# Harvesting and Storing Knowledge from the Web

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# The problem with automated QA...

- Where do lobsters like to live?
  - on the table

Webclopedia (Hovy et al. 01)

- Where are zebras most likely found?
  - in the dictionary
- How many people live in Chile?
  - nine
- What is an invertebrate?
  - Dukakis

BUT: we could quite easily get this from the web! ...need a repository of knowledge plus commonsense semantic, numerical info



## Imagine...

The web is the world's knowledge store.

But it is disorganized, inconsistent, and constantly changing...

...and it's often hard to find things quickly and accurately.

WHAT IF you could ask your system to create a database of the knowledge you needed, overnight?

#### You'd need, at least:

- metadata creation
- query input / definition
- data item harvesting

- data relationship harvesting
- data verification
- data updating



## Example applications 1: NLP

How to improve accuracy of IR / web search?

TREC 98-01: around 40%

- ★ Understand user query; expand query terms by meaning
- How to achieve conceptual summarization?

Never been done yet, at non-toy level

- ★ Interpret topic, fuse concepts according to meaning; re-generate
- How to improve QA?

TREC 99-02: around 65%

- ★ Understand Q and A; match their meanings; know common info
- How to improve MT quality?

MTEval 94: ~70%, depending on what you measure

★ Disambiguate word senses to find correct meaning



## Large standardized metadata collections

What is an ontology?

My def: a collection of terms denoting entities, events, and relationships in the domain, taxonomized and interrelated so as to express the sharing of properties. It's a formalized model of the domain, focusing on the aspects of interest for computation.

The need is there... everybody's making lists:

- SIC and NAICS and other codes
- Yahoo!'s topic classification
- Semantic Web termbanks / ontologies

#### But how do you:

- Guarantee the freshness and accuracy of the list?
- Guarantee its completeness?
- Ensure commensurate detail in levels of the list?
- Cross-reference elements of the list?



VSC Need automated procedure for creating lists / metadata / ontologies

# Credo and methodology

Ontologies (and even concepts) are too complex to build all in one step...

...so build them bit by bit, testing each new (kind of) addition empirically...

...and develop appropriate learning techniques for each bit, so you can automate the process...

...so next time (since there's no ultimate truth) you can build a new one more quickly



# Plan: stepwise accretion of knowledge

Initial framework:

Start with existing (terminological)
 ontologies as pre-metadata

Weave them together

• Build metadata/concepts:

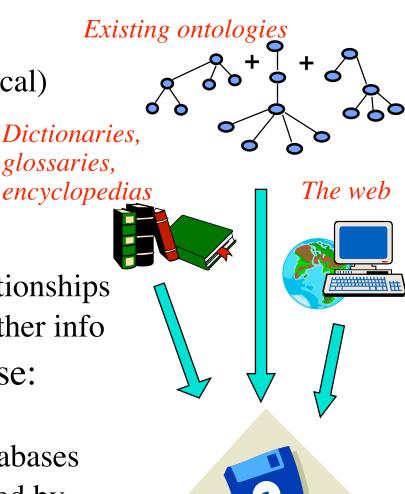
Define/extract concept 'cores'

Extract/learn inter-concept relationships

Extract/learn definitional and other info

• Build (large) data/instance base:

- Extract instance 'cores'
- Link into ontology; store in databases
- Extract more information, guided by parent concept





### Talk overview

#### 1. Framework: Ontology as metadata

Creating Omega: recent work on connecting ontologies

#### 2. Metadata terms (concepts):

- Learning concepts by clustering
- Learning additional relations from text

#### 3. Data (instances):

- Harvesting seed instances from text
- Harvesting additional information

### 4. Verifying data:

- Determining opinions and other epistemic statuses
- Updating

#### 5. Conclusion



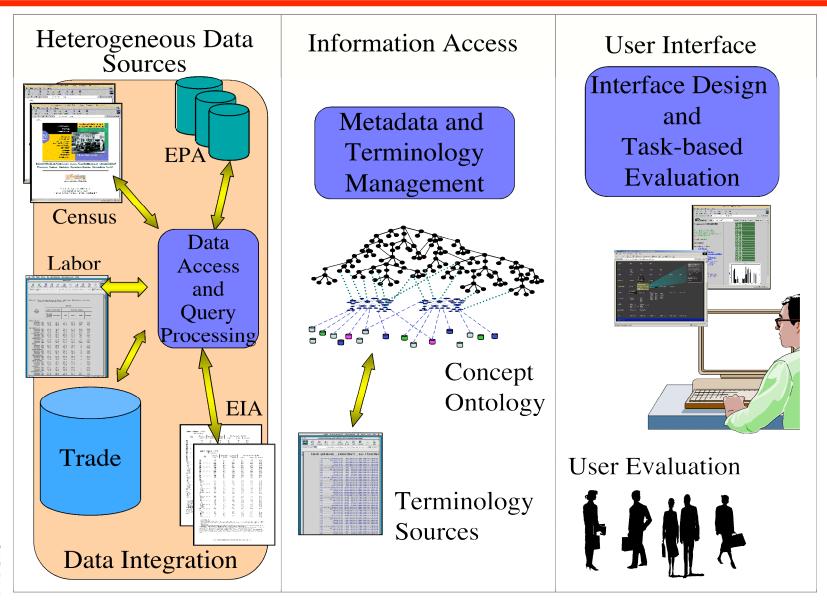
# 1. Framework Ontology as metadata: semi-automated alignment and merging

(This work with Andrew Philpot, Michael Fleischman, and Jerry Hobbs)

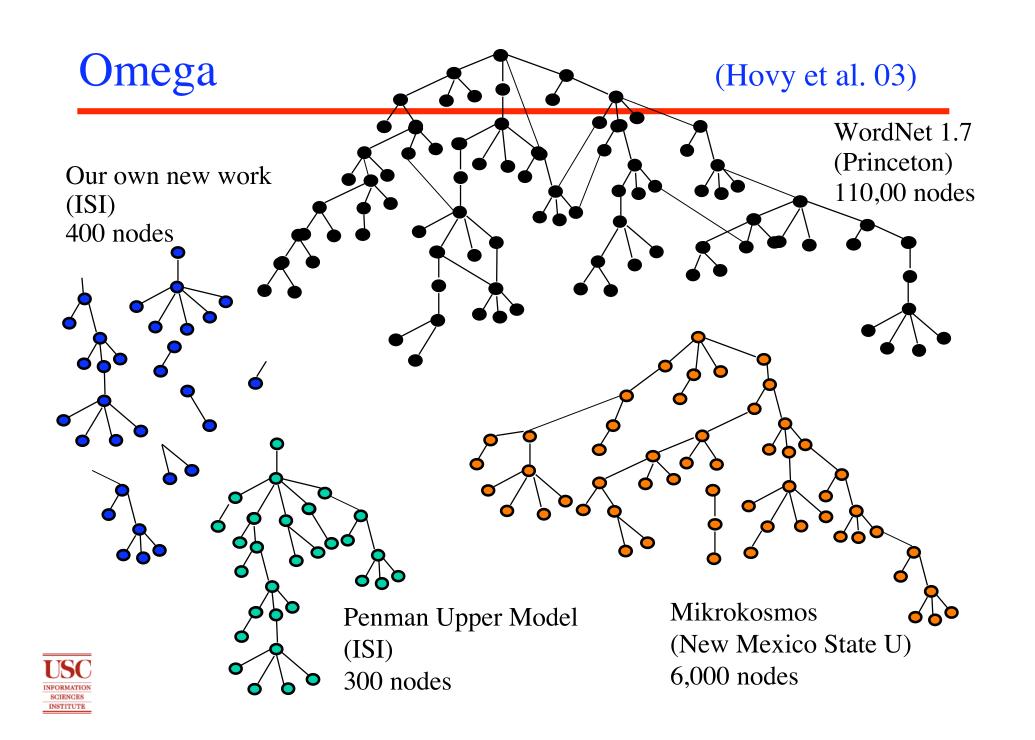


## Example application: EDC

(Hovy et al. 02)



