DEFECT REPORT DOCUMENT

BUG SUMMARY

Type of bugs	No. of bugs
Webpage loading bugs	1
Registration page bugs	2
User page bugs	1
Ticket Booking bugs	4,blocker
Ticket Cancellation bugs	blocker
Train timing bugs	1

Bug ID: B-0001

Title: Browser Compatibility Issue.

Description: The Pakistan Railways website has problems working with some web browsers. It does not open at all on Microsoft Edge and sometimes does not open on Google Chrome. This makes it hard for people to use the website reliably.

Steps to Reproduce:

1-Open the Chrome or Edge browser.

2-Navigate to the https://www.pakrail.gov.pk/

Expected Result: The user should be redirected to the Pakistan railway page.

Actual Result: The user is not redirected to the correct Pakistan railway page.

Severity: High

Priority: High

Reported by : Aswab khalid & Ahmed Raza Khan

Assigned to: Aswab khalid & Ahmed Raza Khan

Date Reported: 25/7/2024

Testing Environment:

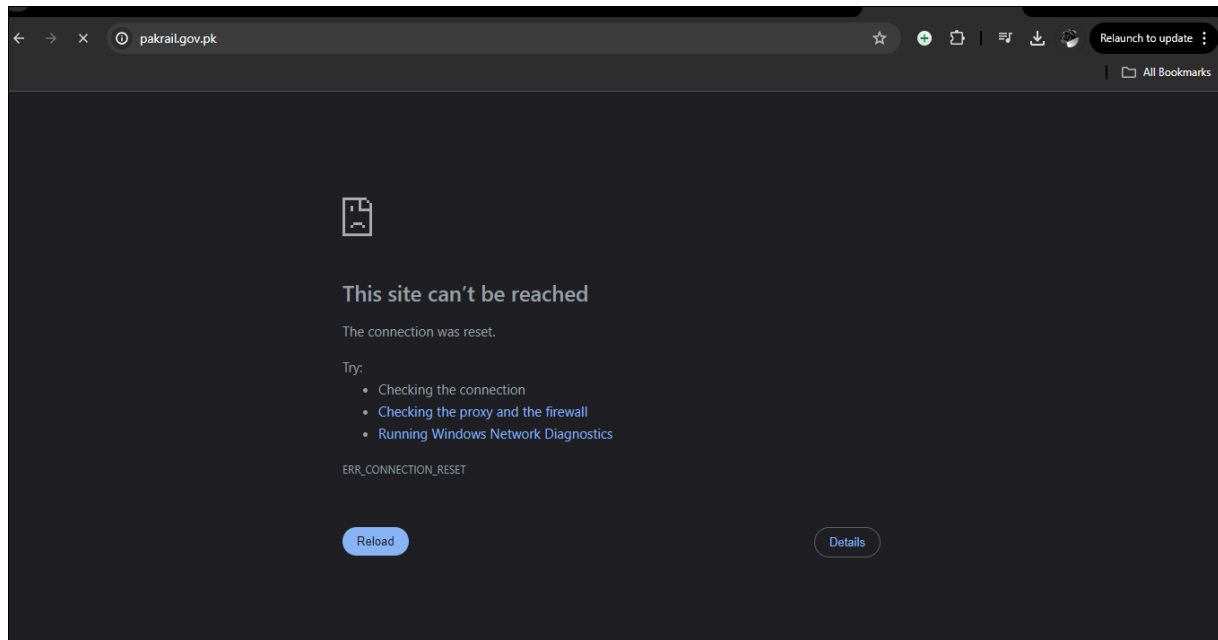Browser: Google Chrome, Firefox, Edge

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

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Bug ID: B-0002

Title : Specific date issue

Description: The seat date field on the booking page of the Pakistan Railways sign-up system is not editable, preventing users from selecting or modifying their travel date.

Steps to Reproduce:

1. Navigate to the homepage.
2. Click on the train timing option.
3. click on the date option.

Expected Result: The seat date should be editable.

Actual Result: The seat date cannot be editable.

