**Adrian Benancio Ortiz**

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https://ajaortiz39.github.io/Resume/

**Education**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**University of Illinois at Chicago (UIC)**

**Bachelor of Science in Mathematics and Computer Science – May 2020**

**Skills**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

JavaScript, Python, PHP, C++, C#, React, jQuery, HTML5, CSS3, Bootstrap, SQLite3, MySQL, SQL Server Management Studio, .NET, Microsoft Visual Studio, GitHub, CI/CD Pipeline, AWS, Unit Testing, Hubspot, Salesforce, Computer Repair.

**Experience**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Iron Mountain, Chicago, IL** September 2024 – current

***Repair Technician***

* Repair software and hardware issues on laptops, computers, and tablets. (Microsoft and Apple OS systems)
* Service and repair electronics such as headphones, scooters, gaming systems, and phones. (Android and Apple)

**Selfemployed** March 2023 – August 2024

***Freelance Worker***

* Took on various contracting jobs including private web building, tutoring in math, landscaping, and home improvement.

**Neighborhoods.com, Chicago, IL (Remote)** February 2020 – March 2023

***Junior Software Engineer***

* Gained hands-on experience with the software development lifecycle, including the use of PHP, React, Git, CI/CD, Agile methodologies, code review, and production deployment.
* Part of a newly built team consisting of 3 engineers tasked with the ownership of customer conversion.
* Implemented javascript and react to create a new in-house web application to improve customer acquisition which resulted in 30% faster transfers. (Integrated the web app with Salesforce and Hubspot).
* Worked directly with stakeholders to build and enhance our user friendly web application.
* Took part ownership of MySQL customer conversion database.

**University of Illinois at Chicago, Jane Addams College of Social Work** September 2018 – January 2020

***Computer Programming Aide***

* Debugged university applications and maintained databases. (C#, SQL Server Management Studio)
* Resolved IT issues for the University and repaired computers onsite.

**Sprouting Leaders Foundation (nonprofit), Chicago, IL** January 2018 – January 2020

***Software Engineer Intern***

* Collaborated with SLF IT team to create an application to parse CPS demographic files and used Google Maps API to locate CPS elementary schools near partnered Universities (Chicagoland area). (Python)

**Metra Railroad Company, Chicago, IL**  May 2017 – January 2018

***Trax ERP Content Associate (IT) Intern***

* Collaborated with the ERP team on implementation of the newly established ERP Database.
* Manipulated data from Microsoft AX to create reports for the director of Application Architecture.