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# Employee Well-Being

Boeing takes a holistic approach to employee safety and overall well-being, including physical, financial and mental health components at work and at home. We value human life and well-being above all else and take action to improve many aspects of an employee's life. Read more information about our benefits.



# Boeing continues to demonstrate strong commitment to employee well-being

Why it matters: Boeing has increasingly put a spotlight on the importance of striving to achieve and maintain good physical and mental health.

#### **The Topic and Numbers**

Boeing is committed to employees' well-being and believes that providing ongoing education about well-being topics is an important complement to the company's health benefits. The company offered engaging content to a diverse breadth of employees throughout 2022.

We hosted more than 60 well-being-related webinars, with 20,000+ employees participating. Some of the webinar topics included:

- Finding balance: How to balance demands on time and feel fulfilled when managing work and life becomes challenging.
- Sleep and emotional well-being:
   Why sleep is an important component of emotional wellness and how to improve sleeping habits to optimize health and productivity.
- Family nutrition and the farmers market:
   Fruits' and vegetables' peak growing seasons, how to pick them and store after purchase, and tips to help children with fear of new/unfamiliar food.

- Loss and grief: The stages of grief, myths and facts, symptoms, coping mechanisms, self-care, the difference between grief and depression, and when to contact a grief counselor.
- The gut-brain connection: The microbiome and why we might care about the microbiome's effect on health.
- How to find a therapist: Common terminology used in the mental health field, including types of mental health providers and types of therapy; insurance navigation tips; how to find the right fit, including questions to ask yourself and potential providers.
- Staying emotionally happy and healthy:
   Practical tips to find joy, inner peace and fun by prioritizing what is important in your life and setting boundaries.
- Fertility wellness: The best time to start seeing an infertility specialist, how to walk through the journey feeling supported emotionally and available benefits.
- Managing trauma and intense emotions:
   The relationship between trauma, fear and anxiety and the tools for managing the range of intense emotions that may be experienced after distressing events.

- Pain: Contributing factors and getting support: The science of pain, factors affecting the experience, and how exercise therapy can help improve overall health and well-being.
- Diabetes 101: How to lower your risk or manage your diagnoses with small, impactful changes.
- Women's health through life stages:
   Factors related to women's health during each life stage decade (e.g., 20s, 30s, 40s), including health conditions, preventive care and programs for support.
- Health and well-being for Black employees: Discussed health conditions that are prevalent among African Americans, as well as behavioral health, prevention and management programs.
- Latinx health: Focused on the physical and mental health disparities, as well as disease risk factors, chronic diseases, preventive care and health care access resources in the Latinx community.
- LGBTQIA+ inclusion in health care:
   Barriers and inequalities that are experienced within the community, how the cycle is being broken, and benefits and resources available.

What's next: Boeing will continue to provide educational resources to empower employees to make informed decisions about their physical and emotional well-being and understand the many benefits and resources that are available to them.

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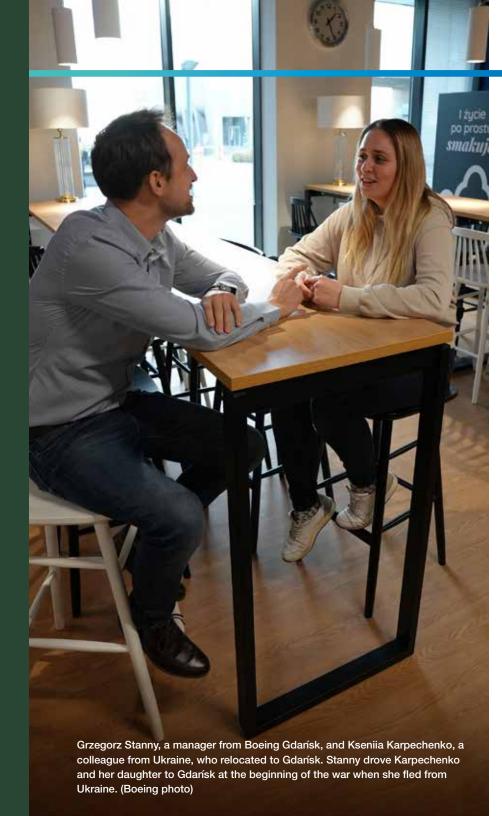
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# Boeing stands with our Ukraine team

When the war in Ukraine started, Boeing immediately informed its employees in Ukraine that they did not have to work and should make their safety a first priority. Despite the challenging situation, the Ukraine team continued to work and grow during the war. Boeing is supporting the local team with everything needed to stay safe and online.

A unified effort by Boeing and the initiative of individual employees kept the Ukraine team safe. Employees from Poland welcomed colleagues and other people who crossed the border to seek shelter in their neighboring country. The company provided housing opportunities for them in Poland and gave the team members who stayed in Ukraine financial means and the necessary IT equipment to work safely from home.

It comes down to this: Supporting Ukraine is a priority for Boeing and its employees. In addition to the support of the Boeing team, the company has committed \$2 million to support Ukraine relief efforts. Boeing employees, with a boost from the Boeing Gift Match program, donated more than \$1 million.

Video: Learn more about how our Boeing Poland team supported our Ukraine employees.

"It is incredible to witness the team spirit of our colleagues in Ukraine. We admire our local colleagues for facing all challenges upfront. Our role is to provide them with everything necessary to continue their fantastic engagement with a laser focus on safety and care."

