Alakar Harijan

Mumbai, India | ✉ alakar_harijan@outlook.com | ☎ 9136005288 | 🔗 Digital Resume

Data Analyst:

Results-driven Data Analyst with 7+ years of experience in transforming raw data into actionable insights. Proficient in Power BI, Excel, Python, and process automation. Strong background in compliance, quality improvement, and maritime operations. Adept at creating dashboards, optimizing workflows, and delivering data-driven solutions.

Key Skills
- **Tools:** Power BI, Dax, Data Modeling, Excel (Advanced, Macros, Power Query), Tableau, Python, SQL, Django, HTML, CSS, JavaScript, MS Project, MS Visio.
- **Methodologies:** Six Sigma (Green Belt), Lean Management, Root Cause Analysis
- **Soft Skills:** Analytical Thinking, Problem-Solving, Client Relations, Process Optimization

Professional Experience

ISS Shipping India Pvt Ltd. Airoli
Data Analyst - Market Intelligence (Aug 2022 - Present)
- Enhanced operations by tracking KPIs and boost local office performance.
- Automated the data collection process for vessel lineup for timly Power BI updates.
- Developed and managed key dashboards, including those for the Panama Canal, Bill Desk and freight tax.
- Continuous monitoring and optimization ensuring high standards of data presentation and usability.
- Leveraging automation and data visualization tools, to drive efficient workflows and better decision-making.

S5 Agency World India Pvt Ltd, Navi Mumbai
Senior Data Analyst (Jun 2020 – Aug 2022)
- Develop interactive Power BI dashboards and KPI reports using DAX, data modeling, and visualization.
- Automate Excel reports via Power Query and Macros, reducing manual effort by 40%.
- Conduct root cause analysis, generate solutions, and present insights to stakeholders.
- Prepare client-facing performance summaries and PPTs for senior management.

FDA Processing and Quality & Process Improvement Lead (May 2016 – Jun 2020)
- Spearheaded Six Sigma projects, improving quality metrics by 25%.
- Automated reports in Excel/Power BI, enhancing data accuracy and efficiency.
- Trained teams on quality standards and process improvements.

Marcura India (DA Desk), Navi Mumbai
PDA Processor Executive (Mar 2015 – May 2016)
- Analyzed maritime contracts and disbursements, resolving vendor disputes.
- Streamlined fund approval workflows, reducing processing time by 20%.

Inchcape Shipping Services, Navi Mumbai
Operations Executive (Jun 2010 – Feb 2015)
- Managed vessel logistics, crew operations, and client/vendor coordination.

Education
Bachelor of Management Studies (Logistics)
Mumbai University | M.G.M College of Commerce | *2010*

Achievements
- 🏆 *Best Achievement Award for Process Excellence* (S5 Agency).
- Built Excel tools that **reduced report generation time by 30%**.

Certifications
- Six Sigma Green Belt (VarSigma, 2018) (S5 Agency).
- Full Stack Developer with Python(QuickXpert, 2025) (ISS Shipping India)