

Business Continuity Plan Last Updated: June 2023

Critical Business Functions 1. Client Data Systems Recovery Time Objective: 4 hours Recovery Point Objective: 15 minutes

2. Communication Systems Recovery Time Objective: 2 hours Recovery Point Objective: 1 hour

Disaster Recovery Procedures - Primary Data Center Failure - Ransomware Response - Natural Disaster Protocol

Emergency Contacts Operations Manager: +1-555-111-2222 DR Team Lead: +1-555-333-4444 Backup Facility: +1-555-555-6666