**Suzanne Purdum**, senior director, Human Resources, Europe, Israel & Ukraine



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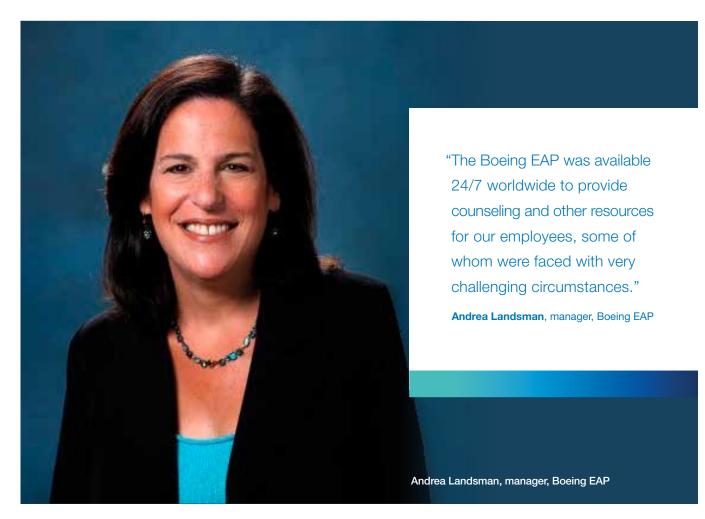
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### Boeing Employee Assistance Program provides help in times of need

Why it matters: "Some Boeing employees, like individuals in many communities, were impacted by tragic events and natural disasters — whether directly or indirectly," said Andrea Landsman, manager, Boeing Employee Assistance Program (EAP). Boeing offers an EAP to provide support to employees and eligible family members navigating difficult life events.

### A few examples of how the EAP helped employees:

- Conflict Zones: In addition to providing emotional support
  to leaders, managers and employees during the war in
  Ukraine, the EAP offered local employees and their families
  help with locating emergency resources and information. In
  March, Boeing extended EAP services to European-based
  subsidiaries and contract workers to help them cope with
  the crisis.
- Pandemic Relief: To assist employees in China impacted by strict COVID-19-related travel restrictions and lockdowns, EAP provided virtual group support for employee work groups in both Mandarin and English.
- Trauma Care: Following the Robb Elementary School shooting in Uvalde, Texas, in May and the Highland Park shooting near Chicago in July, counselors were available to support employees and provide information about the EAP.
- Natural Disasters: The EAP prepared resources to support multiple natural disasters occurring in the U.S., including employees affected by Hurricane lan in September.
- Stress Relief: To relieve stress and promote emotional well-being, the EAP conducted 597 Mindfulness Meditation sessions with more than 3,100 participants.



- Suicide Prevention: EAP coordinated with the Boeing Veteran Engagement Team (BVET) employee resource group to offer suicide prevention webinars to their membership.
- Mental Health Screenings: All employees were encouraged to complete online anxiety and depression screenings to help assess their risks and learn about getting help if they needed it.

**Our final thought:** The Boeing EAP provides support to employees and eligible family members at no cost. Professional EAP counselors can provide help with navigating life events, stress management, work-life challenges, grief and loss, substance abuse and more.

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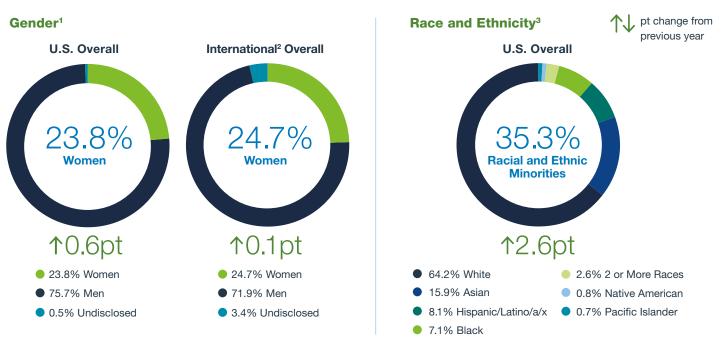
## Global Equity, Diversity and Inclusion

Equity, diversity and inclusion are foundational values at Boeing and key drivers of business outcomes. Each member of our global team brings a unique perspective, and we grow stronger when everyone has an opportunity to contribute. We are committed to the necessary and challenging work of

building an environment in which each teammate has a voice and feels inspired to achieve their full potential. Transparency is the foundation of this commitment, and we have been sharing our progress each year in our Global Equity, Diversity & Inclusion Report and our EEO-1 Report.



Read more about <u>Boeing's Global Equity</u>, Diversity & Inclusion efforts in our 2023 report.



#### View all Global Equity, Diversity and Inclusion data. Unless otherwise indicated, data presented are snapshots taken in December 2022.

- 1. All data on gender is collected globally. Numbers for gender may not total 100% due to team members who identify as nonbinary or who choose not to disclose.
- 2. International indicates team members outside the U.S.
- 3. Race and ethnicity data reflects the U.S. workforce only. Numbers may not total 100% due to inclusion of people who choose not to disclose or due to rounding. Racial and ethnic minority representation includes Asian, Black, Hispanic/Latino/a/x, Native American, Pacific Islander and Two or More Races as defined by the U.S. Equal Employment Opportunity Commission.
- 4. A disability is defined as a physical or mental impairment or medical condition that substantially limits a major life activity or a history or record of such an impairment or medical condition.
- 5. Veteran data reflects the U.S. workforce only based on voluntary, confidential self-identification. A veteran is defined as a person who served in the active military, naval or air service and who was discharged or released therefrom under conditions other than dishonorable.

