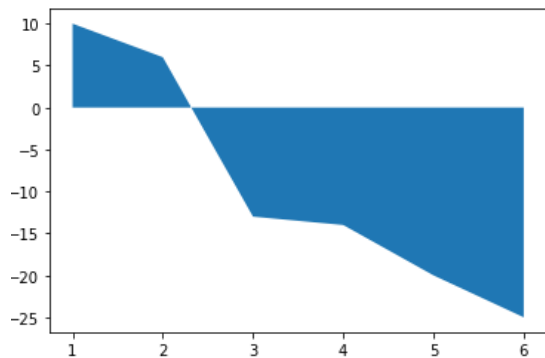


Higher Education Supplementary Grant Back-Office Dashboard

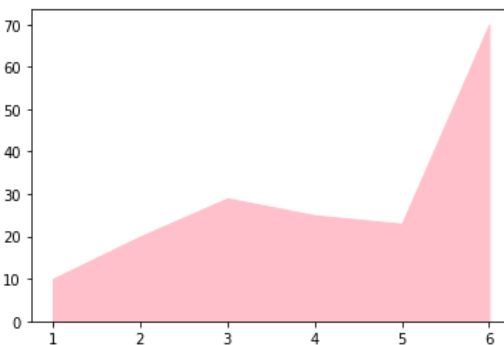
Net Promoter Score by Week

6
Goal:0



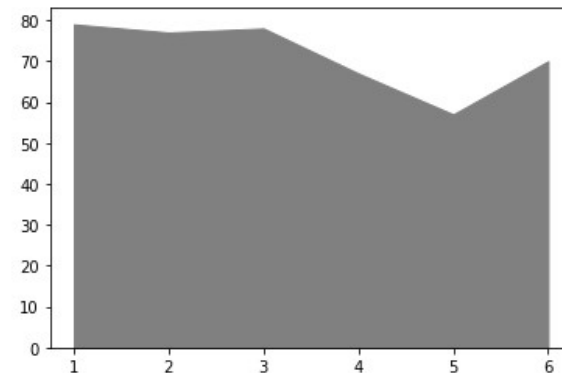
Clam to Cash Cycle by Week

70hrs
Goal:39hrs



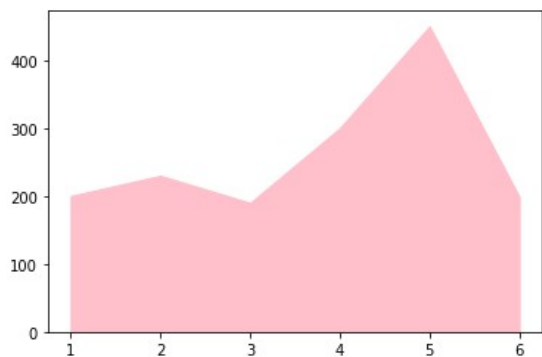
