

Contents

Introduction

Approach & Governance

People

Workplace Safety

Employee Well-Being

Global Equity, Diversity and Inclusion

Professional Development, Education and Learning

Products & Services

Operations

Communities

Reporting

Boeing Employee Assistance Program provides help in times of need

Why it matters: “Some Boeing employees, like individuals in many communities, were impacted by tragic events and natural disasters — whether directly or indirectly,” said Andrea Landsman, manager, Boeing Employee Assistance Program (EAP). Boeing offers an EAP to provide support to employees and eligible family members navigating difficult life events.

A few examples of how the EAP helped employees:

- **Conflict Zones:** In addition to providing emotional support to leaders, managers and employees during the war in Ukraine, the EAP offered local employees and their families help with locating emergency resources and information. In March, Boeing extended EAP services to European-based subsidiaries and contract workers to help them cope with the crisis.
- **Pandemic Relief:** To assist employees in China impacted by strict COVID-19-related travel restrictions and lockdowns, EAP provided virtual group support for employee work groups in both Mandarin and English.
- **Trauma Care:** Following the Robb Elementary School shooting in Uvalde, Texas, in May and the Highland Park shooting near Chicago in July, counselors were available to support employees and provide information about the EAP.
- **Natural Disasters:** The EAP prepared resources to support multiple natural disasters occurring in the U.S., including employees affected by Hurricane Ian in September.
- **Stress Relief:** To relieve stress and promote emotional well-being, the EAP conducted 597 Mindfulness Meditation sessions with more than 3,100 participants.



“The Boeing EAP was available 24/7 worldwide to provide counseling and other resources for our employees, some of whom were faced with very challenging circumstances.”

Andrea Landsman, manager, Boeing EAP

Andrea Landsman, manager, Boeing EAP

- **Suicide Prevention:** EAP coordinated with the Boeing Veteran Engagement Team (BVET) employee resource group to offer suicide prevention webinars to their membership.
 - **Mental Health Screenings:** All employees were encouraged to complete online anxiety and depression screenings to help assess their risks and learn about getting help if they needed it.
- Our final thought:** The Boeing EAP provides support to employees and eligible family members at no cost. Professional EAP counselors can provide help with navigating life events, stress management, work-life challenges, grief and loss, substance abuse and more.