#### U.S. Disability4

Self-ID participation rate

40%

Self-ID as having a disability

7.7%

**U.S. Veterans**⁵ 14.6%

#### U.S. LGBTQIA+6

Gender identity self-ID participation rate

Sexual orientation self-ID participation rate

14%

12%

6. LGBTQIA+ is a term that includes people of all genders and sexualities, such as lesbian, gay, bisexual, transgender, questioning, queer, intersex, asexual, pansexual and all others. Gender identity and sexual orientation data reflects the U.S. workforce only based on voluntary, confidential selfidentification. Data related to gender identity and sexual orientation are not shared with the government, unlike gender and race/ethnicity data, which Boeing is required to submit to the Equal Employment Opportunity Commission for U.S. employees. The gender identity options include female, male, nonbinary, not listed, prefer not to answer, transgender female and transgender male. Gender identity and sexual orientation participation rates are reported as of March 1, 2023. We will continue our efforts to educate and encourage all team members to self-identify and expand self-ID options outside the U.S. where it is safe and lawful to do so.

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### Global Equity, Diversity & Inclusion Report reflects Boeing's journey

Boeing recently released its third annual Global Equity, Diversity & Inclusion (GEDI) report, which shared demographics data, progress toward the company's six 2025 aspirations, and stories from across the enterprise and around the world about policies, teams and individuals who are making a difference. The report is an invitation to all prospective and current employees, suppliers, customers and community partners to join us on our journey toward becoming a more equitable and inclusive company.

Boeing has roughly 156,000 employees representing 47 nationalities in 65 countries. In 2022 we hired more than 23,000 new teammates, resulting in an increase in female representation across virtually all job levels — production and maintenance, individual contributors, managers,

directors and executives — and increased racial and ethnic representation in the U.S. at junior and senior levels. We also saw increased rates of participation in our self-identification process, which encourages employees to confidentially share their disability status, sexual orientation, gender identity and veteran status.

#### **Key Highlights Included:**

In 2022, Boeing tied inclusive hiring processes to its incentive compensation: 92% of candidate interview slates in 2022 for manager or director-level roles included at least one woman globally, or at least one woman or racial/ethnic minority in the U.S., showing that specific, measurable and financially relevant accountability has an affect on incentivizing the right behaviors that naturally lead to more diverse outcomes.

We reformed our Racial Equity Steering Team (newly named Equity & Inclusion Council) to include Executive Council champions and representatives from each of our nine Business Resource Groups, which increased transparency and access to senior leadership. We also made progress on our six specific 2025 aspirations we announced and continue to report against.

As we look forward to 2023 and beyond, we are energized by the progress we've made and are committed to continuing the hard work because it is necessary not just for our business success but also for the sustainability of aerospace and our communities.

Samuel Atilabachew, Commercial Airplanes, Renton. Duaa Alshareef, Human Resources, Saudi Arabia. (Boeing photos)



### Pay equity summary

We foster a diverse, collaborative and inclusive environment that empowers employees to do their best. Equal pay for equal work is a foundational element of our approach. We hold ourselves accountable to equal pay for equal work by conducting regular compensation reviews to ensure that employees are compensated equitably throughout their careers — independent of race, gender or ethnicity. It's the right thing to do and makes us a better, more inclusive and higher-performing company. We're committed to continuing and expanding our analysis globally and doing the work to ensure pay equity at the time of hire and throughout every employee's career.

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## Professional Development, Education and Learning

Boeing is dedicated to growing and developing a diverse pipeline of aerospace talent at all levels. Our professional development programs provide education and training opportunities for current and future employees. We want our people to think about working at Boeing as a lifetime endeavor - full of opportunities to achieve their personal and professional goals. We understand that by supporting our team today, we build a successful tomorrow.

Read more about the learning and professional development opportunities we offer our employees here.



### **Growing with Boeing:** Learning to build a great career

In 2022, we launched Learn@Boeing, a new digital learning resource that makes it easier for teammates to find learning content aligned to business goals. Learn@Boeing was leveraged by 77,000 teammates to develop knowledge and skills for their current role or to prepare for a future role. See more of the ways we invest in our employees' learning and development to help them foster new skills, boost performance and build a great career at Boeing.

5 M trainings completed



training delivered

77,000 learners leveraged a new learning resource to build knowledge and skills

coaching sessions to develop managers and executives globally



4,300 leaders developed through programs and courses



450,000 certifications and skill trainings completed

10,000 employees received tuition assistance for degree and nondegree programs

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# Global Aerospace Safety

Safety is a fundamental value. We take seriously the responsibility to ensure those who operate, fly on and service our products are safe.

Our Board of Directors oversees global aerospace safety through a dedicated subcommittee of the board, the Aerospace Safety Committee, to which our chief aerospace safety officer provides regular updates. More information about the subcommittee's oversight can be found in our Chief Aerospace Safety Officer Report.

In 2020, Boeing began implementing its enterprise <u>Safety</u> <u>Management System</u>, or SMS. As an integrated framework for managing safety risks throughout the product and service life cycle, SMS incorporates data from employee reporting, production, compliance, quality and safety processes. This provides line of sight to risks, incidents and identified hazards to enable proactive mitigation of issues and to continuously improve safety performance. Ultimately, SMS brings the right data into the right forums with the right people to make data-driven, risk-based decisions that result in safer products. It is a journey of continuous improvement informed by existing data and ongoing development of increasingly better safety analytics.