Payment Accuracy by Week

79%
Goal:50%



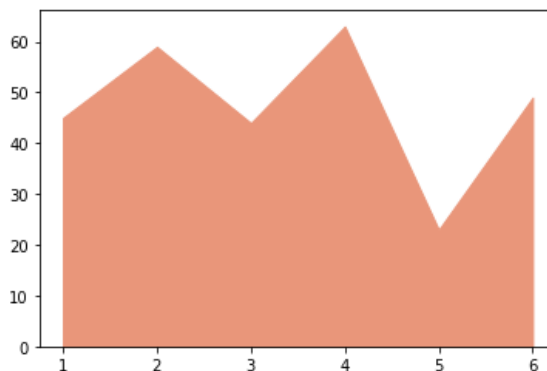
Claims Per FTE by Week

450
Goal:301



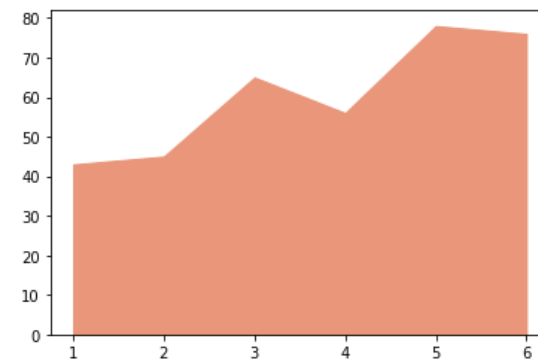
Fraudulent Payments by Week

\$59k
Goal:\$40k

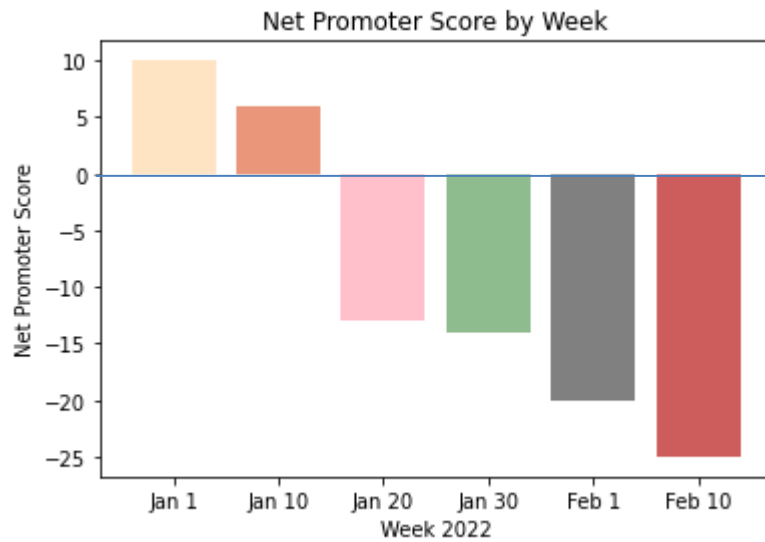


Employee Satisfaction Score

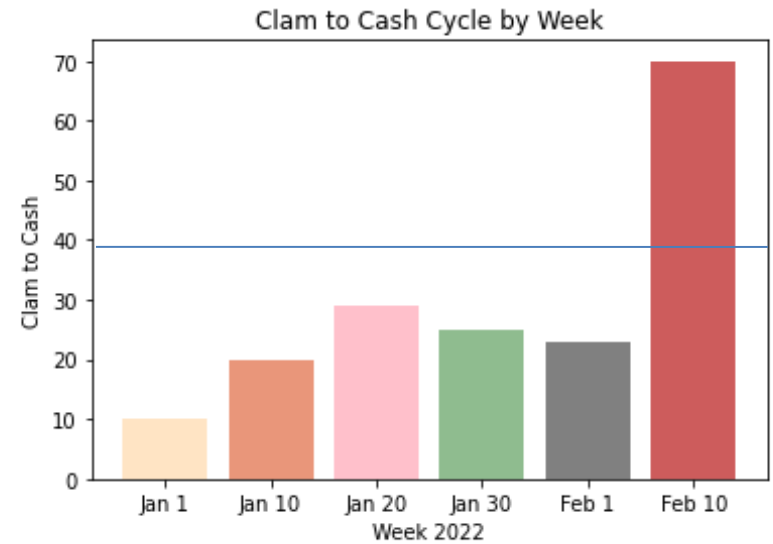
