



# Cases, Networks and Knowledge: Learning to Leverage Experiences

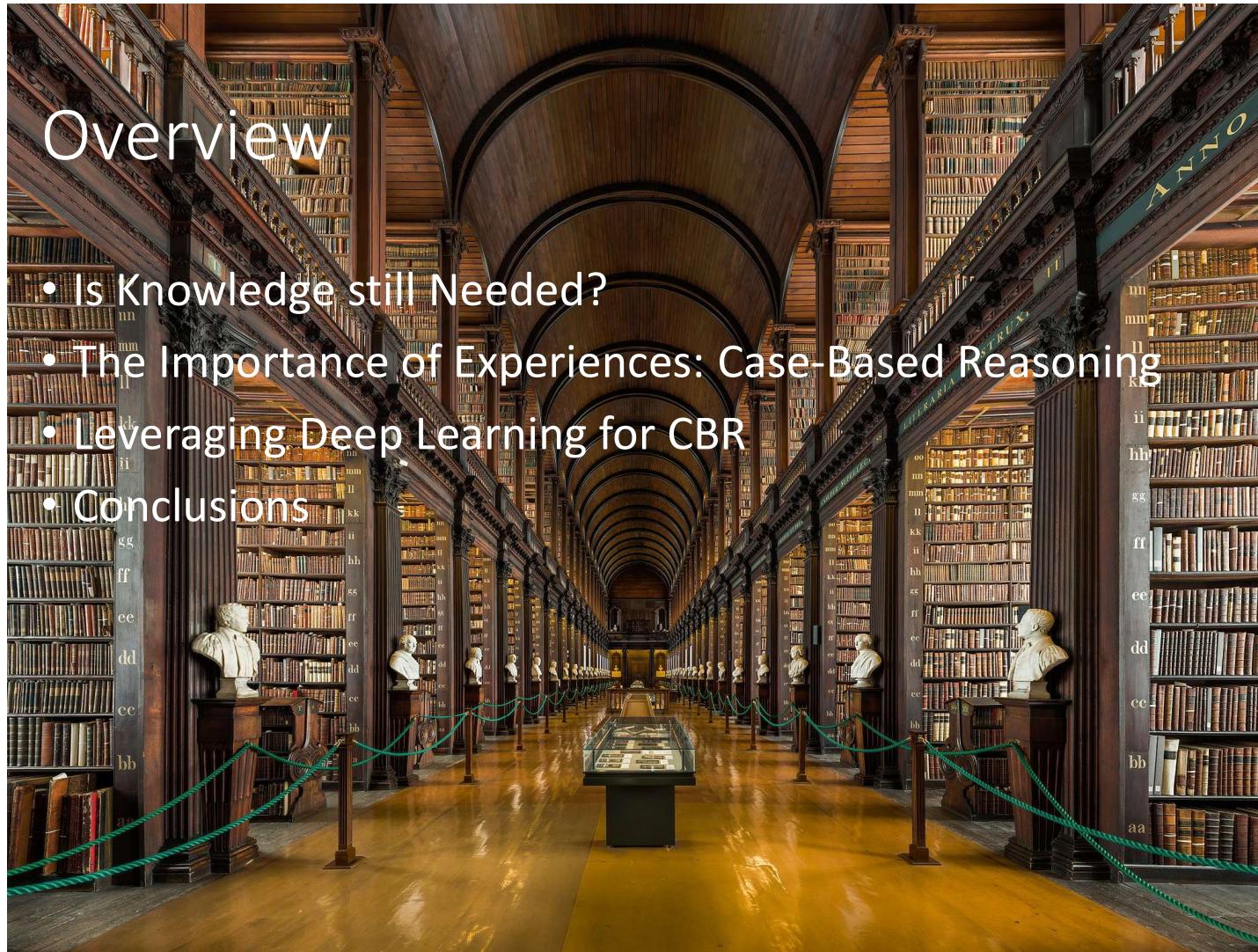
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Collaborators: David Crandall, Xioameng Ye, Zach Wilkerson and the IU Deep CBR team

# Overview

- Is Knowledge still Needed?
- The Importance of Experiences: Case-Based Reasoning
- Leveraging Deep Learning for CBR
- Conclusions



