

Meet James, a 35-year-old software engineer managing a chronic health condition. James has recently joined Family+ to take better control of his health information, leverage AI for understanding his medical documents, and ensure the security and privacy of his sensitive data.

James initiates his journey by signing up on Family+ with Meta Mask and uploading his existing medical documents. Engaging with the AI chatbot, James discusses his current health status, symptoms, and medication adherence. The offline fine-tuned AI chatbot, aware of James' medical history, provides personalized advice and relevant information. The chatbot advises James to eat a light diet as well as get more exercise in general. This supportive user experience accommodates James's busy lifestyle as a software engineer.

Dr. Emily Brown, James's primary care physician and a registered supervisor on Family+, takes a proactive approach to enhance the quality of care provided to James. Dr. Brown, using the collaborative features of Family+, decides to initiate a permission request to access specific medical records so that she can gain a more comprehensive understanding of James's health, ensuring that any recommendations or adjustments to the treatment plan are finely tuned to his unique circumstances.

Upon receiving the permission request, James is notified within the platform. He reviews the specific data that Dr. Brown intends to access. Using the permission system provided by Family+, James carefully selects and grants access only to the necessary records. This level of control not only ensures the confidentiality of other sensitive information but also reflects James's need for precision and privacy in managing his health data.

Dr. Brown gains access to the relevant information needed to tailor James's treatment plan effectively. Simultaneously, James retains control over the extent of data shared, aligning with his specific requirements as

a software engineer who values precision in information access. This collaborative and nuanced exchange of information exemplifies the user-centric and empowering nature of Family+ in managing healthcare interactions.