medical Professionals working in partnership with AHC for it's ease of use and the essential information it provides.

EXPERIENCE

IT CONSULTANT (OWNER), APTITUDE IT, LLC 2010-PRESENT

I was contracted by Advanced Health Care (AHC) to analyze existing processes and recommend solutions for their eleven locations employing approximately 1,200 employees. After visiting the first location it became readily apparent that, prior to analyzing and improving workflows, AHC was in need of improved technological infrastructure. I was able to quickly adapt to the required re-direction and made recommendations based on their needs. After completing hardware upgrades throughout the company, I then built applications to assist with the admission and discharge process for each location (as previously described) as well as a Menu Board application to assist the dietary staff and to provide uniformity throughout the organization. These applications, and the ability to use them properly through the hardware upgrades which were performed, have resulted in drastically improved employee efficiency, increased collaboration between facilities, and has enabled employees to reach new levels of productivity.

PRESIDENT, STREAMLINE TECHNOLOGIES, INC. 2008-2010

In 2008 an opportunity to create software to fulfill a specific role in the building industry was perceived. I was excited about the opportunity and recognized that it would be beneficial to engage a business partner. Working with him I created site flow charts, page wireframes, and software requirement documentation. Looking for the right qualifications, I researched and interviewed web developers in multiple cities. I then worked with the developer and graphic designer, managing the project through multiple iterations as needed changes were recognized throughout the design, development, and implementation phases of the project life-cycle.

PRESIDENT, TIMBERLINE BUILDING COMPANY 2002-2009

Working one-on-one with clients I managed all aspects of the home building project life-cycle, coordinating and ensuring proper implementation of all architectural design and engineering requirements.

EDUCATION

WESTERN GOVERNORS UNIVERSITY — B.S., BUSINESS MANAGEMENT