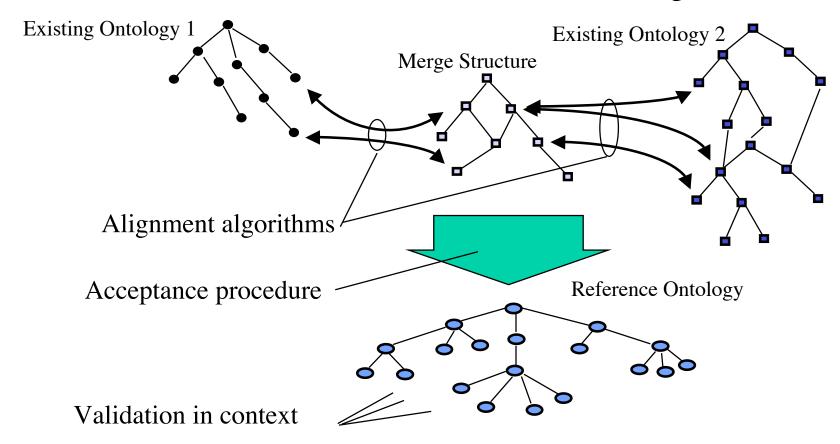




# General alignment and merging problem

Goal: **find attachment point(s) in ontology** for node/term from somewhere else (ontology, website, metadata schema, etc.)

It's hard to do manually; very hard to do automatically—system needs to understand semantics of entities to be aligned

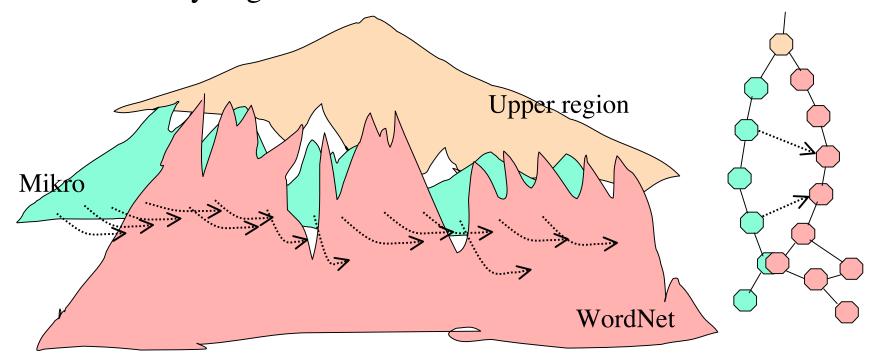


## Ontology alignment and merging

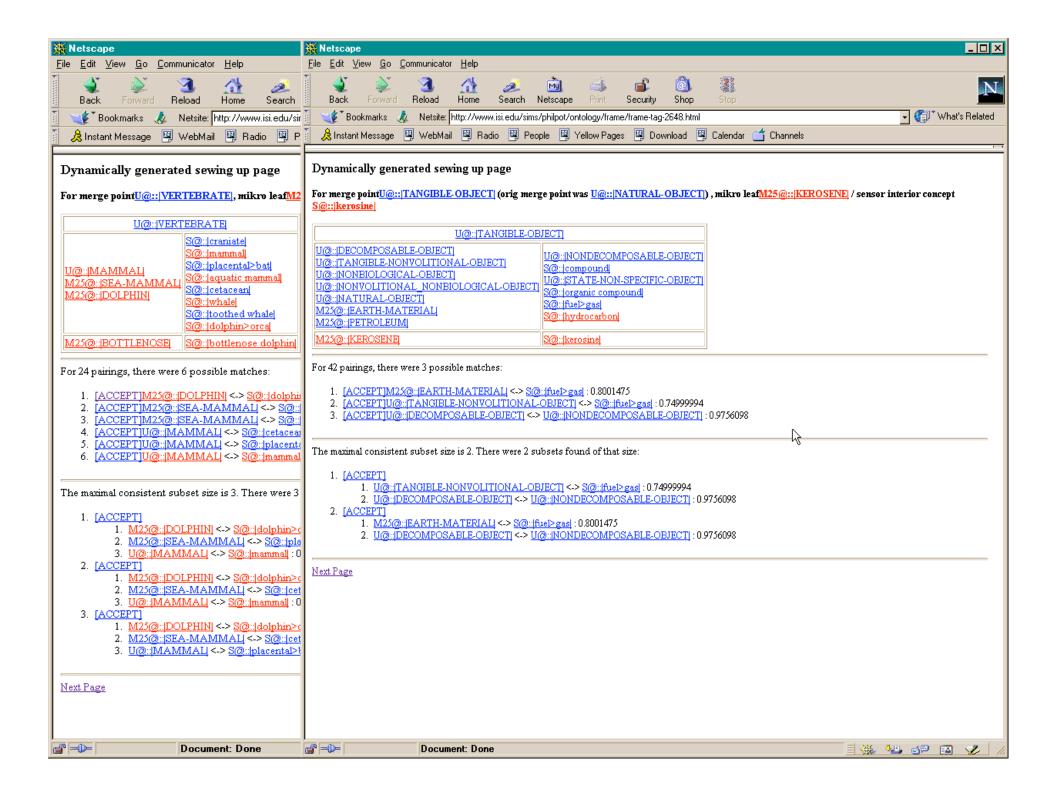
- Goal: find attachment point in ontology for node/term from somewhere else (ontology, website, metadata schema, etc.)
- Procedure:
  - 1. For a new term/concept, extract and format: name, definition, associated text, local taxonomy cluster, etc.
  - 2. apply alignment suggestion heuristics (NAME, DEFINITION, HIERARCHY, DISPERSAL match) against big ontology, to get proposed attachment points with strengths (Hovy 98) test with numerous parameter combinations, see <a href="http://edc.isi.edu/alignment/">http://edc.isi.edu/alignment/</a> (Hovy et al. 01)
  - 3. automatically combine proposals (Fleischman et al 03)
  - 4. apply verification checks
  - 5. bless or reject proposals manually
- Process developed in early 1990s: (Agirre et al. 94; Knight & Luk 94; Okumura & Hovy 96; Hovy 98; Hovy et al. 01)
- Not stunningly accurate, but can speed up manual alignment markedly

## Alignment for Ωmega

- Created Upper Region (400 nodes) manually
- Manually snipped tops off Mikro and WordNet, then attached them to fringe of Upper Region
- Automatically aligned bottom fringe of Mikro into WordNet
- Automatically aligned sides of bubbles