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# **Facebook's Facial Recognition 'Approaching Human-Level Performance'**

**New computer program first to recognize sketches more accurately than a human**

**A Computer Can Recognize Emotions Better Than Most People**

**Artificial intelligence better than humans at spotting lung cancer**



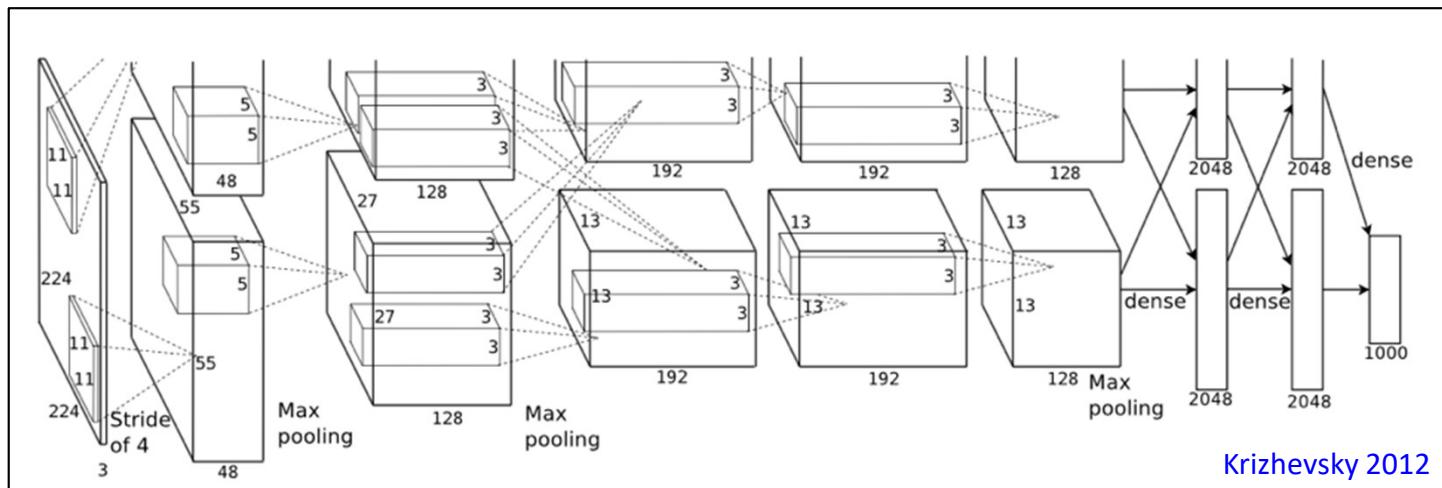
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DL slides courtesy  
of David Crandall

# The Deep Learning Revolution

- Resurgence of neural networks in AI, powered by fast computers and massive datasets