Learn more about our progress in the <u>Chief Aerospace</u> Safety Officer Report.

### Boeing's safety journey: Every step is purposeful

**The big picture:** The safety of our products starts with our culture and is supported by technology and training. Advancements in both areas have led to progress in our safety journey.

Why culture is first: When more teammates feel comfortable speaking up about safety issues and ideas — and more leaders listen — we will have safer products. Our Speak Up program is the fuel for our enterprise SMS that helps manage safety risks throughout the product and services life cycle. Through efforts in the past year:

- Submissions to our Speak Up reporting channel doubled from 2021 to 2022 — a sign of progress toward a healthy reporting culture.
- We trained more than 130,000 of our teammates on SMS, safety culture and why it matters.
- We established a dedicated ombudsperson for FAA Organization Designation Authorization representatives to support their independence and transparency (see Page 29).

#### How technology and training help:

Alongside culture improvements, advancements in technology are helping us identify safety hazards and risks through data, and are helping customers. Last year, we:

Introduced the Boeing Virtual Procedures
 Trainer and Maintenance Synthetic Trainer for pilots and mechanics to provide experiential training and complement current training.



Read more about our safety journey in the Boeing
Chief Aerospace Safety Officer Report, including
how we're working with industry to strengthen
aviation safety and created a new Safety Experience
website — a resource intended for employees to
better understand their role in Boeing's safety culture.

- Inducted a new real-time data and analytics platform called Boeing Safety Intelligence into our SMS.
- Delivered competency-based training and assessment (CBTA) courses to four commercial customers.
   Additionally, Boeing Next-Generation 737, 737 MAX and 787 CBTA courses were approved by multiple regulatory agencies.

Why it matters: "Over the next few years, we're going to see the maturity of our SMS, increased collaboration with our customers to get ahead of safety risks and deployment of our Safety Experience tool for increasing transparency and learning throughout the organization," said Mike Delaney, Boeing chief aerospace safety officer. "Every step is purposeful to make our products safer. These efforts and more have laid both the cultural and structural foundation for our safety journey. It's up to us to keep that foundation strong and build on it."

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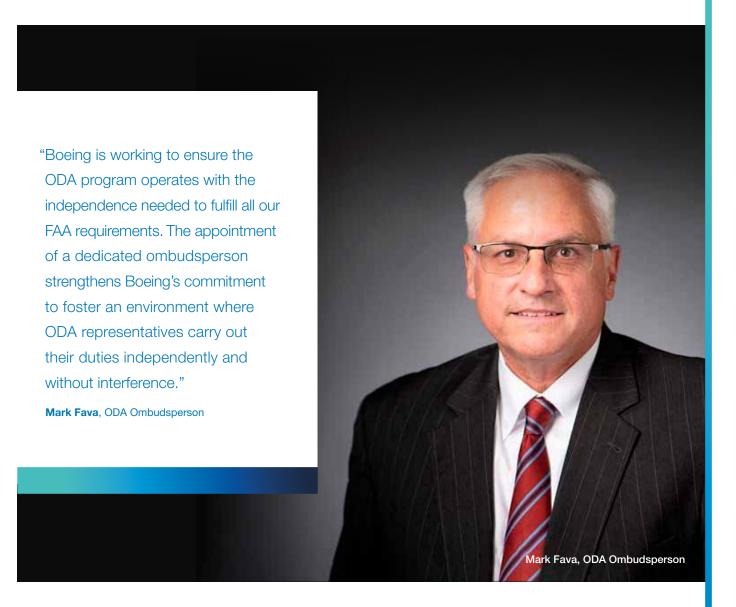
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### Ombudsperson empowers regulatory representatives

**Dedicated focus:** In June 2022, Boeing established a dedicated ombudsperson for Boeing employees who work on behalf of the U.S. Federal Aviation Administration (FAA). These employees — known as Organization Designation Authorization (ODA) representatives — serve a critical role in the design certification and conformance of aircraft.

ODA Ombudsperson Mark Fava, a lawyer with more than 35 years of aviation experience, serves as a neutral, independent third party to advise and assist ODA representatives. He supports them on work-related concerns relevant to their delegated authority and related matters, including those associated with independence and transparency, without fear of retaliation or reprisal.

Why it matters: The strength of the Boeing safety system is rooted in a transparent and open culture, one that gives all team members multiple ways to speak up when they have concerns. Boeing works every day to be trusted with the responsibility of holding an ODA, and the establishment of an ombudsperson demonstrates the company's commitment to strengthening its safety culture.



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Christin Datz, Hugh Wong and Helen Lee.

# Engineering excellence, technically speaking

Boeing Technical Fellows are shaping the future of Boeing and aerospace.

Why it matters: Recognized as technology leaders inside and outside the company, the Boeing Technical Fellowship program represents the top 3% of Boeing's technical and scientific community.

Celebrating firsts: Christin Datz, Hugh Wong and Helen Lee are among Boeing's newest Associate Technical Fellows (ATF). They also share other distinctions. Lee is Boeing's first Technical Fellow appointed in China. Datz and Wong are the most recent ATFs appointed in the area of Sustainability. Together, they will help innovate and continue integrating sustainability into Boeing's engineering teams and functions to make our products, services and operations better for people and the environment.

