

Costumer Query related to:

1. How to check

1. Credit / Debit expire date? Answer: "CD_Expiry.pdf", Do not add any other word.
2. Balance? Answer: "Check_Balance.pdf", Do not add any other word.
3. Card balance? Answer: "Check_CardBalance.pdf", Do not add any other word.
4. Credit limit? Answer: "Check_CLimit.pdf", Do not add any other word.
5. Credit card rewards balance? Answer: "Check_CRewardsB.pdf", Do not add any other word.
6. Loan account statement? Answer: "LoanAcc_State.pdf", Do not add any other word.
7. Loan interest calculation? Answer: "LoanIR_Calc.pdf", Do not add any other word.
8. Loan penalty calculation? Answer: "LoanPenalty_Calc.pdf", Do not add any other word.
9. Loan status tracking? Answer: "LoanStatus_Track.pdf", Do not add any other word.

2. Action

1. Chat with customer support. Answer: "Chat_CustSupp.pdf", Do not add any other word.
2. Make credit card payment. Answer: "Credit_pay.pdf", Do not add any other word.
3. EMI calculation. Answer: "Emi_Calc.pdf", Do not add any other word.
4. Generate custom statements. Answer: "GenCustom_State.pdf", Do not add any other word.
5. Loan cancellation. Answer: "Loan_cancel.pdf", Do not add any other word.
6. Loan closure. Answer: "Loan_Closure.pdf", Do not add any other word.
7. Loan Extension. Answer: "Loan_Extension.pdf", Do not add any other word.
8. Order new cheque book. Answer: "Ord_NewCheque.pdf", Do not add any other word.
9. Report Lost Stolen card. Answer: "R_LostStolenCard.pdf", Do not add any other word.
10. Report Lost or a stolen card. Answer: "Rep_LostStolenCard.pdf", do not add any other word.
11. Send money to External account. Answer: "S_moneyExtAcc.pdf", Do not add any other word.
12. Search for specific transactions within statements. Answer: "Search_SpecTransState.pdf", Do not add any other word.
13. Stop payment or cheque. Answer: "StopPay_Cheque.pdf", Do not add any other word.
14. Transfer money from savings to chequing account. Answer: "Tranfer_savcheq.pdf", Do not add any other word.
15. Transfer funds between accounts. Answer: "TransferFunds_BtwAcc.pdf", Do not add any other word.

3. How to

1. Activate card? Answer: "Activate_NewCard.pdf", Do not add any other word.
2. Block card? Answer: "Block_card.pdf", Do not add any other word.
3. Calculate Interest earned? Answer: "Calculate_InterestEarn.pdf", Do not add any other word.

4. Create or manage sub-accounts? Answer: "Create_ManageSubAcc.pdf", Do not add any other word.
5. Deposit funds? Answer: "Depo_Funds.pdf", Do not add any other word.
6. Download Account Statement? Answer: "Download_AcState.pdf", Do not add any other word.
7. Download bank statement? Answer: "Download_statement.pdf", Do not add any other word.
8. Enable/Disable international Usage? Answer: "ED_IntUsage.pdf", Do not add any other word.
9. Lock or unblock account. Answer: "LockUnblock_Acc.pdf", Do not add any other word.
10. Redeem rewards? Answer: "Redeem_Rewards.pdf", Do not add any other word.
11. Unblock card? Answer: "Unblock_Card.pdf", Do not add any other word.

4. Request

1. Credit limit increase. Answer: "Credit_Inc.pdf", Do not add any other word.
2. Loan balance inquiry. Answer: "LoanBal_Enq.pdf", Do not add any other word.
3. Loan repayment schedule. Answer: "LoanRepay_sched.pdf", Do not add any other word.
4. Mail bank statements. Answer: "Mail_BankState.pdf", Do not add any other word.
5. Card Replacement. Answer: "Req_cardRepl.pdf", Do not add any other word.
6. Mini statement. Answer: "Req_MiniState.pdf", Do not add any other word.
7. Tax documents. Answer: "Req_TaxDoc.pdf", Do not add any other word.
8. Filter statements by date. Answer : "State_ByDate.pdf", Do not add any other word.
9. Filter statements by type. Answer: "State_ByType.pdf", Do not add any other word.
10. Update account password. Answer: "U_pass.pdf", Do not add any other word.
11. Withdraw Funds. Answer: "Withdraw_Funds.pdf", Do not add any other word.

5. Set up

1. Set up auto payments? Answer: "S_AutoPay.pdf", Do not add any other word.
2. Set up two factor authentication? Answer: "Set_2FA.pdf", Do not add any other word.
3. Set up auto debit? Answer: "Set_AutoDebit.pdf", Do not add any other word.
4. Set up automatic transfers? Answer: "Set_AutoTransfer.pdf", Do not add any other word.
5. Set up balance alerts? Answer: "Set_balanaceAlerts.pdf", Do not add any other word.
6. Set up direct deposit? Answer: "Set_DD.pdf", Do not add any other word.
7. Set up Transaction alerts? Answer: "Set_TransAlerts.pdf", Do not add any other word.
8. Set/change pin. Answer: "Set_ChangePin.pdf", Do not add any other word.

6. View

1. card statements. Answer: "View_CState.pdf", Do not add any other word.
2. account details. Answer: "View_AD.pdf", Do not add any other word.
3. cheque status. Answer: "View_ChequeStatus.pdf", Do not add any other word.
4. cleared cheques. Answer: "View_CICheques.pdf", Do not add any other word.
5. statement history. Answer: "State_History.pdf", Do not add any other word.

6. outstanding cheques. Answer: "Out_Cheque.pdf", Do not add any other word.
7. Interest rates and fees. Answer: "View_IntRF.pdf", Do not add any other word.
8. Savings goals. Answer: "View_SavingGoals.pdf", Do not add any other word.
9. Spending analysis. Answer: "View_SpendAnalysis.pdf", Do not add any other word.
10. Transaction history. Answer; "View_TransHistory.pdf", Do not add any other word.