

<H3>REQUEST CARD REPLACEMENT</H3>

LOG IN: ACCESS YOUR ONLINE BANKING PORTAL OR MOBILE APP.

CARD SERVICES: NAVIGATE TO THE 'CARD SERVICES' OR 'REPLACE CARD' SECTION.

REQUEST REPLACEMENT: SELECT THE CARD YOU NEED TO REPLACE AND PROVIDE THE REASON FOR REPLACEMENT (LOST, STOLEN, DAMAGED).

CONFIRM REQUEST: FOLLOW THE PROMPTS TO CONFIRM THE REQUEST. THE NEW CARD WILL BE MAILED TO YOU.