- Datz is an expert on life cycle assessment tools and their application to Boeing's design processes, providing critical proof points about how we use sustainability principles in our product development and design.
- Wong is a technical expert in conceptual commercial aircraft design and analysis, and specializes in creating engineering tools and methods for design and analysis of aircraft with alternative energy and propulsion systems.
   Wong helped develop Cascade, Boeing's emissions modeling and analysis tool.
- Lee is the regional director of airspace and airport programs for Boeing China's Global Support Center, supporting the Greater China region. In her role, Lee thinks about ways advanced technologies like artificial intelligence can be applied to improve air traffic management operations.

It comes down to this: Technical Fellows are trusted consultants, advisers and mentors, and possess expertise in a variety of areas spanning the full life cycle of all Boeing products, processes and services, across a number of engineering disciplines.

"The breadth and depth of our Technical Fellowship is unique to the industry, and we count on our fellows to be stewards of technical excellence across the enterprise. This group will continue to strengthen our company and represent engineering excellence throughout the industry."

**Howard McKenzie,** Boeing chief engineer and executive vice president of Engineering, Test & Technology

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## Sustainable Product Life Cycle

"Across Boeing Defense, Space & Security, we believe that operational effectiveness and sustainability are two sides of the same coin. A more sustainable, lower cost, energy efficient defense enterprise is a more operationally effective one. That's why we have a history of partnering with our customers to pioneer the use of sustainable aviation fuels and are leveraging digital design and production to reduce our carbon footprint throughout the life cycle of our products"

**Ted Colbert,** president and CEO of Boeing Defense, Space & Security

# Boeing increasingly looks at every stage of the product life cycle through a sustainability lens

We continue to evolve our approach so that our next generation of products consider the full breadth of sustainability including environmental, health, safety and human factors improvements by targeting the following seven areas:



**Demand/Sales.** Customers continue to demand higherefficiency, lower emissions products. Globally, airlines and
governments are increasingly accountable to emerging sustainability
standards, which requires that they evaluate the life cycle of aircraft they

**Cascade:** Boeing's data modeling and visualization tool quantifies the potential of four strategies to cut emissions, including fleet renewal, operational efficiency, renewable energy and future aircraft introduction.

(\$)

SUSTAINABLE

PRODUCT LIFE CYCLE

operate.

Materials

End of



**Design/Technology.** Boeing evaluates new product designs and technologies to determine if they are safe and sustainable by conducting an environmental life cycle assessment. We strive to evaluate new aircraft design concepts, materials and technologies early in the development process to assess how much we can reduce the risks and expenses associated with its environmental footprint. We aim to examine whether more sustainable approaches exist for new product design, considering everything from selecting materials and parts to improving manufacturing processes and in-service operations to recycling the plane.

**SAF-Compatible Commercial Airplanes:** Boeing is collaborating with suppliers to achieve our goal that all commercial airplanes we deliver by 2030 will be compatible with SAF.



**Materials/Feedstocks.** Boeing examines coatings that improve our planes' aerodynamics, fuel efficiency and longevity, in part by using more parts that can be repurposed. Lighter composite materials permit us to design more fuel-efficient aircraft like our primarily composite 787 Dreamliner. Boeing simultaneously supports research into regenerative feedstocks that can replace constituents that are nonrenewable resources. For example, the bio-based regenerative feedstocks from forestry waste and pine root oil that we are researching at Villanova University may one day be integrated into the epoxy resins used in our interior parts, enabling us to reduce the feedstock-related emissions from extraction and refining compared to petrochemical-based feedstocks. Meantime, we recycle the metals used in manufacturing our aircraft back into our supply chain, reducing reliance on virgin materials.

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Parts. Boeing aims to reduce carbon emissions and waste from parts, components and systems procured from suppliers. We reduce carbon emissions from the movement of millions of airplane spare parts by consolidating shipments, eliminating single-use packaging and redesigning warehousing networks to regional hubs. In addition, we use additive manufacturing to 3D print some of our own parts. Doing so allows us to change the designs of some parts in a way that can lessen their environmental impact by creating lighter consolidated parts that use less raw material, fewer machining processes and leave less waste. See Page 64 for more information.

**Supplier Collaboration:** In 2021, Boeing co-founded an industry effort through the International Aerospace Environmental Group to establish a voluntary sectoral framework for ESG engagement, including assessment and awareness, throughout the aerospace manufacturing industry.

Used Serviceable Material Offerings: Boeing Service business provides access to recertified used parts from retired aircraft called used serviceable material.



**Build/Test.** Reducing waste from operations while boosting the use of renewable energy and digital technologies can help our manufacturing and other work sites reduce their environmental impact while building and testing a product. Boeing cuts waste to landfill, water, energy and hazardous chemicals. Read more about how we do so on <u>Page 52</u>. For example, when testing aircraft, Boeing uses blended sustainable aviation fuels.



Sustainable Operations: Since 2020, Boeing has maintained workplace net-zero GHG emissions at manufacturing sites and other facilities (Scope 1 and Scope 2) and in its business travel (Scope 3, Category 6) by expanding conservation and renewable energy use while securing carefully selected, third-party-verified offsets for the remaining GHG emissions.

**ecoDemonstrator:** To accelerate innovation for current and future airplane sustainability, our 10-year-old **ecoDemonstrator flying test bed program takes** promising technologies out of a lab and tests them in an operational environment.