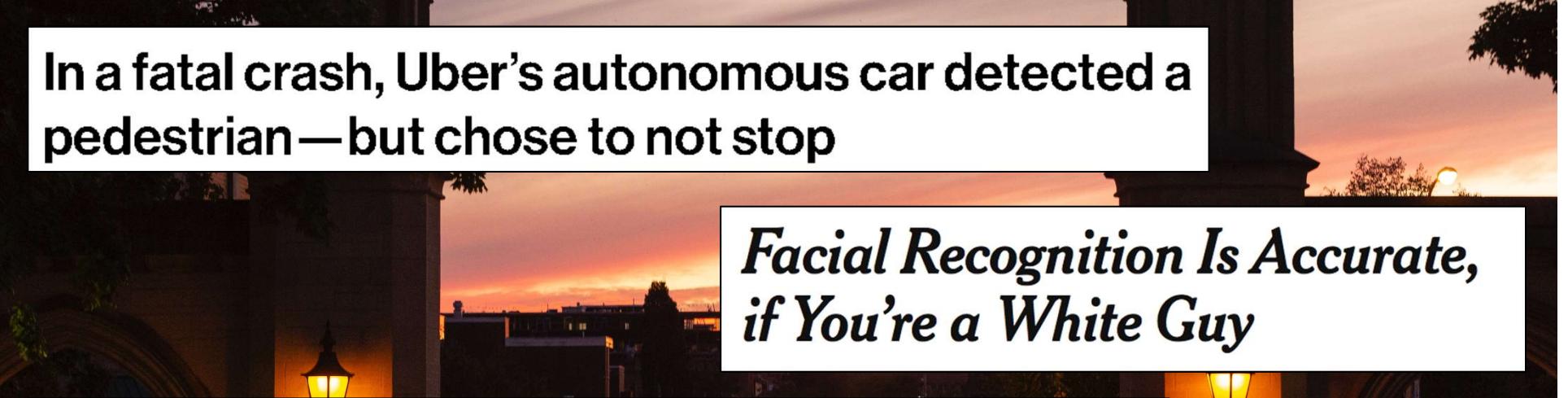


Krizhevsky 2012



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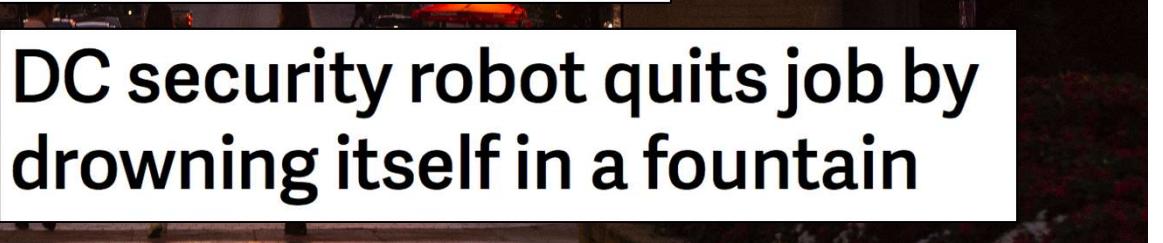
In a fatal crash, Uber's autonomous car detected a pedestrian—but chose to not stop

*Facial Recognition Is Accurate,  
if You're a White Guy*



Amazon's Alexa started ordering people dollhouses after hearing its name on TV

Chaz Mottinger



DC security robot quits job by drowning itself in a fountain



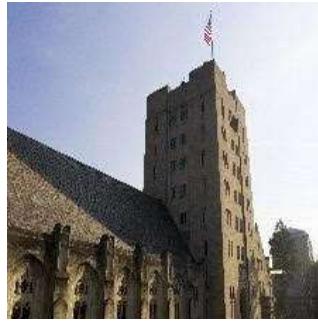
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church



ladybug



chihuahua



Christmas  
stocking



Zhenhua Chen

Indiana Memorial Union



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# In Spite of its Successes, Deep Learning has Limitations (cf. Kursuncu, Gaur, Sheth, 2020)

1. Requires large training datasets/computing resources
2. May not generalize appropriately/can learn bias
3. Does not offer explainability
4. Cannot be easily trained on-line
5. Cannot easily incorporate human knowledge
6. Is susceptible to adversarial attacks

\*Knowledge Infused Learning (K-IL): Towards Deep Incorporation of Knowledge in Deep Learning Ugur Kursuncu\* , Manas Gaur , Amit Sheth, AAAI-MAKE 2020



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# **“In the Knowledge Lies the Power”**



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# This Motivates Integrations—But How?

- Some options:
  1. Incorporating external knowledge to support DL (e.g., for preprocessing/feature extraction)
  2. Deep knowledge infusion, incorporating knowledge within hidden layers (Kursuncu , Gaur, & Sheth 2020)
  3. Leveraging knowledge-based approaches with DL



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# Desiderata for the Integration

- Support acceptance: trust, traceability, and interactivity
- Facilitate knowledge capture
- Able to integrate information across multiple sources
- In particular, support integration of knowledge graphs/symbolic knowledge

