

User Story 1: Searching for an Answer

As a user,

I want to search for existing questions,

so that I can quickly find relevant answers without posting a duplicate question.

- Acceptance Criteria:
- The user can enter a keyword in the search bar.
- The system should display a list of matching questions with answers.
- If no results are found, the system should suggest posting a new question.



User Story 2: Posting a Question

As a registered user,

I want to submit a new question,

so that I can receive answers from the community or experts.

- Acceptance Criteria:
- The user must be logged in to post a question.
- The system should allow the user to enter a question title and details.
- The question should appear in the appropriate category.
- The user should receive a confirmation message after submission.



User Story 3: Answering a Question

As a registered user,

I want to provide an answer to a posted question, so that I can share my knowledge and help others.

- **Acceptance Criteria:**
- The user must be logged in to submit an answer.
- The system should allow the user to type an answer and submit it.
- The answer should be displayed under the question.
- Other users should be able to upvote or downvote the answer.



User Story 4: Managing Questions (Admin Role)

As an admin,

I want to review and moderate questions, so that I can ensure only relevant and appropriate content is posted.

- Acceptance Criteria:
- The admin can see a list of newly posted questions.
- The admin can approve, reject, or edit questions.
- The system should notify the user if their question is rejected.

Use Case 1: Searching for a Question

- Actors: User
- **Preconditions:** The user is on the homepage.
- Scenario:
- 1. The user enters a keyword in the search bar.
- 2. The system retrieves relevant questions from the database.
- 3. The system displays matching questions with links to their answers.
- 4. If no matches are found, the system suggests posting a new question.

Use Case 2: Posting a Question

- Actors: Registered User
- Preconditions: The user is logged in.
- Scenario:
- 1. The user clicks on "Ask a Question".
- The system displays a form with fields for question title, description, and category.
- 3. The user fills in the details and submits the form.
- 4. The system validates the input and saves the question in the database.
- 5. The system confirms submission with a success message.

Use Case 3: Answering a Question

- Actors: Registered User
- Preconditions: The user is logged in.
- Scenario:
- 1. The user navigates to a question page.
- 2. The user clicks on "Post an Answer".
- 3. The system displays a text box for writing an answer.
- 4. The user enters the response and clicks "Submit".
- 5. The system saves the answer and displays it under the question.



Use Case 4: Moderating Questions (Admin Role)

- Actors: Admin
- **Preconditions:** The admin is logged into the system.
- Scenario:
- 1. The admin navigates to the **moderation panel**.
- 2. The system displays a list of pending questions.
- 3. The admin reviews a question and selects "Approve" or "Reject".
- 4. If rejected, the system notifies the user with a reason.
- 5. If approved, the question is published on the site.