Severity: Low

Priority: High

Reported by : Ahmed Raza Khan

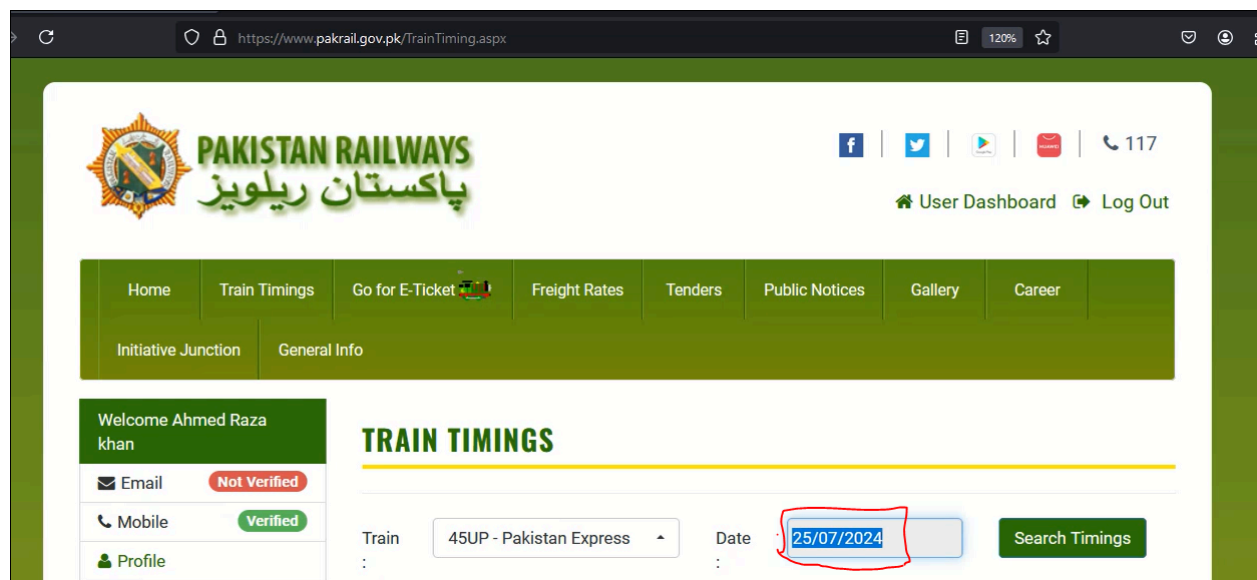**Assigned to:** Aswab khalid

Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

Bug ID: B-0003

Title : Seats Availabilty

Description: select the departure date first and then choose the "from" station and the "to" station, the details don't show up.
Steps to Reproduce:

1.Navigate to the E-ticket.
2.Click on the train Departure date.
3.select From Station to To Station.4 Click on Search Seat

Expected Result: The departure date first and then choose the "from" station and the "to" station, the details should be shown.

Actual Result: The departure date first and then choose the "from" station and the "to" station, the details cannot be shown.

Severity: Low

Priority: High

Reported by : Ahmed Raza Khan

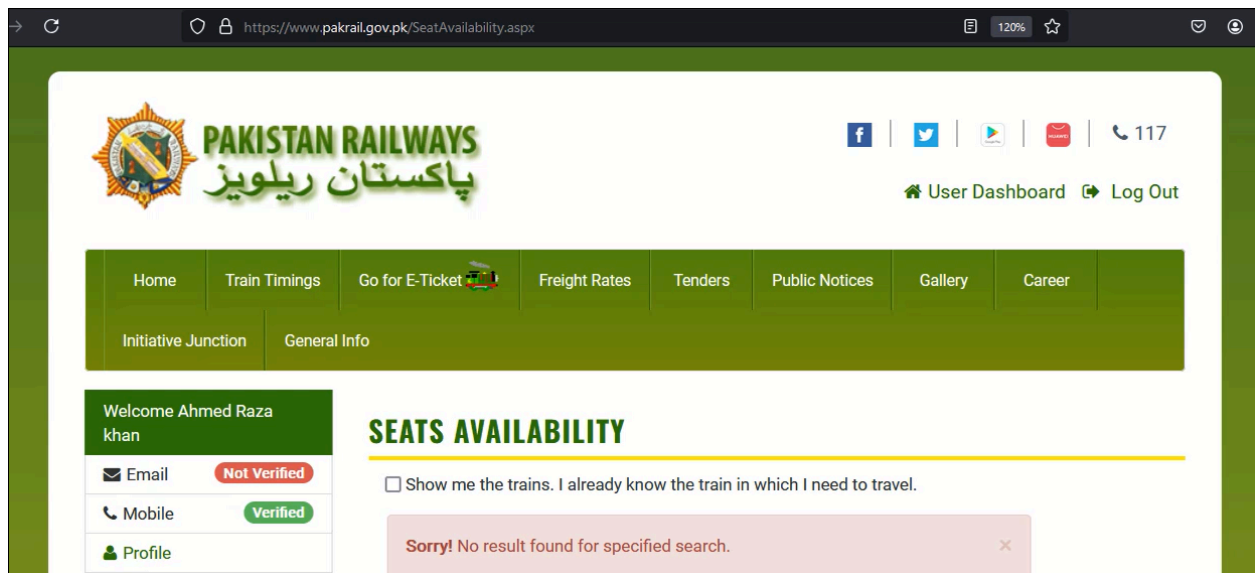**Assigned to:** Aswab khalid

Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

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Bug ID: B-0004

Title : Train Timing

Description: When we select a train of our choice, the train timings only show for the same day.