**Use.** Boeing provides solutions for customers to lower their carbon footprints while they are using our aircraft. For example, armed with real-time data, flight crews can make adjustments to optimize fuel use, and thus minimize the carbon footprint of each flight. Digital tools empower our airline customers to conserve fuel, track emissions and enhance their operations' overall efficiency, while defense customers can conserve fuel and lower emissions with platform-agnostic digital systems with maintenance, supply chain and flight planning recommendations based on analytics.

**Government Services:** As our tools ingest flight, maintenance and supply data, our analytics produce results that drive efficiency across the system. Read more on Page 37.



**End of Service.** Up to 90 percent of the parts and materials in Boeing aircraft can be reused and recycled across aerospace and other industries. We manage and recertify used parts for aircraft, and engine platforms for our customers.

**Remanufactured:** Boeing remanufactures aircraft, such as the 115 AH-64D Apache for government customers, which includes upgrading configurations with the latest technology and keeping valuable materials in a closed loop.



**Boeing Converted Freighter Fleet Renewal:** Boeing's passenger-to-freighter programs provide airlines an economical way to replace less efficient, older-generation freighters with more efficient freighters created from repurposed passenger aircraft.

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## Innovation and Clean Technology

Our company and our industry recognize finding solutions to climate change as an urgent challenge of our time. We are united in our goal to ensure billions of passengers can continue to fly every year to connect with friends and family, discover new places and cultures, engage in commerce and care for those in need.

Achieving this objective requires a portfolio of innovative solutions and partnerships that allows our sector to decarbonize. We are focused on four key areas: fleet renewal, operational efficiency, renewable energy and advanced technology. In 2022 we set ambitious 2030 targets related to our products, and throughout this section we share progress toward those goals and essential partnerships that will help us achieve them.

More about the governance of this strategy can be found in the Approach & Governance Section on Page 13 of this report.



Sharing Cascade at the opening of the Boeing Research & Technology Sustainability Research Center in Tokyo, CSO Chris Raymond explains how the modeling tool projects the multiple paths to net-zero carbon emissions for commercial aviation. (Boeing photo)

#### The Cascade effect

Boeing debuted The Boeing Cascade Climate Impact Model (Cascade) at the Farnborough International Airshow in 2022. This web application uses digital technical data pulled from across the world to visualize how introducing various sustainable aviation options would impact global emissions. Cascade uses life cycle modeling to accurately quantify how choices in the four key areas impact the atmospheric concentrations of carbon dioxide.

Cascade is a way to visualize the climate impact of global commercial aviation while creating scenarios to calculate what kind of positive impacts our levers to decarbonize aviation would have on carbon emissions: fleet renewal, operational efficiency, renewable energy and new aviation technologies like hybrid, electric or hydrogen airplanes.

**Why it matters:** It's a data-driven way for our stakeholders to make informed decisions about how to reach the commercial aviation industry's net-zero 2050 ambition.

Learn more about Cascade

"Cascade helps airline operators, industry partners and policymakers see when, where and how different energy carriers and life cycle emissions affect their sustainability goals. The tool shows how incremental changes can cut emissions in commercial aviation."

Neil Titchener, program

leader, Cascade

Neil Titchener, program leader, Cascade. (Boeing photo)

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# Four Strategies to Advance Sustainable Aerospace Together



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Renewable Energy Advanced Technology

Cross-sector global partnerships required

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### Fleet Renewal

New airplanes provide significant efficiency gains — historically each generation reduces fuel use and emissions 15%-25%. Deploying the latest generation of airplanes is one of the most significant contributions to  $\mathrm{CO}_2$  emissions reduction available over the next decade. Boeing will continue to invest in efficiencies that reduce fuel use and carbon emissions. More detail on the sustainability of Boeing's products can be found here.





#### New orders mean more efficient fleets

**774 big things:** In 2022, our customers ordered 774 new commercial aircraft. New airplanes provide significant efficiency gains — each generation has reduced fuel use and emissions by 15%-25%.

**Why it matters:** Deploying the latest generation of airplanes is one of the most significant contributions to reducing carbon emissions available over the next decade.

**Research matters:** The emissions reductions available today in our latest generation of aircraft are a direct result of Boeing committing a significant amount of its research and development investment to sustainable technologies, such as:

- The Advanced Technology Winglet on the 737 MAX that reduces drag and increases lift.
- Lightweight carbon-fiber composite material on the 787 that is 30% lighter than aluminum.
- Folding wingtips on the 777X that offer unconstrained wingspan and contribute to 5% greater aerodynamic efficiency.

Go deeper: Read about our orders and deliveries here.

"With this investment in its future fleet, the 737 MAX and 787 will help United accelerate its fleet modernization and global growth strategy. The Boeing team is honored by United's trust in our family of airplanes to connect people and transport cargo around the world for decades to come."

Stan Deal, president and CEO of Boeing Commercial Airplanes

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### Showing up, sustainably

Boeing's newest and largest members of its 737 MAX and 777X airplane families flew to the 2022 Farnborough International Airshow on sustainable aviation fuel blended with conventional jet fuel at a 30/70 ratio, using the same SAF blend for their daily flying displays. The 737 MAX family leverages advanced aerodynamic design and highly efficient engines to reduce fuel use and emissions 20%, and the noise footprint is 50% less than the airplanes they replaced. The 777-9 will deliver 10% better fuel use, emissions and operating costs.