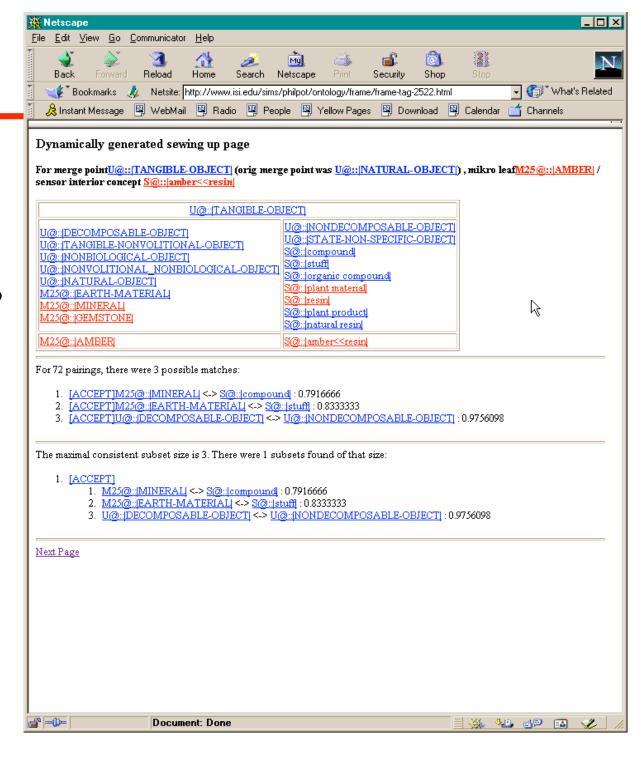






## A puzzle...

- Is Amber Decomposable or Nondecomposable?
- The 'stone' sense of it (Mikro) is; the 'resin' sense (WordNet) is not...
- What to do??

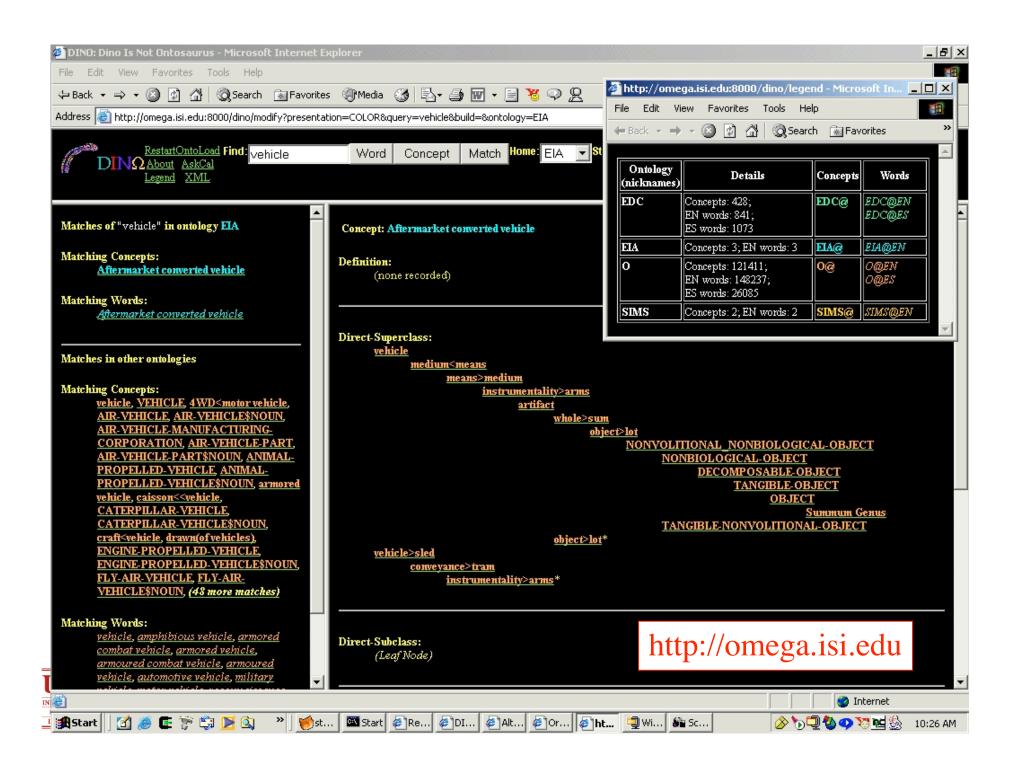




- Library ISA Building (and hence can't buy things)
   Library ISA Institution (and hence can buy things)
   SO: Building ◊ Institution ◊ Location ...a Library is *all* these
- Also: Field-of-Study \( \rightarrow \) Activity \( \rightarrow \) Result-of-Process:
   (Science, Medicine, Architecture, Art...)
- Allowing shishkebobs makes merging ontologies easier (possible?): you respect each ontology's perspective
- Continuum: from on-the-fly shadings to metonymy (see Guarino's *identity conditions*; Pustejovsky's *qualia*)



We found about 400 shishkebobs



# 2a. New Metadata: Learning terms by clustering web information

(This work by Patrick Pantel and Dekang Lin)



### Where/how to find new metadata?

#### • Potential sources:

- Existing ontologies (AI efforts, Yahoo!, etc.) and lists (SIC codes, etc.)
- Manual entry, esp with reference to foreign-language text (EuroWordNet, IL-Annot, etc.)
- Dictionaries and thesauri (Webster's, Roget's, etc.)
- Automated discovery by text clustering (Pantel and Lin, etc.)

#### • Issues:

- How large do you want it? tradeoff size vs. consistency and ease of use
- How detailed? tradeoff granularity/domain-specificity vs.
   portability and wide acceptance (Semantic Web)
- How language-independent? tradeoff independence vs. utility for non/shallow-semantic NLP applications



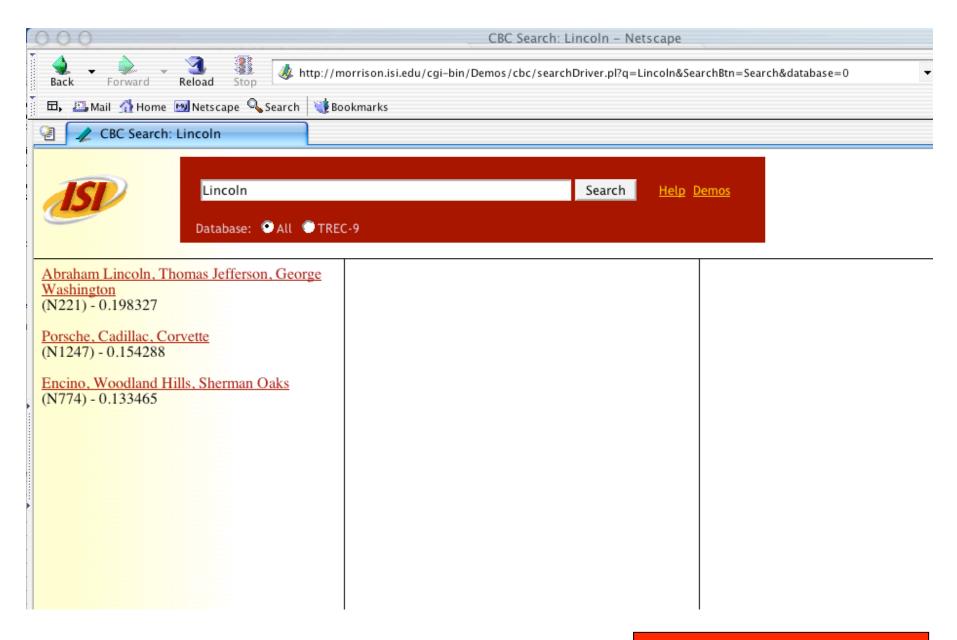
- Very accurate new clustering procedure CBC:
  - Define syntactic/POS patterns as features (N-N; N-subj-V)
  - Parse corpus using MINIPAR (D. Lin)
  - Cluster, using MI on features:

$$mi_{ef} = log \frac{\frac{c_{ef}}{N}}{\frac{\sum\limits_{i=1}^{n} c_{ef}}{N} \times \frac{\sum\limits_{j=1}^{m} c_{ej}}{N}}$$