Steps to Reproduce:

1.Navigate to the E-ticket.
2.Click on the train Departure date.
3.select From Station to To Station.
4.Click on Search Seat.

Expected Result: When we click on the train Departure date it selects time that is editable.

Actual Result: When we click on the train Departure date it selects time that is current.

Severity: Low

Priority: High.

Reported by : Aswab khalid

Assigned to: Ahmed Raza Khan
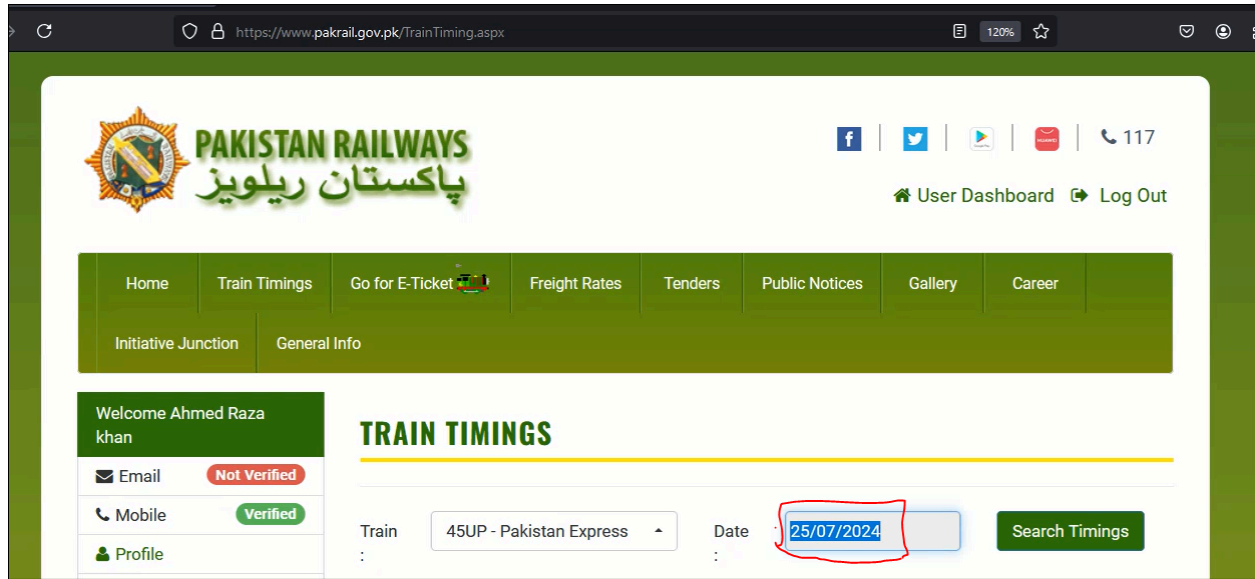
Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

Bug ID: B-0005

Title : Email Verification
Description: When we click the email verification button, it shows: "Sorry! We couldn't send you an email. Please try again later."

Steps to Reproduce:

1.Navigate to the Home page
2.Go to the Personal info Field.
3.Click on the email.
4Click on the send verification email button.

Expected Result: When we click on the button of verify email it should send an email verification link to the email.

Actual Result: When we click on the button of verify email it is not sending an email verification link to the email.

Severity: Low

Priority: High.