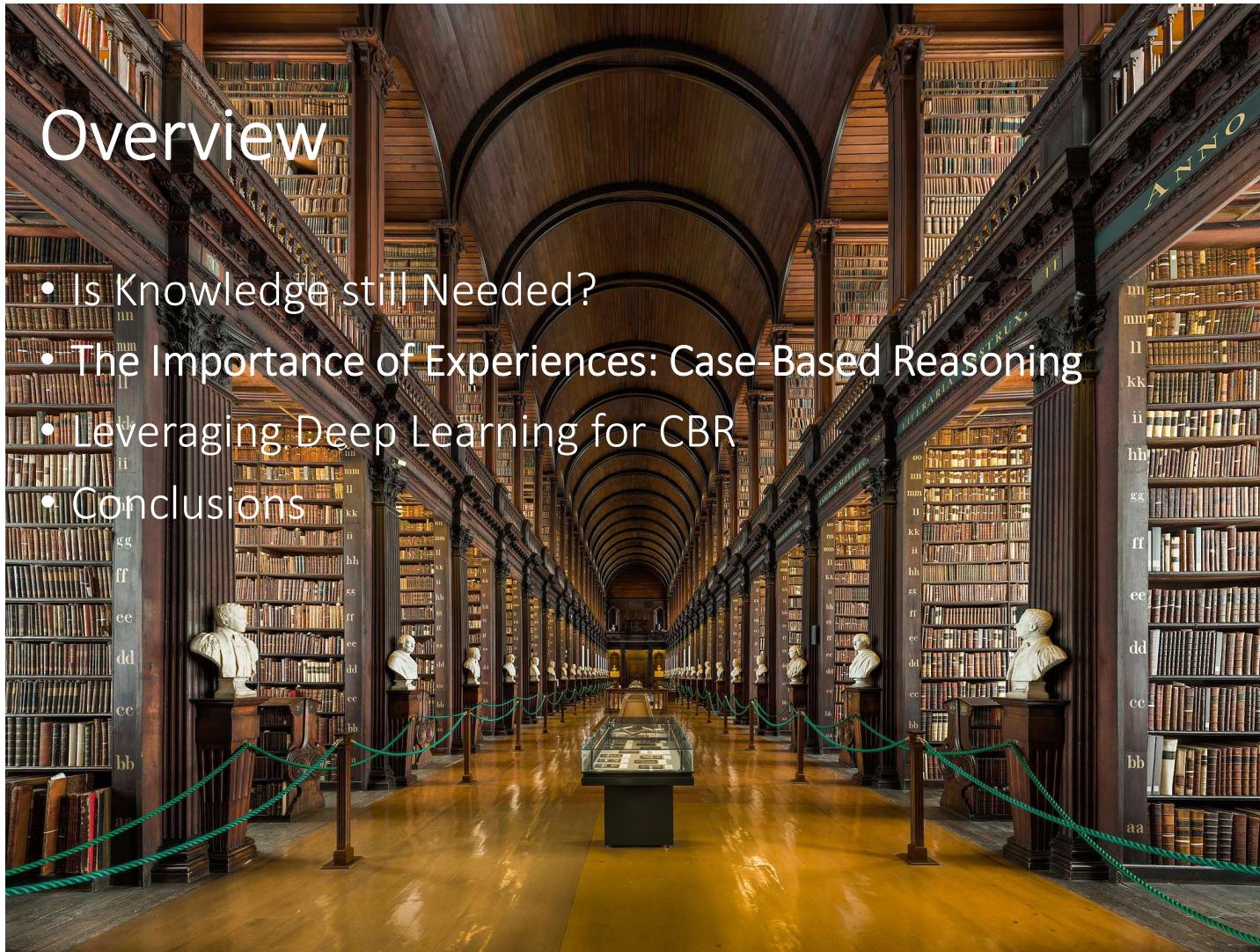


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# People Often Reason from Past Cases



*In a [medical] conference ...  
the chief of a service [asks]  
not for the latest news of  
research from the journals  
but for an anecdote:  
Anybody had any  
experience with this?  
(Hunter, 86)*

## *A Replay of Vietnam in Iraq?*

Boston Globe

*COVID-19 and 1918 ‘Spanish flu’ have one  
depressing thing in common*

Marketwatch

Studies support human reasoning from past cases  
for programming, explanation, diagnosis, decision-  
making...



