```html
<h3>Chat with Customer Support</h3>

<ol>

    <li><strong>Log In:</strong> Use your bank's online portal or mobile app.</li>

    <li><strong>Customer Support:</strong> Navigate to the 'Help' or 'Support' section.</li>

    <li><strong>Live Chat:</strong> Choose the 'Chat' option to start a live chat session with a customer support representative.</li>

    <li><strong>Describe Issue:</strong> Explain your issue or query to the representative, who will assist you in resolving it.</li>

</ol>
```