- Find cluster centroids (using strict criteria): committee
- For non-centroid words, match their pattern features to committee's; if match, include in cluster, remove features
- If word has remaining features, try to include in other clusters as well — handle ambiguity
- Find name for clusters (superconcepts):
  - Word shared in apposition, nominal-subj, etc. templates

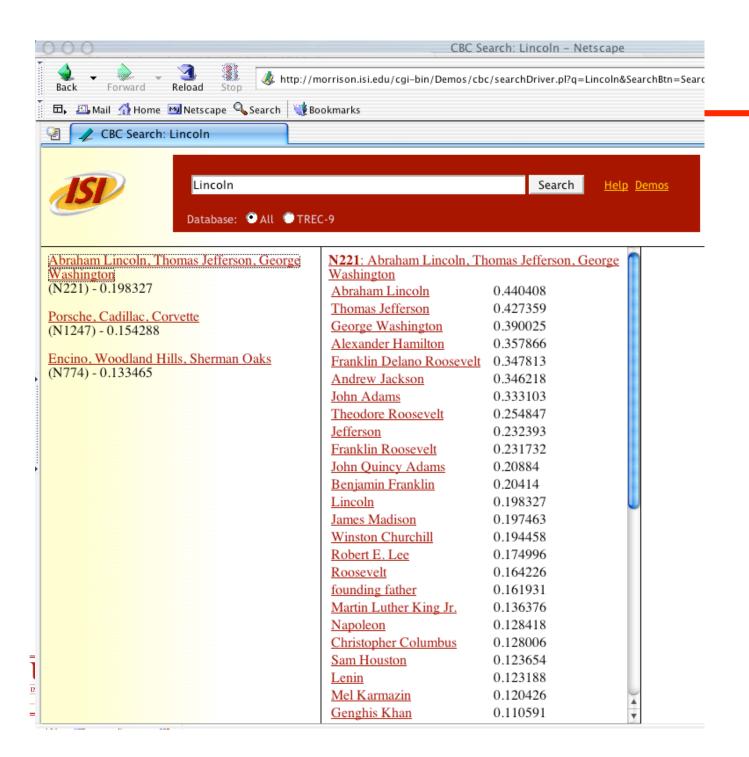


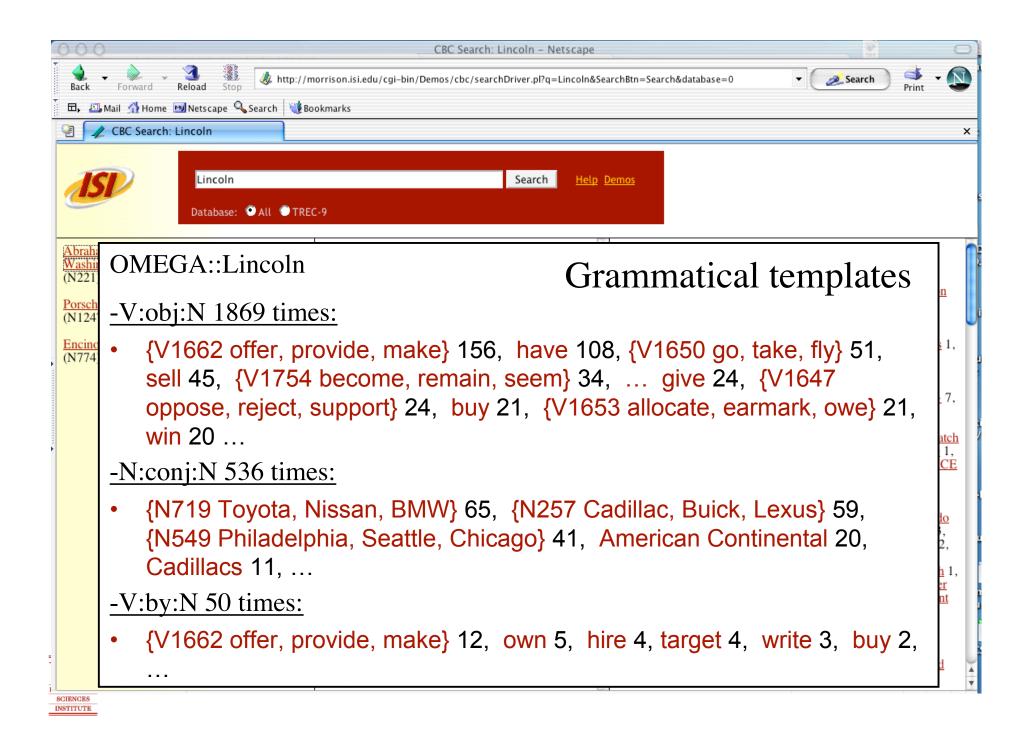
• Complexity:  $O(n^2k)$  for *n* words in corpus, *k* features





www.isi.edu/~pantel/





## Finding names for clusters

- Search for repeated appositions
  - "the *President*, Thomas Jefferson, ..."
  - "Kobe Bryant, famous basketball star..."
- Check against ontology, if present
- Examples for Lincoln:
  - PRESIDENT(N891) 0.187331
  - UNIT / BORROWER / THRIFT(N724) -0.166958
  - CAR / DIVISION(N257) 0.137333
    - → Candidate metadata terms



# 2b. Metadata Concept (Term) Relations: Learning interconnectivity



(This work with Chin-Yew Lin, Mike Junk, Michael Fleischman, and Tom Murray)

# Topic signature

#### Word family built around inter-word relations.

• **Def**: Head word (or concept), plus set of related words (or concepts), each with strength:

$$\{ T_k, (t_{k1}, w_{k1}), (t_{k2}, w_{k2}), \dots, (t_{kn}, w_{kn}) \}$$

- **Problem**: Scriptal co-occurrence, etc. how to find it?
- Approximate by simple textual term co-occurrence...

#### Related words in texts show Poisson distribution:

In large set of texts, topic keywords concentrate around topics; so compare topical word frequency distributions against global background counts.



## Learning signatures

#### Procedure:

1. Collect texts, sorted by topic

2. Identify families of co-occurring words

3. Evaluate their purity

4. Find the words' concepts in the Ontology

5. Link together the concept signatures

Need texts, sorted

How to count co-occurrence?

How to evaluate?

(Need disambiguator)



# Calculating weights

$$\underbrace{tf.idf}_{jk} : w_{jk} = tf_{jk} * idf_{j}$$

$$\chi^{2} : w_{jk} = \begin{cases} (tf_{jk} - m_{jk})^{2} / m_{jk} & \text{if } tf_{jk} > m_{jk} \\ 0 & \text{otherwise} \end{cases}$$

Approximate relatedness using various formulas

(Hovy & Lin, 1997)

- $tf_{jk}$ : count of term j in text k ("waiter" often only in some texts).
- $idf_j = log(N/n_j)$ : within-collection frequency ("the" often in <u>all</u> texts),  $n_j = \text{number of docs with term } j$ , N = total number of documents.
- *tf.idf* is the best for IR, among 287 methods (Salton & Buckley, 1988).
- $m_{jk} = (\sum_{i} t f_{jk} \sum_{k} t f_{jk}) / \sum_{jk} t f_{jk}$ : mean count for term j in text k.