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# Case-Based Reasoning

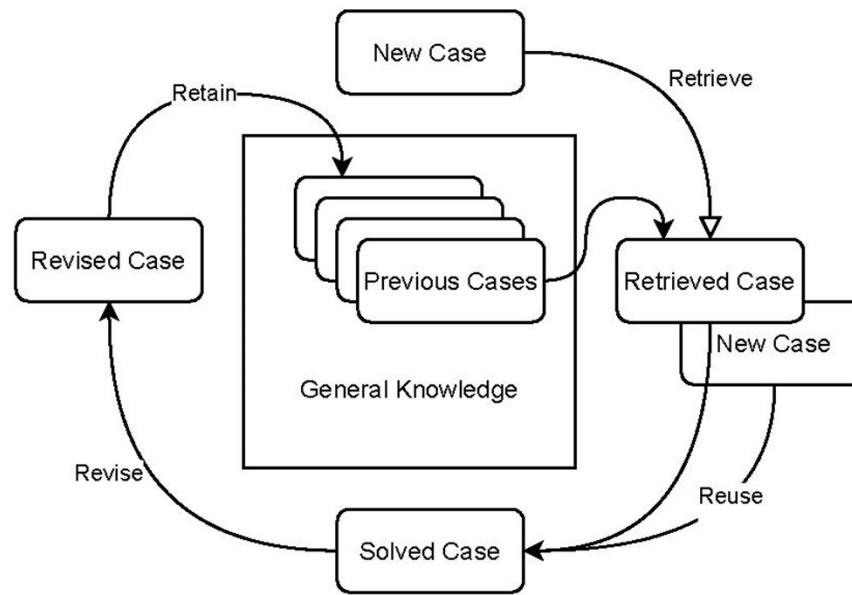
CBR = Memory +  
Analogical mapping +  
Adaptation to fit



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# The Case-Based Reasoning Cycle



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# Knowledge-Rich Cases



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# Practical Motivations for CBR Systems

- Reasoning/Learning from limited data, benefitting from prior knowledge
- Inertia-free learning
- Knowledge engineering benefits
  - Experts share “war stories” -> Cases may be easier to capture than rules
  - Knowledge can be acquired wherever convenient: vocabulary, cases, similarity, adaptation
- Explainability



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# Basis for Case-Based Reasoning System Quality

(Kolodner & Leake, 1996)

The experiences it has had or been given,

Its ability to understand the relevance of old experiences to new situations,

Its adeptness at adapting prior solutions to fit new situations

Its adeptness at evaluation of new solutions and repair flawed solutions, and

Its ability to integrate new experiences into its memory appropriately



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# The CBR Knowledge Containers

- Vocabulary
- Case base
- Similarity knowledge
- Case adaptation knowledge



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# Key Challenge: Knowledge for Applying Cases

- Identifying case features
- Generating similarity criteria
- Generating case adaptation rules

