Dear OpenSpace Hiring Team,

I'm excited by the opportunity to support OpenSpace's mission of making work easier and more efficient. With over eight years of IT operations experience—including in remote-first, SaaS, and government cloud environments—I bring a strong foundation in platform administration, automation, and user enablement.

At Teladoc Health, I built and scaled a 200+ runbook knowledge base from scratch, transforming onboarding and support processes. I've managed zero-touch deployments, administered Okta and Google Workspace, and supported macOS, Windows, and mobile devices across global teams. My work has consistently focused on operational excellence, compliance (FedRAMP, CMMC), and empathetic support.

I'm particularly drawn to OpenSpace's emphasis on curiosity, continuous improvement, and responsible AI adoption. I'd love to contribute my documentation mindset, technical fluency, and collaborative spirit to your IT team.

Thank you for considering my application. I look forward to the possibility of connecting.

Warm regards,

Dan Garza

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