<u>likelihood ratio</u>  $\lambda$ :  $2log \lambda = 2N . I(R;T)$  (I

(Lin & Hovy, 2000)

(more approp. for sparse data;  $-2log\lambda$  asymptotic to  $\chi^2$ ).

- N = total number terms in corpus.
- I = mutual information between text relevance R and given term T,  $= H(R) H(R \mid T) \text{ for } H(R) = \text{entropy of terms over relevant texts } R$ and  $H(R \mid T) = \text{entropy of term } T \text{ over rel and nonrel texts.}$



#### Corpus

- Training set WSJ 1987:
  - 16,137 texts (32 topics).
- Test set WSJ 1988:
  - 12,906 texts (31 topics).
- Texts indexed into categories by humans.

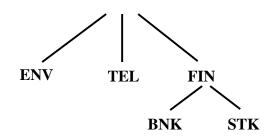
#### Signature data

- 300 terms each, using *tf.idf*.
- Word forms: single words,
   demorphed words, multi-word
   phrases.

#### • Topic distinctness...

Topic hierarchy.

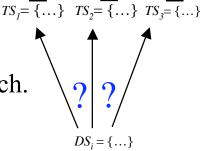
RANK	ARO	BNK	ENV	TEL
1	contract	bank	ера	at&t
2	air_force	thrift	waste	network
3	aircraft	banking	environmental	fcc
4	navy	loan	water	cbs
5	army	mr.	ozone	cable
6	space	deposit	state	bell
7	missile	board	incinerator	long-distance
8	equipment	fslic	agency	telephone
9	mcdonnell	fed	clean	telecomm.
10	northrop	institution	landfill	mci
11	nasa	federal	hazardous	mr.
12	pentagon	fdic	acid_rain	doctrine
13	defense	volcker	standard	service
14	receive	henkel	federal	news



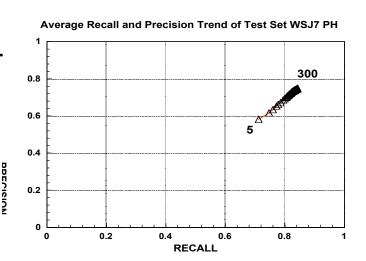


# Evaluating signatures

- Solution: Perform text categorization task:
  - create N sets of texts, one per topic,
  - create N topic signatures  $TS_k$ ,
  - for each new document, create document signature  $DS_i$ ,
  - compare  $DS_i$  against all  $TS_k$ ; assign document to best match.



- Match function: vector space similarity measure:
  - Cosine similarity,  $\cos \theta = TS_k \cdot DS_i / |TS_k| |DS_i|$ .
- **Test 1** (Hovy & Lin, 1997, 1999)
  - Training set: 10 topics; ~3,000 texts (TREC).
  - Contrast set (background): ∼3,000 texts.
  - Conclusion: tf.idf and  $\chi^2$  signatures work ok but depend on signature length.
- **Test 2** (Lin & Hovy, 2000):
  - 4 topics; 6,194 texts; uni/bi/trigram signats.
  - Evaluated using SUMMARIST:  $\lambda > tf.idf$ .





## Text pollution on the web

**Goal**: Create word families (signatures) for *each* concept in the Ontology. Get texts from Web.

Main problem: text pollution. What's the search term?

```
<MORTICE, w=33.7982>
<WOODWORKING, w=20.9227>
<TENNON, w=20.9227>
<JOINERY, w=17.7038>
<WOOD, w=15.8356>
<HARDWOOD, w=14.4849>
<JASON, w=14.4849>
<DOTH, w=12.8755>
<BRASH, w=12.8755>
<OAK, w=12.8281>
<WEDGE, w=11.9118>
<FURNITURE, w=10.0792>
<TOOL, w=9.19486>
<SHAFT, w=8.17321>
```

```
<STAR, w=75.1358>
<ORION,w=55.8937>
<PYRAMID,w=42.1494>
<DNA,w=41.2331>
<SOUL,w=31.1539>
<IMPLOSION,w=23.8236>
<KHUFU,w=19.3133>
<GOLD,w=18.3897>
<RECURSION,w=18.3258>
<BELLATRIX,w=17.7038>
<OSIRIS,w=17.7038>
<PHI,w=16.4932>
<EMBED,w=16.4932>
<MAGNETIC,w=16.4932>
```

```
<AIRCRAFT, w=207.998>
<ENGINE, w=178.677>
<WING, w=138.36>
<PROPELLER, w=122.317>
<FLY, w=103.187>
<AIRPLANE, w=98.0431>
<AVIATION, w=96.5663>
<FLIGHT, w=85.3079>
<AIR, w=80.1996>
<WARBIRDS, w=72.4247>
<PILOT, w=71.4707>
<MPH, w=65.987>
<CONTROL, w=65.9729>
<FUEL, w=62.3078>
```



**USC Purifying:** In later work, used Latent Semantic Analysis

# Purifying with Latent Semantic Analysis

- Technique used in Psychologists to determine basic cognitive conceptual primitives (Deerwester et al., 1990; Landauer et al., 1998).
- Singular Value Decomposition (SVD) used for text categorization, lexical priming, language learning...
- LSA automatically creates collections of items that are correlated or anti-correlated, with strengths:

ice cream, drowning, sandals ⇒ summer

- Each such collection is a 'semantic primitive' in terms of which objects in the world are understood.
- We tried LSA to find most reliable signatures in a collection—
   reduce number of signatures in contrast set.



## LSA for signatures

- Create matrix A, one signature per column (words × topics).
- Apply SVDPAC to compute U so that  $A = U \Sigma U^T$ :
  - $U: m \times n$  orthonormal matrix of left singular vectors that span space
  - $U^T$ :  $n \times n$  orthonormal matrix of right singular vectors
  - Σ: diagonal matrix with exactly rank(A) nonzero singular values;  $\sigma_1 > \sigma_2 > ... > \sigma_n$
- Use only the first k of the new concepts:  $\Sigma' = {\sigma_1, \sigma_2...\sigma_k}$ .
- Create matrix A' out of these k vectors:  $A' = U \Sigma' U^T \approx A$ .

A' is a new (words  $\times$  topics) matrix, with different weights and new 'topics'. Each column is a purified signature.



## Some results with LSA

#### (Hovy and Junk 99)

- Contrast set (for *idf* and  $\chi^2$ ): set of documents on very different topic, for good *idf*.
- Partitions: collect documents within each topic set into partitions, for faster processing. /n is a collecting parameter.
- <u>U function</u>: function for creation of LSA matrix.

#### **Results:**

- Demorphing helps.
- $\chi^2$  better than *tf* and *tf.idf*.
- LSA improves results, but not dramatically.