Our Goal: Address with machine learning

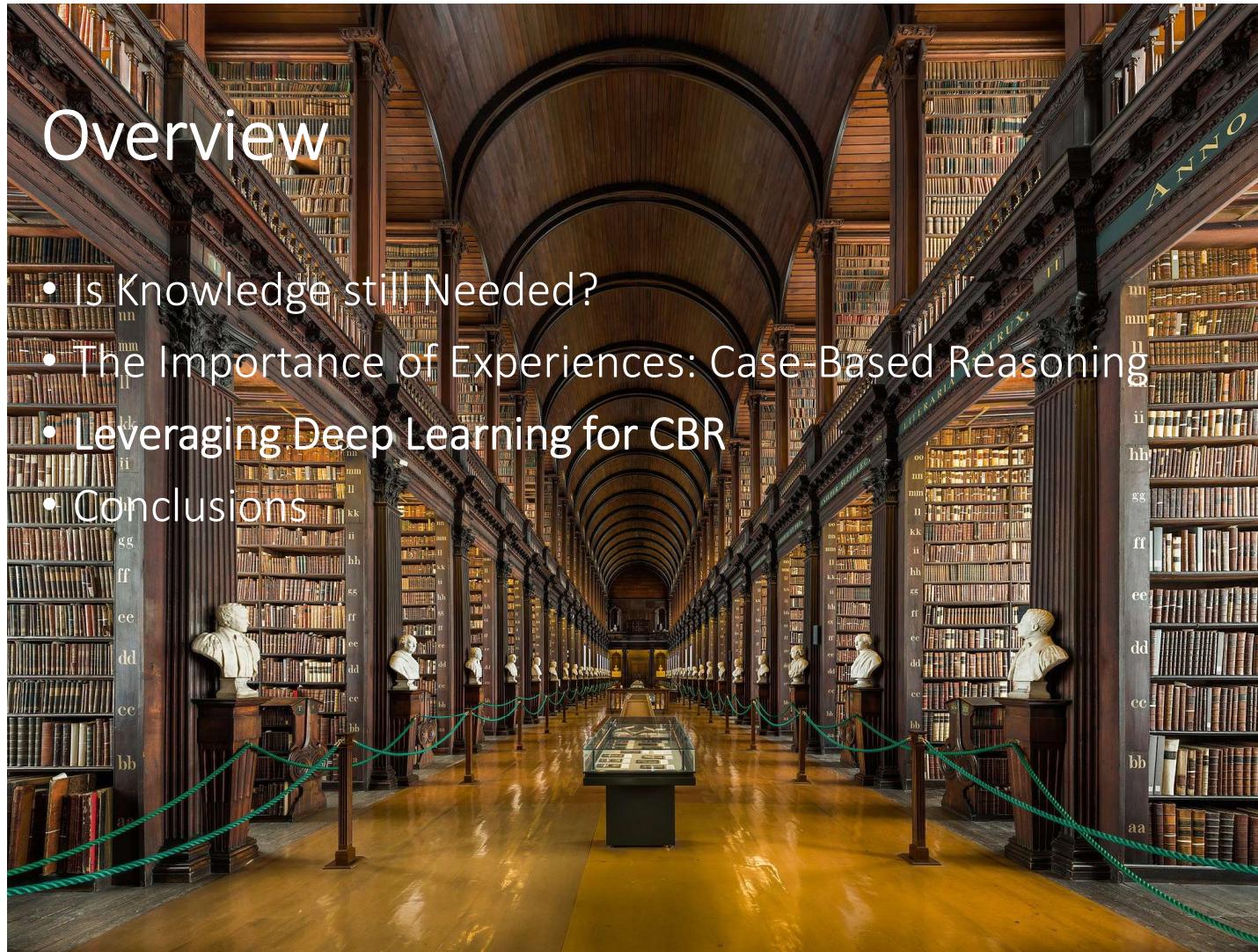


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# Goal: Synergistic Integration of DL and CBR

- Combine them to reinforce strengths/alleviate weaknesses of each
- Two avenues: Components and Pairings
- We've begun work on two components:
  - DL to improve CBR similarity assessment
  - DL to improve case adaptation



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# DL for Learning Case Similarity

- Siamese networks can learn similarity
- Learned similarity can improve case retrieval
- For classification, learning class-to-class patterns enables explanation of classifications not only by similarity but by relevant differences
- Additional ongoing work: Combining engineered and learned features

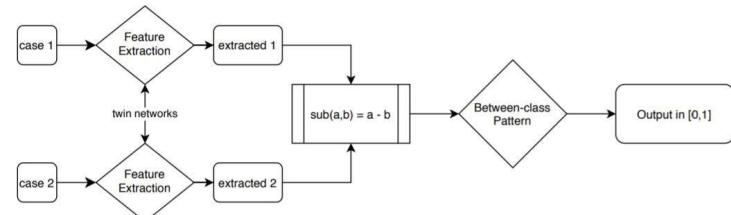


Fig. 1: The Structure of a C2C-SN



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# DL for Case Adaptation

- The "Case difference heuristic" approach (Hanney & Keane, 1997), generates adaptation rules from pairs of prior cases
- Their solution differences are ascribed to problem differences, yielding an adaptation rule
- E.g., comparing two apartments of different sizes and prices can yield a rule for how size changes affect price
- Obvious problem: How to generalize
- Appealing approach: Learn with a network (Liao, Liu and Chao 2018)

