



Anthony James C. Batanes

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🌐 <https://ajbatanes11.github.io/my-portfolio/>

EDUCATIONAL ATTAINMENT

● **Colegio de San Juan de Letran | 2015-2019**

BS, Information Technology

● **De La Salle Araneta University | 2011-2015**

Secondary Education

WORK EXPERIENCE

● **GOLDEN ABC INC.**

November 2022 - Present

Web Developer - Penshoppe, OXGN, Regatta, ForMe, Memo, & Bocu

- Successfully developed and launched websites, meeting brand specifications and exceeding performance expectations.
- Collaborated with UX designers to implement user-centric design principles, resulting in an increase in overall user satisfaction.
- Successfully resolved critical bugs and issues, contributing to a reduction in post-launch bug reports and enhancing the reliability of deployed web solutions.
- Applied SEO best practices, leading to improved website visibility and increased organic traffic.

● September 2019 - November 2022

Technical Support Engineer - Penshoppe, OXGN, Regatta, ForMe, Memo, & Bocu

- Offered efficient technical help through phone guidance and remote assistance, ensuring quick resolution of PC/POS issues.
- Provided on-site support by visiting different stores, effectively resolving challenging technical issues that couldn't be addressed remotely or via emails.
- Demonstrated expertise in the setup, installation, and configuration of POS peripherals and applications.
- Managed the configuration of networks for CCTV and POS terminals

● **DELTA EARTHMOVING INC.**

December 2018 - March 2019

IT Intern

- Managed and maintained servers to guarantee uninterrupted operations and enhance overall system performance.
- Provided support for resolving technical issues such as operating system troubleshooting, hardware malfunctions, and software issues within the office environment.

SKILLS

- Proficient in front-end technologies including HTML, CSS, and JavaScript, React JS
- Extensive experience with Shopify Liquid for dynamic and customizable e-commerce solutions
- Strong eye for aesthetics and attention to detail, resulting in the creation of engaging and intuitive user interfaces
- Expertise in designing, managing, and optimizing Microsoft SQL databases
- In-depth knowledge of computer network infrastructure, covering LANs and WANs
- Proficient at troubleshooting and resolving hardware and software issues for optimal system functionality
- Proficient in the installation, configuration, and maintenance of diverse computer systems


CERTIFICATIONS

- Microsoft Technology Associate in Networking Fundamentals
- Microsoft Technology Associate in Database Administration Fundamentals
- SAP Business One Logistics and Financials
- NSE 1 Network Security Associate in Fortinet's Network Security

CHARACTER REFERENCES


JC BERMUDEZ

IT RSS - Systems Development - Department Manager
Golden ABC Inc.

 (0919) 007 0487

ENGELBERT FERNANDEZ

IT Operations - Team Leader
Golden ABC Inc.

 (0998) 591 5367