Reported by : Ahmed Raza Khan

Assigned to: Aswab khalid
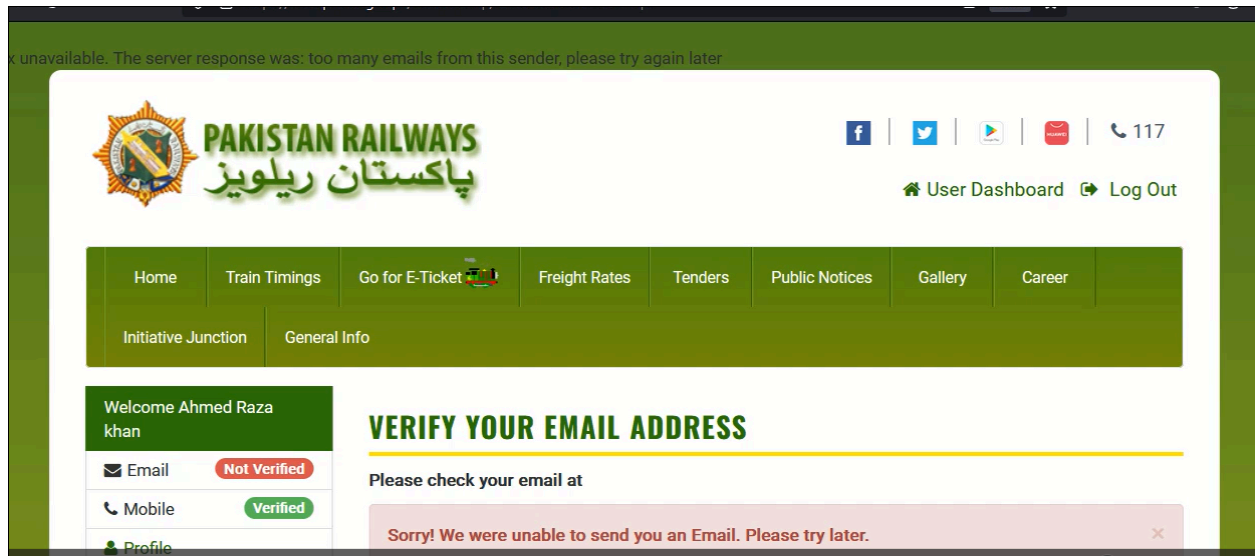
Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

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Bug ID: B-0006

Title : Exit Button not working.

Description: When we click on the exit button ,it doesn't work.

Steps to Reproduce:

1.Navigate to the E-Ticket .
2. select the time and train.
3.Click the select seats option.
4.click the exit button in th bottom to exit the page .

Expected Result: When we click on the exit button it should click and functionable.

Actual Result: When we click on the exit button it cannot be click and functionable.

Severity: Low

Priority: Low

Reported by : Aswab khalid

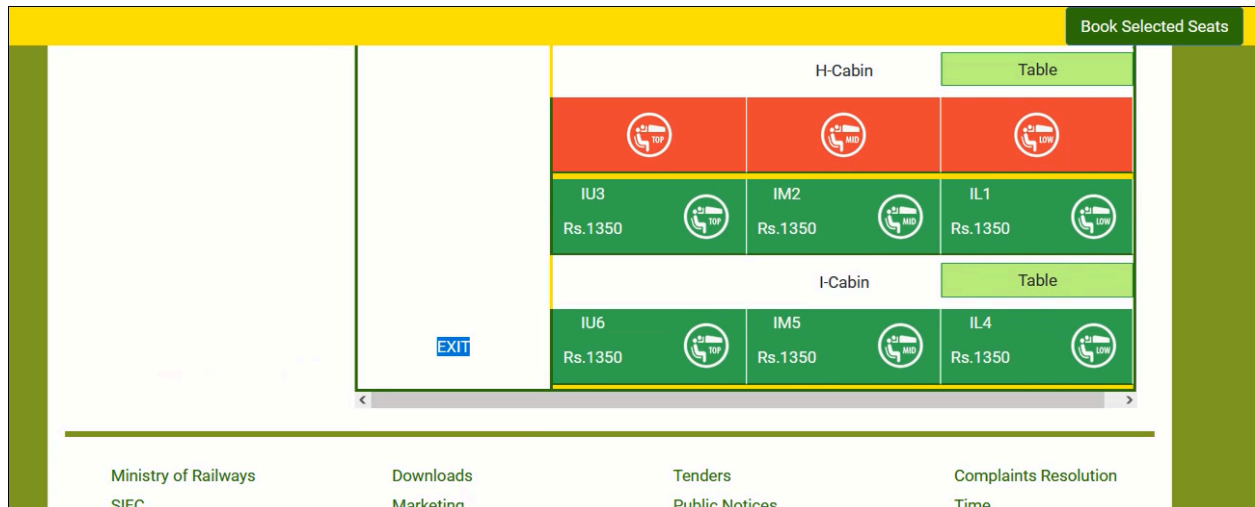**Assigned to:** Ahmed Raza Khan

Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

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Bug ID: B-0007

Title : Ticket Booking.