#### TREC texts

Function	Demorph?	Partitions	U function	Recall	Precision		
Without contrast set							
tf	no			0.748447	0.628782		
tf	yes			0.766428	0.737976		
tf	yes	10	tf	0.820609	0.880663		
tf	yes	20	tf	0.824180	0.882533		
tf	yes	30	tf	0.827752	0.884352		
With contrast set							
tf.idf	no	10	tf.idf	0.626888	0.681446		
tf.idf	no	20	tf.idf	0.635875	0.682134		
tf.idf	yes	10	tf.idf	0.718177	0.760925		
tf.idf	yes	20	tf.idf	0.715399	0.762961		
$X^2$	no	10	$X^2$	0.847393	0.841513		
$X^2$	no	20	$X^2$	0.853436	0.849575		
$X^2$	yes	10	<i>X</i> <sup>2</sup>	0.822615	0.828412		
$X^2$	yes	20	$X^2$	0.839114	0.839055		
Varying partitions							
X <sup>2</sup>	yes	30/0	$X^2$	0.912525	0.881494		
$X^2$	yes	30/3	$X^2$	0.903534	0.879115		
$X^2$	yes	30/6	$X^2$	0.903611	0.873444		
$X^2$	yes	30/9	$X^2$	0.899407	0.868053		



# Web signature experiment

#### **Procedure:**

- 1. Create query from Ontology concept (word + defn. words)
- 2. Retrieve ~5,000 documents (8 web search engines)
- 3. Purify results (remove duplicates, html, etc.)
- 4. Extract word family (using *tf.idf*,  $\chi^2$ , LSA, etc.)
- 5. Purify
- 6. Compare to siblings and parents in the Ontology

#### **Problem**: raw signatures overlap...

- average parent-child node overlap: ~50%
- Bakery—Edifice: ~35% ...too far: missing generalization.
- Airplane—Aircraft: ~80% ...too close?

### Remaining problem: web signatures still not pure...



**WordNet**: In 2002–04, Agirre and students (U of the Basque Country) built signatures for all WordNet nouns

## Recent work using signatures

- Multi-document summarization (Lin and Hovy, 2002)
  - Create  $\lambda$  signature for each set of texts.
  - Create IR query from signature terms; use IR to extract sentences.
  - (Then filter and reorder sentences into single summary).
  - **Performance:** DUC-01: tied first; DUC-02: tied second place
- Wordsense disambiguation (Agirre, Ansa, Martinez, Hovy, 2001)
  - Try to use WordNet concepts to collect text sets for signature creation: (word+synonym > def-words > word .AND. synonym .NEAR. def-word > etc...).
  - Built competing signatures for various noun senses:
    - (a) WordNet synonyms; (b) SemCor tagged corpus ( $\chi^2$ );
    - (c) web texts  $(\chi^2)$ ; (d) WSJ texts  $(\chi^2)$ .
  - Performance: Web signatures > random, WordNet baseline.
  - **Email clustering** (Murray and Hovy, in prep)
    - Social Network Analysis: Cluster emails and create signatures.
    - Infer personal expertise, project structure, experts omitted, etc.
    - Corpora: ENRON (240K emails), ISI corpus, NSF eRulemaking corpus.



## 3a. Data Instances: Extracting seed instances from text

(This work with Michael Fleischman)



## What kinds of knowledge?

- Goal 1: Add instantial knowledge:
  - Sofia is a city
  - Sofia is a woman's name
  - Cleopatra was a queen
  - Everest is a mountain
  - Varig is an airline company

- Goal 2: Add definitional / descriptive knowledge:
  - Mozart was born in 1756
  - Bell invented the telephone
  - Pisa is in Italy
  - The Leaning Tower is in Pisa
  - Columbus discovered America

#### • Uses:

- QA (answer suggestion and validation)
- Wordsense disambiguation for MT

#### • Sources:

- Existing lists (CIA factbook, atlases, phone books...)
- Dictionaries and encyclopedias
- The Web

Create links between concepts

Classify instances under types



- Challenge ex.—region, state/territory, or city?
  - The company, which is based in <u>Dpiyj Dsm Gtsmdodvp</u>, <u>Vsaog</u>., said an antibody prevented development of paralysis.
  - The situation has been strained ever since <u>Yplup</u> began waging war in <u>Dpiyj Rsdy Sdos</u>.
  - The pulp and paper operations moved to *Dpiyj Vstpaomos* in 1981.
- Try to learn instances of 8 types (country, region, territory, city, street, artifact, mountain, water):
  - (we have lists of these already, so finding sentences for training data is easy).
- Uses:
  - QA: corroborating evidence for answer.
  - IR: query expansion and signature enrichment.



## Learning procedure

#### • Approach:

- Training: For each location, identify features in context;
   try to learn features that indicate each type
- <u>Usage</u>: For new material, use learned features to classify type of location; place results with high confidence into ontology

#### • Training:

- Applied BBN's IdentiFinder to bracket locations
- Chose 88 features (unigrams, bigrams, trigrams in fixed positions before and after location instance; later added signatures, etc.)
- 3 approaches: <u>Bayesian classifier</u>, <u>neural net</u>, <u>decision tree</u>
   (C4.5)
- MemRun procedure: store good examples and prefer later



#### Memrun

#### **Initial results:**

- Bayesian classifier not very accurate; neural net ok.
- D-tree better, but still multiple classes for each instance.

Memrun: record best example of each instance.

#### **Algorithm with Memrun:**

- Pass 1: for each text,
  - preprocess with POS tagger and IdentiFinder
  - apply D-tree to classify instance
  - if *score* > THRESH1, save (*instance*, *tag*, *score*) in Memrun
- Pass 2: for each text,
  - again apply D-tree
  - if *score* < THRESH2, replace tag by Memrun value



## Examples

City Aachen Abadan Abassi Madani Abbassi Madani Abbreviations AZ **Abdullojonov** Aberdeen Abidjan Abidjan Radio Cote d'Ivoire Chaine Abiko **Abrahamite** Mountain **Abramenkov** Abu Dhabi **Wicklow Mountains** Abuja **Wudang Mountain Abyssinia Wudangshan Mountain** Acari **Wuling mountains** Accom **Wuyi Mountains** Accordance **Xiao Hinggan Mountains Yimeng Mountains** Zamborak mountain al-Marakishah mountain al-Maragishah mountains

al-Nubah mountains

al-Qantal mountain

Water **Abuna River Adriatic** Adriatic Sea Adriatic sea Aegean Sea **Aguapey river Aguaray River** Akhtuba River Akpa Yafe River Akrotiri salt lake **Aksu River** Alma-Atinka River **Almendares River** Alto Maranon River **Amazon River** Amur river Andaman Sea **Angara River** Angrapa river **Anna River Arabian Gulf** Arabian Sea

**Territory General Robles** Ghanaians Gilan Province Gilan Province Sha'ban **Gitega Province** Glencore **Goias State** Goias State of Brazil Gongola State Granma Province **Great Brotherly Russia** Grevtown **Guanacaste Province Guandong province Guangdong Province Guangxi Province Guangzhou Shipyards Guantanamo Province Guayas Province Guerrero State Guiliano Amato** 

**Guizhou Province** 

Gwent

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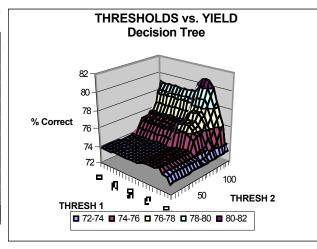


