Anthony James C. Batanes

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EDUCATIONAL ATTAINMENT

Colegio de San Juan de Letran | 2015-2019
BS, Information Technology

De La Salle Araneta University | 2011-2015
Secondary Education

WORK EXPERIENCE

GOLDEN ABC INC.
November 2022 - Present

Web Developer - Penshoppe, OXGN, Regatta, ForMe, Memo, & Bocu
- Successfully developed and launched websites, meeting client specifications and exceeding performance expectations.
- Collaborated with UX designers to implement user-centric design principles, resulting in an increase in overall user satisfaction.
- Successfully resolved critical bugs and issues, contributing to a reduction in post-launch bug reports and enhancing the reliability of deployed web solutions.
- Applied SEO best practices, leading to improved website visibility and increased organic traffic.

September 2019 - November 2022

Technical Support Engineer - Penshoppe, OXGN, Regatta, ForMe, Memo, & Bocu
- Offered efficient technical help through phone guidance and remote assistance, ensuring quick resolution of PC/POS issues.
- Provided on-site support by visiting different stores, effectively resolving challenging technical issues that couldn't be addressed remotely or via emails.
- Demonstrated expertise in the setup, installation, and configuration of POS peripherals and applications.
- Managed the configuration of networks for CCTV and POS terminals

DELTA EARTHMOVING INC.
December 2018 - March 2019

IT Intern
- Managed and maintained servers to guarantee uninterrupted operations and enhance overall system performance.
- Provided support for resolving technical issues such as operating system troubleshooting, hardware malfunctions, and software issues within the office environment.

SKILLS

- Proficient in front-end technologies including HTML, CSS, JavaScript, and React JS
- Extensive experience with Shopify Liquid for dynamic and customizable e-commerce solutions
- Strong eye for aesthetics and attention to detail, resulting in the creation of engaging and intuitive user interfaces
- Expertise in designing, managing, and optimizing Microsoft SQL databases
- In-depth knowledge of computer network infrastructure, covering LANs and WANs
- Proficient at troubleshooting and resolving hardware and software issues for optimal system functionality
- Proficient in the installation, configuration, and maintenance of diverse computer systems

CERTIFICATIONS

- Microsoft Technology Associate in Networking Fundamentals
- Microsoft Technology Associate in Database Administration Fundamentals
- SAP Business One Logistics and Financials
- NSE 1 Network Security Associate in Fortinet's Network Security