Description: When we click the ticket booking option ,it is not booking.

Steps to Reproduce:

1.Navigate to the Home page.
2.Go to theBook your train ticket section.
3.Click on your Source to Destination .
4.Select your Desired date.
5.Click on the booking button.

Expected Result: When we click the ticket booking option ,it should be booked.

Actual Result: When we click the ticket booking option ,it cannot not book.

Severity: Low

Priority: High.

Reported by : Ahmed Raza Khan

Assigned to: Aswab khalid
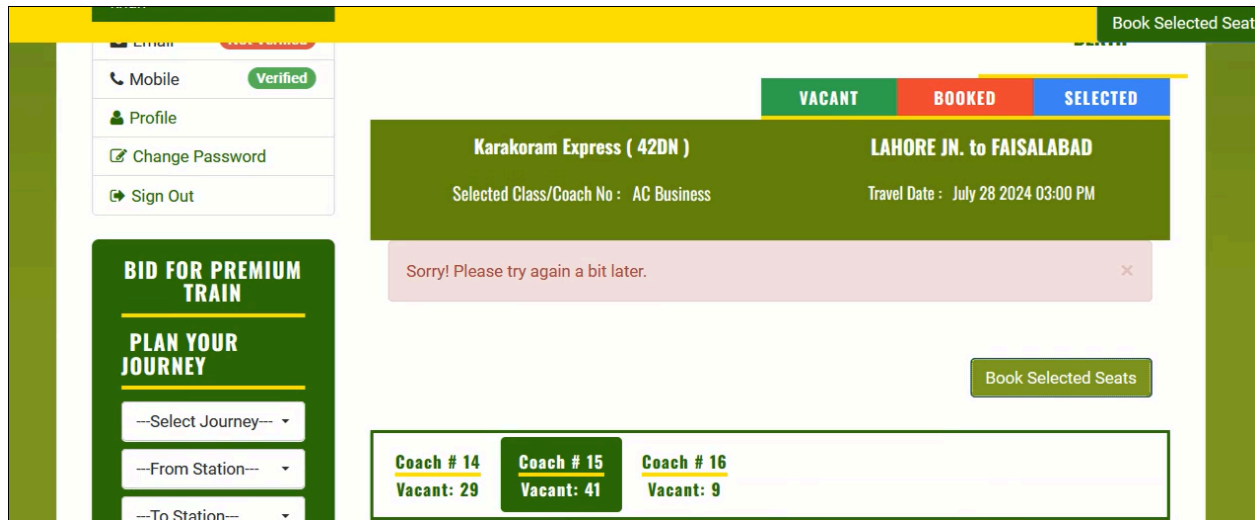
Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

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Bug ID: B-0008

Title : Not showing invalid email.

Description: When we enter invalid email in the registration page. It doesn't show any error message that the email is not valid.

Steps to Reproduce:

1-Go to the registration page.
2.Enter the invalid email in the given field.

Expected Result: When we add an invalid email in the registration page it should show an error message of invalid email.

Actual Result: When we add an invalid email in the registration page it doesn't show any error message of invalid email.

Severity: Low

Priority: Low

Reported by : Aswab khalid

Assigned to: Ahmed Raza Khan

Date Reported: 25/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

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Bug ID: B-0009

Title : Not showing submit button

Description: When we put login details ,it sometimes doesn't show the submit button.

Steps to Reproduce:
1-Go to the registration page.
2.Enter the invalid email in the given field.

Expected Result: When we add an invalid email in the registration page it should show an error message of invalid email.

Actual Result: When we add an invalid email in the registration page it doesn't show any error message of invalid email.

Severity: Low

Priority: High

Reported by : Aswab khalid

Assigned to: Ahmed Raza Khan

Date Reported: 26/7/2024

Testing Environment:

Browser: Firefox

Operating System: Windows, Android

Device: Desktop, Mobile,

Network: Wi-Fi, 4G

Attachments:

Initiative Junction   General Info

BID FOR PREMIUM TRAIN

PLAN YOUR JOURNEY

---Select Journey--- ▼

---From Station--- ▼

---To Station--- ▼

See Plan

CALCULATE FARE
NEW

---Train--- ▼

---From Station--- ▼

LOGIN TO YOUR PAKISTAN RAILWAYS PASSENGER ACCOUNT

Mobile No :   923046867058

Password :   ●●●●●●●●●●

Enter the code: OARPT

OARTPT

Don't have an account? **Click here to register.**

Forgot Password? **Click here to recover password.**

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