78%
Goal:50%



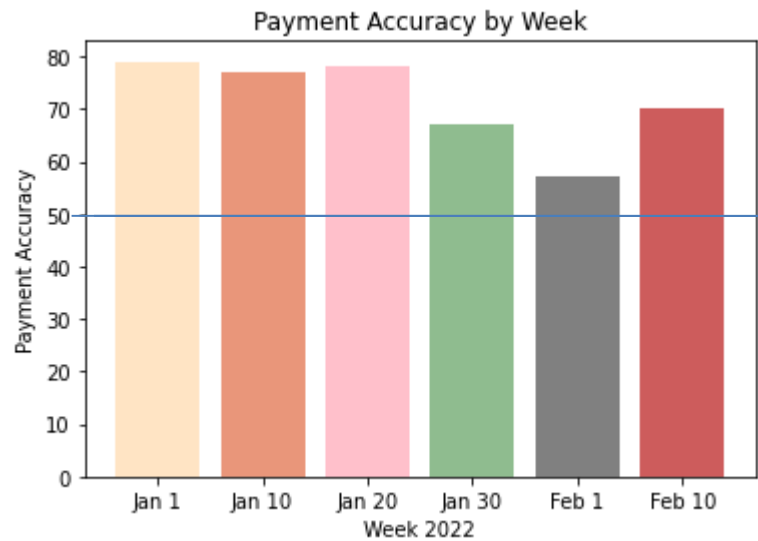
Net Promoter Score by Week



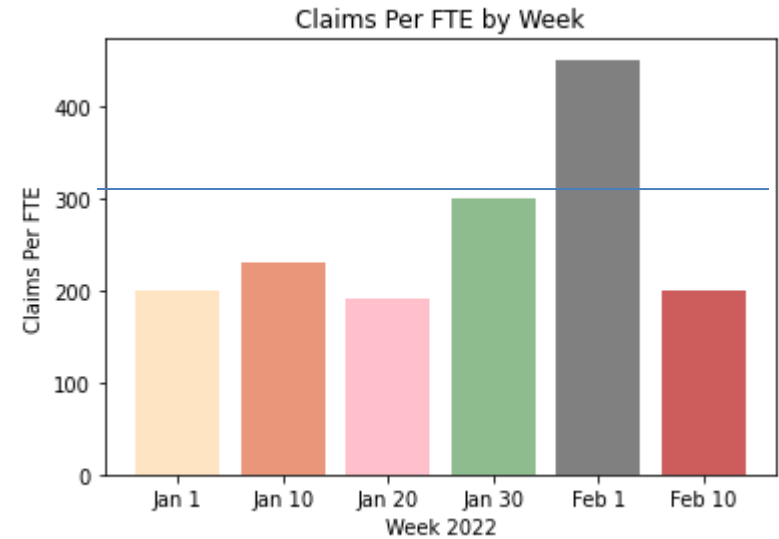
Clam to Cash Cycle by Week



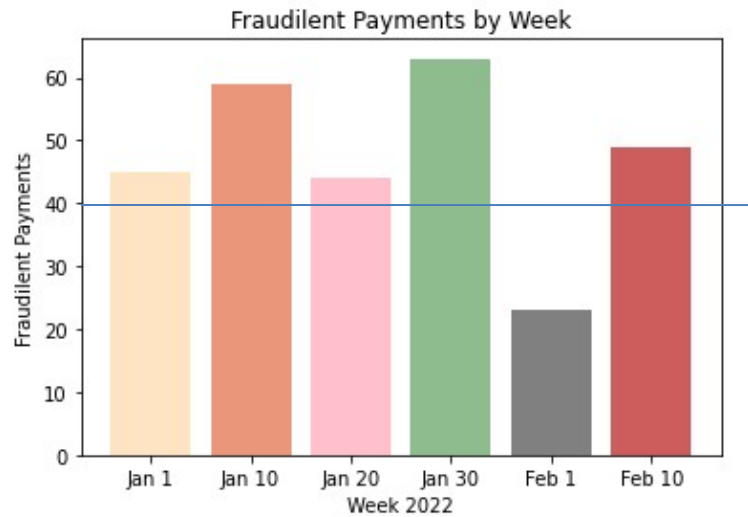
Payment Accuracy by Week



Claims Per FTE by Week



Fraudulent Payments by Week



Employee Satisfaction Score