#### Videos:

**>** 777-9: Watch it fly.

737-10: See efficient flight.





Arriving at EAA AirVenture in Oshkosh, Wisconsin, on a 30/70 blend of SAF, the 2022 Boeing ecoDemonstrator provided tours to more than 5,000 show visitors and served as a beautiful backdrop for attendees celebrating WomenVenture day. Boeing sponsored EAA WomenVenture as it celebrated its 15th year of programming designed to encourage and support women in aviation. (Boeing photo)

Video: Watch AirVenture in Oshkosh.

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## Operational Efficiency

Safe, sustainable skies are the priority. Boeing continues to invest to ensure our aircraft have the latest equipment and services to support advanced procedures, and we also work with airlines, government customers, air navigation service providers and airports on efficiency improvements. These include procedures such as continuous descent approaches and equipment upgrades such as GPS-based navigation for more direct routings. We develop services to leverage data for fuel and flight efficiency, help customers optimize flight planning and provide pilots with real-time weather and traffic information.

"Boeing has multiple digital solutions available today and even more that are in development to help customers improve their fuel and flight efficiency while reducing carbon emissions."

**Stephanie Pope,** president and CEO of Boeing Global Services

### Managing air traffic efficiently

Boeing works with governments, airports, airlines and air navigation service providers around the world on exploring new approaches to air traffic management (ATM).

**Why it matters:** Optimized ATM is a critical component needed to reach the commercial aviation industry's net-zero ambition — collaboration on how to manage airspace more efficiently can reduce emissions by about 10%, according to EUROCONTROL.

**Around the globe:** ATM solutions designed to address specific, local and regional needs help airports and airlines operate more safely, quietly and sustainably:

- China: Boeing is supporting China's Air Traffic Management
  Bureau in exploring a new approach to ATM called "EoR" —
  Established on Required Navigation Performance (RNP).
  It's a separation standard for landing aircraft established by
  the ICAO, which enables safe separation on parallel runways
  through simultaneous RNP-equipped arrivals, while reducing
  fuel burn, greenhouse gas emissions and noise.
- Europe: Boeing is participating in seven new Single European ATM Research (SESAR) 3 Joint Undertaking research projects, renewing a 20-year-plus commitment to aircraft operational efficiency and air traffic management in Europe and paving the way to a future sustainable sky. The seven projects address critical areas for change, including emissions reduction, automation enabled by artificial intelligence, resilient ATM service provision, as well as the swift uptake of solutions for the integration of drones (U-space), urban air mobility, multimodality and reduced emissions operations. The partnership is a European undertaking between private and public sector partners to accelerate the delivery of the Digital European Sky through



Executive operations support assistant in EUROCONTROL's Maastricht Upper Area Control Centre, which enables air traffic controllers to provide safe and efficient air traffic services. (EUROCONTROL photo)

research and innovation. To do so, it is harnessing, developing and accelerating the implementation of the most cutting-edge technological solutions to manage conventional aircraft, drones, air taxis and vehicles flying at higher altitudes.

• India: Boeing completed the development of a 10-year road map for Communication, Navigation and Surveillance/Air Traffic Management (CNS/ATM) for Airports Authority of India (AAI). Backed by the U.S. Trade and Development Agency, Boeing and AAI conducted an analysis across operational, environmental, regulatory, technological, safety and financial factors. The resulting road map focuses on improving airspace utilization and maintaining safe and efficient aircraft operations — helping to modernize the Indian National Airspace System with domestic traffic expected to double by the end of this decade.

**The bottom line:** Boeing will continue developing local and global partnerships within the aviation ecosystem, enabling exchange of expertise and technology to help build a safer and more sustainable future of flight.

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# Celebrating a decade of paperless flight decks

The big picture: In the summer of 2012, Boeing's Jeppesen FliteDeck Pro launched — the very first electronic flight bag (EFB) application to test what, at the time, felt revolutionary: pilots flying with digital charts and maps, free of paper binders. A decade later, the digital solutions revolution in aerospace continues to enable airlines to make impressive strides in operational efficiency and their sustainability targets.



305,000 trees saved

5B+ sheets of paper not printed



6,111 acres of forest not needed for printing

6.3M kg (13.9M pounds) of paper removed from airplanes

300,000+
pilots supported

40,000+
paperless flights
enabled daily



270,000 tonnes of fuel saved

100M+
paperless flights
enabled

857,722 tonnes of CO<sub>2</sub> emissions avoided

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## Renewable Energy

Renewable energy can help reduce carbon emissions inside our operations and from our products and services. For our products, renewable energy can help reduce the carbon intensity of an energy powering our products, such as Sustainable Aviation Fuel (SAF), green hydrogen and batteries. Boeing believes SAF is a necessary lever to decarbonize aviation. However, it will take a "SAF and" approach and not a "SAF or" approach to support the commercial aviation industry's ambition for net zero by 2050. As part of the "SAF and" approach, Boeing continues to advance the viability of other renewable energy carriers and their safe use on aircraft.

For additional information on SAF, please reference the SAF Fact Sheet.

# Creating a decarbonized solution in the UAE

When Boeing was invited to analyze a study that looked at developing SAF in the United Arab Emirates (UAE), the decision to participate was easy and will support the growth of SAF production in the region.

The "Power-to-Liquids Roadmap" report examines the financial, economic and environmental benefits of decarbonizing the country's aviation industry with an emerging SAF technology.

