AltaPay Prestashop Module

AltaPay Prestasl	hop N	Modul	le (v1.3)
Documentation				

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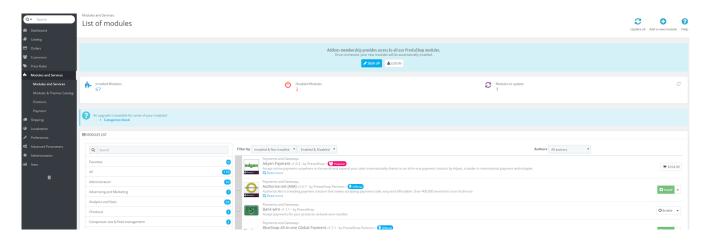
Prerequisites

We highly recommend to gather all the information below before starting the installation

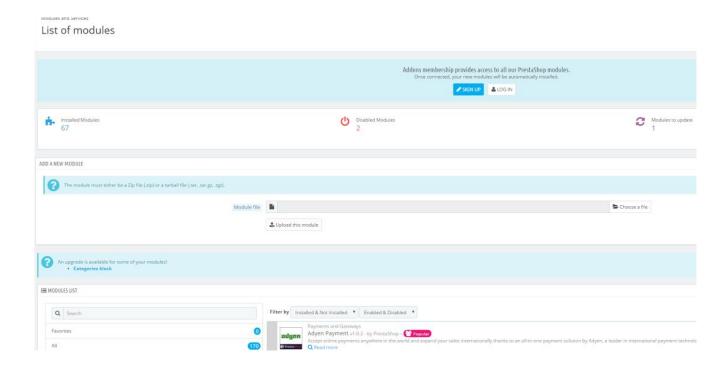
- 1. PHP Supported versions: 5.4.x, 5.5.x, 5.6.x, 7.x
- 2. PrestaShop Supported versions: 1.6.x
- 3. Prerequisites for the configuration of the plug-in. AltaPay provides these.
 - a. AltaPay credentials and gateway information
 - i. Username
 - ii. Password
 - iii. Terminal
 - iv. Gateway

Installation

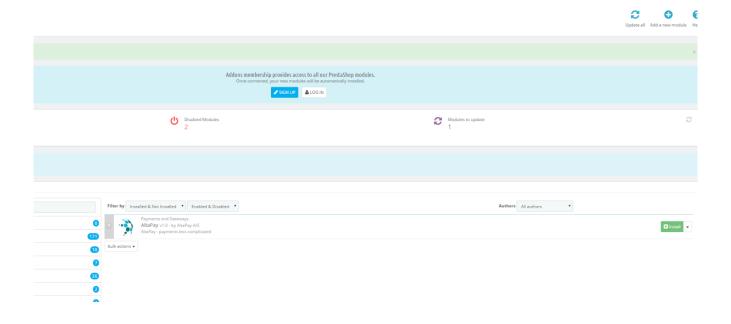
To install the AltaPay module go to 'Modules And Services' -> 'Modules And Services' and click on "Add a new module" from the top-right corner.



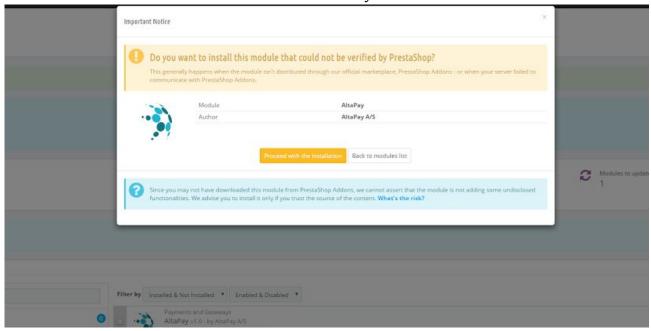
Now click on "Choose a file" from the "Add a new module" tab and find the Altapay.zip file. When you chosen the file, click on "Upload the module".



The module is now successfully imported. To finalize the installation find the AltaPay module in the modules list and click on "Install" to the right of the module.



A window will open - click on "Proceed with the installation". When it is done a green bar will be visible and state that the module has been successfully installed.



Configuration

To configure the module you would need your AltaPay gateway credentials:

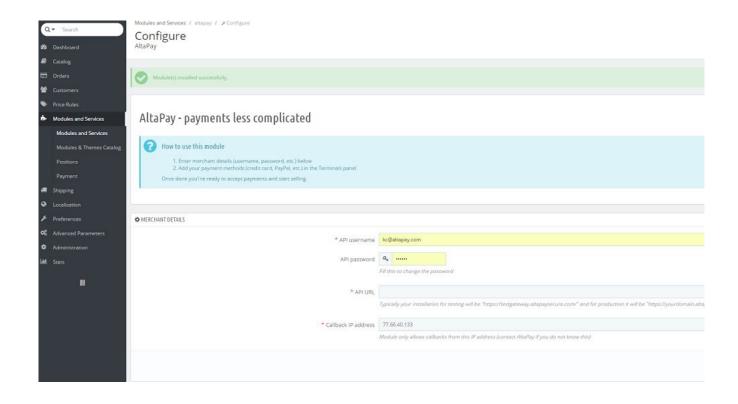
- API username: This is an e-mail-address
- API password: Have been provided to you by the AltaPay Customer Care team.
- API url: This url will also have been provided to you. For testing please use "https://testgateway.altapaysecure.com"

Go to 'Modules and Services' -> 'Modules and Services'

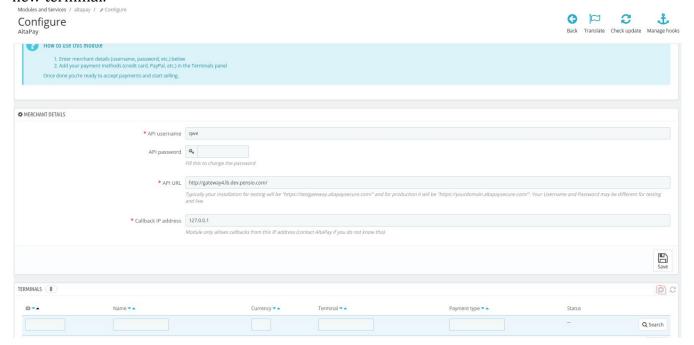
Find the AltaPay module. This can be done by searching for 'AltaPay' or go to 'Payment and Gateways' and find the AltaPay module.

