

Ali Haydar

Software Quality Assurance

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Summary

I am a QA professional. My work usually involves testing (manual and automated), setting up QA strategies and processes, participating in the software architecture and helping in the integration and deployment.

I try to find bugs, but I prefer to prevent them. I like to stay closely in touch with the business goals, and my main goal is to deliver high quality products. I keep myself motivated by learning new things, and I enjoy providing support and quality / technical guidance to the team.

Work experience

Senior Test Engineer

MAR 2017 - PRESENT

Crimson Consulting Limited

- Setting up automation frameworks for Integration and e2e testing (used Postman and Cypress)
- Establishing Testing and Automation process, and setting up test strategies that would help maintain the quality of the education systems
- Manual and Automation Testing new features, and guiding / helping other testers with their tasks
- Monitoring the applications performance and reviewing their failures in staging and production
- Solving business problem through discussion and brainstorming sessions with other teams

Project Manager

Feb 2014 - Feb 2017

Inkript

- Planning, scheduling and executing all stages of enterprise software, hardware, consumables and system implementation on multiple Biometric Systems
- Managing requirements and writing FRS documents for both product and client customized projects
- Guiding the work of technical teams, articulating goals and scope, translating business needs into technical terms

Integration & QA Manager

APR 2014 - Dec 2015

Inkript

Started as a QA Lead then got promoted to Integration and QA Manager.

- Managing the QA team, which expended from 2 to 6 team member
- Setting up Integration, Deployment and upgrade plans internally and on client sites
- Helping with the Release Management, and the establishment of the scrum process among the organization
- Ensuring a smooth "Go-live" of the "Electronic Residence Permit" project and established a failover solution that worked with 15 minutes downtime through the first 3 month of going live
- Creating test plans, estimating deliverables, assigning tasks and tracking the progress of the manual testing

Skills

QA Skills



Test Planning, Test Strategy, QA Processes Management, Load Testing, Performance Testing, Regression Testing, Integration Testing

Automation Skills



Automation Design and Management, Tools: Postman, Cypress, Puppeteer, Selenium, Fitnesse, Jmeter, JUnit, NUnit, SilkTest, TestPartner

Analytical Skills



Requirements Analysis, Data Analysis, Use Cases Creation, Business Logical Flow and Usability Engineering

Management Skills



Quality Management, Documentation Management, Project Management, Customer Relationship Management, Agile Methodologies (Scrum, Kanban, XP, DevOps)

Programming Skills



SQL, C#, Java, Javascript, XML, Json

Education

Bachelor of Computer and Information Sciences

Lebanese University, Faculty of Sciences | Nov 2008

Lebanese Baccalaureate

Beint-Jbeil High School | Jul 2002

Senior QA Engineer

Jul 2013 - Mar 2014

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- Designing and implementing an Automation Framework to perform API level testing, using Fitnesse as a test engine
- Fixing the existing automated tests (around 10000 test classes), used for regression testing – API tests coded in Java using the Junit framework
- Setting up a continuous integration process using HUDSON to facilitate the manual QA process

Industry Knowledge

Education software, Biometrics software, Legal software, Healthcare IT platform, Accounting, Restaurants Franchises, Cloud solutions

QA Automation Team Leader

May 2012 - Jun 2013

CME Offshore

Offshore automation team leader contracted to Compressus, Inc., which operates as a medical software company.

- Designing and implementing a Non-UI automation framework using the Java language and the IBM Websphere tool
- Leading a team of 6 members on the Automation and Performance testing effort, and providing Performance reports to upper management
- Interviewing and evaluating potential Developers and QA candidates; over 100 interviews conducted

Languages

English, Arabic, French

QA Engineer

Nov 2008 - Apr 2012

CME OFFSHORE

Offshore automation engineer contracted to Elite/Thomson Reuters, a leading global provider of financial and practice management systems to the legal industry.

- Testing Windows and Web applications related to Law firms management
- Automating the testing for the applications converted from Delphi to .net using keyword based automation scripting
- Prepared test plans for new enhancements in the solutions