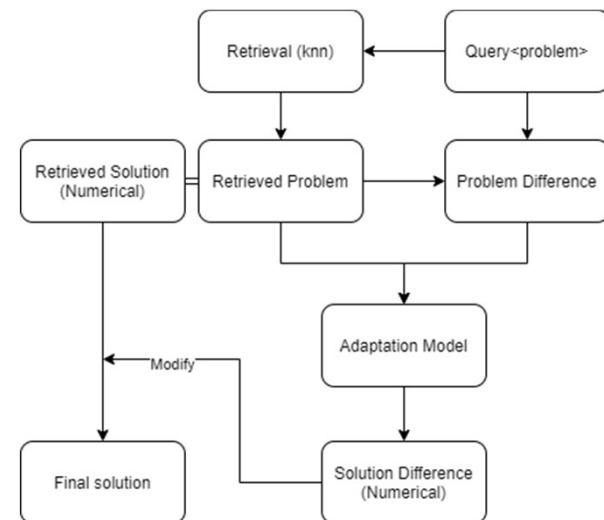


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# Network-Based Adaptation

- Collect pairs of cases (both neighboring pairs and random pairs).
- Train network to predict solution difference from
  - adaptation context (retrieved problem), and
  - problem difference (query - retrieved problem)
- Predict solutions by adjusting prior cases by learned solution differences



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# Evaluation

- Compares five systems:
  1. K-NN with  $k= 1$ : Retrieval only; No adaptation.
  2. K-NN with  $k= 3$ : Adaptation by averaging solutions.
  3. CBR + normal CDH: Adaptation by applying solution difference derived from the most similar prior pair
  4. CBR + network CDH: Adaptation by a neural network which learns CDH adjustments reflecting adaptation contexts.
  5. A neural network regressor.

Testing scenario adjusted to vary problem novelty



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# Effect of CBR + NN Adaptation

Error on Kaggle Car Domain

	Number of cases removed (ncr)					
	0	1	2	10	50	100
3-NN	0.106	0.216	0.560	1.623	1.477	1.768
1-NN	0.065	0.040	0.497	1.677	1.527	2.039
CBR + network CDH	<b>0.029</b>	<b>0.030</b>	<b>0.049</b>	<b>0.257</b>	<b>0.237</b>	<b>0.256</b>
NN	0.035	0.080	0.108	0.413	0.544	0.560
CBR + normal CDH	0.076	0.067	0.489	1.672	1.487	1.973

Leake, Ye, and Crandall, 2021



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# Summary of Results

- In low-dimensional test data set (airfoil), network CDH adaptation substantially improved over regular CDH adaptation
- However, the network alone outperformed CBR. Here, which to apply depends on tradeoff of explainability vs. performance
- In high-dimensional test set (car), network CDH substantially outperformed the other methods
- Benefit increased with query novelty
- Promising first step; now testing DL for features for CDH



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# Twin Systems

- Twin systems pair CBR and network systems (Keane & Kenny, 2019)
  - Both are trained on the same data and applied simultaneously
  - Results can be compared or case presented as explanation for the NN result
- NN supports data-driven flexibility
- CBR enables integration of knowledge and explainability
- Initial work: Estimating confidence (Gates, Kisby & Leake 2019)