Click on 'Configure' for the AltaPay module.

Now you can enter the credentials for the API user and URL. The default value for the 'Callback IP address' doesn't need to be changed.

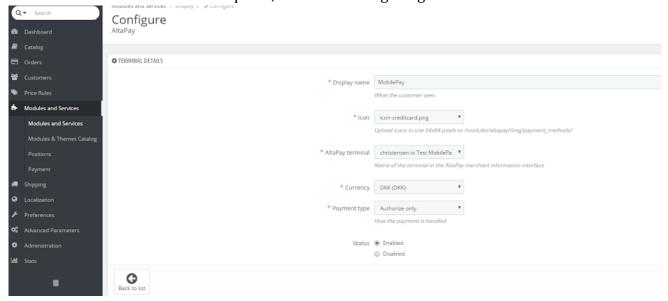


You shall now set up the terminals. At the AltaPay module configuration page, at the bottom you find a list of "Terminals". There is a plus sign which you would need to click on in order to add a new terminal.

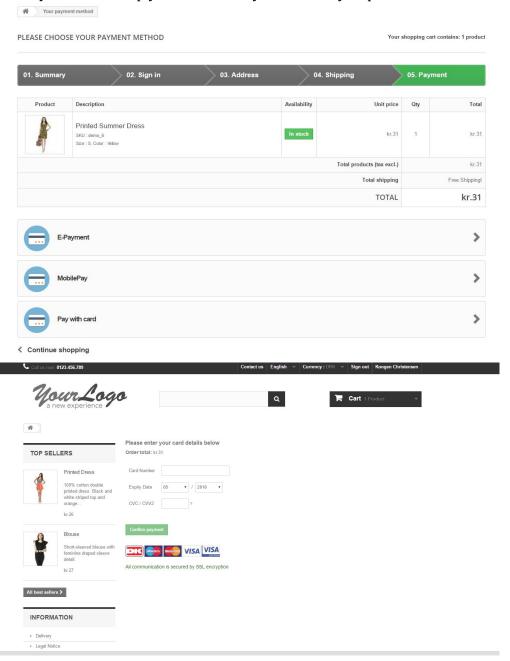


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When setting up a terminal you have to select the icon and name, that is going to be shown in the check flow. The currency must correspond with the currency on the terminal at AltaPay. The payment type indicates if the money would be captured on reservation ('Authorize and capture') or the merchant would have to capture, when delivering the goods.

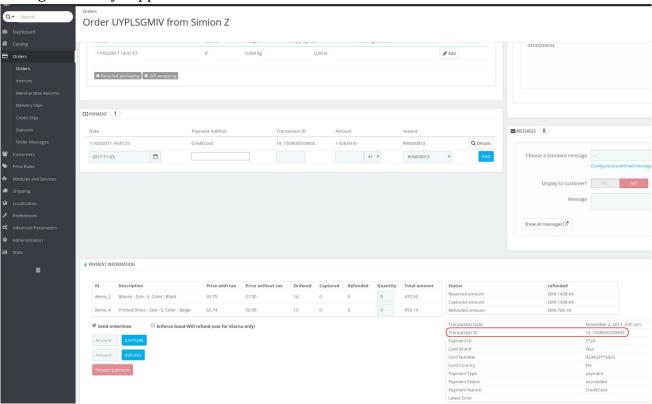


When you have set up your terminals you are ready to process transactions through AltaPay.



Important

In your Prestashop system the 'Transaction ID' is the ID which matches the 'Order ID' within the AltaPay backend and therefore please do not use the Prestashop order id as reference ID when talking to AltaPay support.



In the latest updates, notable changes have been added regarding Partial Refunds, Partial Captures, Good-will Refunds and tax data, as well as the possibility of sending the order lines.

Both Good-will Refunds and sending the order lines options can be used by checking the afferent checkboxes, under Orders section. Tax data wise, besides tax amount the tax percent has been included in createPayment, Capture and Refund body requests.

FAQ

- How to make a good-will refund?
 - Before pressing the <u>Refund</u> button, Admin panel -> Orders -> View -> PAYMENT INFORMATION section, you need to check the checkbox "Enforce Good-will refund". In this way, the goods type, sent to the payment gateway, will be set to *refund*.
- What is the difference between a normal refund and a good-will one?
 - There are two differences:
 - first one related to the goods type: item for normal refund and refund for good-will refund;
 - in a normal refund Klarna will check the address with the one stored while this check doesn't apply to the good-will one.
- What data is sent if I choose not to send orderlines?
 - o Capture and Refund: only the payment ID along with the amount will be sent;
 - o *Good-will refund*: an "dummy" item data set will be sent when the request is made; tax percent and tax amount will be set to 0.00.

If any errors or issues are encountered, please contact our support at support@altapay.com.

Changelog

Version	Notes
2017-11-13	Restructure of the documentation
2017-11-01	Order lines support and good will refund introduced
2016	Initial documentation