

NSW Department of Education

Content requests

Book a job with the content team to get support (**public facing content only**) to write great content, follow accessibility, edit your education.gov.au web pages, and get advice on your web infrastructure architecture and content best practice.

Before you lodge a ticket

This Zendesk queue is for **public-facing content only**. Business units are responsible for their internal (intranet) content.

If you are seeking advice about how to create **great content** please check out our [Checklist for updating your web pages](#).

If you are needing help with **AEM components** please check out these [How-to guides](#) before raising a ticket.

Need a page created?

If you require a new page (and your team is unable to create for you) please make sure you provide all required information in the Zendesk content request form.

[Lodge your content request](#)

Skills NSW content request

We have a dedicated ticket queue for all Skills related content. It is managed by the Skills NSW SMEs and is the best queue for any Skills related requests.

[Lodge your Skills NSW request](#)

Category:

- DoE

Business Unit:

- Communication and Engagement

Last updated: 27-Jun-2023



This information is current as at "17/7/2023 8:51:45 pm", Australian Eastern Time. For the most up-to-date information, go to <https://education.nsw.gov.au/inside-the-department/communication-and-engagement/help-me/content-requests>

© State of New South Wales (Department of Education), 2023. For more information go to <https://education.nsw.gov.au/about-us/copyright>.
