**Adrian Benancio Ortiz**

(773) 401-7285 7535 Bertram Avenue, Hammond, IN 46324 [Adrianb.ortiz@gmail.com](mailto:Adrianb.ortiz@gmail.com)

https://ajaortiz39.github.io/Resume/

**Education**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**University of Illinois at Chicago (UIC)**

**Bachelor of Science in Mathematics and Computer Science – May 2020**

**Skills**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

JavaScript, Python, PHP, C++, C#, React, jQuery, HTML5, CSS3, Bootstrap, SQLite3, MySQL, SQL Server Management Studio (SSMS), .NET, Microsoft Visual Studio, GitHub, Jenkins, CI/CD Pipeline, AWS, Unit Testing, Hubspot, Salesforce, Microsoft Excel, Microsoft Dynamics AX, Computer Repair, Garage Door Repair.

**Experience**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Iron Mountain, Chicago, IL** September 2024 – current

***Repair Technician***

* Repair software and hardware issues on desktops, laptops, and tablets. Audit these electronics to ensure they meet industry standards and pass quality control. (Android, Apple, and Microsoft OS systems)
* Service and repair electronics such as headphones, scooters, gaming systems, and phones. (Android and Apple)

**Self-employed** March 2023 – August 2024

***Freelance Worker***

* Took on various contracting jobs including private web building, tutoring in math, landscaping, and home improvement.

**Neighborhoods.com, Chicago, IL (Remote)** February 2020 – March 2023

***Junior Software Engineer***

* Gained hands-on experience with the software development lifecycle, including the use of PHP, React, Git, CI/CD, Agile methodologies, code review, and production deployment.
* Part of a newly built team consisting of 3 engineers tasked with the ownership of Customer Conversion Pod.
* Implemented Javascript and React to create a new in-house web application to improve customer acquisition which resulted in 30% faster transfers. (Integrated the web app with Salesforce and Hubspot).
* Worked directly with stakeholders to build and enhance our user friendly web application.
* Took part ownership of MySQL customer conversion database.

**University of Illinois at Chicago, Jane Addams College of Social Work** September 2018 – January 2020

***Computer Programming Aide***

* Debugged university applications and maintained databases. Resolved various IT issues. (C#, SSMS)

**Sprouting Leaders Foundation (nonprofit), Chicago, IL** January 2018 – January 2020

***Software Engineer Intern***

* Collaborated with SLF IT team to create an application to parse CPS demographic files and used Google Maps API to locate CPS elementary schools near partnered Universities. (Chicagoland area) (Python)

**Metra Railroad Company, Chicago, IL**  May 2017 – January 2018

***Trax ERP Content Associate (IT) Intern***

* Collaborated with the IT team on implementation of the newly established ERP Database. (Microsoft AX)