



Adam Gask <ajgask@gmail.com>

Your Chat Transcript from Amazon

1 message

Amazon.co.uk <amazon-transcript@amazon.co.uk>

Sun, Apr 20, 2014 at 4:59 PM

To: "ajgask@gmail.com" <ajgask@gmail.com>

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Message From Customer Service

Hello,

Here's a copy of the chat transcript you requested:

Initial Question: I am currently doing a dissertation on eBooks and was wondering if you have any Kindle Store statistics? Like how many books are available?

04:46 PM BST Mohanraj(Amazon): Hello, my name is Mohanraj.

Thank you for contacting [Amazon.co.uk](#) Kindle support. Could you confirm the name on your account, please?

04:47 PM BST Adam: Adam Gask

04:47 PM BST Mohanraj(Amazon): Hi Adam.

04:48 PM BST Adam: Hello, I was wondering if you could help. I am currently doing a dissertation on eBooks and was wondering if you have any Kindle Store statistics? Like how many books are available?

04:49 PM BST Mohanraj(Amazon): A member of our Kindle Specialist team will need to help you with this.

Please hold while I transfer you. One of our Kindle representatives will assist you shortly.

04:50 PM BST Vishal(Amazon): Hello, my name is Vishal. I'll be happy to help you today.

Please allow me a minute while I research the previous conversation you had just now.

04:50 PM BST Adam: ok, thanks

04:51 PM BST Vishal(Amazon): So Adam, you want more details on kindle book store?

04:51 PM BST Adam: Yes, I've tried to find some more information about what the Kindle store. Ideally I would like information about how many books you have available

04:52 PM BST Adam: I already know from my research that the Kindle platform is the most popular, but I would like some facts and figures if possible

04:55 PM BST Vishal(Amazon): Adam, we do not have exact figure as on a daily basis books keep getting added and keep getting removed because of many reasons.

04:56 PM BST Vishal(Amazon): However, I have just searched our records and found that, there are nearly 2,646,706 kindle books

These number of books are currently available.

04:56 PM BST Adam: That's awesome, thank you very much for your help

04:56 PM BST Vishal(Amazon): You're welcome.

I will send you a follow-up mail for your reference.

Thank you for contacting Amazon. We hope to see you again soon!

04:56 PM BST Adam: Perfect!

04:56 PM BST Vishal(Amazon): Please click "End Chat" to close this window.

Thank you.

[Amazon.co.uk](#)

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