### Results for locations

Decision Tree									
	After	C4.5	After MemRun						
Class	# corr / tot	%	# corr / tot	%					
City	260 / 373	69.70	309 / 373	82.80					
Country	411 / 482	85.30	440 / 482	91.20					
Street	6 / 10	60.00	6 / 10	60.00					
Region	44 / 65	67.70	44 / 65	67.70					
Water	6/7	85.70	6 / 7	85.70					
Artifacts	4 / 8	50.00	4 / 8	50.00					
Territory	71 / 148	48.00	79 / 148	53.40					
Mount	0/3	0.00	0/3	0.00					
Total	802 / 1096	73.20	888 / 1096	81.00					

Confusion	Matrix	After	MemR	un
Actual	CITY	COUNTR	STR	REGN
CITY	309	51	0	3
COUNTRY	29	440	0	6
STREET	3	1	6	0
REGION	12	7	0	44
WATER	0	1	0	0
ARTS	0	3	0	0
TER	32	33	0	4
MOUNT	0	3	0	0

Human Co	mpetence							
	Subjec	t 1	Subject	t 2	Subjec	Subject 3		
Class	# corr / tot	%	#corr / tot	%	# corr / tot	%	%	
City	6 / 7	71.4	5 / 7	71.4	4 / 7	57.1	66.7	
Country	27 / 37	73	25 / 37	67.6	17 / 37	45.9	62.2	
Street	2/5	40	2/5	40	1 / 5	20	33.3	
Region	4 / 8	50	4 / 8	50	3 / 8	37.5	45.8	
Water	0/3	0	0/3	0	0/3	0	0	
Artifacts	2/2	0	0/2	0	2/2	100	66.7	
Territory	8 / 11	72.7	5 / 11	45.5	10 / 11	90.9	69.7	
Mount	1 / 2	50	0/2	0	0/2	0	16.7	
Total	49 / 75	65.3	40 / 75	53.3	40 / 75	53.3	57.3	



**NB**: test samples are small

INFORMATION SCIENCES INSTITUTE THRESH1 = 77%; THRESH2 = 98%

**Goal**: Collecting training data about 8 **types of people**: politicians, entertainers (movie stars, etc.), athletes, businesspeople...

**Procedure**: as before, with added features using signature of each category and WordNet hypernyms.

<u>businessperson</u>							
4428.267	greenspan						
3999.135	alan						
2774.682	reserve						
2429.129	chairman						
1786.783	federal						
1709.120	icahn						
1665.358	fed						
1252.701	carl						
827.0291	board						
682.420	rates						
662.510	investor						
651.529	twa						
531.907	kerkorian						
522.072	interest						
•••							

<u>cleric</u>	
1133.793	rabbi
1074.785	cardinal
1011.190	paul
809.128	archbishop
798.372	john
748.170	bishop
714.173	catholic
688.291	church
613.625	roman
610.287	tutu
584.720	desmond
460.057	pope
309.923	kahane
300.236	meir
200 <b>12</b> 00	
•••	

entertainer									
1902.178	11								
1573.695	actor								
1083.622	actress								
721.929	movie								
618.947	george								
607.466	film								
553.659	singer								
541.235	president								
536.962	her								
536.856	keating								
528.226	star								
448.524	(								
433.065	)								
404.008	said								
•••									



## Some results for people

Total count	1030	
Total Correct	839	0.815
Total Incorrect	191	0.185
miscCorrect	0/20	0.0
lawyerCorrect	13/44	0.295
policeCorrect	11/17	0.647
doctorCorrect	48/50	0.96
entertainerCorrect	150/173	0.867
athleteCorrect	11/13	0.846
businessCorrect	120/166	0.722
militaryCorrect	14/21	0.666
clergyCorrect	11/11	1.0
politicianCorrect	461/515	0.895

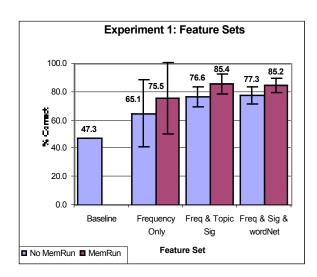
**Best results**: using signatures and WordNet hyperlinks (but no synset expansion).

#### **Problems:**

- Training and test data skewed.
- Genuine ambiguity often, politician = military leader.

<u>Confusio</u>	Confusion Matrix										
Type	BUS	POL	ENT	MIL	DOC	ATH	CLR	LAW	COP	MISC	
BUS	120	23	7	1	11	0	0	1	3	0	
POL	8	461	34	0	5	0	7	0	0	0	
ENT	12	6	150	0	5	0	0	0	0	0	
MIL	0	3	4	14	0	0	0	0	0	0	
DOC	0	0	2	0	48	0	0	0	0	0	
ATH	0	1	1	0	0	11	0	0	0	0	
CLR	0	0	0	0	0	0	11	0	0	0	
LAW	0	29	0	0	2	0	0	13	0	0	
COP	0	4	0	2	0	0	0	0	11	0	
MISC	9	2	4	0	0	1	1	0	3	0	

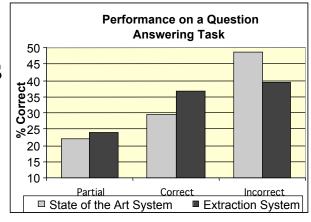




(Fleischman & Hovy 03)

- Goal: extract all instances from the web
- Method:
  - Download text from web (15GB)
  - Identify named entities (BBN's IdentiFinder (Bikel et al. 93))
  - Extract ones with descriptive phrases (<APOS>, <CN/PN>)
     ("the vacuum manufacturer Horeck" / "Saddam's physician Abdul")
  - Cluster them, and categorize in ontology
- **Result**: over 900,000 instances
  - Average: 2 mentions per instance, 40+ for George W. Bush
- Evaluation:
  - Tested with 200 "who is X?" questions
  - Better than TextMap: 25% more
  - Faster:  $10 \sec \leftrightarrow 9 \text{ hr }!$





## 3b. Learning Relations: Harvesting additional information from text

(This work with Deepak Ravichandran and Patrick Pantel)



## Shallow patterns for information

- Goal: learn relationship data from the web
  - (when was someone born? Where does he live?)
- Procedure: automatically learn word-level patterns
   When was Mozart born?
   "Mozart (1756–1792)…"
   [ <NAME> ( <BIRTHYEAR> <DEATHYEAR> ) ]
- Apply patterns to Omega concepts/instances
- Evaluation: test in TREC QA competition
- Main problem: learning patterns
  - (In TREC QA 2001, Soubbotin and Soubbotin got very high score with over 10,000 patterns built by hand)



## Learning extraction patterns from the web

#### • Prepare:

(Ravichandran and Hovy 02)

- Select example for target relation: Q term (Mozart) and A term (1756)
- Collect data:
  - Submit Q and A terms as queries to a search engine (Altavista)
  - Download top 1000 web documents

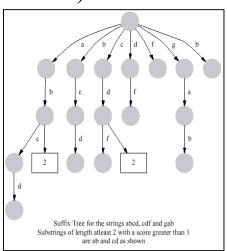
#### • Preprocess:

- Apply a sentence breaker to the documents
- Retain only sentences with both Q and A terms
- Pass retained sentences through suffix tree constructor

#### Select and create patterns:

- Filter each phrase in the suffix tree to retain only those phrases that contain both Q and A terms
- Replace the Q term by the tag "<NAME>" and the A term by the term by "<ANSWER>"





#### Some results

#### **BIRTHYEAR:**

- 1.0 < NAME > (<ANS > -
- 0.85 < NAME > was born on < ANS >
- 0.6 <NAME> was born in <ANS>

. . .