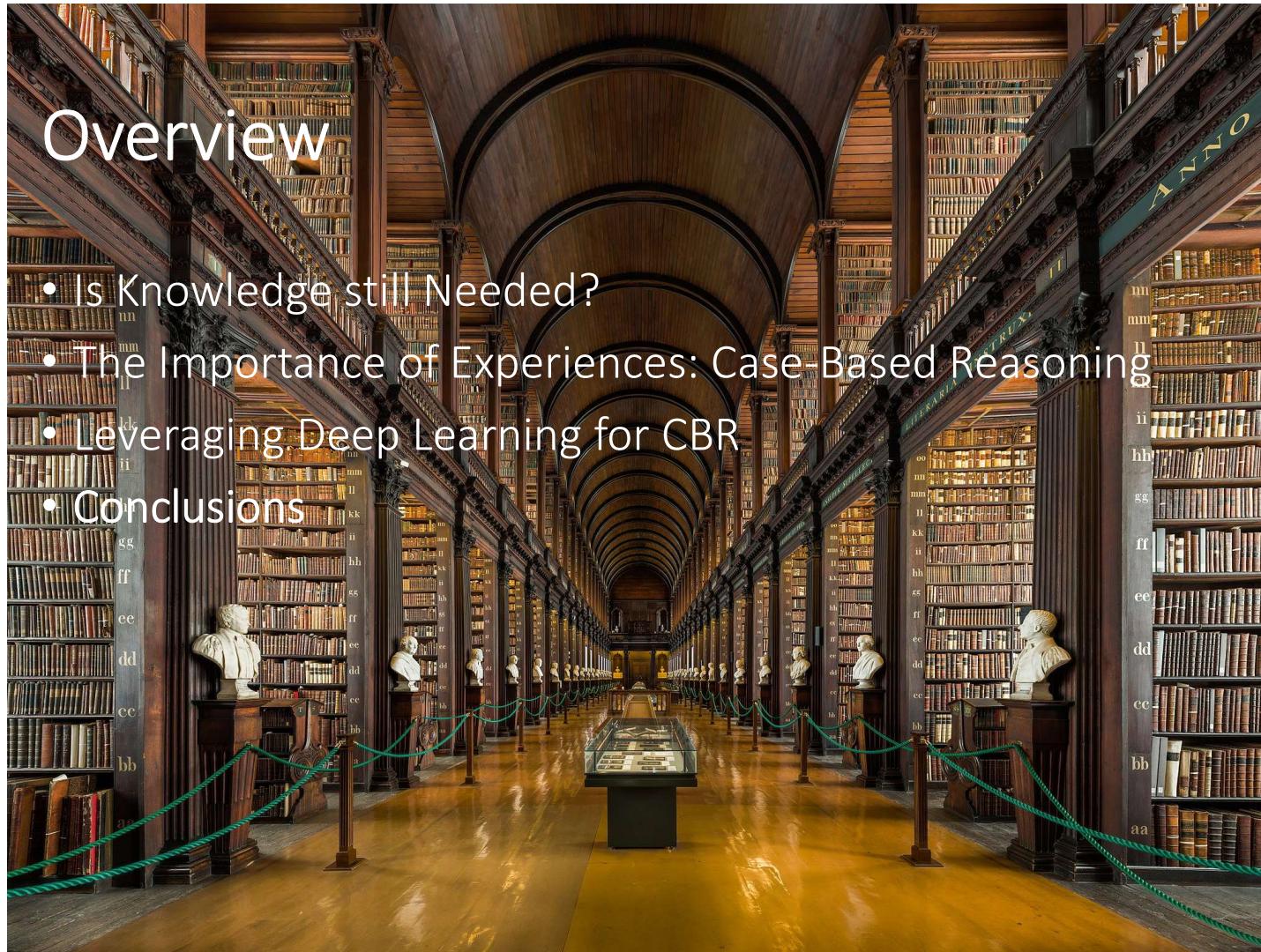


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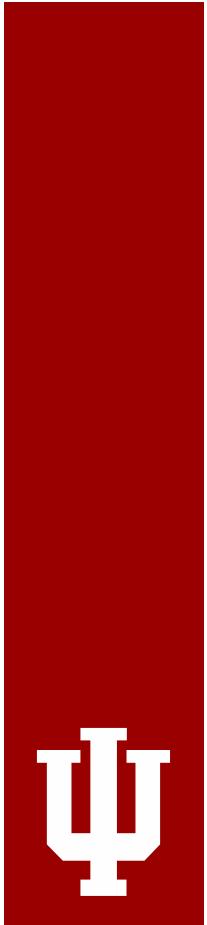
# Conclusions

- Deep learning is a powerful tool for many problems, but also has inherent weaknesses.
- A possible path is combining Deep Learning with techniques that can explicitly reason from rich knowledge, like CBR, with complementary strengths and weaknesses.
- Key benefits: Ability to place knowledge in CBR and availability of cases for interpretability
- Upcoming at IJCAI: *Workshop on Deep Learning, AutoML, and CBR: Present and Future Synergies*



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Thank you!



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