## User Story 1: User Registration

As a visitor,

I want to create a new account,

so that I can shop, place orders, and manage my profile.

### **✓** User Story 2: User Login

As a registered user,

I want to log into my account,

so that I can access my orders and account features.

## ✓ User Story 3: Contact Customer Service

As a visitor or registered user,

I want to send a message through the Contact Us form,
so that I can get help or ask about my orders.

### ✓ User Story 4: Logout

As a logged-in user,

I want to log out of my account,

so that I can secure my personal information.

User Story 5: Register with Existing Email (Negative)

As a visitor,

I want to see a warning if I register with an already used email, so that I know to log in instead of registering again.

# User Story 6: Search for a Product

As a user,

I want to search for products using keywords, so that I can quickly find what I want to buy.

## User Story 7: Add Product to Cart

As a shopper,

I want to add products to my cart, so that I can purchase multiple items in one order.

### User Story 8: Add to Wishlist

As a logged-in user,

I want to save items on a wishlist,

so that I can buy them later or keep track of products I like.

#### User Story 9: Checkout Process

As a registered user,

I want to enter my shipping and payment details at checkout, so that I can complete my purchase and receive my order.