#### **DEFINITION:**

- 1.0 <NAME> and related <ANS>s
- 1.0 <ANS> (<NAME>,
- 0.9 as  $\langle NAME \rangle$ ,  $\langle ANS \rangle$  and

. . .

#### **LOCATION**:

- 1.0 <ANS>'s <NAME>.
- 1.0 regional : <ANS> : <NAME>
- 0.9 the  $\langle NAME \rangle$  in  $\langle ANS \rangle$ ,

#### **Testing (TREC-10 questions)**

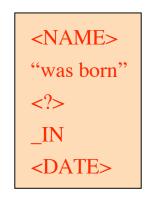
Question	Num	TREC	Web
type	Qs	MRR	MRR
BIRTHYEAR	8	0.479	0.688
INVENTOR	6	0.167	0.583
DISCOVERER	4	0.125	0.875
DEFINITION	102	0.345	0.386
WHY-FAMOUS	3	0.667	0.0
LOCATION	16	0.75	0.864



(Ravichandran et al. 2004)

• New process: learn regular expression patterns

	Surface	Babe	F	Ruth	was	born	in	Ва	Itin	ore	,	on	Fel	bruary	6,18	95
	NE Tags		NAM	IE>				<l0< td=""><td>CAT</td><td>ION&gt;</td><td>&gt;</td><td></td><td></td><td><b>⟨</b>D</td><td>ATE&gt;</td><td></td></l0<>	CAT	ION>	>			<b>⟨</b> D	ATE>	
P	art of Speech	NNP	N	NNP	VBD	VBN	IN		NN	þ	, (	IN	) ]	NNP	CD	
	Surface George Herman			nan	"Ba	be"	Rut	h (	was	born	he	re	in	1895		
	NE Tags		<name< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td><date></date></td><td></td></name<>												<date></date>	
	Part of Speec	h Ni	NP	NN	VP	NN	VР	NN	P	VBD	VBN	R	В	IN	CD	



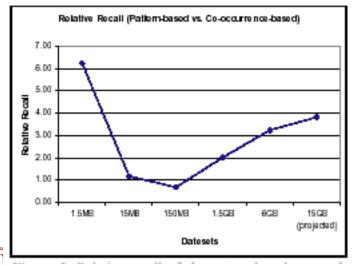
- Complexity:  $O(y^2)$ , for max string length y
- Results: over 2 million instances from 15GB corpus



## Comparing clustering and surface patterns

- Precision: took random 50 words, each with system's learned superconcepts (top 3 of system); added top 3 from WordNet, 1 human superconcept. Used 2 judges (Kappa = 0.78–0.85)
- Recall:  $Relative\ Recall = Recall_{Patt} / Recall_{Co-occ} = C_P / C_C$
- TREC-03 def'ns: Patt up to 52%; Co-Occ up to 44% MRR

#### Relative Recall



(Ravichandran and Pantel 2004)

#### Precision (correct+partial)

	Pat	ttern Syst	em	Co-occurrence System				
Training	Prec	c Top-3 MRR		Prec	Top-3	MRR		
1.5MB	56.6%	60.0%	60.0%	12.4%	20.0%	15.2%		
15MB	57.3%	63.0%	61.0%	23.2%	50.0%	37.3%		
150MB	50.7%	56.0%	55.0%	60.6%	78.0%	73.2%		
1.5GB	52.6%	51.0%	51.0%	69.7%	93.0%	85.8%		
15GB	61.8%	69.0%	67.5%	78.7%	92.0%	86.2%		
150GB	67.8%	67.0%	65.0%	Too large to process				

# 4a. Verifying Data: Determining opinion (and other epistemic statuses, one day)

(This work with Soo-Min Kim)



## Summary of Opinion detection (Kim and Hovy, 2004)

#### • Our definition of *Opinion*:

- A quadruple [Topic, Holder, Claim, Sentiment]
- Holder = person or organization
- Claim = statement about Topic ("abortion should be banned")
- Sentiment (only with affective opinions):
  - *Positive* (Claim is GOOD) or *Negative* or *Mixed* or *Neutral* ("I don't care one way or the other") or *Unstated* ("they had strong feelings about that")

#### • Approach:

- 1. Opinion recognition: Find opinion-bearing expressions in texts
- 2. Sentiment recognition: For affective opinions, determine the Sentiment of these expressions

#### • Algorithms:

- Word sentiment classification (for individual verbs, adjectives)
- Sentence sentiment classification (tested various models, for different combinations of word sentiment classifiers)



## Evaluation results (accuracy)

- Human-human agreement: 88.9% (adjs) and 85.1% (verbs)
- Human-system agreement: 76.8% (adjs) and 80.1% (verbs), with recall 97.8% and 93.2%

Mi: sentence classifier model

Pi: word classifier model

	Full sent	Holder-Topic	H–T ±2 words	H/T to sent end
m0p1	0.772727	0.742424	0.712121	0.80303
m0p3	0.666667	0.727273	0.712121	0.818182
m1p1	0.651515	0.712121	0.69697	0.712121
m1p2	0.69697	0.742424	0.742424	0.772727
m1p3	0.787879	0.757576	0.727273	0.757576
m1p4	0.681818	0.772727	0.787879	0.787879
m2p1	0.69697	0.727273	0.727273	0.787879
m2p2	0.590909	0.681818	0.651515	0.681818
m2p3	0.636364	0.742424	0.742424	0.742424
m2p4	0.590909	0.69697	0.666667	0.681818



## 5. Conclusion



## Summary

#### **Ingredients**:

- small ontologies and metadata sets
- concept families (signatures)
- information from dictionaries, etc.
- additional info from text and the web

#### **Method**:

1. Into a large database, pour all ingredients

- 2. Stir together in the right way
- 3. Bake



Xx xx XXXxx xx XX X Xx xxx kx x X Xxxxx xx

Evaluate—IR, QA, MT, and so on!



#### What would be nice?

- Databases that support rapid reorganization when new metadata is learned
- Databases that accommodate possibly inconsistent, partial, and tenuous data
- Very very large databases that can grow rapidly



#### Current status

#### • Omega:

- Approx. 110,000 concepts
- Approx. 1.1 mill instances
- Subject information from TAP (Guha et al.)
- Additional information from various sources

#### • Tools:

- Alignment algorithms
- Concept spotting, clustering, glossary parsing algorithms
- Instance harvesting algorithm
- Algorithms to learn inter-concept/instance relations

#### • Infrastructure:

- Instances (and concepts?) into RDF (also database form?)
- Online access and DINO browser



## Next steps

- Collect **instances** of many other entities (not only locations, organizations, and people)
- Learn **more details** about each person, location, organization, etc., using patterns: date of birth, nationality, occupation, spouse, etc.
- Into Omega, incorporate **WordNet extensions** (inference rules) from (Moldovan 03)
- Merge OpenCyc and perhaps SIC code terms into Omega
- Build access tools and inline access methods to support QA, summarization, etc.



#### Vision

- Many people could use something like Omega:
  - The Semantic Web needs a large standardized wellorganized multi-lingual termset
  - MT systems need a language-independent (or at least neutral) ontology
  - Many HLT systems can use the semantic and instantial information in Omega for better performance
  - Database integration and access systems might use something like Omega
  - AI systems might take subsets of it
  - People should be encouraged to build their own!

## Thank you