Boeing's role: The report was developed by the UAE Ministry of Energy and Infrastructure in collaboration with the World Economic Forum's Clean Skies for Tomorrow Initiative. Boeing participated by offering expertise at the launch event, analyzing the findings and being an active member of the UAE's SAF task force, which is led by the Ministry of Energy and Infrastructure and provides strategic guidance on a range of fuel options, including Power-to-Liquids (PtL), a type of SAF.

What is PtL? SAF requires careful attention to detail. There are several pathways to creating PtL (Power-to-Liquid) including the process where renewable electricity, CO<sub>2</sub> and water are synthesized into a liquid hydrocarbon, including jet fuel.



The Emirates flight test utilized 18 tons of SAF in one engine of a 777-300ER blended from two producers, Neste and Virent. The flight flew over the Dubai coastline for just over an hour. (Emirates photo)

#### Here's how it's made:

- Electricity is applied to the water (H<sub>2</sub>O).
   The hydrogen is collected and the oxygen is set aside.
- The hydrogen is mixed with the carbon dioxide in a reactor until it matures.
- The liquid is removed from the reactor, which results in PtL jet fuel.

Resources needed: This PtL relies on two things in the UAE: tapping into the UAE's abundant sources of renewable energy (intense sunshine and sustained winds), as well as its ability to capture carbon dioxide from the air or from point sources such as industrial waste gases.

PtL is considered a significant technology for the UAE to decarbonize aviation. Other

countries are also studying PtL to mature the technology and assess how this pathway may help them decarbonize.

**The upshot:** The UAE report shows that it would be ambitious but feasible for the country to produce as much as 11 million tons of PtL SAF by 2050 — equivalent to approximately 70% of national jet fuel consumption.

#### It's all about partnerships: "We

collaborate with policymakers across six continents to support the SAF value chain, including its supply, use, certification and life cycle," said Mohammed Al Ghailani, Boeing's sustainability lead for the Middle East and Africa. "We were thrilled to support the UAE's ongoing research into developing a renewable fuel that would be suitable to the region."

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### Feedstocks and forces - Boeing's work to scale up SAF around the world

Why it matters: Today, SAF is made from waste-based agricultural products and used cooking oil and reduces emissions by up to 80% compared to conventional jet fuel. Most is currently blended with fossil fuel. Boeing is working to make SAF more accessible to help deliver on its commitment that commercial airplanes will be compatible to fly on 100% SAF by 2030. SAF development and production deliver economic growth, provide energy security for countries and create jobs across multiple industries.

**SAF sources and building scale:** Boeing is researching, developing and advocating for SAF across the globe, working with the most sustainable feedstocks that are available.

- Australia and New Zealand: Boeing is working on a SAF road map, in partnership with the Commonwealth Scientific and Industrial Research Organisation (CSIRO), to help analyze the availability of sustainable feedstocks in the Asia-Pacific region, primarily focusing on Australia and New Zealand.
- Brazil is the second-largest biofuel producer globally.
   Boeing's focus includes feedstocks that can be sourced sustainably, such as sugar cane, eucalyptus and other residual biomass options.
- China is planning to scale up SAF adoption and Boeing has partnered with Peking University to develop fundamental research meant to guide the industry in identifying promising SAF feedstocks and pathways.
- Ethiopia: Boeing supports a SAF e-learning and academic program in partnership with Roundtable for Sustainable Biomaterials (RSB). Boeing conducted a feasibility study on Carinata (Ethiopian mustard) as a feedstock for SAF production.

- Europe: Boeing's technology office in Madrid participates in research and development activities with the Horizon Europe program to develop new pathways and to join consortia focused on energy transition for both small and large airports.
- India: In collaboration with World Economic Forum's
   Clean Skies for Tomorrow initiative, India produced a road
   map detailing how to scale production and use of SAF,
   including feedstock analysis, production capacity and
   technological maturity.
- Japan: In August 2022, Boeing announced its new center focusing on sustainability and supporting a newly expanded cooperation agreement with Japan's Ministry of Economy, Trade and Industry. Read more on our partnerships in Japan on Page 45.
- Middle East: Boeing also participated in the Sustainable Bioenergy Research Consortium's (SBRC) Seawater Energy and Agriculture System (SEAS), which is an integrated system of aquaculture, halo-agriculture and mangrove silviculture to produce SAF and seafood. The first airplane flight fueled with jet fuel produced through SBRC's SEAS happened in January 2019.
- Mexico: Boeing is the only multinational company working with the Biojet Consortium, established in 2016 and is comprised of 14 research centers and companies that are exploring alternative aviation fuel supply chain in Mexico.
- South Africa: Since 2014, Boeing has been working with RSB and World Wildlife Fund-South Africa to help small-hold farmers to grow crops that produce SAF. Boeing is partnering with Stellenbosch University to deliver SAF e-learning.

- UK: Boeing is focused on supporting the creation of a policy, capital and innovation ecosystem in the UK to enable the Government's Jet Zero Strategy commitment of having five plants in construction by 2025. Boeing was proud to be the founding partner of the Energy Innovation Centre at the University of Sheffield, which has since been selected as the home of the UK SAF clearing house.
- U.S.: Boeing focuses on SAF procurement, research and development, and promoting SAF commercial scale-up in the U.S. and around the globe. Boeing also recently announced the purchase of 5.6 million gallons of SAF for its commercial operations in 2023.

